

Creating Access to Graduate Business Education®

Global MBA® Graduate Survey 2008 General Data Report

The Global MBA® Graduate Survey is a product of the Graduate Management Admission Council® (GMAC®), a global nonprofit education organization of leading graduate business schools and the owner of the Graduate Management Admission Test® (GMAT®). The GMAT® exam is a critical part of the admissions process for more than 4,000 graduate management programs around the world. GMAC® is dedicated to creating access to and disseminating information about graduate management education; these schools and others rely on the Council as the premier provider of reliable data about the graduate management education industry.

Preface

The Graduate Management Admission Council® (GMAC®), the global association of leading graduate business schools and owner of the Graduate Management Admission Test® (GMAT®), conducted its ninth annual survey of graduate business school graduates, the Global MBA® Graduate Survey, in the spring of 2008.

This report summarizes data provided by the 5,312 graduate business students who completed the survey. These students responded from 149 participating schools, and 31% were non-U.S. citizens. In return for their cooperation, all participating schools receive the following:

- a *Survey Report*, which summarizes the overall significant findings and implications and provides context to the survey results;
- this *Comprehensive Data Report* of all findings by program type, including comparisons by gender, age, world region/citizenship, race/ethnicity (U.S.), school location (world region and U.S. region), and school segmentation; and
- an individualized school report comparing the results from their school with results from the top competitors selected by their school, as well as the combined results of all other schools of similar program type in the sample.

The objective of the 2008 Global MBA® Graduate Survey is to provide graduate business schools information they can use to:

- 1. understand market trends that can help in managing expectations of students
- 2. develop strategies to enhance relationships with current students and attract applicants
- 3. benchmark against other schools

GMAC® would like to thank the 149 school contacts who took the time to sign up and participate in this survey. We would also like to thank the 5,312 graduate business students who completed the questionnaire for all program types. Without you, this report would not have been possible. We think you will find the results useful in both the short and long term.

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I. Overview

he Graduate Management Admission Council® (GMAC®) has tabulated the results of the 2008 Global MBA® Graduate Survey, its ninth annual survey of graduate business school graduates. This report summarizes data provided by the 5,312 students who participated in the survey. Non-U.S. citizens represent 31% of these respondents.

The report is organized by MBA program type in terms of key topic areas addressed in the survey, as follows:

- The Graduate Business Education Experience examines the educational experience of respondents, including their ratings for overall value of the MBA degree, the quality of various aspects of the program, their satisfaction with core curriculum, skill development, school culture, and participation in school activities.
- *Job Search and Expectations* explores respondents' expectations and job searches, including student expectations that their degree will increase career options, the job search stages of graduating students, job offers, expected job levels, and salary and signing bonuses.
- Job and Employer Selection examines job and employer selection criteria, including job function and industry, company and job selection criteria, organizational culture preferences, and the size of organizations for which respondents' plan to work.

The results of this survey do not necessarily reflect a statistically representative sample of graduating students. Because of this limitation, the results of this research study should not be used to make generalizations about the student population, but can be used as a reflection of the sample frame under consideration. Nevertheless, several clear trends emerge from the data. With the large samples in this study, significant differences are to be expected and the lack of a significant difference is worth noting.

II. Full-Time MBA Programs

The Graduate Business Education Experience

his section of the report explores student satisfaction with their educational experience. The following key topics are examined: overall value of the graduate business degree and school recommendation; quality of the graduate business programs; student participation in various activities; satisfaction with the core curriculum; the development of skills and abilities; and preferences for school communication modes.

Key Findings

- Ninety-three percent of the full-time MBA graduates considered their degree a good to
 outstanding value, and 91% of respondents would recommend their school to someone
 interested in pursuing a graduate business degree.
- The graduating class of 2008 reported that their faculty and fellow students were of exceedingly high quality, and there continues to be improvements in the quality of the career services office. The past three classes of full-time MBA graduates (2006–2008) were more likely than previous classes to rate the quality of career services as outstanding or excellent.
- Of the core courses, graduates from the class of 2008 were most satisfied with finance and business policy/strategy. Respondents report the greatest improvements in their knowledge of general business functions, managing strategy and innovation, strategic and systems skills, managing the decision-making process, and interpersonal skills.
- Ninety-five percent of respondents were somewhat to extremely satisfied with their school's
 culture. The majority of respondents described their school's culture using the following
 attributes: collaborative; heterogeneous student body; active learning; academic curriculum;
 personal; small class sizes; team emphasis; professors are egalitarian; professors emphasize
 critical discussion and individual viewpoints; casual; rigorous; and close-knit community.
- More than half of the full-time MBA graduates had participated in student career or professional clubs (69%) and internships (65%). On average, respondents who participated in these activities consider the value to be excellent.

Overall Value of the Graduate Business Degree

Respondents were asked, "When you compare the total monetary cost of your graduate business program to the quality of education you received, how would you rate the *overall value* of your graduate business degree?" Seven in ten of the full-time MBA graduating class of 2008 reported that the value of the degree was outstanding or excellent. Additionally, 23% considered the value to be good, and the remaining 7% reported that the value of the degree was fair or poor.

| Overall Value of the Graduate Business | | | | | |
|--|-------------|--|--|--|--|
| Degree | | | | | |
| Percentage | | | | | |
| Overall Value | (n = 2,571) | | | | |
| Outstanding | 30% | | | | |
| Excellent | 40% | | | | |
| Good | 23% | | | | |
| Fair | 6% | | | | |
| Poor | 1% | | | | |
| Total | 100% | | | | |

Respondents were asked to estimate the total cost of the education, including tuition, books, and fess, but excluding opportunity costs and travel and housing costs. The median cost of a full-time MBA according to the respondents was \$50,000.

| Cost of a Graduate Business Education in U.S. Dollars | | | | | | |
|---|-------|------------------|----------|------------------|----------|--|
| | | 25 th | | 75 th | | |
| | n | Percentile | Median | Percentile | Mean | |
| Amount | 2,545 | \$26,500 | \$50,000 | \$72,000 | \$51,738 | |

Respondents were asked, "Would you recommend your school to someone who has decided to pursue a graduate business degree? Overall, 91% of the graduating full-time MBA class of 2008 would recommend their school.

| School Recommendation | | | | |
|-----------------------|-------------|--|--|--|
| Percentage | | | | |
| Response | (n = 2,571) | | | |
| Definitely yes | 64% | | | |
| Probably yes | 27% | | | |
| Probably no | 5% | | | |
| Definitely no | 2% | | | |
| Uncertain | 2% | | | |
| Total | 100% | | | |

Quality of the Graduate Business Program

Respondents were asked to, "Please rate each of the following *components* of your program, based on your entire educational experience as a graduate business student." Respondents who rated each component of the program were then asked to rate various aspects of the program components.

Graduates of full-time MBA programs rated the quality of their faculty and fellow students the highest, followed by curriculum, program management, admissions, and student services. The component rated lowest within the graduate business program was career services, although 38% of respondents rated the quality of career services as outstanding or excellent.

| | | | | (n = | 2,571) | | | |
|--------------------|-------------------|-------------|-----------|------|--------|------|-------------------|-------|
| Program Components | Mean [†] | Outstanding | Excellent | Good | Fair | Poor | Not Applicable | Total |
| Faculty | 3.9 | 26% | 45% | 23% | 5% | 1% | 0% | 100% |
| Fellow students | 3.8 | 25% | 42% | 26% | 7% | 1% | 0% | 100% |
| Curriculum | 3.7 | 17% | 43% | 30% | 8% | 1% | 0% | 100% |
| Program management | 3.6 | 20% | 38% | 29% | 9% | 4% | 0% | 100% |
| Admissions | 3.6 | 20% | 37% | 30% | 9% | 3% | 1% | 100% |
| Student services | 3.5 | 17% | 34% | 31% | 12% | 4% | 2% | 100% |
| Career services | 3.1 | 14% | 24% | 27% | 18% | 14% | 2% | 100% |

Graduates of full-time MBA programs were most satisfied with the cooperative atmosphere among their fellow students, the class size, and the knowledge and responsiveness of the faculty. Respondents were also satisfied with the close-knit community of their schools and the access to and responsiveness of the admissions staff. The respondents were least satisfied with each aspect of career services.

| Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | | |
|---|-------------------|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|
| Aspects of Programs | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| Admissions $(n = 2,552)$ | | | | | | | | |
| » Access to staff | 4.1 | 38% | 39% | 16% | 3% | 1% | 3% | 100% |
| » Responsiveness of staff | 4.1 | 37% | 40% | 15% | 4% | 1% | 2% | 100% |
| » Information provided | 4.0 | 34% | 40% | 18% | 4% | 2% | 2% | 100% |
| Career services (n = 2,509) | | | | | | | | |
| » Knowledge of staff | 3.5 | 20% | 33% | 27% | 10% | 8% | 2% | 100% |
| » Responsiveness of staff | 3.6 | 27% | 32% | 22% | 10% | 7% | 2% | 100% |
| » Availability of resources | 3.5 | 22% | 31% | 25% | 12% | 9% | 2% | 100% |
| Curriculum $(n = 2,569)$ | | | | | | | | |
| » Relevance | 4.0 | 27% | 50% | 20% | 3% | 0% | 0% | 100% |
| » Integration | 3.9 | 27% | 46% | 21% | 5% | 1% | 0% | 100% |
| » Comprehensiveness | 3.9 | 24% | 46% | 24% | 4% | 1% | 0% | 100% |
| Faculty (n = 2,569) | | | | | | | | |
| » Knowledge of faculty | 4.2 | 40% | 46% | 12% | 1% | 0% | 0% | 100% |
| » Responsiveness of faculty | 4.2 | 39% | 45% | 14% | 2% | 0% | 0% | 100% |
| » Teaching methods | 3.8 | 21% | 47% | 27% | 4% | 1% | 0% | 100% |

| Sati | Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | |
|--------------------------------|---|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|
| Aspects of Programs | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| Program management (n = 2,565) | | | | | | | | |
| » Program management staff | 3.9 | 42% | 22% | 5% | 3% | 2% | 27% | 100% |
| » Mission | 3.9 | 41% | 22% | 4% | 2% | 2% | 29% | 100% |
| » Standards | 3.8 | 41% | 22% | 7% | 3% | 2% | 26% | 100% |
| » Continuous improvement | 3.8 | 37% | 24% | 7% | 4% | 1% | 28% | 100% |
| Student services (n = 2,531) | | | | | | | | |
| » Student services staff | 3.8 | 24% | 39% | 24% | 6% | 3% | 5% | 100% |
| » Student activities/clubs | 3.8 | 26% | 36% | 23% | 7% | 2% | 5% | 100% |
| » Symposiums/guest speakers | 3.8 | 29% | 35% | 23% | 7% | 3% | 3% | 100% |
| » Communications to students | 3.8 | 26% | 37% | 24% | 7% | 3% | 2% | 100% |
| Fellow students (n = 2,568) | | | | | | | | |
| » Contribution to learning | 4.0 | 34% | 42% | 18% | 5% | 1% | 0% | 100% |
| » Cooperative atmosphere | 4.2 | 46% | 37% | 13% | 4% | 1% | 0% | 100% |
| » Close-knit community | 4.1 | 44% | 32% | 16% | 6% | 2% | 0% | 100% |
| » Talent level | 3.9 | 29% | 40% | 21% | 8% | 2% | 0% | 100% |
| Program structure (n = 2,571) | | | | | | | | |
| » Class schedule | 3.9 | 28% | 40% | 23% | 7% | 2% | 0% | 100% |
| » Class size | 4.2 | 43% | 40% | 13% | 3% | 1% | 0% | 100% |
| » Facilities | 3.9 | 33% | 35% | 22% | 7% | 3% | 0% | 100% |
| » Technological resources | 3.9 | 34% | 37% | 21% | 7% | 2% | 0% | 100% |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; Not applicable excluded from Mean calculations.

Student Satisfaction with Core Curriculum

Respondents were asked, "How satisfied are you with the knowledge, skills, and/or abilities you developed in each of the following areas of *core curriculum*?" Respondents report being most satisfied with the skills and abilities learned as a part of their finance, business policy/strategy, accounting, management/organizational behavior, and economics courses. Nearly one in five graduates (24%) of full-time MBA programs reported that information systems were not a part of their core curriculum. Additionally, 22% reported that international business and 19% reported that ethics/business law were not a part of their core curriculum.

| Satisfaction with Core Curriculum | | | | | | | | |
|-----------------------------------|-------------------|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|
| | | (n = 2,571) | | | | | | |
| Area | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| Finance | 4.1 | 38% | 36% | 17% | 5% | 2% | 2% | 100% |
| Business Policy/Strategy | 4.0 | 36% | 36% | 19% | 4% | 2% | 4% | 100% |
| Accounting | 3.9 | 31% | 39% | 19% | 5% | 2% | 3% | 100% |
| Management/ | | | | | | | | |
| Organizational Behavior | 3.9 | 31% | 38% | 21% | 5% | 3% | 3% | 100% |
| Economics | 3.9 | 27% | 38% | 21% | 6% | 2% | 6% | 100% |
| Statistics | 3.8 | 27% | 33% | 22% | 7% | 3% | 8% | 100% |
| Marketing | 3.8 | 26% | 38% | 24% | 7% | 4% | 2% | 100% |
| International Business | 3.8 | 21% | 28% | 19% | 6% | 2% | 22% | 100% |
| Operations | 3.7 | 24% | 35% | 23% | 7% | 4% | 7% | 100% |
| Ethics/Business Law | 3.7 | 21% | 29% | 22% | 6% | 3% | 19% | 100% |
| Information Systems | 3.4 | 12% | 25% | 25% | 10% | 4% | 24% | 100% |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; Not applicable excluded from Mean calculations.

Skill/Ability Development

Respondents were asked, "Compared to your abilities before the graduate business program, how much do you feel your education has improved your skills and abilities in each of the following areas?" Each of the skills and abilities listed included examples that respondents could access using a hyperlink coupled with the item. The skills and abilities and the definitions are as follows.

| Skill/Ability | Definition |
|---|---|
| Managing human capital | (e.g., Coordinating the work of others; Guiding, directing, & motivating subordinates; Coaching & developing others; Organizing, planning, & prioritizing work) |
| Managing tools and technology | (e.g., Controlling machines & processes; Inspecting equipment, structures, or materials; Drafting, laying out, & specifying technical devices & equipment) |
| Managing decision-making processes | (e.g., Obtaining & processing information; Making decisions & solving problems; Judging the qualities of things, services, or people; Identifying objects, actions, & events) |
| Managing administrative activities | (e.g., Creating & managing budgets; Documenting & recording information; Evaluating information to determine compliance; Performing general administrative activities) |
| Managing strategy and innovation | (e.g., Analyzing data or information; Thinking creatively; Developing objectives & strategies) |
| Managing the task environment | (e.g., Communicating with persons outside the organization; Establishing & maintaining interpersonal relationships; Selling to or influencing others) |
| Knowledge of technology, design, and production | (e.g., Production & processing; Engineering & technology; Design) |
| Knowledge of human behavior and society | (e.g., Psychology; Education & training; Law & government) |

| Skill/Ability | Definition |
|--|---|
| Knowledge of general business functions | (e.g., Administration & management; Economics & accounting; Sales & marketing; Customer & personal service; Personnel & Human Resources) |
| Knowledge of media communications and delivery | (e.g., Media communication; Computers & electronics; English language) |
| Interpersonal skills | (e.g., Active listening; Social perceptiveness; Coordination; Persuasion & negotiation; Time management; Management of personnel resources) |
| Operations skills | (e.g., Quality control analysis; Technology design; Operation monitoring; Troubleshooting) |
| Strategic and systems skills | (e.g., Complex problem solving; Judgment & decision making; Systems analysis & evaluation; Management of financial resources; Management of material resources) |
| Foundation skills | (e.g., Reading comprehension; Writing; Mathematics; Science) |
| Generative thinking | (e.g., Innovation; Analytical thinking; Independence) |

Graduates of full-time MBA programs reported the greatest improvement in their knowledge of general business functions and their ability to manage strategy and innovation. Additionally, respondents reported they had improved their strategic and system skills and their ability to manage the decision-making processes. The least improvements were made in their knowledge of technology, design, and production; media communications and delivery, and their ability to manage tools and technology.

| Improvement of Skills/Abilities | | | | | | | | | | |
|---|-------------------|-----------------|------------------|------|----------|---------------|--|-------|--|--|
| | (n = 2,571) | | | | | | | | | |
| Skill/Ability | Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | | |
| Knowledge of general business functions | 4.3 | 47% | 36% | 12% | 3% | 1% | 2% | 100% | | |
| Managing strategy and innovation | 4.2 | 43% | 37% | 14% | 4% | 1% | 1% | 100% | | |
| Strategic and systems skills | 4.1 | 38% | 39% | 16% | 4% | 2% | 1% | 100% | | |
| Managing decision-making processes | 4.1 | 37% | 42% | 15% | 3% | 1% | 2% | 100% | | |
| Interpersonal skills | 4.0 | 35% | 38% | 17% | 4% | 2% | 4% | 100% | | |
| Generative thinking | 4.0 | 32% | 42% | 17% | 4% | 1% | 3% | 100% | | |
| Foundation skills | 3.9 | 30% | 37% | 20% | 5% | 2% | 6% | 100% | | |
| Knowledge of human behavior and society | 3.9 | 29% | 37% | 22% | 6% | 2% | 3% | 100% | | |
| Managing human capital | 3.8 | 28% | 37% | 23% | 7% | 3% | 2% | 100% | | |
| Managing the task environment | 3.8 | 25% | 41% | 22% | 5% | 2% | 3% | 100% | | |
| Operations skills | 3.7 | 25% | 37% | 24% | 8% | 3% | 3% | 100% | | |

| Improvement of Skills/Abilities | | | | | | | | | |
|---|-------------------|-------------------|------------------|---------------|--------------|---------------|--|-------|--|
| | | (n = 2,571) | | | | | | | |
| Skill/Ability | Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | |
| Managing administrative activities | 3.7 | 21% | 37% | 25% | 9% | 4% | 4% | 100% | |
| Managing tools and technology | 3.6 | 21% | 34% | 25% | 9% | 7% | 5% | 100% | |
| Knowledge of media communications and delivery | 3.5 | 19% | 31% | 27% | 11% | 6% | 5% | 100% | |
| Knowledge of technology, design, and production | 3.4 | 17% | 29% | 28% | 13% | 7% | 6% | 100% | |
| † Scale: 5 = a great deal, 4 = a good amount, 3 = | some, 2 = a | little, 1 = not a | it all; Not appl | icable exclud | ed from Mean | calculations | | · | |

School Culture

Graduating students were asked to describe their school's culture on a continuum between two contrasting descriptions. Respondents were also asked to rate their satisfaction with the culture of the school. The majority of respondents selected the following attributes to describe their school's culture: collaborative; heterogeneous student body; active learning; academic curriculum; personal; small class sizes; team emphasis; professors are egalitarian; professors emphasize critical discussion and individual viewpoints; casual; rigorous; and close-knit community. However, there is no majority for the dichotomies of research-oriented versus teaching-oriented and interdisciplinary versus concentration focused.

| School Culture | | | | | | | | |
|---|-----|-----|----------|-----|-----|--|--|--|
| | | (1 | n = 2,57 | 1) | | | | |
| Endpoint | (1) | (2) | (3) | (4) | (5) | Endpoint | | |
| Competitive | 4% | 13% | 24% | 39% | 21% | Collaborative | | |
| Homogeneous student body | 3% | 13% | 21% | 35% | 28% | Heterogeneous student body | | |
| Passive learning | 1% | 6% | 18% | 49% | 27% | Active learning | | |
| Vocational curriculum | 2% | 13% | 32% | 40% | 13% | Academic curriculum | | |
| Personal | 34% | 41% | 17% | 7% | 1% | Impersonal | | |
| Large class sizes | 1% | 7% | 24% | 38% | 30% | Small class sizes | | |
| Research-oriented | 4% | 18% | 32% | 36% | 11% | Teaching-oriented | | |
| Interdisciplinary | 12% | 31% | 32% | 21% | 5% | Concentration-focused | | |
| Team emphasis | 38% | 44% | 13% | 3% | 1% | Individual emphasis | | |
| Professors are authoritarian | 1% | 7% | 32% | 45% | 15% | Professors are egalitarian | | |
| Professors emphasize reproduction of facts and textbook knowledge | 2% | 7% | 20% | 46% | 25% | Professors emphasize critical discussion and individual viewpoints | | |
| Formal | 1% | 13% | 33% | 42% | 11% | Casual | | |
| Rigorous | 17% | 38% | 31% | 11% | 2% | Lenient | | |
| Close-knit community | 36% | 36% | 16% | 9% | 2% | Loose connections | | |

Graduating students were asked to indicate their level of satisfaction with their school's culture. Overall, about a third (31%) were extremely satisfied, 45% were very satisfied, and 19% were somewhat satisfied. Only one in twenty (5%) were not very or not at all satisfied with their school's culture.

| Satisfaction with School Culture | | | | | | |
|---|-------------|--|--|--|--|--|
| | Percentage | | | | | |
| Response | (n = 2,571) | | | | | |
| Extremely satisfied | 31% | | | | | |
| Very satisfied | 45% | | | | | |
| Somewhat satisfied | 19% | | | | | |
| Not very satisfied | 4% | | | | | |
| Not at all satisfied | 1% | | | | | |
| Total | 100% | | | | | |
| Mean [†] | | | | | | |
| † Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied. | | | | | | |

Student Participation in Extracurricular Activities

Respondents were presented with a list of activities and asked, "Did you participate in any of the following while you were a student in your graduate business program?" Respondents who participated in each activity were then asked to rate the value of their experience.

