

Creating Access to Graduate Business Education®



2009 General Data Report

The Corporate Recruiters Survey is a product of the Graduate Management Admission Council® (GMAC®), a global nonprofit education organization of leading graduate business schools and the owner of the Graduate Management Admission Test® (GMAT®). The GMAT exam is an important part of the admissions process for more than 4,600 graduate management programs around the world. GMAC is dedicated to creating access to and disseminating information about graduate management education; these schools and others rely on the Council as the premier provider of reliable data about the graduate management education industry. This year, GMAC partnered with the European Foundation for Management Development (EFMD) and MBA Career Services Council (MBA CSC) in developing questions for the survey and increasing business school participation worldwide.

EFMD is an international membership organization based in Brussels, Belgium. With more than 650 member organizations from academia, business, public service, and consultancy in 75 countries, EFMD provides a unique forum for information, research, networking, and debate on innovation and best practice in management development. EFMD is recognized globally as an accreditation body of quality in management education and has established accreditation services for business schools and business school programs, corporate universities, and technology-enhanced learning programs.

The MBA CSC is an international professional association representing individuals in the field of MBA career services and recruiting. The MBA CSC provides a forum for the exchange of ideas and information and addresses issues unique to the needs of MBA career services and recruiting professionals. They also provide professional development and networking opportunities for their members and develop and promote their *Standards for Reporting MBA Employment Statistics*.

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Introduction

he Graduate Management Admission Council® (GMAC®), in cooperation with MBA Career Services Council and EFMD, are pleased to present the results of the eighth annual survey of business graduates' employers, the 2009 Corporate Recruiters Survey. The primary purposes of this study are to examine the job market for graduates from MBA and other master's-level programs specialized in business and management, to identify employer needs and expectations and their evolution over time, and to provide employers with useful statistics on recruitment methods, compensation packages, and retention rates. This survey generated findings that can be used by:

- Individuals in the graduate management education community, including business school professionals, graduate business students, and prospective students, to gauge the job market and better understand employers' expectations
- Employers of business graduates to help develop their hiring plans and benchmark their practices against hiring practices of similar organizations
- Career management professionals at business schools to better manage students' expectations and employer relationships

This Comprehensive Data Report, which is available exclusively to participating schools and employers, is part of the 2009 Corporate Recruiters Survey report set. The content consists primarily of tables presenting survey responses by company characteristics that determine recruitment practices. The text that accompanies each major section of the report highlights some of the key findings. The tables, however, are not comprehensively discussed. The reader should consider that where there is a reference to 2008 and 2009, 2008 refer to actual and 2009 to anticipated by the same employers hiring data. When interpreting statistically significant findings, one should exert caution as the large samples may imply slight differences in the population that have little or no practical meaning.

Other publications of the set include:

- The Corporate Recruiters Survey 2009 Survey Report—a publicly released executive report that summarizes the overall significant findings and implications, including year-to-year trends
- A complimentary individualized School Benchmarking Report for participating schools that compares aggregated responses of employers that work with a particular participating school against aggregated responses of other employers

One hundred fifty-seven graduate business schools facilitated the administration of this survey by either submitting employer contact information for companies that hire their graduates or by administering the survey using their internal resources. The survey results are based on responses from 2,825 employers from 2,092 different companies. Detailed participant profile and survey definitions are available in the Methodology section of this report.

GMAC would like to thank MBA Career Services Council and EFMD for their contributions to the questionnaire design and school recruitment for this 2009 Corporate Recruiters Survey. GMAC would also like to thank all the schools and employers that participated. Without you, this report would not have been possible.

Overall Summary of Survey Results

This section of the report presents an overall summary of the survey data. The objective of this section is to describe the overall feedback of participating employers on the recruiting and evaluating of business graduates and professionals with graduate management degrees.