More than half of the full-time MBA graduates had participated in student career or professional clubs (69%) and internships (65%). Additionally, 49% participated in work projects, 46% in volunteer activities, and 45% in academic/case competitions. On average, respondents who participated in these activities consider the value to be excellent. Furthermore, 43% of graduates of full-time MBA program report having worked part-time and one-eighth (12%) worked full-time.

| Student Participation in Extracurricular Activities | | | | | | | |
|---|---------------------------|-------------------------|--|--|--|--|--|
| Activity | Participated [†] | Mean Value [‡] | | | | | |
| Student career/professional clubs | 69% | 3.7 | | | | | |
| Internships | 65% | 4.2 | | | | | |
| Work projects | 49% | 4.1 | | | | | |
| Volunteer activities | 46% | 3.9 | | | | | |
| Academic/case competitions | 45% | 4.0 | | | | | |
| Diversity/multicultural events | 40% | 4.1 | | | | | |
| Mentor programs | 36% | 3.7 | | | | | |
| Leadership programs | 33% | 4.0 | | | | | |
| Community service organizations | 30% | 4.0 | | | | | |
| Study abroad programs | 24% | 4.4 | | | | | |
| Student government | 15% | 3.9 | | | | | |
| Work full-time | 12% | NA | | | | | |
| Work part-time | 43% | NA | | | | | |
| Other | 3% | NA | | | | | |
| None of the above | 2% | NA | | | | | |

[†] Responses may add to more than 100% because of multiple selections.

Year-to-Year Comparisons

Overall, the classes of 2003 and 2005 rated the overall value of the degree significantly higher than all other full-time MBA graduating classes.

The classes of 2004 and 2008 were more likely than other classes to rate the quality of admissions and program management as outstanding or excellent. The past three classes of full-time MBA graduates (2006–2008) were more likely than previous classes to rate the quality of career services as outstanding or excellent. The class of 2008 was more likely than all preceding classes to rate student services as outstanding or excellent.

The classes of 2004 and 2005 were more likely than other classes to rate the quality of the curriculum and their fellow students as outstanding or excellent.

Each year, between 89% and 92% of the respondents said they would recommend their school. The classes of 2005 and 2008 were more likely than all the other full-time MBA graduating classes to report they would definitely recommend their school.

^{\$\}pm\$ 5 = outstanding, 4 = excellent, 3 = good, 2 = fair, 1 = poor.

NA: These activities were not rated.

| | Overall Value of MBA Degree, by Survey Year* | | | | | | | | | |
|-------------|--|-------------|-------------|-------------|-------------|-------------|--|--|--|--|
| | | Survey Year | | | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | | |
| Response | (n = 3,340) | (n = 4,457) | (n = 3,870) | (n = 3,571) | (n = 2,955) | (n = 2,571) | | | | |
| Outstanding | 36% | 26% | 36% | 28% | 27% | 30% | | | | |
| Excellent | 32% | 34% | 32% | 39% | 37% | 40% | | | | |
| Good | 21% | 28% | 21% | 26% | 26% | 23% | | | | |
| Fair | 8% | 9% | 8% | 7% | 8% | 6% | | | | |
| Poor | 3% | 3% | 3% | 1% | 3% | 1% | | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | | |
| *p ≤ .05 | | | | | | | | | | |

| Quality Ratings for Aspects of Graduate Business Program, by Survey Year (Percentage Outstanding/Excellent) | | | | | | | | | | | |
|---|---------------------|-------------|-------------|-------------|-------------|-------------|--|--|--|--|--|
| | | Survey Year | | | | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | | | |
| Aspects of Program | (n = 3,340) | (n = 4,457) | (n = 3,870) | (n = 3,571) | (n = 2,955) | (n = 2,571) | | | | | |
| Admissions* | 53% | 57% | 51% | 52% | 56% | 58% | | | | | |
| Career services* | 29% | 34% | 33% | 37% | 39% | 39% | | | | | |
| Curriculum* | 59% | 64% | 63% | 58% | 58% | 61% | | | | | |
| Faculty | 70% | 71% | 71% | 70% | 68% | 71% | | | | | |
| Program management* | 50% | 58% | 56% | 55% | 53% | 58% | | | | | |
| Student services* | 46% | 50% | 48% | 47% | 50% | 52% | | | | | |
| Fellow students* 69% 71% 69% 65% 64% 67% | | | | | | | | | | | |
| Not applicable excluded from th | e analysis.*p ≤ .05 | | | | | | | | | | |

| School Recommendation, by Survey Year* | | | | | | | | | | |
|--|-------------|-------------|-------------|-------------|-------------|-------------|--|--|--|--|
| | | Survey Year | | | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | | |
| Response | (n = 3,340) | (n = 4,457) | (n = 3,870) | (n = 3,571) | (n = 2,955) | (n = 2,571) | | | | |
| Definitely yes | 60% | 61% | 65% | 61% | 60% | 64% | | | | |
| Probably yes | 29% | 31% | 27% | 30% | 30% | 27% | | | | |
| Probably no | 6% | 4% | 4% | 5% | 5% | 5% | | | | |
| Definitely no | 2% | 2% | 1% | 2% | 2% | 2% | | | | |
| Uncertain | 3% | 2% | 2% | 3% | 3% | 2% | | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | | |
| *p ≤ .05 | • | • | | | • | | | | | |

Job Search and Expectations

his section explores student employment expectations and information on their current job searches. The following key topics are examined: pre-MBA work experience, student employment expectations, job interviews, job searches, offers and acceptances of employment, and expected levels of employment.

Key Findings

- Graduates of full-time MBA programs were the most satisfied that their degree will provide them with a sense of personal satisfaction and achievement, the opportunity to get a better job, and an opportunity for more challenging and interesting work.
- The factors respondents consider most important in obtaining a job were interpersonal skills, cultural fit with the company, a proven ability to perform, and leadership attributes.
- There has been a continual increase over the years in the percentage of full-time MBA graduates who had received or accepted an offer of employment by the time of the survey. The class of 2008 had the highest percentage of respondents who received or accepted an offer of employment compared with all previous years.
- A majority of full-time MBA graduates who received job offers received offers of employment
 from on-campus recruiters or an organization where they had an internship or work project. On
 average, respondents who received offers of employment received 2.3 job offers by the time of
 the survey.
- After graduation, only 11% of respondents expected to have an entry-level position and 61% expected a mid-level position. One in ten respondents had a senior-level position prior to entering their program, but 22% planned to have a senior-level position after graduation.

Student Expectations that Degree will Increase Career Options

Respondents were asked the following: "Students frequently pursue a graduate business degree to increase their career options. How satisfied are you that your graduate business degree has given you each of the following?" From the list of potential outcomes, graduates of full-time MBA programs were the most satisfied that their degree provided them with a sense of personal satisfaction and achievement, the opportunity to get a better job, an opportunity for more challenging and interesting work, and an increase in their long-term potential.

| Student Satisfaction that Expectations Were Met | | | | | | | | | |
|---|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|--|--|
| | | | ı | n = 2,533 | | | | | |
| My graduate business degree would provide me | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | | |
| a sense of personal satisfaction and achievement. | 43% | 40% | 13% | 2% | 1% | 1% | 100% | | |
| the opportunity to get a better job | 42% | 39% | 13% | 3% | 1% | 1% | 100% | | |
| an opportunity for more challenging/interesting work in the future. | 41% | 43% | 13% | 2% | 1% | 1% | 100% | | |
| an increase in long-term potential through the development of skills/abilities. | 40% | 44% | 14% | 1% | 1% | 0% | 100% | | |
| advancement potential. | 39% | 44% | 13% | 2% | 1% | 1% | 100% | | |
| credentials I need to increase career options. | 39% | 43% | 14% | 2% | 1% | 1% | 100% | | |
| the ability to remain marketable (competitive). | 39% | 43% | 14% | 2% | 1% | 1% | 100% | | |
| the chance to make more money. | 39% | 40% | 16% | 3% | 1% | 2% | 100% | | |
| the potential for long-term income and financial stability. | 38% | 44% | 14% | 2% | 1% | 1% | 100% | | |
| confidence I need to succeed. | 34% | 40% | 17% | 4% | 1% | 5% | 100% | | |
| the ability to change occupational area. | 30% | 38% | 20% | 4% | 2% | 6% | 100% | | |
| the ability to switch industries. | 30% | 36% | 19% | 5% | 2% | 7% | 100% | | |
| respect and recognition. | 28% | 44% | 20% | 3% | 1% | 4% | 100% | | |
| the ability to expand my international employment opportunities. | 26% | 31% | 22% | 6% | 2% | 14% | 100% | | |
| the right connections to get a good job in the future. | 25% | 35% | 26% | 8% | 4% | 2% | 100% | | |
| the ability to start or improve my own business. | 22% | 31% | 23% | 5% | 2% | 17% | 100% | | |
| opportunities to contribute to solving some of the world's problems. | 19% | 30% | 28% | 9% | 2% | 13% | 100% | | |
| mentors to help me achieve my goals. | 18% | 28% | 30% | 12% | 5% | 6% | 100% | | |

Important Factors in Obtaining a Job

Respondents were asked, "In your opinion, how important is each of the following in obtaining a job?" The factors respondents consider most important in obtaining a job were interpersonal skills, cultural fit with the company, a proven ability to perform, and leadership attributes. One half or more of the respondents considered each of these items extremely important. Least important among respondents of full-time MBA programs were specialization or concentration and academic success.

| Importa | Importance of Various Factors in Obtaining a Job | | | | | | | | | | |
|---|--|-------------------|--------------------|-----------------------|-------------------------|-------|--|--|--|--|--|
| | | n = 2,095 | | | | | | | | | |
| Factor | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total | | | | | |
| Interpersonal skills | 66% | 29% | 5% | 0% | 0% | 100% | | | | | |
| Cultural fit with company | 52% | 36% | 10% | 1% | 0% | 100% | | | | | |
| Proven ability to perform | 50% | 41% | 8% | 1% | 0% | 100% | | | | | |
| Leadership attributes (motivation, initiative, adaptability, etc) | 50% | 40% | 9% | 1% | 0% | 100% | | | | | |
| Whom you know | 37% | 32% | 22% | 8% | 2% | 100% | | | | | |
| Reputation of business school | 28% | 42% | 25% | 4% | 1% | 100% | | | | | |
| General business management skills | 24% | 50% | 23% | 3% | 0% | 100% | | | | | |
| Technical and/or quantitative skills | 23% | 48% | 26% | 2% | 0% | 100% | | | | | |
| History of leading teams | 22% | 46% | 28% | 4% | 0% | 100% | | | | | |
| Occupation in prior work experience | 22% | 39% | 30% | 8% | 1% | 100% | | | | | |
| Industry in prior work experience | 22% | 35% | 34% | 9% | 1% | 100% | | | | | |
| History of increased job responsibility | 21% | 47% | 27% | 4% | 1% | 100% | | | | | |
| Relevant language, country, and/or cultural expertise | 21% | 37% | 32% | 9% | 1% | 100% | | | | | |
| Quality career services office | 20% | 34% | 32% | 11% | 3% | 100% | | | | | |
| Years of work experience | 15% | 40% | 37% | 7% | 1% | 100% | | | | | |
| History of managing people in a formal reporting role | 14% | 38% | 38% | 10% | 1% | 100% | | | | | |
| Strong academic success | 13% | 37% | 38% | 10% | 2% | 100% | | | | | |
| Specialization or concentration of study | 13% | 36% | 37% | 13% | 2% | 100% | | | | | |

Job Search

Respondents were asked, "Currently, in which phase of the job search process are you?" Overall, one in five respondents indicated they were not searching for a job at the time of the survey—6% were staying with their current employer, 10% were postponing the search, and 3% were planning to start their own business. Nearly half (47%) of the respondents had received or accepted an offer of employment and 33% were interviewing and still searching for a job.

Among the respondents who were postponing their job search, 47% were waiting until they were closer to graduation to begin the search. Additionally, 15% planned to continue their education and 10% planned to move to a new area.

| Stage in Job Search Process | | | | | | | |
|---|-------------|--|--|--|--|--|--|
| Response | (n = 2,562) | | | | | | |
| Interviewing—no offers received yet | 33% | | | | | | |
| Receiving and considering offers | 12% | | | | | | |
| Accepted offer from current/previous employing organization | 4% | | | | | | |
| Accepted offer from new employing organization | 6% | | | | | | |
| Staying with current/previous employing organization | 31% | | | | | | |
| Postponing job search until later | 10% | | | | | | |
| Plan to start or manage my own business | 3% | | | | | | |
| Other | 1% | | | | | | |
| Total | 100% | | | | | | |
| Response (collapsed) | | | | | | | |
| Not searching | 20% | | | | | | |
| Waiting for offers | 33% | | | | | | |
| Received/accepted offers | 47% | | | | | | |
| Total | 100% | | | | | | |

| Primary Reason for Postponing Job Search | | |
|--|-----------|--|
| Response | (n = 259) | |
| I plan to search closer to graduation. | 43% | |
| I plan to continue my education. | 15% | |
| I plan to move to a new area. | 10% | |
| I am currently involved in internship or work project. | 7% | |
| I plan to take some time off / vacation. | 6% | |
| I need to fulfill contractual obligation with current employ | 5% | |
| Family reasons | 4% | |
| I plan to return to my current country of citizenship. | 4% | |
| My career plans have changed. | 2% | |
| My employment situation has changed. | 1% | |
| Health reasons | 0% | |
| Military obligations | 0% | |
| Other | 3% | |
| Total | 100% | |

Offers and Acceptances of Employment

Respondents who reported that they were receiving and considering offers or had accepted offers of employment were asked, "From which of the following sources have you received job offers?" and given a list of possible sources to choose from. These respondents were further asked to indicate the number of job offers they had received and, if they had accepted offers, from whom they had accepted the offers.

A majority of full-time MBA graduates received job offers from on-campus recruiters and an organization where they had an internship or work project. Additionally, about a third (35%)

received an offer from an off-campus job search. On average, respondents who received offers received 2.3 job offers by the time of the survey. Among the respondents who accepted a job offer, 36% accepted an offer from an on-campus interview, and 31% accepted an offer from an organization where they had an internship or work project.

| Sources of Job Offers | | |
|---|-------------|--|
| Source | (n = 1,189) | |
| An on-campus recruiter | 57% | |
| An organization where you had an internship or work project | 53% | |
| An organization contacted in an off-campus job search | 35% | |
| An alumnus from your school | 17% | |
| Current or previous employing organization | 13% | |
| Other | 5% | |
| Responses may add to more than 100% because of multiple selections. | | |

| Number of Job Offers | | | |
|-------------------------|-------------|--|--|
| Response | (n = 1,183) | | |
| One job offer | 34% | | |
| Two job offers | 30% | | |
| Three job offers | 22% | | |
| Four or more job offers | 14% | | |
| Total | 100% | | |
| Mean | 2.3 | | |

| Source of Accepted Job Offer | | |
|---|-----------|--|
| Source | (n = 894) | |
| An on-campus recruiter | 36% | |
| An organization where you had an internship or work project | 31% | |
| An organization contacted in an off-campus job search | 15% | |
| Current or previous employing organization | 12% | |
| An alumnus from your school | 3% | |
| Other | 3% | |
| Total | 100% | |

Job Level (Pre-MBA and Post-MBA)

Respondents were asked to indicate the levels of the organizations at which they had worked before entering their graduate business programs and the levels of the organizations at which they expected to work upon completing their programs. Prior to entering the MBA program, a quarter of respondents held an entry-level position, and a majority had a mid-level position prior to entering their program. After graduation, only 11% expected to have an entry-level position and 61% expected a mid-level position. One in ten respondents had a senior-level position prior to entering

their program, but 22% planned to have a senior-level position after graduation. Fewer respondents planned to be self-employed (3%) after graduation compared with 5% prior to entering the program.

| Job Level | | | |
|------------------------------|-------------|-------------|--|
| | | Expected | |
| | Pre-MBA | Post-MBA | |
| Job Level | (n = 2,323) | (n = 2,538) | |
| Entry level | 25% | 11% | |
| Mid-level | 57% | 61% | |
| Senior level | 10% | 22% | |
| Executive level | 2% | 3% | |
| Business owner/self-employer | 5% | 3% | |
| Other | 1% | 1% | |
| Total | 100% | 100% | |

Salary and Signing Bonus

Respondents were asked to specify their pre-graduate business school salaries and the salaries that they expect to receive upon graduation. Additionally, respondents were asked to indicate whether they expected to receive signing bonuses and if so, the amounts.

On average, respondents from full-time MBA programs expected to receive a 66.5% increase over their pre-MBA salary. Among respondents who had received or accepted an offer of employment, the increase over pre-MBA salary was 73.6%. About half of all respondents expected to receive a signing bonus. Among respondents who had received or accepted an offer of employment, 70% expected to receive a signing bonus.

| Expected Change in Annual Base Salary | | |
|--|--|--|
| Group Percentage Increase | | |
| All respondents 66.5% | | |
| Respondents who received/accepted job offers 73.6% | | |

| Signing Bonus | | | |
|--------------------------------------|--------------------|--|--|
| | All Respondents | Respondents Who Received/Accepted Job Offers | |
| Expect a Signing Bonus? | (n = 2459) | (n = 1,188) | |
| Percentage expecting a signing bonus | 52% | 70% | |
| Amount of Signing Bonus | (n = 1,118) | (n = 741) | |
| Lower 95% confidence interval | \$14,857 | \$16,645 | |
| Mean | \$15,622 | \$17,605 | |
| Upper 95% confidence interval | \$16,387 | \$18,565 | |

Year-to-Year Comparisons

There has been a continual increase over the years in the percentage of full-time MBA graduates who had received or accepted an offer of employment by the time of the survey. The class of 2008 had the highest percentage of respondents who received or accepted an offer of employment compared with all previous years. However, the class of 2008 was less likely than the class of 2006 to indicate that they expected to receive an executive-level position after graduation.

Over the years of the survey, there has been steady growth in the percentage increase respondents of full-time MBA programs expect to receive over their pre-MBA salary among all respondents. Also, among respondents who had received or accepted an offer of employment, there has been steady growth in the percentage increase respondents of full-time MBA programs expect to receive over their pre-MBA salary.

| Stage in Job Search Process, by Survey Year* | | | | | | |
|--|-------------|-------------|-------------|-------------|-------------|-------------|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 |
| Stage | (n = 3,340) | (n = 4,457) | (n = 3,870) | (n = 3,253) | (n = 2,947) | (n = 2,546) |
| Not searching | 20% | 19% | 18% | 17% | 19% | 20% |
| Waiting for offers | 51% | 46% | 41% | 38% | 38% | 33% |
| Received/accepted offers | 29% | 35% | 41% | 44% | 43% | 47% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% |
| *p≤.05 | | | | | | |

| Expected Job Level Post-MBA, by Survey Year* | | | | |
|--|-------------|-------------|-------------|--|
| | 2006 | 2007 | 2008 | |
| Job Level | (n = 3,454) | (n = 2,843) | (n = 2,538) | |
| Entry level | 12% | 11% | 11% | |
| Mid-level | 56% | 62% | 61% | |
| Senior level | 23% | 23% | 22% | |
| Executive level | 5% | 3% | 3% | |
| Business owner/self-employer | 4% | <1% | 3% | |
| Other | 1% | <1% | 1% | |
| Total | 100% | 100% | 100% | |
| *p ≤ .05 | | | | |

| Expected Change in Annual Base Salary, by Survey Year | | | |
|---|-------------|---------------------|--|
| Group | Survey Year | Percentage Increase | |
| All respondents | 2003 | 38.4% | |
| | 2004 | 39.4% | |
| | 2005 | 46.8% | |
| | 2006 | 48.0% | |
| | 2007 | 53.8% | |
| | 2008 | 66.5% | |
| Respondents who | 2003 | 29.8% | |
| received/accepted job | 2004 | 31.5% | |
| offers | 2005 | 40.2% | |
| | 2006 | 40.5% | |
| | 2007 | 63.3% | |
| | 2008 | 73.6% | |

Job and Employer Selection

his section explores employment selection criteria among graduating students. Key topics examined in this section are: job function and industry, company selection criteria, organizational culture preferences, job selection criteria, organization size, and salary and signing bonuses.

Key Findings

- The two industries that should expect an increase in MBA graduates are the consulting industry, with an 80% increase, and the finance/accounting industry, with a 56% increase among the full-time MBA graduates. Thee industries set to lose the most employees after graduation are technology, with a 44% decrease, and the nonprofit/government industry, with a 69% decrease. This is a similar pattern compared to last year's full-time MBA graduates.
- The top three company selection criteria for the past three years of the Global MBA® Graduate Survey among full-time MBA students were room for growth, fit with company culture, and positive organizational climate.
- There has been an increase over the years in the percentage of graduating full-time MBA
 respondents who preferred the following cultural attributes in the organization where they
 intend to gain employment: centralized decision-making, internal competition, well-defined
 career paths, formal atmosphere, clearly defined responsibilities, formalized procedures, a clear
 and well-communicated vision, and individual performance-based rewards.
- In selecting jobs, respondents rated challenging and interesting work, advancement
 opportunities, opportunities for professional development, and an opportunity to learn new
 things as important factors.
- Among all respondents, there has been steady growth in the percentage increase that
 respondents of full-time MBA programs expect to receive over their pre-MBA salary. Graduate
 of full-time MBA programs in 2008 expect to receive a 67% increase over their pre-MBA
 salaries.

Job Function and Industry

Respondents were asked to indicate the job functions they held before entering their graduate business programs and the job functions they expected to hold upon graduation. Additionally, respondents were asked to report the industry in which they were employed before entering their graduate business programs and the industries in which they intend to be employed upon graduation.

The top three job functions among full-time MBA graduates prior to entering their degree program were marketing/sales, finance/accounting, and general management. After graduation, the top three job functions respondents planned to have were finance/accounting, marketing/sales, and consulting.

The top three industries of employment among full-time MBA graduates prior to entering their degree program were products/services, finance/accounting, and technology. After graduation, the top three industries respondents planned to be employed with were finance/accounting, products/services, and consulting.

| Job Function | | | |
|----------------------------|-------------|-------------|--|
| | Pre-MBA | Post-MBA | |
| Function | (n = 2,215) | (n = 2,457) | |
| Marketing/sales | 21% | 21% | |
| Operations/logistics | 17% | 8% | |
| Consulting | 9% | 20% | |
| General management | 15% | 11% | |
| Finance/accounting | 20% | 33% | |
| Human resources | 3% | 3% | |
| Information technology/MIS | 11% | 2% | |
| Other | 3% | 2% | |
| Total | 100% | 100% | |

| Industry | | | |
|---------------------------|------------------|-------------|--|
| | Pre-MBA Post-MBA | | |
| Industry | (n = 2,320) | (n = 2,537) | |
| Consulting | 10% | 18% | |
| Energy/Utilities | 3% | 4% | |
| Finance/Accounting | 18% | 28% | |
| Healthcare/Pharmaceutical | 5% | 7% | |
| Technology | 16% | 9% | |
| Manufacturing | 7% | 4% | |
| Nonprofit/Government | 13% | 4% | |
| Products/Services | 29% | 25% | |
| Other | 0% | 1% | |
| Total | 100% | 100% | |

Anticipated Location of Employment

Respondents were asked to report whether they intended to work within or outside their countries of citizenship. The vast majority of full-time MBA graduates planned to work within their country or authorized work area. Nearly a quarter (22%) planned to work outside their country of citizenship or authorized work area—12% planned to seek permanent residency or citizenship.

| Anticipated Location of Employment | | | | |
|---|-------------|--|--|--|
| Response | (n = 2,540) | | | |
| In your country of citizenship (or authorized work area) | 71% | | | |
| Outside country of citizenship and then seek permanent residency or citizenship | 12% | | | |
| Outside country of citizenship and then return to your country of citizenship | 10% | | | |
| Other | 1% | | | |
| Don't know | 6% | | | |
| Total | 100% | | | |

Company Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which company you will work for after graduation?" Graduate full-time MBA students reported that room for growth, fit with company culture, and positive organizational climate were the most important criteria when selecting a company for which to work after graduation. Interestingly, these have been the top three selection criteria for the past three years of surveys. The least important criteria were the opinion of others, physical surroundings, and an emphasis on community and inclusion.

| | Compan | y Selection (| Criteria | | | |
|---|------------------------|-------------------|--------------------|-----------------------|-------------------------|-------|
| | | | (n = 2,4) | 64) | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total |
| Room for growth | 64% | 31% | 4% | 0% | 0% | 100% |
| Fit with company culture | 52% | 39% | 8% | 1% | 0% | 100% |
| Positive organizational climate | 47% | 45% | 8% | 1% | 0% | 100% |
| High ethical standards of the company | 39% | 42% | 16% | 3% | 1% | 100% |
| Emphasis on work-life balance | 38% | 39% | 19% | 3% | 1% | 100% |
| Company image and reputation | 31% | 46% | 20% | 2% | 0% | 100% |
| Location | 31% | 38% | 24% | 6% | 1% | 100% |
| Company stability | 29% | 45% | 22% | 3% | 1% | 100% |
| Value employer places on graduate business skills | 23% | 44% | 28% | 5% | 1% | 100% |
| Emphasis on community and inclusion | 16% | 38% | 35% | 10% | 2% | 100% |
| Physical surroundings | 11% | 38% | 40% | 10% | 1% | 100% |
| Opinions of others | 7% | 27% | 42% | 18% | 5% | 100% |

Organizational Cultural Preferences

Respondents were asked to choose from each opposing pair of preferences the one that most closely reflected their own organizational culture preferences. The majority of full-time MBA graduate respondents indicated that they preferred an organization with decentralized decision-making, a cooperative atmosphere, flexible career opportunities, a casual atmosphere, clearly defined responsibilities, formalized procedures, a clear and well-communicated vision, a focus on company success, and individual performance-based rewards.

| Preference of Organizational Culture | | | | | |
|--------------------------------------|-------------------------------------|---------|--|--|--|
| Item | Cultural Preference | Percent | | | |
| Decision-making | Centralized decision-making | 29% | | | |
| | Decentralized decision-making | 71% | | | |
| | Total | 100% | | | |
| Competition-cooperation | Internal competition | 16% | | | |
| | Cooperative atmosphere | 84% | | | |
| | Total | 100% | | | |
| Career path | Well-defined career path | 35% | | | |
| | Flexible career opportunities | 65% | | | |
| | Total | 100% | | | |
| Atmosphere | Formal atmosphere | 29% | | | |
| | Casual atmosphere | 71% | | | |
| | Total | 100% | | | |
| Responsibilities | Clearly defined responsibilities | | | | |
| | Varied/fluid responsibilities | 39% | | | |
| | Total | 100% | | | |
| Procedures | Formalized procedures | 65% | | | |
| | Loosely defined procedures | 35% | | | |
| | Total | 100% | | | |
| Goals | Clear, well-communicated vision | 74% | | | |
| | Flexible, adaptable corporate goals | 26% | | | |
| | Total | 100% | | | |
| Focus | Focus on company success | 73% | | | |
| | Focus on public good | | | | |
| | Total | 100% | | | |
| Rewards | Individual performance-based reward | 65% | | | |
| | Team-based reward | 35% | | | |
| | Total | 100% | | | |

Job Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which *job* you will take after graduation?" In selecting jobs, respondents rated challenging and interesting work, advancement opportunities, opportunities for professional development, and an opportunity to learn new things as important factors. Respondents rated stock options or an ownership program,

an opportunity to work in a foreign country, and flexible work schedules as less important when selecting a job.

| Job Selection Criteria | | | | | | |
|--|------------------------|-------------------|--------------------|-----------------------|-------------------------|-------|
| | | | (n = 2,4) | 64) | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total |
| Challenging and/or interesting work | 61% | 34% | 4% | 0% | 0% | 100% |
| Advancement opportunity | 60% | 34% | 5% | 0% | 0% | 100% |
| Opportunity for professional development | 57% | 38% | 4% | 1% | 0% | 100% |
| Opportunity to learn new things | 57% | 37% | 5% | 0% | 0% | 100% |
| Ability to make an impact | 46% | 42% | 10% | 1% | 0% | 100% |
| Achieving something that you personally value | 45% | 43% | 10% | 1% | 0% | 100% |
| Competitive salary | 43% | 44% | 11% | 1% | 0% | 100% |
| Benefit package | 26% | 46% | 23% | 4% | 1% | 100% |
| Job security | 22% | 43% | 28% | 6% | 1% | 100% |
| Visibility with executive team | 21% | 44% | 29% | 6% | 1% | 100% |
| Job autonomy | 19% | 48% | 27% | 5% | 1% | 100% |
| Flexible schedule | 17% | 32% | 36% | 14% | 2% | 100% |
| Opportunity to work or travel in a foreign country | 16% | 23% | 29% | 24% | 8% | 100% |
| Stock option or ownership program | 8% | 23% | 42% | 23% | 4% | 100% |

Size of Organization

Respondents were asked, "How many employees are employed in the organization for which you will be working (or expect to be working) after completing your graduate business degree?" Overall, 45% of respondents plan to work for an organization with more than 15,000 employees, 27% plan to work for an organization with 1,001 to 15,000 employees, and 28% plan to work for an organization with 1,000 or fewer employees.

| Organization Size | | | | |
|---------------------|---------------|------|--|--|
| Number of Employees | (n = 1,328) | | | |
| All respondents | Under 25 | 5% | | |
| | 25–100 | 7% | | |
| | 101–500 | 9% | | |
| | 501–1,000 | 5% | | |
| | 1,001–5,000 | 11% | | |
| | 5,001–10,000 | 9% | | |
| | 10,001–15,000 | 5% | | |
| | 15,001–25,000 | 6% | | |
| | Over 25,000 | 34% | | |
| | Don't know | 9% | | |
| | Total | 100% | | |

| Organization Size | | | | |
|------------------------------------|----------------|------|--|--|
| Number of Employees (n = 1,2 | | | | |
| Collapsed: "Don't Know" Removed | 1,000 or fewer | 28% | | |
| | 1,001–15,000 | 27% | | |
| | 15,001 or more | 45% | | |
| | Total | 100% | | |

Year-to-Year Comparisons

The graduating class of 2008 was more likely than previous classes to plan to have an operations/logistics position after graduation. The classes of 2006 through 2008 were less likely than the classes of 2003 and 2004 to plan to have a marketing/sales or consulting position. The classes of 2007 and 2008 were more likely than previous classes to plan to have a human resource position.

The graduating classes of 2006 through 2008 were slightly less likely than previous classes to plan employment in the finance/accounting industry. Respondents from the graduating class of 2008 were slightly more likely than previous classes to plan employment in the energy/utility industry. Additionally, the classes of 2005 through 2008 were slightly less likely than previous classes to plan employment in the technology industry.

The class of 2008 was slightly more likely than other previous classes to indicate a preference of working within their country or authorized work area.

There were significant monotonic relationships in each of the preferred organizational cultural attributes, except for focus. Over the years of the survey, there has been an increase in the percentage of graduating full-time MBA respondents who preferred the following cultural attributes in the organization where they intend to gain employment: centralized decision-making, internal competition, well-defined career paths, formal atmosphere, clearly defined responsibilities, formalized procedures, a clear and well-communicated vision, and individual performance-based rewards.

| Post-MBA Job Functions, by Survey Year* | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 |
| Function | (n = 2,881) | (n = 3,994) | (n = 3,235) | (n = 3,196) | (n = 2,885) | (n = 2,418) |
| Marketing/sales | 25% | 26% | 23% | 21% | 22% | 21% |
| Operations/logistics | 6% | 7% | 6% | 7% | 6% | 8% |
| Consulting | 16% | 15% | 18% | 19% | 21% | 20% |
| General management | 12% | 12% | 12% | 9% | 13% | 11% |
| Finance/accounting | 35% | 33% | 36% | 37% | 32% | 33% |
| Human resources | 1% | 2% | 2% | 2% | 3% | 3% |
| Information technology/MIS | 4% | 6% | 3% | 4% | 4% | 2% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% |

Excludes "Other" category.

°p ≤ .05

| Post-MBA Industry, by Survey Year* | | | | | | |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 |
| Industry Group | (n = 3,149) | (n = 4,191) | (n = 3,275) | (n = 2,994) | (n = 2,884) | (n = 2,504) |
| Consulting | 15% | 15% | 17% | 21% | 21% | 18% |
| Energy/Utilities | 2% | 3% | 3% | 3% | 3% | 4% |
| Finance/Accounting | 32% | 30% | 31% | 27% | 28% | 28% |
| Healthcare/Pharmaceuticals | 8% | 7% | 6% | 6% | 5% | 7% |
| Technology | 11% | 13% | 9% | 10% | 10% | 9% |
| Manufacturing | 4% | 5% | 4% | 4% | 5% | 4% |
| Nonprofit/Government | 3% | 2% | 4% | 4% | 4% | 4% |
| Products/Services | 25% | 27% | 25% | 24% | 23% | 26% |
| Total | 100% | 100% | 100% | 100% | 100% | 100% |
| *p ≤ .05 | | | | | | |

| Anticipated Location of Employment, by Survey Year* | | | | | | |
|---|-------------|-------------|-------------|-------------|-------------|--|
| | 2004 | 2005 | 2006 | 2007 | 2008 | |
| Response | (n = 4,221) | (n = 3,696) | (n = 3,391) | (n = 2,767) | (n = 2,540) | |
| In country of citizenship or authorized work area | 72% | 74% | 73% | 74% | 75% | |
| Outside and then seek residency or citizenship | 12% | 14% | 14% | 14% | 13% | |
| Outside and then return to country of citizenship | 13% | 11% | 10% | 10% | 11% | |
| Other | 3% | 1% | 2% | 2% | 1% | |
| Total | 100% | 100% | 100% | 100% | 100% | |
| *p ≤ .05 | | | | | | |

| | Preference of Organization | al Culture, k | y Survey Y | 'ear | | |
|-------------------|----------------------------------|---------------|------------|------|------|------|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 |
| Decision- | Centralized decision-making | 19% | 25% | 25% | 26% | 29% |
| making* | Decentralized decision-making | 81% | 75% | 75% | 74% | 71% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Competition- | Internal competition | 7% | 14% | 13% | 16% | 16% |
| cooperation* | Cooperative atmosphere | 93% | 86% | 87% | 84% | 84% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Career path* | Well-defined career path | 16% | 34% | 26% | 38% | 35% |
| | Flexible career opportunities | 84% | 66% | 74% | 62% | 65% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Atmosphere* | Formal atmosphere | 18% | 27% | 25% | 30% | 29% |
| | Casual atmosphere | 82% | 73% | 75% | 70% | 71% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Responsibilities* | Clearly defined responsibilities | 49% | 59% | 55% | 61% | 61% |
| | Varied/fluid responsibilities | 51% | 41% | 45% | 39% | 39% |
| | Total | 100% | 100% | 100% | 100% | 100% |

| | Preference of Organization | al Culture, l | oy Survey Y | ear ear | | |
|-------------|-------------------------------------|---------------|-------------|---------|------|------|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 |
| Procedures* | Formalized procedures | 58% | 62% | 63% | 63% | 65% |
| | Loosely defined procedures | 42% | 38% | 37% | 37% | 35% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Goals* | Clear, well-communicated vision | 77% | 75% | 77% | 76% | 74% |
| | Flexible, adaptable corporate goals | 23% | 25% | 23% | 24% | 26% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Focus | Focus on company success | 71% | 76% | 75% | 73% | 73% |
| | Focus on public good | 29% | 24% | 25% | 27% | 27% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Rewards* | Individual performance-based reward | 61% | 66% | 68% | 66% | 65% |
| | Team-based reward | 39% | 34% | 32% | 34% | 35% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| *p ≤ .05 | | | | • | | • |

III. Part-Time MBA Programs

The Graduate Business Education Experience

his section of the report explores student satisfaction with their educational experience. The following key topics are examined: overall value of the graduate business degree and school recommendation, quality of the graduate business programs, student participation in various activities, satisfaction with the core curriculum, the development of skills and abilities, and preferences for school communication modes.

Key Findings

- Graduates of part-time MBA programs in 2008 were significantly more likely than previous graduating classes to rate the overall value of the degree as outstanding or excellent. Overall, 92% of the graduates of part-time MBA programs considered their degree a good to outstanding value.
- Graduates of the class of 2008 were more likely than all previous classes to rate the faculty
 outstanding or excellent. Additionally, there have been improvements in the quality of
 admissions, career services, and student services over the years.
- Graduates of part-time MBA programs were the most satisfied with their management and
 organizational behavior and their business policy and strategy courses. They reported the
 greatest improvement in their knowledge of general business functions, managing strategy and
 innovation, and managing decision-making processes.
- Ninety-five percent of the respondents were somewhat to extremely satisfied with their school's
 culture. The majority of respondents used the following attributes to describe their school's
 culture: collaborative, heterogeneous student body, active learning, academic curriculum,
 personal, teaching-oriented, team emphasis, professors are egalitarian, professors emphasize
 critical discussion and individual viewpoints, and casual.
- Less than one in five respondents participated in any one extracurricular activity, but most extracurricular activities were rated as an excellent value among those who participated.

Overall Value of the Graduate Business Degree

Respondents were asked, "When you compare the total monetary cost of your graduate business program to the quality of education you received, how would you rate the overall value of your graduate business degree?" Overall, 61% of graduates from part-time MBA programs considered their degree an outstanding or excellent value. Additionally, 31% of respondents considered the degree a good value. Only 8% considered the degree a fair or poor value.

| Overall Value of the Graduate Business Degree | | |
|---|-------------|--|
| | Percentage | |
| Overall Value | (n = 1,420) | |
| Outstanding | 17% | |
| Excellent | 44% | |
| Good | 31% | |
| Fair | 7% | |
| Poor | 1% | |
| Total | 100% | |

Respondents were asked to estimate the total cost of their education, including tuition, books, and fees, but excluding opportunity costs and travel and housing costs. The median cost of a part-time MBA education among the respondents was \$40,000.

| Cost of a Graduate Business Education | | | | | | |
|---------------------------------------|--------------|------------------|----------|------------------|----------|--|
| | U.S. Dollars | | | | | |
| | | 25 th | | 75 th | | |
| | n | Percentile | Median | Percentile | Mean | |
| Amount | 1,414 | \$25,000 | \$40,000 | \$60,000 | \$42,247 | |

Respondents were asked, "Would you recommend your school to someone who has decided to pursue a graduate business degree?" Overall, 62% of respondents would definitely recommend their school and 30% would probably recommend their school. Only 3% of the respondents reported they would probably or definitely not recommend their school to others seeking a graduate business education.

| School Recommendation | | | |
|-----------------------|-------------|--|--|
| | Percentage | | |
| Response | (n = 1,420) | | |
| Definitely yes | 62% | | |
| Probably yes | 30% | | |
| Uncertain | 4% | | |
| Probably no | 1% | | |
| Definitely no | 2% | | |
| Total | 100% | | |

Quality of the Graduate Business Program

Respondents were asked to, "Please rate each of the following *components* of your program, based on your entire educational experience as a graduate business student." Respondents who rated each component of the program were then asked to rate various aspects of the program components. Faculty and fellow students were the two highest-rated components in terms of quality among graduates of part-time MBA programs. Overall, one in five (20%) respondents did not report a

quality rating for the career services office. Additionally, career services were rated lower than all other program components.

| Quality Ratings for Components of Graduate Business Program | | | | | | | | | | |
|---|-------------------|-------------------------|------------------|---------------|-------------|-----------|------------|-------|--|--|
| | | | (n = 1,420) | | | | | | | |
| Program Components | Mean [†] | Outstanding | F II a m t | 0 | F-:- | Daan | Not | T-4-1 | | |
| Program Components | IVICALI | Outstanding | Excellent | Good | Fair | Poor | Applicable | Total | | |
| Faculty | 3.8 | 18% | 48% | 27% | 6% | 1% | 0% | 100% | | |
| Fellow students | 3.7 | 16% | 45% | 30% | 7% | 1% | 0% | 100% | | |
| Curriculum | 3.6 | 10% | 46% | 35% | 8% | 1% | 0% | 100% | | |
| Admissions | 3.5 | 13% | 37% | 38% | 8% | 3% | 1% | 100% | | |
| Program management | 3.4 | 12% | 36% | 35% | 12% | 4% | 1% | 100% | | |
| Student services | 3.2 | 9% | 27% | 36% | 14% | 5% | 8% | 100% | | |
| Career services | 2.9 | 7% | 20% | 25% | 17% | 11% | 20% | 100% | | |
| † Scale: 5 = outstanding; 4 = excell | ent; 3 = good | ; 2 = fair; 1 = poor; ' | 'Not Applicable" | excluded from | m Mean calc | ulations. | | | | |

Graduates of part-time MBA programs were most satisfied with the knowledge and responsiveness of the faculty, the cooperative atmosphere among their fellow students, and class size. Additionally, the respondents were satisfied with their school's close-knit community and the access to and responsiveness of the admissions staff. The respondents were the least satisfied with the student activities and clubs, availability of resources at career services, and the knowledge of the career services staff.

| Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | | | | |
|---|-------------------|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|--|--|
| Aspects of Programs | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | | |
| Admissions (n = 1,403) | | | | | | | | | | |
| » Access to staff | 3.9 | 24% | 42% | 23% | 5% | 1% | 6% | 100% | | |
| » Responsiveness of staff | 3.9 | 25% | 41% | 21% | 6% | 2% | 5% | 100% | | |
| » Information provided | 3.8 | 23% | 43% | 22% | 5% | 2% | 5% | 100% | | |
| Career services (n = 1,141) | | | | | | | | | | |
| » Knowledge of staff | 3.5 | 15% | 32% | 23% | 10% | 5% | 15% | 100% | | |
| » Responsiveness of staff | 3.5 | 17% | 33% | 21% | 9% | 6% | 15% | 100% | | |
| » Availability of resources | 3.4 | 15% | 31% | 22% | 12% | 7% | 13% | 100% | | |
| Curriculum $(n = 1,420)$ | | | | | | | | | | |
| » Relevance | 3.9 | 23% | 51% | 22% | 4% | 0% | 0% | 100% | | |
| » Integration | 3.8 | 19% | 50% | 25% | 5% | 0% | 0% | 100% | | |
| » Comprehensiveness | 3.8 | 19% | 50% | 27% | 4% | 1% | 0% | 100% | | |
| Faculty (n = 1,420) | | | | | | | | | | |
| » Knowledge of faculty | 4.1 | 31% | 52% | 16% | 1% | 0% | 0% | 100% | | |
| » Responsiveness of faculty | 4.0 | 27% | 52% | 17% | 3% | 1% | 0% | 100% | | |
| » Teaching methods | 3.8 | 15% | 52% | 28% | 4% | 1% | 0% | 100% | | |

| Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | | | | |
|---|-------------------|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|--|--|
| Aspects of Programs | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | | |
| Program management (n = 1,410) | | | | | | | | | | |
| » Program management staff | 3.7 | 18% | 41% | 26% | 6% | 2% | 6% | 100% | | |
| » Mission | 3.7 | 17% | 43% | 26% | 5% | 2% | 7% | 100% | | |
| » Standards | 3.7 | 17% | 41% | 27% | 7% | 2% | 6% | 100% | | |
| » Continuous improvement | 3.6 | 17% | 38% | 27% | 8% | 3% | 6% | 100% | | |
| Student services (n = 1,311) | | | | | | | | | | |
| » Student services staff | 3.6 | 15% | 31% | 28% | 6% | 3% | 17% | 100% | | |
| » Student activities/clubs | 3.4 | 10% | 25% | 26% | 9% | 3% | 27% | 100% | | |
| » Symposiums/guest speakers | 3.6 | 16% | 30% | 25% | 8% | 3% | 17% | 100% | | |
| » Communications to students | 3.6 | 18% | 37% | 26% | 8% | 3% | 7% | 100% | | |
| Fellow students (n = 1,416) | | | | | | | | | | |
| » Contribution to learning | 3.9 | 27% | 46% | 21% | 5% | 1% | 0% | 100% | | |
| » Cooperative atmosphere | 4.1 | 33% | 47% | 16% | 3% | 1% | 0% | 100% | | |
| » Close-knit community | 3.6 | 21% | 36% | 28% | 10% | 4% | 1% | 100% | | |
| » Talent level | 3.7 | 21% | 42% | 28% | 7% | 2% | 0% | 100% | | |
| Program structure (n = 1,420) | | | | | | | | | | |
| » Class schedule | 3.9 | 24% | 47% | 22% | 5% | 2% | 0% | 100% | | |
| » Class size | 4.0 | 28% | 49% | 17% | 4% | 2% | 0% | 100% | | |
| » Facilities | 3.8 | 24% | 42% | 25% | 6% | 2% | 1% | 100% | | |
| » Technological resources | 3.8 | 25% | 43% | 23% | 6% | 2% | 1% | 100% | | |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; "Not Applicable" excluded from Mean calculations.