Key Findings

- The value of an MBA degree seems undiminished by current economic turmoil—98 percent of respondents from small to multinational businesses alike were satisfied with their MBA employees. A comparative analysis of average expected starting salaries for recent graduates showed that employers consistently paid MBA graduates almost double the average starting salary offered to undergraduate school students and 30 percent to 35 percent more than they paid graduates with other management degrees.
- Respondents nearly unanimously agreed that student quality was their number one school selection criterion (99%). The more selective the company, the more important past experience at the school appeared.
- Demand for MBA graduates remained strong in the sectors of consulting, health care and
 pharmaceuticals, and energy and utilities. Demand for graduates with Masters in Management
 degrees was highest in the consulting and high technology sectors while graduates with
 specialized master's in business degrees appeared to have more opportunities in the fields of
 finance and accounting.
- From 2002 to 2008, the job market for MBAs was expected to grow between 10 and 20 percent annually. In 2009, however, the overall market for MBAs is expected to be quite soft. Respondents indicated that the number of companies hiring MBA will decline 9%, from 59% hiring in 2008 to 50% hiring in 2009. The average number of new hires in those companies will drop from 12 new employees in 2008 to 6 new employees in 2009.
- In search of new candidates, the vast majority of employers used employee referrals (80%) or their own companies' websites for job postings and resume submissions (77%). Six in 10 companies recruited graduate business school students on campus (61%). Of those, nearly half (47%) expected to cut back on their on-campus recruitment efforts in 2009. Respondents nearly unanimously agreed that the quality of students was the number one school selection criteria.
- Employers that planned to hire recent MBA graduates in 2009 were more likely to offer midlevel positions to MBAs (65%) than to graduates with other master's-level degrees in business.
- The 2009 average starting salaries for business school graduates were expected to decline by 4% to 6% compared with 2008 salaries.
- When employers hire MBA graduates, they primarily seek candidates that demonstrate initiative, professionalism, and integrity (81%–82%), have good oral and written communication skills (89%), and have a proven ability to perform, strategic skills, and core business knowledge (67%–73%).
- Nearly one in four employers that did not hire recent MBA graduates in 2008 indicated that MBA skills were not critical for their companies (24%) or that recruiting resources were allocated to experienced direct-industry hires (24%).

Impact of the Global Economic Slowdown

Table 1. Effect of the Global Economic Slowdown on Companies in 2008 and in 2009 (Expected)

	2008	2009
	N=2,515	N=2,515
Extremely positive	2%	1%
Highly positive	3%	2%
Moderately positive	5%	5%
Slightly positive	7%	6%
None	24%	9%
Slightly negative	34%	28%
Moderately negative	16%	29%
Highly negative	6%	14%
Extremely negative	4%	6%
Total	100%	100%
Positive	17%	15%
None	24%	9%
Negative	59%	77%
Total	100%	100%

Table 2. Anticipated 2009 Economic Impact of the Global Economic Slowdown in 2009 by 2008 Economic Impact^a

	Positive in 2008	None in 2008	Negative in 2008
	N=435	N=598	N=1,482
Extremely positive in 2009	7%	<1%	<1%
Highly positive in 2009	12%	_	<1%
Moderately positive in 2009	21%	3%	1%
Slightly positive in 2009	20%	4%	3%
None in 2009	6%	28%	2%
Slightly negative in 2009	22%	39%	26%
Moderately negative in 2009	10%	21%	38%
Highly negative in 2009	2%	3%	21%
Extremely negative in 2009	1%	2%	9%
Total	100%	100%	100%
Positive in 2009	59%	7%	4%
None in 2009	6%	28%	2%
Negative in 2009	35%	65%	94%
Total	100%	100%	100%

a. χ^2 = 1480.926; df = 16; p < .05.

Recruitment Strategies

Table 3. Company Recruitment Strategies

	Percentage of respondents
	N=2,488
We use employee referrals.	80%
We use our company website for job postings and/or resume submissions.	77%
We use online job search engines or online job boards.	68%
We employ graduate business school students as interns.	62%
We recruit graduate business school students on campus.	62%
We organize career fairs or participate in career fairs.	59%
We use networking events.	52%
We use recruitment agencies or executive recruiters.	51%
We sponsor current employees to attend graduate business school.	40%
We use job announcements in print.	39%
We work with professional associations to have access to their candidate database.	26%
We use other recruitment strategies. ^a	6%

a. Other strategies include advertising through various schools and alumni networks; business simulation games; case competitions, international affiliate network; cold-calling; company alumni; competitive mapping; direct mailings; direct outreach to candidates; direct source recruitment; direct sourcing of candidates; diversity awareness events; email announcements; hot snack breaks and club meetings; invitation-only sponsored case study competitions; massive digital marketing; MBA alumni associations; military recruiting; paper flyers, alumni referrals; partnering with student organizations; program sponsorships; passive hunting; grass roots efforts, community-based strategies; radio recruiting efforts; referrals from professors that teach their field of expertise; the use of past interns on campus to help recruit prospective candidates; and word of mouth.

Table 4. Proportion of Company Recruitment of Graduate Business School Students That Was Conducted on Campus and off Campus^a

	Percentage of recruitment effort
	N=960
On-campus recruitment effort	59%
Off-campus recruitment effort	41%
Total	100%

a. t = 8.472; df = 959; p < .05.

Table 5. Anticipated Change in Proportion of On-Campus Recruitment in 2009 Compared With 2008

	Percentage of respondents
	N=926
Increase significantly	2%
Increase moderately	3%
Increase slightly	9%
No change	42%
Decrease slightly	15%
Decrease moderately	14%
Decrease significantly	15%
Total	100%
Increase	14%
No change	42%
Decrease	44%
Total	100%

School Selection

Table 6. School Selection Criteria

	Extremely important	Very important	Somewhat important	Not very important	Not at all important	Total	Average rating ^a	N
Quality of the students	75%	23%	1%		<1%	100%	4.73	N=487
Depth of the talent pool	39%	48%	11%	2%	<1%	100%	4.23	N=447
Past experience at the school	40%	42%	15%	3%	1%	100%	4.17	N=465
Quality of the curriculum	32%	45%	19%	3%	1%	100%	4.03	N=485
Existing relationships at the school	29%	45%	20%	4%	1%	100%	3.97	N=501
School accreditation	29%	39%	24%	5%	3%	100%	3.85	N=485
Local reputation	21%	44%	25%	7%	3%	100%	3.72	N=479
Retention history of past hires	21%	41%	28%	8%	2%	100%	3.70	N=517
Flexibility of students (willingness to relocate)	27%	36%	23%	9%	5%	100%	3.70	N=452
Quality of the faculty	17%	44%	30%	7%	2%	100%	3.67	N=498
Admissions standards of the school	18%	42%	31%	6%	3%	100%	3.66	N=469
Influence of alumni working at your company	20%	38%	31%	8%	3%	100%	3.65	N=466
Global recognition of the business school	19%	35%	32%	11%	3%	100%	3.57	N=471
Offer or hiring yield	13%	39%	35%	9%	3%	100%	3.50	N=483
Quality of the career services office	10%	36%	38%	12%	3%	100%	3.38	N=484
High published ranking	13%	31%	39%	15%	3%	100%	3.36	N=496
Location of school	15%	26%	30%	20%	9%	100%	3.18	N=493
Salary expectations of graduating students	8%	27%	40%	19%	5%	100%	3.13	N=474
Ethnic diversity of the class	10%	30%	33%	16%	12%	100%	3.11	N=471
Demand for recent graduates from the school	9%	25%	38%	20%	7%	100%	3.10	N=492
International diversity of the class	7%	23%	34%	20%	17%	100%	2.83	N=465

a. Average rating: 5 = extremely important; 1 = not at all important.

Job Opportunities by Candidate Type

Demand for New Hires

Table 7. Categories of Candidates Companies Hired in 2008 and Plan to Hire in 2009

	2008	2009
All respondents	N=2,305	N=2,305
Recent MBA graduates	58%	45%
Recent Masters in Management graduates	18%	16%
Other specialized master's in business graduates	40%	32%
Master's-level graduates from disciplines other than business	33%	28%
Recent graduates with a bachelor's degree	63%	50%
Experienced direct-industry hires	63%	51%
Did not hire or plan to hire any of the above candidates	6%	14%
Do not know hiring plans		9%
Respondents that knew both 2008 and 2009 hiring plans	N=2,088	N=2,088
Recent MBA graduates	59%	50%
Recent Masters in Management graduates	19%	17%
Other specialized master's in business graduates	41%	35%
Master's-level graduates from disciplines other than business	34%	31%
Recent graduates with a bachelor's degree	65%	55%
Experienced direct-industry hires	64%	56%
Did not hire or plan to hire any of the above candidates	5%	15%