Student Satisfaction with Core Curriculum

Respondents were asked, "How satisfied are you with the knowledge, skills, and/or abilities you developed in each of the following areas of *core curriculum*." Graduates of part-time MBA programs were most satisfied with their management and organizational behavior and their business policy and strategy courses. Respondents were the least satisfied with their information systems, statistics, operations, and accounting courses. Additionally, one in five (20%) respondents did not have a core course in ethics or business law, and 28% did not have a core course in international business.

| Satisfaction with Core Curriculum | | | | | | | | | | | |
|--|-------------------|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|--|--|--|
| | | (n = 1,420) | | | | | | | | | |
| Area | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | | | |
| Management/ organizational behavior | 4.0 | 31% | 42% | 18% | 4% | 2% | 2% | 100% | | | |
| Business policy/strategy | 4.0 | 29% | 42% | 17% | 3% | 1% | 8% | 100% | | | |
| Finance | 3.9 | 27% | 41% | 23% | 5% | 3% | 2% | 100% | | | |
| Marketing | 3.8 | 24% | 42% | 22% | 6% | 3% | 3% | 100% | | | |
| Ethics/business law | 3.8 | 22% | 33% | 17% | 5% | 2% | 20% | 100% | | | |
| Economics | 3.8 | 20% | 41% | 23% | 5% | 2% | 9% | 100% | | | |
| International business | 3.8 | 20% | 26% | 19% | 6% | 1% | 28% | 100% | | | |
| Accounting | 3.7 | 20% | 42% | 25% | 6% | 3% | 5% | 100% | | | |
| Operations | 3.7 | 19% | 39% | 25% | 7% | 3% | 7% | 100% | | | |
| Statistics | 3.7 | 17% | 38% | 24% | 7% | 3% | 11% | 100% | | | |
| Information systems | 3.3 | 12% | 26% | 29% | 11% | 6% | 16% | 100% | | | |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; "Not Applicable" excluded from Mean calculations.

Skill/Ability Development

Respondents were asked, "Compared to your abilities before the graduate business program, how much do you feel your education has improved your skills and abilities in each of the following areas?" Each of the skills and abilities listed included examples that respondents could access using a hyperlink coupled with the item. The skills and abilities and the hyperlinked definitions are as follows:

| Skill/Ability | Definition |
|---|---|
| Managing human capital | (e.g., Coordinating the work of others; Guiding, directing, & motivating subordinates; Coaching & developing others; Organizing, planning, & prioritizing work) |
| Managing tools and technology | (e.g., Controlling machines & processes; Inspecting equipment, structures, or materials; Drafting, laying out, & specifying technical devices & equipment) |
| Managing decision-making processes | (e.g., Obtaining & processing information; Making decisions & solving problems; Judging the qualities of things, services, or people; Identifying objects, actions, & events) |
| Managing administrative activities | (e.g., Creating & managing budgets; Documenting & recording information; Evaluating information to determine compliance; Performing general administrative activities) |
| Managing strategy and innovation | (e.g., Analyzing data or information; Thinking creatively; Developing objectives & strategies) |
| Managing the task environment | (e.g., Communicating with persons outside the organization; Establishing & maintaining interpersonal relationships; Selling to or influencing others) |
| Knowledge of technology, design, and production | (e.g., Production & processing; Engineering & technology; Design) |

| Skill/Ability | Definition |
|--|---|
| Knowledge of human behavior and society | (e.g., Psychology; Education & training; Law & government) |
| Knowledge of general business functions | (e.g., Administration & management; Economics & accounting; Sales & marketing; Customer & personal service; Personnel & Human Resources) |
| Knowledge of media communications and delivery | (e.g., Media communication; Computers & electronics; English language) |
| Interpersonal skills | (e.g., Active listening; Social perceptiveness; Coordination; Persuasion & negotiation; Time management; Management of personnel resources) |
| Operations skills | (e.g., Quality control analysis; Technology design; Operation monitoring; Troubleshooting) |
| Strategic and systems skills | (e.g., Complex problem solving; Judgment & decision making; Systems analysis & evaluation; Management of financial resources; Management of material resources) |
| Foundation skills | (e.g., Reading comprehension; Writing; Mathematics; Science) |
| Generative thinking | (e.g., Innovation; Analytical thinking; Independence) |

Graduates of part-time MBA programs reported the greatest improvement of skills and abilities in the following areas: knowledge of general business functions, managing strategy and innovation, and managing the decision-making processes. The least improvement was made in knowledge of media communications and delivery and in knowledge of technology, design, and production.

| Improvement of Skills/Abilities | | | | | | | | | | |
|---|-------------------|-----------------|------------------|------|----------|---------------|--|-------|--|--|
| | | (n = 1,420) | | | | | | | | |
| Skill/Ability | Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | | |
| Knowledge of general business | 4.0 | 000/ | 100/ | 100/ | 20/ | 40/ | 201 | 1000/ | | |
| functions | 4.2 | 38% | 43% | 12% | 3% | 1% | 2% | 100% | | |
| Managing strategy and innovation | 4.0 | 33% | 44% | 16% | 4% | 2% | 0% | 100% | | |
| Managing decision-making processes | 4.0 | 31% | 45% | 17% | 4% | 2% | 1% | 100% | | |
| Strategic and systems skills | 3.9 | 28% | 43% | 20% | 5% | 2% | 1% | 100% | | |
| Generative thinking | 3.9 | 27% | 43% | 21% | 5% | 2% | 2% | 100% | | |
| Interpersonal skills | 3.8 | 25% | 39% | 23% | 7% | 2% | 5% | 100% | | |
| Foundation skills | 3.8 | 24% | 41% | 21% | 5% | 3% | 5% | 100% | | |
| Knowledge of human behavior and society | 3.7 | 22% | 41% | 24% | 8% | 2% | 2% | 100% | | |
| Managing human capital | 3.7 | 21% | 43% | 25% | 7% | 3% | 1% | 100% | | |
| Managing the task environment | 3.7 | 18% | 41% | 27% | 7% | 3% | 3% | 100% | | |
| Operations skills | 3.6 | 19% | 38% | 28% | 8% | 4% | 2% | 100% | | |

| Improvement of Skills/Abilities | | | | | | | | | | |
|---------------------------------|-------------------------------|--|---|---|---|---|--|--|--|--|
| (n = 1,420) | | | | | | | | | | |
| Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | | | |
| 3.5 | 16% | 36% | 26% | 11% | 6% | 5% | 100% | | | |
| 3.5 | 15% | 37% | 29% | 9% | 5% | 5% | 100% | | | |
| 3.3 | 12% | 32% | 30% | 12% | 8% | 5% | 100% | | | |
| 3.3 | 12% | 30% | 31% | 13% | 8% | 6% | 100% | | | |
| | Mean [†] 3.5 3.5 3.3 | Mean [†] A Great Deal 3.5 16% 3.5 15% 3.3 12% | Mean [†] A Great Deal Amount A Good Amount 3.5 16% 36% 3.5 15% 37% 3.3 12% 32% | Mean [†] A Great Deal A Good Amount Some 3.5 16% 36% 26% 3.5 15% 37% 29% 3.3 12% 32% 30% | Mean [†] A Great Deal A Good Amount Some A Little 3.5 16% 36% 26% 11% 3.5 15% 37% 29% 9% 3.3 12% 32% 30% 12% | Mean [†] A Great Deal A Good Amount Some A Little Not At All 3.5 16% 36% 26% 11% 6% 3.5 15% 37% 29% 9% 5% 3.3 12% 32% 30% 12% 8% | (n = 1,420) Mean [†] A Great Deal A Good Amount Some A Little Not At All Proficiency 3.5 16% 36% 26% 11% 6% 5% 3.5 15% 37% 29% 9% 5% 5% 3.3 12% 32% 30% 12% 8% 5% | | | |

School Culture

Graduating students were asked to describe their school's culture on a continuum between two contrasting descriptions. Respondents were also asked to rate their satisfaction with the culture of the school. The majority of respondents use the following attributes to describe their school's culture: collaborative, heterogeneous student body, active learning, academic curriculum, personal, teaching-oriented, team emphasis, professors are egalitarian, professors emphasize critical discussion and individual viewpoints, and casual. However, there is no majority for the dichotomies of class size or interdisciplinary versus concentration focus.

| School Culture | | | | | | | | | | |
|---|-----|-----|-----------|-----|-----|--|--|--|--|--|
| | | (1 | n = 1,420 | 0) | | | | | | |
| Endpoint | (1) | (2) | (3) | (4) | (5) | Endpoint | | | | |
| Competitive | 2% | 13% | 29% | 44% | 13% | Collaborative | | | | |
| Homogeneous student body | 3% | 13% | 23% | 40% | 21% | Heterogeneous student body | | | | |
| Passive learning | 1% | 7% | 23% | 51% | 17% | Active learning | | | | |
| Vocational curriculum | 1% | 12% | 26% | 44% | 17% | Academic curriculum | | | | |
| Personal | 17% | 44% | 26% | 11% | 2% | Impersonal | | | | |
| Large class sizes | 4% | 13% | 35% | 35% | 13% | Small class sizes | | | | |
| Research-oriented | 2% | 14% | 29% | 42% | 13% | Teaching-oriented | | | | |
| Interdisciplinary | 11% | 37% | 31% | 18% | 3% | Concentration-focused | | | | |
| Team emphasis | 26% | 47% | 20% | 6% | 0% | Individual emphasis | | | | |
| Professors are authoritarian | 1% | 7% | 35% | 49% | 9% | Professors are egalitarian | | | | |
| Professors emphasize reproduction of facts and textbook knowledge | 1% | 9% | 21% | 48% | 21% | Professors emphasize critical discussion and individual viewpoints | | | | |
| Formal | 1% | 12% | 35% | 44% | 8% | Casual | | | | |
| Rigorous | 8% | 35% | 39% | 14% | 3% | Lenient | | | | |
| Close-knit community | 10% | 31% | 29% | 22% | 8% | Loose connections | | | | |

Overall, 69% of the respondents were extremely or very satisfied with their school's culture. Additionally, 26% were somewhat satisfied and 5% were not very satisfied. None of the respondents reported that they were not at all satisfied with their school's culture.

| Satisfaction with School Culture | | | | | |
|---|-------------|--|--|--|--|
| Percentage | | | | | |
| Response | (n = 1,420) | | | | |
| Extremely satisfied | 19% | | | | |
| Very satisfied | 50% | | | | |
| Somewhat satisfied | 26% | | | | |
| Not very satisfied | 5% | | | | |
| Not at all satisfied | 0% | | | | |
| Total | 100% | | | | |
| Mean [†] | 3.8 | | | | |
| † Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied. | | | | | |

Student Participation in Extracurricular Activities

Respondents were presented with a list of activities and asked, "Did you participate in any of the following while you were a student in your graduate business program?" Respondents who participated in each activity were then asked to rate the value of their experience. Overall, 90% of the respondents from part-time MBA programs worked full time and 5% worked part time. Nearly one in five (19%) respondents participated in student career or professional clubs, 17% had work projects, 16% participated in study-abroad programs, and 11% participated in academic or case competitions. On average, most extracurricular activities were rated an excellent value.

| Student Participation in Extracurricular Activities | | | | | | | |
|---|---------------------------|-------------------------|--|--|--|--|--|
| Activity | Participated [†] | Mean Value [‡] | | | | | |
| Internships | 5% | 3.9 | | | | | |
| Work projects | 17% | 4.1 | | | | | |
| Student career/professional clubs | 19% | 3.6 | | | | | |
| Student government | 4% | 3.8 | | | | | |
| Study-abroad programs | 16% | 4.5 | | | | | |
| Community service organizations | 7% | 4.0 | | | | | |
| Mentor programs | 7% | 3.7 | | | | | |
| Leadership programs | 8% | 4.1 | | | | | |
| Academic/case competitions | 11% | 3.9 | | | | | |
| Diversity/multicultural events | 7% | 4.1 | | | | | |

| Student Participation in Extracurricular Activities | | | | | | | |
|---|---------------------------|-------------------------|--|--|--|--|--|
| Activity | Participated [†] | Mean Value [‡] | | | | | |
| Volunteer activities | 13% | 3.9 | | | | | |
| Work full time | 90% | NA | | | | | |
| Work part time | 5% | NA | | | | | |
| Other (Please specify) | 2% | NA | | | | | |
| None of the above | 4% | NA | | | | | |

[†] Responses may total more than 100% because of multiple selections.

Year-to-Year Comparisons

Graduates of part-time MBA programs in 2008 were significantly more likely than those of previous graduating classes to rate the overall value of the degree as outstanding or excellent.

Graduates of part-time MBA programs in 2007 and 2008 were more likely than those of previous graduating classes to rate admissions, career services, and student services outstanding or excellent. Graduates of the class of 2008 were more likely than those of all previous classes to rate the faculty outstanding or excellent. Statistically, there were no differences in ratings for the curriculum, program management, and fellow students by graduation year.

Statistically, there were no differences in the percentage of respondents who would recommend their program. More than 90% of those in each graduating class would definitely or probably recommend their school.

| | Overall Value of MBA Degree, by Survey Year* | | | | | | | |
|-------------|--|-------------|-------------|-------------|-------------|-------------|--|--|
| | | Survey Year | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Response | (n = 670) | (n = 1,345) | (n = 1,372) | (n = 1,951) | (n = 1,367) | (n = 1,420) | | |
| Outstanding | 22% | 13% | 19% | 12% | 16% | 17% | | |
| Excellent | 37% | 37% | 35% | 43% | 39% | 44% | | |
| Good | 27% | 35% | 33% | 36% | 34% | 31% | | |
| Fair | 12% | 12% | 10% | 7% | 9% | 7% | | |
| Poor | 2% | 2% | 3% | 1% | 2% | 1% | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | | | | |

^{‡ 5 =} outstanding, 4 = excellent, 3 = good, 2 = fair, 1 = poor.

NA: These activities were not rated.

| Quality Ratings for Aspects of Graduate Business Program, by Survey Year (Percentage Outstanding/Excellent) | | | | | | | | |
|---|-----------|-------------|-------------|-------------|-------------|-----------|--|--|
| | | Survey Year | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Aspects of Program | (n = 670) | (n = 1,345) | (n = 1,372) | (n = 1,951) | (n = 1,367) | (n = 870) | | |
| Admissions* | 38% | 43% | 40% | 43% | 51% | 51% | | |
| Career services* | 19% | 23% | 24% | 24% | 31% | 33% | | |
| Curriculum | 53% | 56% | 54% | 52% | 53% | 56% | | |
| Faculty* | 58% | 61% | 61% | 62% | 62% | 66% | | |
| Program management | 41% | 46% | 46% | 46% | 47% | 49% | | |
| Student services* | 29% | 33% | 33% | 33% | 41% | 40% | | |
| Fellow students | 57% | 60% | 58% | 57% | 60% | 61% | | |

[&]quot;Not Applicable" excluded from the analysis.

^{*}p ≤ .05

| School Recommendation, by Survey Year | | | | | | | |
|---------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|--|
| | Survey Year | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | |
| Response | (n = 670) | (n = 1,345) | (n = 1,372) | (n = 1,951) | (n = 1,367) | (n = 1,420) | |
| Definitely yes | 59% | 55% | 59% | 60% | 59% | 62% | |
| Probably yes | 34% | 37% | 34% | 33% | 34% | 30% | |
| Probably no | 4% | 4% | 4% | 4% | 4% | 4% | |
| Definitely no | 0% | 1% | 1% | 1% | 1% | 1% | |
| Uncertain | 2% | 3% | 2% | 2% | 2% | 2% | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | |

Job Search and Expectations

his section explores student employment expectations and information on their current job searches. The following key topics are examined: pre-MBA work experience, student employment expectations, job interviews, job searches, offers and acceptances of employment, and expected levels of employment.

Key Findings

- Graduates of part-time MBA programs were most satisfied that their graduate business degree provided them with a sense of personal satisfaction and achievement, the ability to remain marketable, and the credentials needed to increase career options.
- Interpersonal skills, a proven ability to perform, and leadership attributes were the three most important factors in obtaining a job after graduation, according to respondents. Cultural fit with the company and whom you know were also considered important factors.
- Compared with graduates of the previous three years, a slightly higher percentage of the parttime MBA graduating class of 2008 indicated they were not searching for a job. Additionally,

there was a slight decrease in the percentage of 2008 respondents who were still waiting for offers at the time of the survey.

- Among respondents who had received job offers, 44% received an offer from an organization contacted in an off-campus job search, 35% received an offer from a current or previous employer, and 22% received an offer from an on-campus recruiter. On average, respondents who received an offer of employment received 2.4 offers.
- There has been a slight decrease in the percentage of part-time MBA graduates who plan to be self-employed after graduation. Over the years, the percentage of graduates expecting to attain jobs at an entry, mid-, senior, and executive level has remained relatively stable.

Student Expectations of Increased Career Options

Respondents were asked the following: "Students frequently pursue a graduate business degree to increase their career options. How satisfied are you that your graduate business degree has given you each of the following?" Graduates of part-time MBA programs were most satisfied that their graduate business degree provided them with a sense of personal satisfaction and achievement, the ability to remain marketable, and the credentials needed to increase career options. Additionally, respondents indicated satisfaction that their degree will increase both their long-term potential through the development of skills and abilities and their potential for long-term income and financial stability.

| Student Satisfaction that Expectations Were Met | | | | | | | |
|---|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|
| | | | (n | = 1,406) | | | |
| My graduate business degree would provide me with | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| a sense of personal satisfaction and achievement. | 46% | 40% | 12% | 1% | 0% | 1% | 100% |
| the ability to remain marketable (competitive). | 36% | 50% | 12% | 1% | 0% | 1% | 100% |
| credentials I need to increase career options. | 33% | 49% | 15% | 2% | 0% | 1% | 100% |
| an increase in long-term potential through the development of skills/abilities. | 32% | 49% | 16% | 2% | 1% | 0% | 100% |
| the potential for long-term income and financial stability. | 31% | 46% | 18% | 2% | 1% | 1% | 100% |
| advancement potential. | 30% | 48% | 18% | 2% | 1% | 1% | 100% |
| an opportunity for more challenging/interesting work in the future. | 29% | 50% | 17% | 2% | 1% | 1% | 100% |
| the opportunity to get a better job. | 29% | 48% | 17% | 2% | 1% | 2% | 100% |
| the chance to make more money. | 29% | 44% | 22% | 3% | 1% | 2% | 100% |
| confidence I need to succeed. | 25% | 45% | 20% | 3% | 1% | 6% | 100% |
| respect and recognition. | 21% | 48% | 23% | 3% | 0% | 5% | 100% |

| Student Satisfaction that Expectations Were Met | | | | | | | |
|--|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|
| | | (n = 1,406) | | | | | |
| My graduate business degree would provide me with | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| the ability to switch industries. | 20% | 35% | 26% | 6% | 2% | 10% | 100% |
| the ability to change occupational area. | 18% | 39% | 26% | 7% | 2% | 9% | 100% |
| the ability to start or improve my own business. | 16% | 28% | 23% | 7% | 1% | 25% | 100% |
| the right connections to get a good job in the future. | 13% | 29% | 34% | 14% | 5% | 5% | 100% |
| the ability to expand my international employment opportunities. | 11% | 25% | 24% | 9% | 3% | 28% | 100% |
| opportunities to contribute to solving some of the world's problems. | 10% | 26% | 31% | 10% | 3% | 20% | 100% |
| mentors to help me achieve my goals. | 9% | 22% | 31% | 20% | 7% | 12% | 100% |

Important Factors in Obtaining a Job

Respondents were asked, "In your opinion, how important is each of the following in obtaining a job?" Interpersonal skills, a proven ability to perform, and leadership attributes were the three factors respondents indicated as most important in obtaining a job after graduation. Cultural fit with the company and whom you know were also considered important factors.

| Importance of Various Factors in Obtaining a Job | | | | | | | | |
|--|------------------------|-------------------|--------------------|-----------------------|-------------------------|-------|--|--|
| | | (n = 508) | | | | | | |
| Factor | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total | | |
| Interpersonal skills | 65% | 31% | 3% | 0% | 0% | 100% | | |
| Proven ability to perform | 54% | 40% | 6% | 1% | 0% | 100% | | |
| Leadership attributes (motivation, initiative, adaptability, etc.) | 48% | 44% | 8% | 1% | 0% | 100% | | |
| Cultural fit with company | 46% | 41% | 12% | 2% | 0% | 100% | | |
| Whom you know | 41% | 31% | 21% | 6% | 1% | 100% | | |
| Occupation in prior work experience | 31% | 42% | 23% | 3% | 0% | 100% | | |
| History of increased job responsibility | 30% | 48% | 20% | 2% | 0% | 100% | | |
| General business management skills | 27% | 50% | 21% | 2% | 0% | 100% | | |
| Industry in prior work experience | 27% | 39% | 25% | 7% | 1% | 100% | | |
| History of leading teams | 22% | 48% | 26% | 3% | 1% | 100% | | |
| History of managing people in a formal reporting role | 21% | 40% | 31% | 7% | 1% | 100% | | |
| Reputation of business school | 21% | 38% | 34% | 6% | 1% | 100% | | |
| Technical and/or quantitative skills | 20% | 55% | 23% | 2% | 0% | 100% | | |

| Importance of Various Factors in Obtaining a Job | | | | | | | |
|---|------------------------|-------------------|-----------------------|-----------------------|-------------------------|-------|--|
| | (n = 508) | | | | | | |
| Factor | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total | |
| Years of work experience | 20% | 46% | 29% | 4% | 0% | 100% | |
| Relevant language, country, and/or cultural expertise | 17% | 39% | 32% | 10% | 3% | 100% | |
| Quality career services office | 14% | 27% | 38% | 17% | 5% | 100% | |
| Strong academic success | 13% | 36% | 41% | 10% | 1% | 100% | |
| Specialization or concentration of study | 13% | 31% | 45% | 11% | 1% | 100% | |

Job Search

Respondents were asked, "Currently, in which phase of the job search process are you?" Two-thirds of the graduates of part-time MBA programs were not searching for a job at the time of the survey. Nearly half of the respondents planned to stay with their current company, and 17% were postponing their job search. Among the respondents postponing their job search, 47% were waiting until they were closer to graduation.

| Stage in Job Search Process | | | | |
|---|-------------|--|--|--|
| Response | (n = 1,417) | | | |
| Interviewing—no offers received yet | 15% | | | |
| Receiving and considering offers | 3% | | | |
| Accepted offer from current/previous employing organization | 4% | | | |
| Accepted offer from new employing organization | 10% | | | |
| Staying with current/previous employing organization | 48% | | | |
| Postponing job search until later | 17% | | | |
| Plan to start or manage my own business | 3% | | | |
| Total | 100% | | | |
| Response (collapsed) | | | | |
| Not searching | 67% | | | |
| Waiting for offers | 16% | | | |
| Received/accepted offers | 17% | | | |
| Total | 100% | | | |

| Primary Reason for Postponing Job Search | | | | |
|--|-----------|--|--|--|
| Response | (n = 238) | | | |
| I plan to search closer to graduation. | 47% | | | |
| I need to fulfill contractual obligation with my current employer. | 17% | | | |
| I plan to continue my education. | 3% | | | |
| I plan to move to a new area. | 8% | | | |
| I plan to take some time off/vacation. | 3% | | | |

| Primary Reason for Postponing Job Search | | | | |
|---|-----------|--|--|--|
| Response | (n = 238) | | | |
| I am currently involved in an internship or work project. | 2% | | | |
| My employment situation has changed. | 4% | | | |
| Family reasons | 5% | | | |
| My career plans have changed. | 3% | | | |
| Military obligations | 2% | | | |
| My employment situation has changed. | 4% | | | |
| Other | 6% | | | |
| Total | 100% | | | |

Offers and Acceptances of Employment

Respondents who reported they were receiving and considering offers or had accepted offers of employment were asked, "From which of the following sources have you received job offers?" and given a list of possible sources to choose from. These respondents were further asked to indicate the number of job offers they had received and, if they had accepted offers, from whom they had accepted the offers.

Among respondents who were searching for a job and had received job offers, 44% received an offer from an organization they contacted in an off-campus job search and 35% received an offer from a current or previous employer. Additionally, 22% received an offer from an on-campus recruiter and 11% received an offer from an organization where they had an internship.

On average, respondents who received an offer of employment received 2.4 offers. Two in five respondents received one offer, one-fourth received two offers, one in five received three offers, and 14% received four or more offers of employment.

Among respondents who accepted an offer of employment, 33% accepted an offer from a current or previous employer, 28% accepted an offer from an organization they contacted in an off-campus search, and 18% accepted an offer from an on-campus recruiter.

| Sources of Job Offers | | | | |
|--|-----------|--|--|--|
| Source | (n = 236) | | | |
| An organization where you had an internship or work project | 11% | | | |
| An on-campus recruiter | 22% | | | |
| An organization contacted in an off-campus job search | 44% | | | |
| Current or previous employing organization | 35% | | | |
| An alumnus from your school | 5% | | | |
| Other | 17% | | | |
| Responses may total more than 100% because of multiple selections. | | | | |

| Number of Job Offers | | | | |
|-------------------------|-----------|--|--|--|
| Response | (n = 236) | | | |
| One job offer | 40% | | | |
| Two job offers | 25% | | | |
| Three job offers | 20% | | | |
| Four or more job offers | 14% | | | |
| Total | 100% | | | |
| Mean | 2.4 | | | |

| Source of Accepted Job Offer | | | | |
|---|-----------|--|--|--|
| Source | (n = 194) | | | |
| An organization where you had an internship or work project | 5% | | | |
| An on-campus recruiter | 18% | | | |
| An organization contacted in an off-campus job search | 28% | | | |
| Current or previous employing organization | 33% | | | |
| An alumnus from your school | 2% | | | |
| Other | 14% | | | |
| Total | 100% | | | |

Job Level (Pre-MBA and Post-MBA)

Respondents were asked to indicate their job level in the organization where they worked before entering their graduate business programs and the job level at which they expected to work upon completing their program.

Prior to entering the MBA program, the majority of part-time MBA graduates held mid-level jobs, and 27% held entry-level positions. Additionally, 11% held senior-level positions prior to entering school. After graduation, 39% plan to have a senior-level position, 48% plan to have a mid-level position, and 7% plan to hold an executive-level position.

| Job Level | | | | | |
|------------------------------|-------------|-------------|--|--|--|
| Expect | | | | | |
| | Pre-MBA | Post-MBA | | | |
| Job Level | (n = 1,397) | (n = 1,407) | | | |
| Entry level | 27% | 3% | | | |
| Mid-level | 58% | 48% | | | |
| Senior level | 11% | 39% | | | |
| Executive level | 2% | 7% | | | |
| Business owner/self-employer | 1% | 3% | | | |
| Total | 100% | 100% | | | |

Salary and Signing Bonus

Respondents were asked to specify their pre-graduate business school salaries and the salaries that they expect to receive upon graduation. Additionally, respondents were asked to indicate whether they expected to receive signing bonuses and if so, the amounts.

On average, respondents from part-time MBA programs expected to receive a 47.8% increase over their pre-MBA salary. Among respondents who had received or accepted an offer of employment, the increase over pre-MBA salary was 53.0%. One-quarter of all respondents expected to receive a signing bonus. Among respondents who had received or accepted an offer of employment, 35% expected to receive a signing bonus.

| Expected Change in Annual Base Salary | | | | |
|--|-------|--|--|--|
| Group Percentage Increase | | | | |
| All Respondents | 47.8% | | | |
| Respondents who received/accepted job offers | 53.0% | | | |

| Signing Bonus | | |
|--------------------------------------|--------------------|--|
| | All Respondents | Respondents Who Received/Accepted Job Offers |
| Expect a Signing Bonus? | (n = 1369) | (n = 237) |
| Percentage expecting a signing bonus | 25% | 35% |
| Amount of Signing Bonus | (n = 291) | (n = 79) |
| Lower 95% confidence interval | \$12,892 | \$12,723 |
| Mean | \$14,389 | \$16,997 |
| Upper 95% confidence interval | \$15,885 | \$21,272 |

Year-to-Year Comparisons

Compared with the previous three years, a slightly higher percentage of part-time MBA graduates in the class of 2008 indicated they were not searching for a job and a slightly lower percentage were still waiting for offers at the time of the survey. Additionally, a greater percentage of the class of 2008 had received or accepted an offer of employment at the time of the survey compared with the 2003 and 2004 graduating classes.

There has also been a slight decrease in the percentage of part-time MBA graduates who planned to be self-employed after graduation. The percentage of part-time MBA graduates working at all other job levels appears relatively stable over the years studied.

Over the years of the survey, there has been steady growth among all part-time MBA respondents in the percentage of salary increase they expect to receive over their pre-MBA salary.

| Stage in Job Search Process, by Survey Year* | | | | | | | |
|--|-----------|-------------|-------------|-------------|-------------|-------------|--|
| 2003 2004 2005 2006 2007 2008 | | | | | | | |
| Stage | (n = 670) | (n = 1,345) | (n = 1,372) | (n = 1,920) | (n = 1,355) | (n = 1,408) | |
| Not searching | 77% | 69% | 64% | 64% | 62% | 67% | |
| Waiting for offers | 18% | 20% | 19% | 19% | 19% | 16% | |
| Received/accepted offers | 5% | 11% | 17% | 17% | 19% | 17% | |
| Total | 100% | 100% | 100% | 100% | 100% | 67% | |
| *p ≤ .05 | | | | | | | |

| Expected Job Level Post-MBA, by Survey Year* | | | | | |
|--|---------------|-------------|-------------|--|--|
| | 2006 2007 200 | | | | |
| Job Level | (n = 1,876) | (n = 1,323) | (n = 1,407) | | |
| Entry level | 3% | 4% | 3% | | |
| Mid-level | 48% | 48% | 48% | | |
| Senior level | 35% | 40% | 39% | | |
| Executive level | 8% | 7% | 7% | | |
| Business owner/self-employer | 5% | 1% | 3% | | |
| Other | 1% | 1% | 1% | | |
| Total | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | |

| Expected Change in Annual Base Salary, by Survey Year | | | | |
|---|-------------|---------------------|--|--|
| Group | Survey Year | Percentage Increase | | |
| All respondents | 2003 | 29.5% | | |
| | 2004 | 34.5% | | |
| | 2005 | 38.8% | | |
| | 2006 | 41.6% | | |
| | 2007 | 42.6% | | |
| | 2008 | 47.8% | | |
| Respondents who | 2003 | 39.4% | | |
| received/accepted job | 2004 | 48.9% | | |
| offers | 2005 | 39.9% | | |
| | 2006 | 52.0% | | |
| | 2007 | 42.4% | | |
| | 2008 | 53.0% | | |

Job and Employer Selection

his section explores employment selection criteria among graduating students. Key topics examined in this section are: job function and industry, company selection criteria, organizational culture preferences, job selection criteria, organization size, and salary and signing bonuses.

Key Findings

- After graduation, the three most popular industries for intended employment among
 respondents were the same as the industries in which they were employed prior to entering their
 program, including finance/accounting, products/services, and technology. The top three job
 functions respondents planned to have were finance/accounting, marketing/sales, and general
 management.
- Seven out of 10 part-time MBA graduates consider whether there is room for growth within a company to be extremely important when selecting a company. Additionally, graduates of part-time MBA programs consider a positive organizational climate and fit with company culture, emphasis on work-life balance, and high ethical standards of the company important.
- Over the years of the survey, there has been an increase in the percentage of graduating parttime MBA respondents who prefer the following cultural attributes in the organization where they intend to gain employment: centralized decision making, internal competition, well-defined career paths, formal atmosphere, clearly defined responsibilities, formalized procedures, a focus on company success, and individual performance-based rewards.
- When choosing a job, a majority of part-time MBA graduates consider advancement opportunities, challenging and interesting work, competitive salary, an opportunity for professional development, and an opportunity to learn new things extremely important.
- On average, respondents from part-time MBA programs expected to receive a 47.8% increase over their pre-MBA salary. Among respondents who had received or accepted an offer of employment, the increase over pre-MBA salary was 53.0%.

Job Function and Industry

Respondents were asked to indicate the job functions they held before entering their graduate business programs and the job functions they expected to hold upon graduation. Additionally, respondents were asked to report the industry in which they were employed before entering their graduate business programs and the industries in which they intend to be employed upon graduation.

The top three job functions among part-time MBA graduates prior to entering their degree program were finance/accounting, operations/logistics, and marketing/sales. After graduation, the top three job functions respondents planned to have were finance/accounting, marketing/sales, and general management.

The top three industries of employment among part-time MBA graduates prior to entering their degree program were finance/accounting, products/services, and technology. After graduation, the top three industries for respondents remained the same.

| Job Function | | | | |
|----------------------------|-------------|-------------|--|--|
| Pre-MBA Post-Mi | | | | |
| Function | (n = 1,377) | (n = 1,369) | | |
| Marketing/sales | 20% | 21% | | |
| Operations/logistics | 23% | 12% | | |
| Consulting | 4% | 12% | | |
| General management | 8% | 14% | | |
| Finance/accounting | 24% | 27% | | |
| Human resources | 3% | 4% | | |
| Information technology/MIS | 16% | 9% | | |
| Other | 2% | 2% | | |
| Total | 100% | 100% | | |

| Industry | | | | | |
|---------------------------|-----------------|-------------|--|--|--|
| | Pre-MBA Post-Mi | | | | |
| Industry | (n = 1,397) | (n = 1,406) | | | |
| Consulting | 5% | 12% | | | |
| Energy/Utilities | 3% | 3% | | | |
| Finance/Accounting | 22% | 24% | | | |
| Healthcare/Pharmaceutical | 9% | 8% | | | |
| Technology | 18% | 15% | | | |
| Manufacturing | 11% | 8% | | | |
| Nonprofit/Government | 11% | 7% | | | |
| Products/Services | 21% | 21% | | | |
| Other | 0% | 2% | | | |
| Total | 100% | 100% | | | |

Anticipated Location of Employment

Respondents were asked to report whether they intended to work within or outside their country of citizenship. Nine out of 10 part-time MBA graduates plan to remain in their country of citizenship for employment.

| Anticipated Location of Employment | | | | |
|---|-------------|--|--|--|
| Response | (n = 1,407) | | | |
| In your country of citizenship (or authorized work area) | 90% | | | |
| Outside country of citizenship and then seek permanent residency or citizenship | 4% | | | |
| Outside country of citizenship and then return to your country of citizenship | 3% | | | |
| Other | 0% | | | |
| Don't know | 3% | | | |
| Total | 100% | | | |

Company Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which company you will work for after graduation?" Seven out of 10 part-time MBA graduates consider whether there is room for growth within a company as extremely important when selecting a company. Additionally, graduates of part-time MBA programs consider a positive organizational climate, fit with company culture, emphasis on work-life balance, and high ethical standards of the company important.

| Company Selection Criteria | | | | | | |
|---|------------------------|-------------------|--------------------|-----------------------|-------------------------|-------|
| | | (n = 1,372) | | | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total |
| Room for growth | 70% | 26% | 3% | 0% | 0% | 100% |
| Positive organizational climate | 48% | 44% | 7% | 0% | 0% | 100% |
| Fit with company culture | 47% | 44% | 8% | 1% | 0% | 100% |
| Emphasis on work-life balance | 43% | 40% | 14% | 2% | 0% | 100% |
| High ethical standards of the company | 42% | 43% | 13% | 2% | 0% | 100% |
| Company stability | 40% | 45% | 14% | 1% | 0% | 100% |
| Location | 37% | 41% | 19% | 2% | 0% | 100% |
| Company image and reputation | 28% | 52% | 18% | 2% | 0% | 100% |
| Value employer places on graduate business skills | 22% | 46% | 26% | 5% | 1% | 100% |
| Emphasis on community and inclusion | 13% | 36% | 37% | 11% | 2% | 100% |
| Physical surroundings | 11% | 41% | 40% | 7% | 1% | 100% |
| Opinions of others | 7% | 28% | 45% | 17% | 3% | 100% |

Organizational Culture Preferences

Respondents were asked to choose from each opposing pair of preferences the ones that most closely reflected their own organizational culture preferences. The majority of part-time MBA graduate respondents indicated that they preferred an organization with decentralized decision making, a cooperative atmosphere, flexible career opportunities, a casual atmosphere, clearly defined responsibilities, formalized procedures, a clear and well-communicated vision, a focus on company success, and individual performance-based rewards.

| Preference of Organizational Culture | | | | |
|--------------------------------------|-------------------------------------|---------|--|--|
| Item | Cultural Preference (n = 1,407) | Percent | | |
| Decision making | Centralized decision making | 34% | | |
| | Decentralized decision making | 66% | | |
| | Total | 100% | | |
| Competition-cooperation | Internal competition | 18% | | |
| | Cooperative atmosphere | 82% | | |
| | Total | 100% | | |
| Career path | Well-defined career path | 37% | | |
| | Flexible career opportunities | 63% | | |
| | Total | 100% | | |
| Atmosphere | Formal atmosphere | 29% | | |
| | Casual atmosphere | 71% | | |
| | Total | 100% | | |
| Responsibilities | Clearly defined responsibilities | 60% | | |
| | Varied/fluid responsibilities | 40% | | |
| | Total | 100% | | |
| Procedures | Formalized procedures | 67% | | |
| | Loosely defined procedures | 33% | | |
| | Total | 100% | | |
| Goals | Clear, well-communicated vision | 76% | | |
| | Flexible, adaptable corporate goals | 24% | | |
| | Total | 100% | | |
| Focus | Focus on company success | 77% | | |
| | Focus on public good | 23% | | |
| | Total | 100% | | |
| Rewards | Individual performance-based reward | 74% | | |
| | Team-based reward | | | |
| | Total | 100% | | |

Job Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which *job* you will take after graduation?" When choosing a job, a majority of part-time MBA graduates consider advancement opportunities, challenging and interesting work, competitive salary, an opportunity for professional development, and an opportunity to learn new things extremely important.

| Job Selection Criteria | | | | | | | | | |
|--|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------|--|--|--|
| | (n = 1,372) | | | | | | | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total | | | |
| Advancement opportunity | 63% | 32% | 5% | 0% | 0% | 100% | | | |
| Challenging and/or interesting work | 62% | 35% | 3% | 0% | 0% | 100% | | | |
| Competitive salary | 59% | 35% | 6% | 0% | 0% | 100% | | | |
| Opportunity for professional development | 58% | 38% | 4% | 0% | 0% | 100% | | | |
| Opportunity to learn new things | 53% | 42% | 5% | 0% | 0% | 100% | | | |
| Ability to make an impact | 45% | 44% | 10% | 1% | 0% | 100% | | | |
| Achieving something that you personally value | 40% | 44% | 14% | 2% | 0% | 100% | | | |
| Benefit package | 35% | 46% | 17% | 2% | 0% | 100% | | | |
| Job security | 31% | 43% | 22% | 4% | 0% | 100% | | | |
| Job autonomy | 24% | 50% | 23% | 3% | 0% | 100% | | | |
| Flexible schedule | 24% | 37% | 30% | 8% | 1% | 100% | | | |
| Visibility with executive team | 23% | 41% | 28% | 7% | 1% | 100% | | | |
| Opportunity to work or travel in a foreign country | 11% | 15% | 29% | 30% | 15% | 100% | | | |
| Stock option or ownership program | 10% | 26% | 41% | 19% | 4% | 100% | | | |

Size of Organization

Respondents were asked, "How many employees are employed in the organization for which you will be working (or expect to be working) after completing your graduate business degree?" Graduates of part-time MBA programs are nearly evenly split among small, medium, and large companies. Overall, 33% plan to work for an organization with 1,000 or fewer employees, 32% plan to work for an organization with 1,001 to 15,000 employees, and 35% plan to work for organizations with more than 15,000 employees.

| Organization Size | | | | | | |
|---------------------|---------------------|------|--|--|--|--|
| Number of Employees | Number of Employees | | | | | |
| All Respondents | Under 25 | 5% | | | | |
| | 25–100 | 7% | | | | |
| | 101–500 | 12% | | | | |
| | 501–1,000 | 6% | | | | |
| | 1,001–5,000 | 17% | | | | |
| | 5,001–10,000 | 7% | | | | |
| | 10,001–15,000 | 6% | | | | |
| | 15,001–25,000 | 6% | | | | |
| | Over 25,000 | 26% | | | | |
| | Don't know | 7% | | | | |
| | Total | 100% | | | | |

| Organization Size | | | | | | |
|------------------------------------|----------------|------|--|--|--|--|
| Number of Employees | (n = 815) | | | | | |
| Collapsed: "Don't Know" Removed | 1,000 or fewer | 33% | | | | |
| | 1,001–15,000 | 32% | | | | |
| | 15,001 or more | 35% | | | | |
| | Total | 100% | | | | |

Year-to-Year Comparisons

The 2007 and 2008 graduates of part-time MBA programs were less likely than respondents in 2005 and 2006 to plan to work in a finance/accounting position. Additionally, respondents in 2007 and 2008 were less likely than respondents in the classes of 2004 through 2006 to work in the finance/accounting industry. Respondents in the classes of 2007 and 2008 were more likely than those from the classes of 2004 through 2006 to work in manufacturing.

Over the years, there has been a decrease in the percentage of respondents who planned to work outside their country of citizenship. This decrease was apparent whether the respondents planned to remain in another country or to return to their country of citizenship.