Table 8. Average Number of New Hires per Hiring Company, 2008–2009

	2008 (actual)	2009 (anticipated)	Percentage change	N
Recent MBA graduates ^a	12.0	5.8	-52%	N=491
Recent Masters in Management graduates ^b	4.7	2.9	-38%	N=73
Other specialized master's in business graduates ^c	9.4	8.7	-7%	N=221
Master's-level graduates from disciplines other than business ^d	10.1	6.8	-33%	N=162
Recent graduates with a bachelor's degree ^c	41.6	11.0	-74%	N=518
Experienced direct-industry hires ^e	60.3	22.8	-62%	N=472

a. t = 3.908; df = 490; p < .05.

b. t = 3.304; df = 72; p < .05.

c. The mean difference between subgroups is not statistically significant.

d. t = 2.315; df = 161; p < .05.

e. t = 3.723; df = 471; p < .05.

Table 9. Proportion of New Hires in Company's Hiring Mix^a, 2008–2009 (Expected)

	2008	2009
	N=991	N=581
Recent MBA graduates	10%	13%
Recent Masters in Management graduates	1%	1%
Other specialized master's in business graduates	4%	9%
Master's-level graduates from disciplines other than business	3%	5%
Recent graduates with a bachelor's degree	36%	25%
Experienced direct-industry hires	47%	48%
Total	100%	100%

a. Based on respondents that hired (2008) or planned to hire (2009) at least one new employee. Proportion of each category of hires is calculated as a number of hires in this category divided by the total number of hires; zeros are included.

Job Areas and Position Levels

Table 10. Job Areas for Which Employers Plan to Hire Recent Graduates in 2009

	MBA	Masters in Management	Other specialized master's in business	Disciplines other than business
	N=921	N=298	N=637	N=554
Accounting	26%	27%	39%	15%
Consulting	28%	23%	19%	19%
Business development	28%	26%	21%	17%
Investment banking	15%	12%	12%	7%
Finance other than investment banking	44%	35%	35%	19%
General management	29%	31%	19%	16%
HR or organization management	14%	22%	15%	14%
Information technology or MIS	16%	21%	26%	29%
Marketing or sales	44%	34%	29%	24%
Operations and logistics	21%	25%	22%	25%
Other job areas	15%	27%	27%	49%

Table 11. Job Levels for Which Employers Plan to Hire Recent Graduates in 2009

	MBA	Masters in Management	Other specialized master's in business	Disciplines other than business
	N=917	N=296	N=634	N=549
Entry level	50%	60%	58%	58%
Mid-level	65%	57%	59%	64%
Senior level	15%	21%	25%	21%
Executive level	5%	10%	11%	9%

Table 12. Position Levels Within Job Areas for Which Employers Plan to Hire Recent MBA Graduates in 2009

		Position level per job area ^a					
	All job areas	Entry level	Mid- level	Senior level	Executive level	Total	
	N=921	N=461	N=597	N=142	N=49		
Finance other than investment banking	44%	57%	68%	17%	6%	100%	
Marketing or sales	44%	51%	67%	19%	8%	100%	
General management	29%	46%	73%	25%	9%	100%	
Consulting	28%	47%	67%	16%	7%	100%	
Business development	28%	49%	68%	26%	11%	100%	
Accounting	26%	63%	65%	18%	8%	100%	
Operations and logistics	21%	53%	70%	22%	12%	100%	
Information technology or MIS	16%	57%	66%	27%	10%	100%	
Investment banking	15%	61%	59%	17%	11%	100%	
HR or organization management	14%	61%	69%	25%	12%	100%	
Other job areas	15%	63%	66%	25%	12%	100%	

a. Percentage of cases in a row.

b. χ^2 = 283.797; df = 44; p < .05.

Table 13. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Masters in Management Graduates in 2009

		Position level per job area ^a					
	All job areas	Entry level	Mid- level	Senior level	Executive level	Total	
	N=298	N=177	N=168	N=63	N=31		
Finance other than investment banking	35%	66%	63%	25%	11%	100%	
Marketing or sales	34%	62%	66%	25%	14%	100%	
General management	31%	58%	65%	34%	19%	100%	
Accounting	27%	65%	60%	27%	12%	100%	
Business development	26%	59%	63%	36%	26%	100%	
Operations and logistics	25%	58%	65%	32%	19%	100%	
Consulting	23%	65%	59%	33%	19%	100%	
HR or organization management	22%	64%	76%	38%	21%	100%	
Information technology or MIS	21%	61%	71%	34%	18%	100%	
Investment banking	12%	51%	57%	29%	26%	100%	
Other job areas	27%	61%	61%	27%	13%	100%	

a. Percentage of cases in a row.

Table 14. Position Levels Within Job Areas for dhich Employers Plan to Hire Other Specialized Master's in Business Graduates in 2009

		Position level per job area ^a					
	All job areas	Entry level	Mid- level	Senior level	Executive level	Total	
	N=637	N=368	N=374	N=157	N=70		
Accounting	39%	68%	57%	26%	13%	100%	
Finance other than investment banking	35%	63%	63%	29%	13%	100%	
Marketing or sales	29%	55%	69%	37%	20%	100%	
Information technology or MIS	26%	58%	70%	33%	15%	100%	
Operations and logistics	22%	54%	71%	37%	23%	100%	
Business development	21%	52%	72%	44%	22%	100%	
Consulting	19%	61%	66%	32%	14%	100%	
General management	19%	50%	74%	42%	23%	100%	
HR or organization management	15%	60%	75%	36%	18%	100%	
Investment banking	12%	52%	62%	39%	22%	100%	
Other job areas	27%	60%	61%	28%	15%	100%	

a. Percentage of cases in a row.

b. χ^2 = 190.183; df = 44; p < .05.

b. χ^2 = 343.426; df = 44; p < .05.

Table 15. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Graduates
From Disciplines Other Than Business in 2009

		Position level per job area ^a					
	All job areas	Entry level	Mid- level	Senior level	Executive level	Total	
	N=554	N=321	N=351	N=113	N=52		
Information technology or MIS	29%	66%	68%	29%	17%	100%	
Operations and logistics	25%	62%	65%	29%	16%	100%	
Marketing or sales	24%	60%	68%	33%	17%	100%	
Consulting	19%	61%	67%	30%	14%	100%	
Finance other than investment banking	19%	65%	73%	30%	13%	100%	
Business development	17%	63%	79%	37%	17%	100%	
General management	16%	55%	75%	43%	23%	100%	
Accounting	15%	70%	70%	30%	21%	100%	
HR or organization management	14%	68%	74%	40%	28%	100%	
Investment banking	7%	71%	53%	37%	29%	100%	
Other job areas	49%	57%	67%	24%	11%	100%	

a. Percentage of cases in a row.

Compensation

Table 16. Expected Starting Annual Salary for New Professional Hires From MBA, Non-Business Master's and Bachelor's Degree Programs, 2005–2009, in US Dollars

	2005	2006	2007	2008	2009
Recent MBA graduates	N=536	N=422	N=109 ^a	N=558	N=417
Mean	\$78,236	\$80,839	\$80,452	\$83,541	\$79,936
Median	\$80,000	\$80,000	\$85,000	\$89,621	\$88,000
Master's-level graduates from disciplines other than business	N=159	N=197	N=33	N=232	N=178
Mean	\$59,404	\$65,827	\$62,515	\$55,877	\$60,815
Median	\$56,000	\$65,000	\$60,000	\$55,000	\$65,000
Recent graduates with a bachelor's degree	N=366	N=325	N=54	N=418	N=431
Mean	\$45,156	\$46,255	\$43,817	\$46,845	\$42,598
Median	\$45,000	\$45,000	\$43,500	\$47,000	\$45,000

a. MBA and other graduate business students.

b. $\chi^2 = 330.177$; df = 44; p < .05.