There were statistically significant monotonic relationships in each of the preferred organizational culture attributes, except goals. Over the years of the survey, there has been an increase in the percentage of graduating part-time MBA respondents who preferred the following cultural attributes in the organization where they intend to gain employment: centralized decision making, internal competition, well-defined career paths, formal atmosphere, clearly defined responsibilities, formalized procedures, a focus on company success, and individual performance-based rewards.

| Post-MBA Job Functions, by Survey Year* | | | | | | | | | |
|---|-----------|-----------|-----------|-------------|-------------|-------------|--|--|--|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | |
| Function | (n = 609) | (n = 782) | (n = 994) | (n = 1,686) | (n = 1,334) | (n = 1,347) | | | |
| Marketing/sales | 21% | 21% | 21% | 20% | 19% | 21% | | | |
| Operations/logistics | 15% | 14% | 10% | 11% | 11% | 12% | | | |
| Consulting | 10% | 9% | 11% | 10% | 14% | 12% | | | |
| General management | 11% | 14% | 14% | 12% | 18% | 15% | | | |
| Finance/accounting | 29% | 28% | 34% | 36% | 27% | 27% | | | |
| Human resources | 3% | 3% | 3% | 3% | 3% | 4% | | | |
| Information technology/MIS | 10% | 11% | 7% | 8% | 8% | 9% | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| *p ≤ .05 | | | | | | | | | |

| Post-MBA Industry, by Survey Year* | | | | | | | | | |
|------------------------------------|-----------|-------------|-------------|-------------|-------------|-------------|--|--|--|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | |
| Industry Group | (n = 635) | (n = 1,275) | (n = 1,094) | (n = 1,504) | (n = 1,334) | (n = 1,383) | | | |
| Consulting | 11% | 9% | 12% | 15% | 15% | 12% | | | |
| Energy/Utilities | 3% | 2% | 2% | 3% | 3% | 4% | | | |
| Finance/Accounting | 24% | 30% | 33% | 28% | 25% | 24% | | | |
| Healthcare/Pharmaceuticals | 9% | 8% | 9% | 9% | 7% | 9% | | | |
| Technology | 19% | 22% | 13% | 12% | 16% | 15% | | | |
| Manufacturing | 8% | 7% | 5% | 5% | 8% | 9% | | | |
| Nonprofit/Government | 8% | 5% | 5% | 5% | 7% | 7% | | | |
| Products/Services | 18% | 17% | 21% | 23% | 18% | 21% | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| *p ≤ .05 | | | | | | | | | |

| Anticipated Location of Employment, by Survey Year* | | | | | | | | | |
|---|-----------|-------------|-------------|-------------|-------------|-------------|--|--|--|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | |
| Response | (n = 663) | (n = 1,291) | (n = 1,329) | (n = 1,879) | (n = 1,294) | (n = 1,407) | | | |
| In country of citizenship or authorized work area | 81% | 85% | 90% | 92% | 93% | 90% | | | |
| Outside and then seek residency or citizenship | 7% | 5% | 5% | 4% | 3% | 4% | | | |
| Outside and then return to country of citizenship | 11% | 7% | 4% | 4% | 3% | 3% | | | |
| Other | 1% | 2% | 1% | 1% | 1% | 0% | | | |
| Don't know | 4% | 3% | 0% | 0% | 0% | 0% | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | |
| *p ≤ .05 | • | • | | • | | • | | | |

| Preference of Organizational Culture, by Survey Year | | | | | | | | |
|--|-------------------------------|------|------|------|------|------|--|--|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Decision | Centralized decision making | 24% | 31% | 32% | 33% | 34% | | |
| making* | Decentralized decision making | 76% | 69% | 68% | 67% | 66% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Competition- | Internal competition | 10% | 17% | 17% | 19% | 18% | | |
| cooperation* | Cooperative atmosphere | 90% | 83% | 83% | 81% | 82% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Career path* | Well-defined career path | 18% | 36% | 27% | 36% | 37% | | |
| | Flexible career opportunities | 82% | 64% | 73% | 64% | 63% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Atmosphere* | Formal atmosphere | 19% | 30% | 28% | 29% | 29% | | |
| | Casual atmosphere | 81% | 70% | 72% | 71% | 71% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |

| Preference of Organizational Culture, by Survey Year | | | | | | | | |
|--|-------------------------------------|------|------|------|------|------|--|--|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Responsibilities* | Clearly defined responsibilities | 51% | 61% | 52% | 62% | 60% | | |
| | Varied/fluid responsibilities | 49% | 39% | 48% | 38% | 40% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Procedures* | Formalized procedures | 62% | 66% | 65% | 66% | 67% | | |
| | Loosely defined procedures | 38% | 34% | 35% | 34% | 33% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Goals | Clear, well-communicated vision | 76% | 73% | 76% | 77% | 76% | | |
| | Flexible, adaptable corporate goals | 24% | 27% | 24% | 23% | 24% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Focus* | Focus on company success | 71% | 76% | 78% | 76% | 77% | | |
| | Focus on public good | 29% | 24% | 22% | 24% | 23% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| Rewards* | Individual performance-based reward | 69% | 71% | 75% | 74% | 74% | | |
| | Team-based reward | 31% | 29% | 25% | 26% | 26% | | |
| | Total | 100% | 100% | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | | | | |

IV. Executive MBA Programs

The Graduate Business Education Experience

his section of the report explores student satisfaction with their educational experience. The following key topics are examined: overall value of the graduate business degree and school recommendation, quality of the graduate business programs, student participation in various activities, satisfaction with the core curriculum, the development of skills and abilities, and preferences for school communication modes.

Key Findings

- From year to year, 88% or more of the respondents rated their degree as a good to outstanding value. Among the class of 2008, 92% rated the degree a good to outstanding value.
- Overall, 91% of respondents would recommend their school; and 69% would definitely recommend their school to others seeking a graduate business education.
- Among program components, faculty and fellow students were rated the highest in terms of
 quality by graduates of executive MBA programs. Additionally, graduates of executive MBA
 programs were most satisfied with the knowledge of the faculty, the cooperative atmosphere
 with their fellow students, the contribution to learning from their fellow students, the class
 schedule, and the class size.
- Graduates of executive MBA programs were most satisfied with their management and organizational behavior, finance, and business policy and strategy courses.
- Executive MBA graduates reported the greatest improvement of skills and abilities in the following areas: managing strategy and innovation, strategic and systems skills, knowledge of general business functions, and managing the decision-making processes.
- The majority of respondents used the following attributes to describe their school's culture: collaborative, heterogeneous student body; active learning, academic curriculum, personal, small class sizes, teaching-oriented, interdisciplinary, team emphasis, professors emphasize critical discussion and individual viewpoints, rigorous, and a close-knit community.

Overall Value of the Graduate Business Degree

Respondents were asked, "When you compare the total monetary cost of your graduate business program to the quality of education you received, how would you rate the *overall value* of your graduate business degree?" Overall, 68% of the executive MBA graduates considered their degree an outstanding or excellent value. Additionally, 24% of respondents considered the degree a good value. Only 7% considered the degree a fair or poor value.

| Overall Value of the Graduate Business Degree | | | | |
|---|------------|--|--|--|
| | Percentage | | | |
| Overall Value | (n = 283) | | | |
| Outstanding | 24% | | | |
| Excellent | 44% | | | |
| Good | 24% | | | |
| Fair | 6% | | | |
| Poor | 1% | | | |
| Total | 100% | | | |

Respondents were asked to estimate the total cost of their education, including tuition, books, and fess, but excluding opportunity costs and travel and housing costs. The median cost of an executive MBA education among respondents was \$60,000.

| Cost of a Graduate Business Education | | | | | | | | |
|---------------------------------------|--------------|------------------|----------|------------------|----------|--|--|--|
| | U.S. Dollars | | | | | | | |
| | | 25 th | | 75 th | | | | |
| | n | Percentile | Median | Percentile | Mean | | | |
| Amount | 283 | \$40,000 | \$60,000 | \$74,368 | \$56,864 | | | |

Respondents were asked, "Would you recommend your school to someone who has decided to pursue a graduate business degree?" Sixty-nine percent of respondents would definitely recommend their school and 22% would probably recommend their school. Only 5% of the respondents reported they would probably or definitely not recommend their school to others seeking a graduate business education.

| School Recommendation | | | | |
|-----------------------|------------|--|--|--|
| | Percentage | | | |
| Response | (n = 283) | | | |
| Definitely yes | 69% | | | |
| Probably yes | 22% | | | |
| Uncertain | 4% | | | |
| Probably no | 3% | | | |
| Definitely no | 2% | | | |
| Total | 100% | | | |

Quality of the Graduate Business Program

Respondents were asked to, "Please rate each of the following *components* of your program, based on your entire educational experience as a graduate business student." Respondents who rated each component of the program were then asked to rate various aspects of the program components. The two components rated the highest in terms of quality among graduates of executive MBA programs were faculty and fellow students. Overall, 17% of respondents did not report a quality

rating for the career services office, and career services were rated lower than all other program components.

| Quality Ratings for Components of Graduate Business Program | | | | | | | | | |
|---|-------------------|-------------|-----------|------|--------|------|-------------------|-------|--|
| | | | | (n: | = 283) | | | | |
| Program Components | Mean [†] | Outstanding | Excellent | Good | Fair | Poor | Not Applicable | Total | |
| Faculty | 4.0 | 33% | 43% | 19% | 5% | 0% | 0% | 100% | |
| Fellow students | 3.9 | 27% | 45% | 21% | 4% | 2% | 0% | 100% | |
| Curriculum | 3.8 | 19% | 47% | 28% | 5% | 1% | 0% | 100% | |
| Program management | 3.6 | 18% | 40% | 27% | 9% | 5% | 0% | 100% | |
| Admissions | 3.6 | 14% | 42% | 33% | 8% | 3% | 0% | 100% | |
| Student services | 3.5 | 16% | 35% | 28% | 11% | 5% | 5% | 100% | |
| Career services | 2.8 | 6% | 18% | 28% | 18% | 13% | 17% | 100% | |

Graduates of executive MBA programs were most satisfied with the knowledge of the faculty, the cooperative atmosphere with their fellow students, the contribution to learning from their fellow students, the class schedule, and the class size. Additionally, respondents were satisfied with the access and responsiveness of the admissions staff, the relevance and comprehensiveness of the curriculum, and the close-knit community with their fellow students.

| Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | | | |
|---|-------------------|-----------|-----------|-----------|-----------|------------|------------|-------|--|
| | | Extremely | Very | Somewhat | Not Very | Not At All | Not | | |
| Aspects of Programs | Mean [†] | Satisfied | Satisfied | Satisfied | Satisfied | Satisfied | Applicable | Total | |
| Admissions (n = 282) | | | | | | | | | |
| » Access to staff | 4.1 | 37% | 38% | 17% | 4% | 1% | 3% | 100% | |
| » Responsiveness of staff | 4.1 | 40% | 33% | 20% | 4% | 2% | 2% | 100% | |
| » Information provided | 3.9 | 33% | 38% | 20% | 5% | 3% | 2% | 100% | |
| Career services (n = 236) | | | | | | | | | |
| » Knowledge of staff | 3.5 | 15% | 30% | 27% | 6% | 8% | 15% | 100% | |
| » Responsiveness of staff | 3.6 | 22% | 26% | 23% | 6% | 8% | 15% | 100% | |
| » Availability of resources | 3.4 | 15% | 27% | 26% | 8% | 9% | 15% | 100% | |
| Curriculum (n = 283) | | | | | | | | | |
| » Relevance | 4.1 | 35% | 46% | 17% | 2% | 1% | 35% | 100% | |
| » Integration | 4.0 | 30% | 46% | 19% | 4% | 1% | 30% | 100% | |
| » Comprehensiveness | 4.1 | 31% | 49% | 17% | 3% | 1% | 31% | 100% | |
| Faculty (n = 283) | | | | | | | | | |
| » Knowledge of faculty | 4.3 | 45% | 44% | 9% | 0% | 1% | 45% | 100% | |
| » Responsiveness of faculty | 4.1 | 35% | 46% | 14% | 3% | 2% | 35% | 100% | |
| » Teaching methods | 3.9 | 26% | 45% | 24% | 3% | 2% | 26% | 100% | |

| Satisfaction Ratings for Aspects of Graduate Business Program | | | | | | | | | |
|---|-------------------|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------------------|-------|--|
| Aspects of Programs | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | |
| Program management (n = 283) | | | | | | | | | |
| » Program management staff | 3.9 | 32% | 37% | 24% | 4% | 4% | 0% | 100% | |
| » Mission | 4.0 | 30% | 43% | 19% | 4% | 2% | 1% | 100% | |
| » Standards | 3.8 | 27% | 41% | 22% | 6% | 3% | 1% | 100% | |
| » Continuous improvement | 3.8 | 27% | 39% | 23% | 5% | 6% | 1% | 100% | |
| Student services (n = 268) | | | | | | | | | |
| » Student services staff | 3.7 | 24% | 33% | 21% | 6% | 4% | 12% | 100% | |
| » Student activities/clubs | 3.5 | 13% | 21% | 21% | 8% | 3% | 34% | 100% | |
| » Symposiums/guest speakers | 3.6 | 20% | 32% | 24% | 6% | 6% | 13% | 100% | |
| » Communications to students | 3.7 | 25% | 35% | 24% | 6% | 5% | 6% | 100% | |
| Fellow students (n = 283) | | | | | | | | | |
| » Contribution to learning | 4.2 | 42% | 40% | 12% | 3% | 2% | 42% | 100% | |
| » Cooperative atmosphere | 4.3 | 48% | 39% | 8% | 2% | 3% | 48% | 100% | |
| » Close-knit community | 4.1 | 41% | 38% | 14% | 4% | 3% | 41% | 100% | |
| » Talent level | 4.0 | 36% | 41% | 14% | 6% | 2% | 36% | 100% | |
| Program structure (n = 283) | | | | | | | | | |
| » Class schedule | 4.2 | 42% | 41% | 12% | 2% | 1% | 1% | 100% | |
| » Class size | 4.2 | 45% | 39% | 11% | 3% | 2% | 0% | 100% | |
| » Facilities | 3.9 | 29% | 43% | 17% | 6% | 4% | 1% | 100% | |
| » Technological resources | 3.8 | 28% | 39% | 23% | 6% | 4% | 0% | 100% | |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; "Not Applicable" excluded from Mean calculations.

Student Satisfaction with Core Curriculum

Respondents were asked, "How satisfied are you with the knowledge, skills, and/or abilities you developed in each of the following areas of *core curriculum*." Graduates of executive MBA programs were most satisfied with their management and organizational behavior, finance, and business policy and strategy courses. Respondents were least satisfied with their information systems and operations courses. Additionally, 17% of the respondents did not have a core course in ethics or business law, 12% did not have a core course in information systems, and 10% did not have a core course in international business.

| | Satisfaction with Core Curriculum | | | | | | | | | | |
|-------------------------------------|-----------------------------------|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|--|--|--|
| | | (n = 283) | | | | | | | | | |
| Area | Mean [†] | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | | | |
| Management/ organizational behavior | 4.2 | 44% | 39% | 12% | 4% | 1% | 0% | 100% | | | |
| Finance | 4.2 | 43% | 37% | 15% | 4% | 2% | 0% | 100% | | | |
| Business policy/strategy | 4.2 | 37% | 44% | 12% | 1% | 1% | 4% | 100% | | | |
| Economics | 4.1 | 37% | 36% | 16% | 4% | 2% | 5% | 100% | | | |
| Accounting | 4.0 | 34% | 44% | 15% | 5% | 1% | 0% | 100% | | | |
| Marketing | 3.9 | 31% | 37% | 21% | 6% | 4% | 1% | 100% | | | |
| International business | 3.9 | 30% | 32% | 20% | 5% | 2% | 10% | 100% | | | |
| Statistics | 3.9 | 29% | 42% | 18% | 5% | 2% | 4% | 100% | | | |
| Ethics/business law | 3.9 | 24% | 33% | 20% | 5% | 2% | 17% | 100% | | | |
| Operations | 3.8 | 24% | 39% | 20% | 7% | 3% | 7% | 100% | | | |
| Information systems | 3.5 | 16% | 31% | 26% | 10% | 5% | 12% | 100% | | | |

[†] Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = somewhat satisfied; 2 = not very satisfied; 1 = not at all satisfied; "Not Applicable" excluded from Mean calculations.

Skill/Ability Development

Respondents were asked, "Compared to your abilities before the graduate business program, how much do you feel your education has improved your skills and abilities in each of the following areas?" Each of the skills and abilities listed included examples that respondents could access using a hyperlink coupled with the item. The skills and abilities and the hyperlinked definitions are as follows:

| Skill/Ability | Definition |
|---|---|
| Managing human capital | (e.g., Coordinating the work of others; Guiding, directing, & motivating subordinates; Coaching & developing others; Organizing, planning, & prioritizing work) |
| Managing tools and technology | (e.g., Controlling machines & processes; Inspecting equipment, structures, or materials; Drafting, laying out, & specifying technical devices & equipment) |
| Managing decision-making processes | (e.g., Obtaining & processing information; Making decisions & solving problems; Judging the qualities of things, services, or people; Identifying objects, actions, & events) |
| Managing administrative activities | (e.g., Creating & managing budgets; Documenting & recording information; Evaluating information to determine compliance; Performing general administrative activities) |
| Managing strategy and innovation | (e.g., Analyzing data or information; Thinking creatively; Developing objectives & strategies) |
| Managing the task environment | (e.g., Communicating with persons outside the organization; Establishing & maintaining interpersonal relationships; Selling to or influencing others) |
| Knowledge of technology, design, and production | (e.g., Production & processing; Engineering & technology; Design) |

| Skill/Ability | Definition |
|--|---|
| Knowledge of human behavior and society | (e.g., Psychology; Education & training; Law & government) |
| Knowledge of general business functions | (e.g., Administration & management; Economics & accounting; Sales & marketing; Customer & personal service; Personnel & Human Resources) |
| Knowledge of media communications and delivery | (e.g., Media communication; Computers & electronics; English language) |
| Interpersonal skills | (e.g., Active listening; Social perceptiveness; Coordination; Persuasion & negotiation; Time management; Management of personnel resources) |
| Operations skills | (e.g., Quality control analysis; Technology design; Operation monitoring; Troubleshooting) |
| Strategic and systems skills | (e.g., Complex problem solving; Judgment & decision making; Systems analysis & evaluation; Management of financial resources; Management of material resources) |
| Foundation skills | (e.g., Reading comprehension; Writing; Mathematics; Science) |
| Generative thinking | (e.g., Innovation; Analytical thinking; Independence) |

Graduates of executive MBA programs reported the greatest improvement with skills and abilities in the following areas: managing strategy and innovation, strategic and systems skills, knowledge of general business functions, and managing the decision-making processes. The least improvements were made in knowledge of media communication and delivery and in knowledge of technology, design, and production.

| Improvement of Skills/Abilities | | | | | | | | | | |
|---|-------------------|-----------------|------------------|------|----------|---------------|--|-------|--|--|
| | | (n = 283) | | | | | | | | |
| Skill/Ability | Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | | |
| Managing strategy and innovation | 4.3 | 42% | 46% | 7% | 4% | 1% | 1% | 100% | | |
| Strategic and systems skills | 4.2 | 39% | 45% | 13% | 2% | 0% | 0% | 100% | | |
| Knowledge of general business functions | 4.1 | 40% | 38% | 16% | 4% | 1% | 1% | 100% | | |
| Managing decision-making processes | 4.1 | 37% | 40% | 15% | 4% | 2% | 2% | 100% | | |
| Generative thinking | 4.0 | 33% | 45% | 15% | 3% | 2% | 2% | 100% | | |
| Knowledge of human behavior and society | 3.9 | 33% | 37% | 19% | 8% | 2% | 1% | 100% | | |
| Managing human capital | 3.9 | 28% | 41% | 22% | 4% | 4% | 2% | 100% | | |
| Foundation skills | 3.9 | 27% | 43% | 16% | 8% | 2% | 4% | 100% | | |
| Interpersonal skills | 3.8 | 25% | 41% | 19% | 7% | 2% | 5% | 100% | | |
| Managing the task environment | 3.8 | 20% | 45% | 20% | 6% | 3% | 5% | 100% | | |

| Improvement of Skills/Abilities | | | | | | | | | | |
|---|-------------------|-------------------|------------------|-----------------|---------------|----------------|--|-------|--|--|
| | | (n = 283) | | | | | | | | |
| Skill/Ability | Mean [†] | A Great Deal | A Good Amount | Some | A Little | Not At All | Not Applicable —Already Had High Proficiency | Total | | |
| Operations skills | 3.7 | 19% | 41% | 23% | 8% | 4% | 5% | 100% | | |
| Managing tools and technology | 3.6 | 19% | 40% | 21% | 9% | 7% | 4% | 100% | | |
| Managing administrative activities | 3.6 | 18% | 37% | 28% | 8% | 4% | 5% | 100% | | |
| Knowledge of media communications and delivery | 3.4 | 16% | 36% | 24% | 8% | 10% | 4% | 100% | | |
| Knowledge of technology, design, and production | 3.4 | 16% | 33% | 25% | 10% | 8% | 8% | 100% | | |
| † Scale: 5 = a great deal, 4 = a good amount, 3 = | some, 2 = a | little, 1 = not a | at all; "Not App | olicable" exclu | uded from Mea | an calculation | IS. | | | |

School Culture

Graduating students were asked to describe their school's culture on a continuum between two contrasting descriptions. Respondents were also asked to rate their satisfaction with the school culture. The majority of respondents ascribe their school's culture to the following characteristics: collaborative, heterogeneous student body; active learning, academic curriculum, personal; small class sizes, teaching-oriented, interdisciplinary, team emphasis, professors emphasize critical discussion and individual viewpoints, rigorous, and a close-knit community.

| School Culture | | | | | | | | | |
|---|-----------|-----|-----|-----|-----|--|--|--|--|
| | (n = 283) | | | | | | | | |
| Endpoint | (1) | (2) | (3) | (4) | (5) | Endpoint | | | |
| Competitive | 5% | 13% | 25% | 40% | 17% | Collaborative | | | |
| Homogeneous student body | 4% | 13% | 28% | 39% | 17% | Heterogeneous student body | | | |
| Passive learning | 1% | 5% | 18% | 43% | 33% | Active learning | | | |
| Vocational curriculum | 1% | 12% | 29% | 40% | 18% | Academic curriculum | | | |
| Personal | 28% | 47% | 17% | 6% | 2% | Impersonal | | | |
| Large class sizes | 2% | 12% | 23% | 36% | 27% | Small class sizes | | | |
| Research-oriented | 3% | 14% | 32% | 37% | 15% | Teaching-oriented | | | |
| Interdisciplinary | 17% | 42% | 24% | 15% | 2% | Concentration-focused | | | |
| Team emphasis | 32% | 44% | 20% | 3% | 1% | Individual emphasis | | | |
| Professors are authoritarian | 2% | 8% | 28% | 47% | 2% | Professors are egalitarian | | | |
| Professors emphasize reproduction of facts and textbook knowledge | 1% | 6% | 15% | 50% | 29% | Professors emphasize critical discussion and individual viewpoints | | | |
| Formal | 2% | 14% | 35% | 40% | 9% | Casual | | | |
| Rigorous | 22% | 42% | 27% | 8% | 2% | Lenient | | | |
| Close-knit community | 25% | 41% | 19% | 13% | 2% | Loose connections | | | |

Overall, 77% of the respondents were extremely or very satisfied with their school's culture, and were somewhat satisfied. Five percent were not very or not at all satisfied with their school's culture.

| Satisfaction with School Culture | | | | | |
|---|------------|--|--|--|--|
| | Percentage | | | | |
| Response | (n = 283) | | | | |
| Extremely satisfied | 32% | | | | |
| Very satisfied | 45% | | | | |
| Somewhat satisfied | 19% | | | | |
| Not very satisfied | 4% | | | | |
| Not at all satisfied | 1% | | | | |
| Total | 100% | | | | |
| Mean [†] | 4.0 | | | | |
| † Scale: 5 = extremely satisfied; 4 = very satisfied; 3 = | | | | | |

somewhat satisfied: 2 = not very satisfied: 1 = not at all satisfied.