Table 17. Expected Starting Annual Salary for New Professional Hires From Master's Programs and Direct-Industry, 2008–2009, in US Dollars

	2008	2009
Recent Masters in Management graduates	N=117	N=78
Mean	\$62,528	\$58,808
Median	\$65,000	\$65,000
Other specialized master's in business graduates	N=204	N=207
Mean	\$61,969	\$59,509
Median	\$60,000	\$57,000
Experienced direct-industry hires	N=293	N=315
Mean	\$74,515	\$64,733
Median	\$75,000	\$64,084

MBA Job Outlook

Full-time, Part-time, Executive, and Online Program Graduates

Table 18. Employers That Actively Recruit or Employ Candidates From Full-Time, Part-Time, Executive, or Online MBA Programs, or Sponsor Current Employees to Attend These Programs

	Full-time	Part-time	Executive	Online
	N=1,319	N=1,321	N=1,320	N=1,319
Actively recruit	77%	29%	22%	9%
Employ	77%	55%	45%	20%
Sponsor current employees to attend	16%	29%	26%	12%
None of the above	10%	31%	40%	71%

Characteristics of 2008 Hires with MBA Degrees

Table 19. Characteristics of 2008 Hires with MBA Degrees

	Percentage of hires
Experienced direct-industry hires	47%
Hold MBA degree	17%
Recent MBA graduates	10%
Required additional legal documents (e.g., visa, work permit, etc.)	16%
Were interns at the hiring company	21%
All 2008 hires with MBA degree	18%

MBA Hiring Strategies in 2009

Table 20. Employer Assessment of Statements Related to Companies' 2009 MBA Hiring Strategies

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Total	Average rating ^a	N
My company will make full-time offers to strong performers from our MBA internship pool in 2009.	39%	47%	11%	3%	<1%	100%	0.80	N=675
We expect that the offer acceptance rate from on-campus recruiting will be higher in 2009.	20%	56%	18%	5%	1%	100%	0.72	N=756
My company will make full-time offers to strong-performing previous employees seeking to return after the MBA in 2009.	20%	45%	30%	5%		100%	0.70	N=345
In 2009, my company will not negotiate aggressive compensation packages in order to secure offer acceptances from campus hires.	19%	43%	23%	13%	2%	100%	0.66	N=902
The versatile skill set of MBAs will allow them to take on additional roles in my company in 2009.	10%	50%	31%	7%	1%	100%	0.66	N=963
My company will make fewer offers to MBA graduates in 2009.	13%	37%	23%	22%	6%	100%	0.57	N=912
My company will hire fewer interns in 2009 than in 2008.	19%	33%	13%	28%	7%	100%	0.57	N=690
My company made fewer offers to MBAs from our on-campus recruiting efforts in the fall of 2008 than in years past.	18%	33%	15%	25%	9%	100%	0.56	N=961
In 2009, my company will avoid hiring MBAs who do not have pre-MBA work experience in their MBA specialty.	11%	27%	26%	30%	6%	100%	0.52	N=964
If my company hires MBAs in 2009, we will be able to hire fewer people overall and still get the work done.	4%	30%	30%	31%	5%	100%	0.49	N=922
My company made fewer offers to MBAs from our internship class of 2008 than in years past.	13%	23%	19%	31%	14%	100%	0.47	N=868
My company will not hire MBAs in 2009 unless they have direct industry experience and can be productive immediately.	8%	27%	18%	37%	10%	100%	0.46	N=997
If my company hires MBAs in 2009, they will not need extensive company-sponsored training.	5%	26%	21%	37%	12%	100%	0.44	N=952
My company will delay start dates for campus hires in 2009.	3%	12%	14%	51%	20%	100%	0.32	N=701

a. Average rating: 1 = strongly agree; 0.5 = neither agree nor disagree; 0 = strongly disagree.

Table 21. Employer Assessment of Statements Related to Companies' 2009 Employee Sponsorship to MBA Programs

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Total	Average rating ^a	N
In 2009, my company will grant good employees tuition assistance to attend an MBA program	33%	47%	10%	7%	3%	100%	0.75	N=475
My company will grant good employees a leave of absence in 2009 to attend an MBA program full-time	9%	27%	17%	31%	16%	100%	0.45	N=390
My company will not sponsor strong, seasoned employees in 2009 to attend an executive MBA program	6%	14%	15%	43%	22%	100%	0.35	N=436
In 2009, my company will not reimburse good employees to attend part-time MBA programs while they remain employed with the company	4%	10%	10%	42%	33%	100%	0.28	N=456

a. Average rating: 1 = strongly agree; 0.5 = neither agree nor disagree; 0 = strongly disagree.