Student Participation in Extracurricular Activities

Respondents were presented with a list of activities and asked, "Did you participate in any of the following while you were a student in your graduate business program?" Respondents who participated in each activity were then asked to rate the value of their experience. Overall, 83% of respondents worked full time and 5% worked part time during their educational program. Nearly a third (30%) of respondents participated in a study-abroad program, and 26% participated in work projects. Additionally, 14% participated in a leadership program and 12% participated in volunteer activities. On average, most extracurricular activities were rated as an excellent value.

| Student Participation in Extracurricular Activities | | | | | | | |
|---|---------------------------|-------------------------|--|--|--|--|--|
| Activity | Participated [†] | Mean Value [‡] | | | | | |
| Internship | 3% | 4.0 | | | | | |
| Work projects | 26% | 4.0 | | | | | |
| Student career/Professional clubs | 7% | 3.5 | | | | | |
| Student government | 2% | 3.6 | | | | | |
| Study abroad | 30% | 4.2 | | | | | |
| Community service organizations | 7% | 4.2 | | | | | |
| Mentor programs | 8% | 3.5 | | | | | |
| Leadership programs | 14% | 3.7 | | | | | |
| Academic/case competitions | 7% | 4.1 | | | | | |
| Diversity/multicultural events | 8% | 4.0 | | | | | |

| Student Participation in Extracurricular Activities | | | | | | | |
|---|---------------------------|-------------------------|--|--|--|--|--|
| Activity | Participated [†] | Mean Value [‡] | | | | | |
| Volunteer activities | 12% | 4.1 | | | | | |
| Work full time | 83% | NA | | | | | |
| Work part time | 5% | NA | | | | | |
| Other | 2% | NA | | | | | |
| None of the above | 7% | NA | | | | | |

[†] Responses may total to more than 100% because of multiple selections.

Year-to-Year Comparisons

There has been some fluctuation over the years in the percentage of respondents who rate their degree an outstanding value, but that percentage has consistently included more than half of the respondents. This year, among the class of 2008, 68% rated the degree an outstanding or excellent value.

Last year's graduating class was more likely than all other classes to rate career services outstanding or excellent, but only 30% of the class of 2008 rated career services outstanding or excellent. In addition, the classes of 2007 and 2008 were less likely than previous classes to rate the curriculum outstanding or excellent. Statistically, there were no differences in the percentage of executive MBA students who rated admissions, faculty, program management, student services, and their fellow students outstanding or excellent.

The classes of 2007 and 2008 were less likely than previous classes to indicate they would definitely recommend their school. Yet, they were slightly more likely than previous classes, except for the class of 2004, to probably recommend their school.

| | Overall Value of MBA Degree, by Survey Year* | | | | | | | | | |
|-------------|--|-------------|-----------|-----------|-----------|-----------|--|--|--|--|
| | | Survey Year | | | | | | | | |
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | | | |
| Response | (n = 118) | (n = 345) | (n = 538) | (n = 548) | (n = 306) | (n = 283) | | | | |
| Outstanding | 31% | 16% | 27% | 24% | 18% | 24% | | | | |
| Excellent | 41% | 40% | 40% | 48% | 40% | 44% | | | | |
| Good | 19% | 32% | 23% | 23% | 33% | 24% | | | | |
| Fair | 8% | 10% | 8% | 4% | 8% | 6% | | | | |
| Poor | 1% | 1% | 2% | 1% | 2% | 1% | | | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | | | |
| *p ≤ .05 | | | | | | | | | | |

^{\$\}pm\$ 5 = outstanding, 4 = excellent, 3 = good, 2 = fair, 1 = poor.

NA: These activities were not rated.

| Quality Ratings for Aspects of Graduate Business Program, by Survey Year (Percentage Outstanding/Excellent) | | | | | | | | |
|---|------|-------------|------|------|------|------|--|--|
| | | Survey Year | | | | | | |
| Aspects of Program | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Admissions | 61% | 60% | 57% | 61% | 59% | 56% | | |
| Career services* | 31% | 26% | 28% | 33% | 40% | 30% | | |
| Curriculum* | 81% | 74% | 74% | 77% | 64% | 66% | | |
| Faculty | 85% | 75% | 77% | 80% | 73% | 76% | | |
| Program management | 66% | 61% | 62% | 64% | 57% | 59% | | |
| Student services | 55% | 52% | 51% | 54% | 53% | 54% | | |
| Fellow students | 79% | 74% | 78% | 77% | 76% | 72% | | |
| (Allet Amelica III Provided From the amelica) | | | | | | | | |

[&]quot;Not Applicable" excluded from the analysis.

^{*}p ≤ .05

| School Recommendation, by Survey Year* | | | | | | | | |
|--|-------------------------------|-----------|-----------|-----------|-----------|-----------|--|--|
| | Survey Year | | | | | | | |
| | 2003 2004 2005 2006 2007 2008 | | | | | | | |
| Response | (<i>n</i> = 118) | (n = 345) | (n = 538) | (n = 548) | (n = 306) | (n = 283) | | |
| Definitely yes | 80% | 71% | 78% | 79% | 69% | 69% | | |
| Probably yes | 15% | 24% | 19% | 19% | 23% | 22% | | |
| Probably no | 3% | 3% | 2% | 1% | 4% | 4% | | |
| Definitely no | 1% | 0% | 0% | 0% | 1% | 3% | | |
| Uncertain | 2% | 1% | 1% | 1% | 3% | 2% | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | | | | |

Job Search and Expectations

his section explores student employment expectations and information on their current job searches. The following key topics are examined: pre-MBA work experience, student employment expectations, job interviews, job searches, offers and acceptances of employment, and expected levels of employment.

Key Findings

- Graduates of executive MBA programs were most satisfied that their degree provided a sense of personal satisfaction and achievement, the ability to remain marketable, and an increase in long-term potential though the development of skills and abilities.
- Interpersonal skills, leadership attributes, and a proven ability to perform were the three factors
 that respondents indicated were most important in obtaining a job after graduation. Additionally,
 respondents considered the cultural fit with the company and whom you know important
 factors.

- Two-thirds of respondents in 2008 were not searching for a job. However,, slightly more executive MBA respondents in 2008 reported receiving or accepting an offer of employment at the time of the survey compared with respondents in 2003 and 2004.
- A majority of executive MBA respondents each year reported plans to remain in their country of citizenship or authorized work area for employment.
- Respondents in 2008 were slightly more likely than respondents in 2007 to have indicated plans to work at the executive level. Respondents in 2007 and 2008 were less likely than respondents in 2006 to have indicated plans for self-employment after graduation.

Student Expectations of Increased Career Options

Respondents were asked the following: "Students frequently pursue a graduate business degree to increase their career options. How satisfied are you that your graduate business degree has given you each of the following?" Graduates of executive MBA programs were most satisfied that their degree provided a sense of personal satisfaction and achievement, the ability to remain marketable, and an increase in long-term potential though the development of skills and abilities.

| Student Satisfaction that Expectations Were Met | | | | | | | |
|---|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|
| | n = 280 | | | | | | |
| My graduate business degree would provide me with | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total |
| a sense of personal satisfaction and achievement. | 55% | 34% | 9% | 2% | 0% | 0% | 100% |
| the ability to remain marketable (competitive). | 43% | 45% | 9% | 1% | 0% | 2% | 100% |
| an increase in long-term potential through the development of skills/abilities. | 39% | 45% | 13% | 1% | 0% | 1% | 100% |
| an opportunity for more challenging/interesting work in the future. | 38% | 44% | 15% | 2% | 0% | 2% | 100% |
| credentials I need to increase career options. | 37% | 48% | 13% | 1% | 0% | 2% | 100% |
| advancement potential. | 31% | 51% | 12% | 1% | 1% | 3% | 100% |
| confidence I need to succeed. | 31% | 41% | 17% | 2% | 1% | 8% | 100% |
| the potential for long-term income and financial stability. | 30% | 48% | 16% | 3% | 0% | 3% | 100% |
| the opportunity to get a better job. | 30% | 43% | 19% | 3% | 0% | 5% | 100% |
| the chance to make more money. | 30% | 43% | 19% | 2% | 0% | 5% | 100% |
| respect and recognition. | 26% | 46% | 20% | 4% | 0% | 4% | 100% |
| the ability to change occupational area. | 25% | 43% | 21% | 4% | 0% | 6% | 100% |
| the ability to switch industries. | 24% | 36% | 26% | 5% | 0% | 8% | 100% |
| the ability to start or improve my own business. | 24% | 32% | 22% | 3% | 1% | 18% | 100% |

| Student Satisfaction that Expectations Were Met | | | | | | | | |
|--|---------------------|-------------------|-----------------------|-----------------------|-------------------------|-------------------|-------|--|
| | n = 280 | | | | | | | |
| My graduate business degree would provide me with | Extremely Satisfied | Very Satisfied | Somewhat Satisfied | Not Very Satisfied | Not At All Satisfied | Not Applicable | Total | |
| the ability to expand my international employment opportunities. | 22% | 34% | 19% | 5% | 2% | 18% | 100% | |
| the right connections to get a good job in the future. | 16% | 30% | 34% | 12% | 5% | 3% | 100% | |
| mentors to help me achieve my goals. | 13% | 28% | 31% | 11% | 6% | 11% | 100% | |
| opportunities to contribute to solving some of the world's problems. | 11% | 35% | 27% | 9% | 2% | 17% | 100% | |

Important Factors in Obtaining a Job

Respondents were asked, "In your opinion, how important is each of the following in obtaining a job?" Interpersonal skills, leadership attributes, and a proven ability to perform were the three factors respondents indicated were most important in obtaining a job after graduation. Additionally, respondents considered the cultural fit with the company and whom you know important factors.

| Importance of Various Factors in Obtaining a Job | | | | | | |
|--|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------|
| | n = 98 | | | | | |
| Factor | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total |
| Interpersonal skills | 68% | 31% | 1% | 0% | 0% | 100% |
| Leadership attributes (motivation, initiative, adaptability, etc.) | 65% | 28% | 6% | 1% | 0% | 100% |
| Proven ability to perform | 59% | 39% | 2% | 0% | 0% | 100% |
| Cultural fit with company | 50% | 40% | 10% | 0% | 0% | 100% |
| Whom you know | 40% | 40% | 16% | 3% | 1% | 100% |
| General business management skills | 39% | 41% | 20% | 0% | 0% | 100% |
| History of increased job responsibility | 35% | 51% | 14% | 0% | 0% | 100% |
| History of leading teams | 28% | 57% | 14% | 1% | 0% | 100% |
| Occupation in prior work experience | 26% | 42% | 30% | 3% | 0% | 100% |
| History of managing people in a formal reporting role | 24% | 54% | 19% | 1% | 1% | 100% |
| Reputation of business school | 24% | 39% | 30% | 7% | 0% | 100% |
| Industry in prior work experience | 24% | 37% | 34% | 5% | 0% | 100% |
| Technical and/or quantitative skills | 20% | 54% | 23% | 2% | 0% | 100% |
| Years of work experience | 17% | 57% | 21% | 4% | 0% | 100% |
| Relevant language, country, and/or cultural expertise | 15% | 44% | 33% | 7% | 1% | 100% |
| Quality career services office | 11% | 29% | 35% | 17% | 8% | 100% |
| Strong academic success | 10% | 35% | 48% | 6% | 1% | 100% |
| Specialization or concentration of study | 5% | 29% | 52% | 13% | 1% | 100% |

Job Search

Respondents were asked, "Currently, in which phase of the job search process are you?" Additionally, respondents were asked to report whether they intended to work within or outside their countries of citizenship. Two-thirds (67%) of respondents were not searching for a job at the time of the survey. Among these respondents, nearly half (45%) were staying with their current employer, 17% were postponing their job search, and 5% were planning to start their own business. Additionally, 18% of respondents received or accepted an offer of employment, and 15% were still interviewing.

| Stage in Job Search Process | | | | |
|---|-----------|--|--|--|
| Response | (n = 281) | | | |
| Interviewing—no offers received yet | 15% | | | |
| Receiving and considering offers | 7% | | | |
| Accepted offer from current/previous employing organization | 4% | | | |
| Accepted offer from new employing organization | 7% | | | |
| Staying with current/previous employing organization | 45% | | | |
| Postponing job search until later | 17% | | | |
| Plan to start or manage my own business | 5% | | | |
| Total | 100% | | | |
| Response (collapsed) | | | | |
| Not searching | 67% | | | |
| Waiting for offers | 15% | | | |
| Received/accepted offers | 18% | | | |
| Total | 100% | | | |

| Primary Reason for Postponing Job Search | | | | |
|--|----------|--|--|--|
| Response | (n = 47) | | | |
| I plan to search closer to graduation. | 47% | | | |
| I need to fulfill contractual obligation with my current employer. | 17% | | | |
| Family reasons | 9% | | | |
| Health reasons | 4% | | | |
| My employment situation has changed. | 4% | | | |
| I plan to move to a new area. | 6% | | | |
| I plan to take some time off/vacation. | 4% | | | |
| Other | 9% | | | |
| Total | 100% | | | |

Job Level (Pre-MBA and Post-MBA)

Respondents were asked to indicate the level of the organizations at which they had worked before entering their graduate business programs and the level of the organizations at which they expected to work upon completing their programs. Two-fifths of respondents had mid-level positions prior to entering their graduate business program, one-third (32%) held senior-level positions, and 16% held

executive-level positions. After graduation, only 15% planned to have mid-level positions, 43% planned to have senior-level positions, and 35% planned to have executive-level positions.

| Job Level | | | | | |
|------------------------------|-----------|-----------|--|--|--|
| Exp | | | | | |
| | Pre-MBA | Post-MBA | | | |
| Job Level | (n = 281) | (n = 280) | | | |
| Entry level | 6% | 0% | | | |
| Mid-level | 40% | 15% | | | |
| Senior level | 32% | 43% | | | |
| Executive level | 16% | 35% | | | |
| Business owner/self-employer | 5% | 6% | | | |
| Total | 100% | 100% | | | |

Salary and Signing Bonus

Respondents were asked to specify their pre-graduate business school salaries and the salaries that they expect to receive upon graduation. Additionally, respondents were asked to indicate whether they expected to receive signing bonuses and, if so, the amounts.

On average, respondents from executive MBA programs expected to receive a 35.5% increase over their pre-MBA salary. Overall, 28% of respondents expected to receive a signing bonus. Among respondents who had received or accepted an offer of employment, 36% expected to receive a signing bonus.

| Expected Change in Annual Base Salary | | | | | |
|---------------------------------------|-------|--|--|--|--|
| Group Percentage Increase | | | | | |
| All respondents | 35.5% | | | | |

| Signing Bonus | | | |
|--------------------------------------|-------------|--|--|
| | All | | |
| | Respondents | | |
| Expect a Signing Bonus? | (n = 267) | | |
| Percentage expecting a signing bonus | 28% | | |
| Amount of Signing Bonus | | | |
| Lower 95% confidence interval | \$24,033 | | |
| Mean | \$31,859 | | |
| Upper 95% confidence interval | \$39,685 | | |

Year-to-Year Comparisons

Slightly fewer executive MBA respondents in 2008 reported not interviewing at the time of the survey compared with respondents in 2003 and 2004. On the other hand, slightly more respondents in 2008 reported receiving or accepting an offer at the time of the survey.

Fewer respondents in 2008 indicated plans to work at a mid-level position compared with respondents in 2007. Respondents in 2008 were slightly more likely than respondents in 2007 to have indicated plans to work at the executive level. Respondents in 2007 and 2008 were less likely than respondents in 2006 to have indicated plans for self-employment after graduation.

Among all respondents, there has also been growth over the years in the salary percentage increase respondents of executive MBA programs expect to receive over their pre-MBA salary.

| Stage in Job Search Process, by Survey Year* | | | | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|-----------|--|--|
| 2003 2004 2005 2006 2007 2008 | | | | | | | | |
| Stage | (n = 118) | (n = 243) | (n = 538) | (n = 541) | (n = 302) | (n = 280) | | |
| Not searching | 75% | 67% | 61% | 67% | 69% | 67% | | |
| Waiting for offers | 18% | 21% | 18% | 18% | 14% | 15% | | |
| Received/accepted offers | 7% | 12% | 21% | 15% | 18% | 18% | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | | | | |

| Expected Post-MBA Job Level, by Survey Year* | | | | | | | |
|--|-----------|-----------|-----------|--|--|--|--|
| 2006 2007 2008 | | | | | | | |
| Job Level | (n = 530) | (n = 288) | (n = 280) | | | | |
| Entry level | 1% | 1% | 0% | | | | |
| Mid-level | 15% | 28% | 15% | | | | |
| Senior level | 37% | 38% | 43% | | | | |
| Executive level | 36% | 30% | 35% | | | | |
| Business owner/self-employer | 11% | 2% | 6% | | | | |
| Other | 1% | 1% | 1% | | | | |
| Total | 100% | 100% | 100% | | | | |
| *p ≤ .05 | | | | | | | |

| Expected Change in Annual Base Salary, by Survey Year | | | | | |
|---|------|-------|--|--|--|
| Group Survey Year Percentage Increas | | | | | |
| All respondents | 2003 | 18.9% | | | |
| | 2004 | 20.2% | | | |
| | 2005 | 33.3% | | | |
| | 2006 | 30.3% | | | |
| | 2007 | 32.5% | | | |
| | 2008 | 35.5% | | | |

Job and Employer Selection

his section explores employment selection criteria among graduating students. Key topics examined in this section are: job function and industry, company selection criteria, organizational culture preferences, job selection criteria, organization size, and salary and signing bonuses.

Key Findings

- The two industries that should expect an increase in MBA graduates are the consulting industry, with a 150% increase, and the finance/accounting industry, with a 15% increase among the executive MBA graduates. The technology industry is set to lose the most employees after graduation—a 38% decrease.
- Room for growth, fit with company culture, and positive organizational climate were the most important criteria among executive MBA graduates when selecting a company for which to work after graduation.
- There has been an increase over the years in the percentage of graduating executive MBA
 respondents who preferred the following organizational culture attributes: centralized decision
 making, internal competition, well-defined career paths, formal atmosphere, clearly defined
 responsibilities, formalized procedures, a clear and well-communicated vision, flexible and
 adaptable corporate goals, a focus on the public good, and individual performance-based
 rewards.
- In selecting jobs, respondents rated challenging and interesting work, an opportunity to learn new things, and advancement opportunities important factors.
- Over the years of the survey, there has been growth in the salary percentage increase respondents of executive MBA programs expect to receive over their pre-MBA salary among all respondents. Graduate of executive MBA programs in 2008 expect to receive a 36% increase over their pre-MBA salaries.

Job Function and Industry

Respondents were asked to indicate the job functions they held before entering their graduate business programs and the job functions they expected to hold upon graduation. Additionally, respondents were asked to report the industry in which they were employed before entering their graduate business programs and the industries in which they intend to be employed upon graduation.

The top three job functions among executive MBA graduates prior to entering their degree program were marketing/sales, general management, and operations/logistics. After graduation, the top three job functions respondents planned to have were general management, consulting, and finance/accounting.