Recruiting MBAs on Campus

Table 22. Actual 2008 and Expected 2009 On-Campus Recruitment Status, Companies That Recruit MBA Candidates on Campus

	2008	2009
	N=1,073	N=1,004
Recruited or will recruit on campus	75%	65%
Did not or will not recruit on campus	2%	4%
Do not know	23%	31%
Total	100%	100%

Table 23. Number of Graduate Business Schools at Which Companies Recruit MBA Candidates on Campus^a

	In 2008 (actual)	In 2009 (expected)	Percentage change
	N=634	N=634	N=634
Per company	8.8	8.0	-9%

a. t = 5.452; df = 633; p < .05.

To Hire or Not to Hire—Employer Feedback

Why Employers Hire MBA Graduates

Table 24. Primary Traits and Abilities Employers
Seek in MBA Graduates

	Percentage of respondents
	N=1,026
Initiative	82%
Professionalism	81%
Integrity	81%
Achievement and/or goal orientation	78%
Motivation	78%
Ability to deal effectively with pressure or unexpected obstacles	78%
Adaptability	73%
Collaboration	69%
Innovation and/or creativity	68%
Efficiency	61%
Listening ability	57%
Cross-cultural sensitivity	47%
Discipline	46%
Persuasiveness	42%
Diplomacy/tact	40%
Capacity and willingness to follow a leader	33%
Empathy	26%
Delegation skills	23%
Other traits and abilities ^a	11%

a. Other traits and abilities include ability to work in teams; attention to detail; competitive nature; courage; drive for results; emotional intelligence; energy; enthusiasm; entrepreneurial spirit; entrepreneurship; good personality; great attitude; humility; humility, resourcefulness, thoroughness; intellectual discipline; intellectual leadership; intellect and intellectual curiosity; passion, assertiveness; passion for our industry; passion for technology; passion for what we do; patience; proactiveness; responsibility; results-oriented; risk-taking, self-starter, able to work independently; etc.

Table 25. Primary Skills, Knowledge, and Experience Employers Seek in MBA Graduates

	Percentage of respondents
	N=1,013
Communication skills (oral and written)	89%
Proven ability to perform	73%
Strategic skills	69%
Core business knowledge (finance, marketing, operations, etc.)	67%
Technical and/or quantitative skills	62%
Ability to manage decision-making processes	59%
Ability to apply business discipline to any job or function	55%
Ability to manage change	52%
Ability to establish business structure, processes, and procedures	48%
Ability to manage the task environment	45%
Strong academic success	45%
Industry of prior work experience	43%
Sufficient years of work experience	41%
Occupation in prior work experience	36%
Negotiation skills	35%
Ability to manage human capital	29%
Ability to manage subject-matter experts or technical experts	28%
Specific language, country, and/or cultural expertise	15%
Other skills, knowledge, or experience ^a	2%

a. Other skills, knowledge, and experience include ability to learn; ability to work in a large global company with a complex matrixed environment; ability to work on cross-functional and matrixed teams; customer focus, business acumen, change agent, geographic flexibility; customer orientation; international experience; leadership; mobility; strategic vision and good tactics, integrity, being a role model in leadership; sales skills; etc.

Employer Satisfaction with MBA Employees

Table 26. Employer Satisfaction with MBA Employees, 2008–2009

	2222	0000
	2008	2009
	N=1,001	N=1,287
Extremely satisfied	20%	16%
Very satisfied	63%	61%
Somewhat satisfied	15%	21%
Somewhat dissatisfied	2%	2%
Very dissatisfied	_	<1%
Extremely dissatisfied	_	_
Total	100%	100%
Satisfied	98%	98%
Dissatisfied	2%	2%
Total	100%	100%