The top industries of employment among executive MBA graduates prior to entering their degree program were products/services, technology, finance/accounting, nonprofit/government, and manufacturing. After graduation, the top three industries respondents planned to be employed with were products/services, consulting, and finance/accounting.

| Job Function | | | | | |
|----------------------------|-----------|-----------|--|--|--|
| Pre-MBA Post-MB | | | | | |
| Function | (n = 267) | (n = 267) | | | |
| Marketing/sales | 22% | 11% | | | |
| Operations/logistics | 16% | 11% | | | |
| Consulting | 10% | 16% | | | |
| General management | 20% | 37% | | | |
| Finance/accounting | 13% | 15% | | | |
| Human resources | 3% | 3% | | | |
| Information technology/MIS | 11% | 4% | | | |
| Other | 4% | 3% | | | |
| Total | 100% | 100% | | | |

| Industry | | | | | |
|---------------------------|-----------|-----------|--|--|--|
| Pre-MBA Post-MB | | | | | |
| Industry | (n = 280) | (n = 280) | | | |
| Consulting | 6% | 15% | | | |
| Energy/Utilities | 7% | 7% | | | |
| Finance/Accounting | 13% | 15% | | | |
| Healthcare/Pharmaceutical | 12% | 10% | | | |
| Technology | 16% | 10% | | | |
| Manufacturing | 13% | 12% | | | |
| Nonprofit/Government | 13% | 11% | | | |
| Products/Services | 20% | 18% | | | |
| Other | 1% | 2% | | | |
| Total | 100% | 100% | | | |

Anticipated Location of Employment

Four-fifths of the respondents planned to work in their country of citizenship. One in twenty planned to work outside their country of citizenship and seek permanent residency or citizenship, and 8% planned to work outside their country for a while before returning home.

| Anticipated Location of Employment | | | | |
|---|-----------|--|--|--|
| Response | (n = 280) | | | |
| In your country of citizenship (or authorized work area) | 80% | | | |
| Outside country of citizenship and then seek permanent residency or citizenship | 5% | | | |
| Outside country of citizenship and then return to your country of citizenship | 8% | | | |
| Other | 2% | | | |
| Don't know | 5% | | | |
| Total | 100% | | | |

Company Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which company you will work for after graduation?" Graduate executive MBA students reported that room for growth, fit with company culture, and positive organizational climate were the most important criteria when selecting a company for which to work after graduation. The least important criteria were the opinion of others, physical surroundings, and an emphasis on community and inclusion.

| Company Selection Criteria | | | | | | | |
|---|---------------------|-------------------|--------------------|-----------------------|-------------------------|-------|--|
| | | (n = 267) | | | | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total | |
| Room for growth | 69% | 27% | 3% | 1% | 0% | 100% | |
| Fit with company culture | 57% | 35% | 7% | 0% | 0% | 100% | |
| Positive organizational climate | 49% | 46% | 4% | 0% | 0% | 100% | |
| High ethical standards of the company | 48% | 39% | 12% | 0% | 0% | 100% | |
| Company stability | 40% | 41% | 16% | 3% | 0% | 100% | |
| Emphasis on work-life balance | 40% | 40% | 17% | 2% | 0% | 100% | |
| Location | 31% | 37% | 24% | 8% | 0% | 100% | |
| Company image and reputation | 28% | 52% | 18% | 2% | 0% | 100% | |
| Value employer places on graduate business skills | 25% | 42% | 27% | 6% | 1% | 100% | |
| Emphasis on community and inclusion | 17% | 39% | 32% | 10% | 2% | 100% | |
| Physical surroundings | 13% | 39% | 37% | 10% | 1% | 100% | |
| Opinions of others | 7% | 31% | 41% | 18% | 2% | 100% | |

Organizational Cultural Preferences

Respondents were asked to choose from each opposing pair of preferences the one that most closely reflected their own organizational culture preferences. The majority of executive MBA graduate respondents indicated that they preferred an organization with decentralized decision making, a cooperative atmosphere, flexible career opportunities, a casual atmosphere, clearly defined responsibilities, formalized procedures, a clear and well-communicated vision, a focus on company success, and individual performance-based rewards.

| Preference of Organizational Culture | | | | |
|--------------------------------------|-------------------------------------|-----------|--|--|
| | | Percent | | |
| Item | Cultural Preference | (n = 280) | | |
| Decision making | Centralized decision making | 33% | | |
| | Decentralized decision making | 67% | | |
| | Total | 100% | | |
| Competition-cooperation | Internal competition | 18% | | |
| | Cooperative atmosphere | 82% | | |
| | Total | 100% | | |
| Career path | Well-defined career path | 28% | | |
| | Flexible career opportunities | 73% | | |
| | Total | 100% | | |
| Atmosphere | Formal atmosphere | 30% | | |
| | Casual atmosphere | 70% | | |
| | Total | 100% | | |
| Responsibilities | Clearly defined responsibilities | 58% | | |
| | Varied/fluid responsibilities | 42% | | |
| | Total | 100% | | |
| Procedures | Formalized procedures | 68% | | |
| | Loosely defined procedures | 33% | | |
| | Total | 100% | | |
| Goals | Clear, well-communicated vision | 73% | | |
| | Flexible, adaptable corporate goals | 28% | | |
| | Total | 100% | | |
| Focus | Focus on company success | 77% | | |
| | Focus on public good | 23% | | |
| | Total | 100% | | |
| Rewards | Individual performance-based reward | 64% | | |
| | Team-based reward | 36% | | |
| | Total | 100% | | |

Job Selection Criteria

Respondents were asked, "How important is each of the following to you when deciding which *job* you will take after graduation?" In selecting jobs, respondents rated challenging and interesting work, an opportunity to learn new things, and advancement opportunities important factors. Respondents rated stock options or an ownership program, an opportunity to work in a foreign country, and flexible work schedules as less important when selecting a job.

| Job Selection Criteria | | | | | | |
|--|------------------------|-------------------|--------------------|-----------------------|-------------------------|-------|
| | | | (n = 26 | 67) | | |
| Selection Criteria | Extremely Important | Very Important | Somewhat Important | Not Very Important | Not At All Important | Total |
| Challenging and/or interesting work | 66% | 33% | 1% | 0% | 0% | 100% |
| Opportunity to learn new things | 60% | 32% | 7% | 1% | 0% | 100% |
| Advancement opportunity | 58% | 34% | 7% | 1% | 0% | 100% |
| Opportunity for professional development | 57% | 38% | 3% | 1% | 0% | 100% |
| Competitive salary | 55% | 37% | 7% | 0% | 0% | 100% |
| Ability to make an impact | 51% | 41% | 8% | 0% | 0% | 100% |
| Achieving something that you personally value | 46% | 43% | 10% | 1% | 0% | 100% |
| Benefit package | 36% | 43% | 19% | 2% | 0% | 100% |
| Job autonomy | 35% | 50% | 14% | 1% | 0% | 100% |
| Visibility with executive team | 34% | 42% | 18% | 5% | 0% | 100% |
| Job security | 24% | 39% | 31% | 5% | 0% | 100% |
| Flexible schedule | 23% | 33% | 35% | 8% | 2% | 100% |
| Stock option or ownership program | 17% | 29% | 33% | 19% | 1% | 100% |
| Opportunity to work or travel in a foreign country | 13% | 22% | 32% | 24% | 9% | 100% |

Size of Organization

Respondents were asked, "How many employees are employed in the organization for which you will be working (or expect to be working) after completing your graduate business degree?" Overall, 28% of respondents plan to work for an organization with more than 15,000 employees, 33% plan to work for an organization with 1,001 to 15,000 employees, and 39% plan to work for an organization with 1,000 or fewer employees.

| Organization Size | | | | | |
|---------------------|---------------|-----------|--|--|--|
| Number of Employees | | (n = 173) | | | |
| All Respondents | Under 25 | 5% | | | |
| | 25–100 | 5% | | | |
| | 101–500 | 17% | | | |
| | 501–1,000 | 9% | | | |
| | 1,001–5,000 | 18% | | | |
| | 5,001-10,000 | 7% | | | |
| | 10,001–15,000 | 5% | | | |
| | 15,001–25,000 | 8% | | | |
| | Over 25,000 | 18% | | | |
| | Don't know | 8% | | | |
| | Total | 100% | | | |

| Organization Size | | | | | |
|---------------------------------|----------------|------|--|--|--|
| Number of Employees $(n = 160)$ | | | | | |
| Collapsed: "Don't | 1,000 or fewer | 39% | | | |
| Know" Removed | 1,001–15,000 | 33% | | | |
| | 15,001 or more | 28% | | | |
| | Total | 100% | | | |

Year-to-Year Comparisons

There has been a decline in the percentage of executive MBA graduates working in marketing/sales and finance/accounting positions. On the other hand, there has been an increase in the percentage of graduates working in general management positions after graduation.

There has been an increase in the percentage of executive MBA students working in the consulting and nonprofit/government industries. On the other hand, there has been a decrease in the percentage of respondents working in the finance/accounting and technology industries.

The class of 2005 was more likely than other classes to have indicated a desire to work outside their country of citizenship. However, a majority of executive MBA respondents each year reported plans to remain in their country of citizenship or authorized work area for employment.

There were statistically significant monotonic relationships in each of the preferred organizational culture attributes. Over the years of the survey, there has been an increase in the percentage of graduating executive MBA respondents who preferred the following cultural attributes in the organization where they intend to gain employment: centralized decision making, internal competition, well-defined career paths, formal atmosphere, clearly defined responsibilities, formalized procedures, a clear and well-communicated vision, flexible and adaptable corporate goals, a focus on the public good, and individual performance-based rewards.

| Post-MBA Job Functions, by Survey Year* | | | | | | | | |
|---|-----------|-----------|-----------|-----------|-----------|-----------|--|--|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | | |
| Function | (n = 108) | (n = 303) | (n = 408) | (n = 445) | (n = 298) | (n = 259) | | |
| Marketing/sales | 21% | 17% | 21% | 16% | 13% | 11% | | |
| Operations/logistics | 16% | 16% | 8% | 11% | 14% | 11% | | |
| Consulting | 7% | 10% | 14% | 15% | 13% | 17% | | |
| General management | 24% | 24% | 30% | 32% | 34% | 38% | | |
| Finance/accounting | 19% | 24% | 23% | 18% | 19% | 15% | | |
| Human resources | 6% | 1% | 1% | 2% | 2% | 3% | | |
| Information technology/MIS | 7% | 9% | 3% | 6% | 4% | 5% | | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | | |
| *p ≤ .05 | | | | | | | | |

| Post-MBA Industry, by Survey Year* | | | | | | | |
|------------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|--|
| | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | |
| Industry Group | (n = 111) | (n = 324) | (n = 408) | (n = 405) | (n = 295) | (n = 275) | |
| Consulting | 5% | 10% | 11% | 14% | 12% | 16% | |
| Energy/Utilities | 22% | 22% | 24% | 15% | 19% | 7% | |
| Finance/Accounting | 22% | 15% | 20% | 19% | 14% | 16% | |
| Healthcare/Pharmaceuticals | 12% | 11% | 6% | 8% | 11% | 10% | |
| Technology | 23% | 21% | 19% | 19% | 18% | 11% | |
| Manufacturing | 9% | 11% | 12% | 13% | 14% | 12% | |
| Non-profit/Government | 0% | 7% | 5% | 5% | 6% | 11% | |
| Products/Services | 7% | 3% | 4% | 6% | 6% | 19% | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | |
| *p ≤ .05 | | | | | | | |

| Anticipated Location of Employment, by Survey Year* | | | | | | | |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--|
| Response | 2003 (n = 117) | 2004 (n = 228) | 2005 (n = 508) | 2006 (n = 515) | 2007 (n = 288) | 2008 (n = 280) | |
| In country of citizenship or authorized work area | 81% | 81% | 78% | 87% | 87% | 80% | |
| Outside and then seek residency or citizenship | 4% | 6% | 9% | 5% | 5% | 5% | |
| Outside and then return to country of citizenship | 12% | 10% | 12% | 5% | 6% | 8% | |
| Other | 3% | 3% | 2% | 3% | 2% | 3% | |
| Total | 100% | 100% | 100% | 100% | 100% | 100% | |
| *p ≤ .05 | | | | | | | |

| | Preference of Organizational Culture, by Survey Year | | | | | | |
|------------------|--|------|------|------|------|------|--|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 | |
| Decision making* | Centralized decision making | 21% | 26% | 30% | 26% | 33% | |
| | Decentralized decision making | 79% | 74% | 70% | 74% | 67% | |
| | Total | 100% | 100% | 100% | 100% | 100% | |
| Competition- | Internal competition | 9% | 20% | 18% | 19% | 18% | |
| cooperation* | Cooperative atmosphere | 91% | 80% | 82% | 81% | 82% | |
| | Total | 100% | 100% | 100% | 100% | 100% | |
| Career path* | Well-defined career path | 13% | 35% | 21% | 34% | 28% | |
| | Flexible career opportunities | 87% | 65% | 79% | 66% | 73% | |
| | Total | 100% | 100% | 100% | 100% | 100% | |
| Atmosphere* | Formal atmosphere | 14% | 29% | 25% | 27% | 30% | |
| | Casual atmosphere | 86% | 71% | 75% | 73% | 70% | |
| | Total | 100% | 100% | 100% | 100% | 100% | |

| | Preference of Organization | al Culture, l | by Survey ` | Year | | |
|-------------------|-------------------------------------|---------------|-------------|------|------|------|
| Item | Cultural Preference | 2004 | 2005 | 2006 | 2007 | 2008 |
| Responsibilities* | Clearly defined responsibilities | 42% | 56% | 47% | 53% | 58% |
| | Varied/fluid responsibilities | 58% | 44% | 53% | 47% | 42% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Procedures* | Formalized procedures | 53% | 60% | 60% | 59% | 68% |
| | Loosely defined procedures | 47% | 40% | 40% | 41% | 33% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Goals* | Clear, well-communicated vision | 78% | 77% | 78% | 73% | 73% |
| | Flexible, adaptable corporate goals | 22% | 23% | 22% | 27% | 28% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Focus* | Focus on company success | 80% | 83% | 79% | 77% | 77% |
| | Focus on public good | 20% | 17% | 21% | 23% | 23% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| Rewards* | Individual performance-based reward | 54% | 65% | 66% | 68% | 64% |
| | Team-based reward | 46% | 35% | 34% | 32% | 36% |
| | Total | 100% | 100% | 100% | 100% | 100% |
| *p ≤ .05 | | | | | | |

V. Methodology

his section presents the methodology behind the Global MBA® Graduate Survey. Sample selection and response, and methods of data analysis are included in this section of the report.

Sample Selection and Response

To develop the survey sample, all GMAC member schools and a number of other schools that use GMAT® scores in their admissions process were invited to participate by providing the names and e-mail addresses of the graduating class of 2008 or by forwarding the invitation to their students directly. As an incentive to participate, the schools were offered free data reports on responses from their students, which could be benchmarked against the results of the overall sample and against the responses from the schools' selected competitors.

Schools could choose either to provide the e-mail addresses of graduating business students or forward the survey invitation that included a school-specific password to their students. Survey invitations with a unique link to a Web-based survey were then sent to the students provided to GMAC, and survey invitations with a school-level unique link to a Web-based survey were sent to the primary contact at schools that elected to contact their students directly. As an incentive to participate, potential respondents were offered the opportunity to enter a drawing for one of five prizes of \$1,000 each.

The questionnaire was available at the online survey site from mid-February through mid-March. Two weeks into this time period, a follow-up e-mail message was sent to non-respondents and respondents who did not complete the survey. A separate follow-up message was sent to schools, which they could elect to forward to their students. The survey closed on March 12, 2008, and 5,312 individuals responded to the invitations.

Response Rates

The 5,312 students who participated in the survey came from 149 different graduate business schools. In total, 5,312 students represents a 21% response rate overall. Response rates varied by invitation methodology: 23% among programs GMAC sent the invitation and 20% among programs that sent the invitations directly. In total, 65% of the respondents agreed to participate in follow-up research—specifically, the MBA Alumni Perspectives Survey.

| Global MBA® Graduate Survey—Response Rates | | | | | | | | | |
|--|--------|--------|--------|--------|-----------|--------|--------|--------|--------|
| | | | | (| Survey Ye | ar | | | |
| Item | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 |
| Number of Schools | 67 | 108 | 113 | 95 | 128 | 129 | 147 | 158 | 149 |
| Sample Size | 15,934 | 21,563 | 15,027 | 15,676 | 18,504 | 18,520 | 20,063 | 31,437 | 25,748 |
| Number of Valid Responses | 2,210 | 4,583 | 4,736 | 4,216 | 6,223 | 5,829 | 6,139 | 5,641 | 5,312 |
| Response Rate | 14% | 21% | 32% | 27% | 34% | 31% | 31% | 18% | 21% |
| Percentage Intending to Participate in Longitudinal Study | 79% | 76% | 55% | 68% | 64% | 70% | 65% | 59% | 65% |

Online Questionnaire Administration

Administering the questionnaire online offered several advantages over a paper-and-pencil format. First, because responses were entered in a database that was available for analysis at all times, survey progress could be monitored and the time and cost associated with data entry eliminated. Second, the site was programmed to check for the accurate completion of each question before the respondent could proceed to the next question, which eliminated the typical problems associated with item non-response. Third, skip patterns allowed respondents to move quickly and appropriately through the questionnaire. Respondents never saw questions that did not pertain to them, such as race/ethnicity questions for non-U.S. citizens.

Data Analysis

Data were analyzed using the Statistical Package for the Social Sciences. Frequency distributions were initially examined both for topical questions and for classification questions. Based on this examination, response categories for some questions were collapsed in order to make the final analysis more robust. In this preliminary analysis, variations to all topical questions were crosstabulated with each classification question. This made it possible to determine which classification questions offered the most promise in the interpretation of survey responses. Percentages in charts and tables might not always add exactly to 100% because of rounding.

Statistical tests were performed on the sample of respondents to determine differences between various characteristics. A chi-squared test was used to evaluate whether two variables in a contingency table were independent. For the purpose of this report, if the X^2 value had a $p \le .05$, then the null hypothesis, which states the two variables are independent, was rejected. Rejecting the null hypothesis indicated that there was a relationship between the variables and that one variable contributed to the differences in proportions of another variable—one variable was dependent upon the other. To further understand the relationship when rejecting the null hypothesis, standardized residuals were used to determine which cells in the contingency table were specifically significant in the chi-squared test.

An analysis of variance (ANOVA) test was used to evaluate the difference between two or more means. If the F-statistic in the ANOVA had a $p \le .05$, then the null hypothesis, which states the population means are equal, was rejected. Rejecting the null hypothesis indicated that the data show there were differences in the mean value between groups. The Bonferroni post-hoc correction was used to raise the threshold to reject the null hypothesis when making multiple group comparisons.

The test for monotonic relationships between two variables includes a dependent variable and the respondent's year of graduation. For the purpose of the analyses, graduation year is recoded into a weight variable (W). The weights increase in value and their sum equals zero, which define a contrast. The contrast is:

$$\widehat{\Psi} = W_1 \overline{Y}_1 + W_2 \overline{Y}_2 ... W_k \overline{Y}_k$$

"If the means increase, $\hat{\Psi}$ will be positive, but if the means decrease, $\hat{\Psi}$ will be negative¹."

The standard error of $\widehat{\Psi}$ is:

$$SE_{\bar{\Psi}} = \sqrt{MS_{w}\left[\frac{W_{1}^{2}}{N_{1}} + \frac{W_{2}^{2}}{N_{2}} + ... \frac{W_{k}^{2}}{N_{k}}\right]}$$

Where MS_w is:

$$MS_{w} = \frac{(N_{1}-1)S_{1}^{2} + (N_{2}-1)S_{2}^{2} + ...(N_{k}-1)S_{k}^{2}}{(N_{1}-1) + (N_{2}-1) + ...(N_{k}-1)}$$

With $\widehat{\Psi}$ and $SE_{\widehat{\Psi}}$, $t_{\widehat{\Psi}}$ can be calculated as follows:

$$t_{\hat{\Psi}} = \frac{\hat{\Psi}}{SE_{\hat{\Psi}}}$$

which follows the usual t-statistic distribution.

The null hypotheses corresponding to each research hypothesis was evaluated where $\alpha < .05$.

¹ Marascuilo, L.A. and Serlin, R.C. (1988), Statistical Methods for the Social and Behavioral Sciences, W.H. Freeman and Company, New York, NY.

Job Function and Industry Definitions

Survey respondents identified their pre- and post-MBA job functions and employing industries from the list shown in the following table.

| Job Function | | | | |
|----------------------------|----------------------------------|--|--|--|
| Marketing/Sales | Finance/Accounting | | | |
| Public relations | Accounting/auditing | | | |
| Product management | Banking | | | |
| Market research | Corporate finance | | | |
| Advertising | Investments | | | |
| Sales | M&A (Mergers and Acquisitions) | | | |
| Sales management | Treasury and financial analysis | | | |
| Communications | Public finance | | | |
| Other marketing/sales | Real estate | | | |
| Operations/Logistics | Other finance/accounting | | | |
| Logistics | Human Resources | | | |
| Purchasing | Industrial/labor relations | | | |
| Engineering | Staffing and training | | | |
| Production/manufacturing | Compensation and benefits | | | |
| Operations | Change management | | | |
| Product development | Other human resources | | | |
| Other operations/logistics | Information Technology/MIS | | | |
| Consulting | Systems analysis | | | |
| Strategy | Systems consulting | | | |
| Change management | Telecommunications | | | |
| Product management | Electronic commerce | | | |
| Business development | Other information technology/MIS | | | |
| Other consulting | Other job function | | | |
| General Management | | | | |
| General management | | | | |
| Entrepreneurial | | | | |
| Other general management | | | | |

| Industry and Industry Groups | | | | |
|-------------------------------------|--|--|--|--|
| Consulting | High technology (continued) | | | |
| Consulting services | Internet and/or e-commerce | | | |
| Human resource services | Professional, scientific, and technical services | | | |
| Healthcare consulting | Science and research | | | |
| Information technology consulting | Telecommunications | | | |
| Management consulting | Other technology | | | |
| Other consulting | Manufacturing | | | |
| Energy/utilities | Aerospace and defense | | | |
| Energy and utilities | Automotive | | | |
| Mining | Other manufacturing | | | |
| Utilities | Nonprofit or government | | | |
| Other energy and utilities | Education or educational services | | | |
| Finance | Government, nonmilitary | | | |
| Accounting | Products and services | | | |
| Banking | Advertising | | | |
| Finance and insurance | Architecture | | | |
| Insurance | Arts and entertainment | | | |
| Investment banking or management | Aviation and airlines | | | |
| Venture capital | Construction and installation | | | |
| Other finance | Consumer goods | | | |
| Healthcare | Customer services | | | |
| Biotechnology | Engineering | | | |
| Healthcare | Food, beverage, and tobacco | | | |
| Health insurance | Hotel, gaming, leisure, and travel | | | |
| Health managed care (provider) | Marketing services | | | |
| Pharmaceutical | Real estate and rental, leasing | | | |
| Other health care or pharmaceutical | Restaurant and food services | | | |
| High technology | Retail, wholesale | | | |
| Engineering | Other products and services | | | |
| Information technology or services | Other industry | | | |

Contact Information

For questions or comments regarding study findings, methodology or data, please contact the GMAC Research and Development department at research@gmac.com.

Authorship

The following individual(s) made significant contributions to the concept and design or analysis and interpretation of data, drafting/revising of the manuscript for intellectual content, and final approval of the manuscript to be published:

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