Why Employers Do Not Hire MBA Graduates

Table 27. Primary Reasons for Not Hiring Recent MBA Graduates in 2008

	Percentage of respondents
	N=913
MBA skills/resources are not critical in my company.	24%
Recruiting resources were allocated to experienced direct-industry hires.	24%
No job openings were available at my company.	23%
MBA entry-level salary demands were too high.	23%
Available MBA candidates did not match my job requirements.	23%
MBA candidates had unrealistic job role or job level expectations.	18%
There was a hiring freeze in our organization.	16%
My company is in the process of reducing headcount.	15%
Recruiting resources were allocated to new undergraduate hires.	15%
My company anticipated limited growth.	15%
Timing of job openings did not match availability of MBA graduates.	15%
Recruiting resources were allocated to hiring business graduates other than MBAs.	8%
We obtained MBA talent by sponsoring current employees in graduate management programs.	7%
We had difficulty in finding and identifying MBA candidates.	5%
Offers made to MBAs were not accepted.	4%
We were unable to obtain the necessary legal documents for international candidates.	1%
Other reasons ^a	6%

a. Other reasons include budget restrictions; decided 3 or 4 years ago to hire professionals with degree and-experience; hire as interns only for the summer; MBA candidates who apply mainly from countries outside of our region and need a work permit; most of our positions do not require an MBA; must have industry experience plus MBA to be qualified for our opportunities; new graduates often have limited work experience; not ready to grow; overqualified; typically hire with a minimum of 5 years of work experience; we are a nonprofit faith-based organization and usually do not recruit many MBAs; we are a public accounting firm seeking to hire those with enough units in accounting to sit for the CPA exam, MBAs do not have this; we are looking for interns only; we prefer candidates with working experience; etc.

Compensation and Benefits

Table 28. Expected Change in Annual Base Salary for Recent MBA Graduate Hires Compared with Previous-Year, 2008–2009

	2008	2009
	N=775	N=706
Increase above the level of inflation	20%	3%
Increase at the level of inflation	55%	24%
No change	24%	58%
Decrease	1%	16%
Total	100%	100%
Increase	75%	27%
No change	24%	58%
Decrease	1%	16%
Total	100%	100%

Table 29. Expected 2009 Benefits and Additional Compensation for Recent MBA Graduate Hires

	Percentage of respondents
	N=906
Plan to offer additional compensation and benefits	97%
Benefits package (e.g., health benefits, retirement plan)	85%
Performance-based bonus	61%
Signing or starting bonus	54%
Moving allowance	52%
Year-end bonus	37%
Tuition reimbursement or scholarship	25%
Profit sharing	21%
Stock purchase plan	21%
Stock options, including restricted stock	14%
Housing allowance or reimbursements	13%
First-year bonus	10%
Commissions	9%
Car or car allowance	8%
Other compensation or benefits ^a	4%

a. Other compensation or benefits include additional time off; adoption benefits, cafeteria plan and transportation plan; paternity and maternity leaves, educational reimbursement, training and development annually; cell phone; club membership, blackberry (sic), discount insurances; credentialing expenses; five-week vacation at the start of employment; flex-time work schedule; flexible work schedules and time off; free flight benefits; gym and social discount, travel and transportation discounts; mobile phone, fitness allowance; life insurance; onsite fitness facility, childcare premium assistance; parking or metro fares, health club membership; personal time off; rail privileges; staff discounts; student loan repayment, public transportation subsidy, health club, child care center; transportation; etc.

Table 30. Expected 2009 Total Annual Compensation and Its Components for Recent MBA Graduate Hires

	Mean and median values ^a and percentage of total compensation
Total compensation	N=329
Mean	\$100,992
Median	\$105,000
Base salary	82%
Signing or starting bonus	6%
Mean	\$14,990
Median	\$15,000
Other compensation	12%
Total	100%

a. Zeroes are excluded.

MBA Retention Rates

Table 31. Availability of MBA Retention Statistics

	Percentage of respondents	Adjusted percentage
	N=1,273	N=1,082
For 2004 hires		
Available	21%	24%
Not available	64%	76%
Did not hire MBAs this year	15%	_
Total	100%	100%
For 2006 hires	N=1,274	N=1,157
Available	34%	38%
Not available	56%	62%
Did not hire MBAs this year	9%	_
Total	100%	100%
For 2008 hires	N=1,274	N=1,274
Available	54%	54%
Not available	46%	46%
Did not hire MBAs this year		
Total	100%	100%

Table 32. MBA Retention Status in Early 2009, by Hiring Year

	2004	2006	2008
	N=265	N=439	N=689
Retained all MBA hires	17%	25%	67%
Retained some MBA hires	78%	71%	30%
Did not retain MBA hires	5%	4%	2%
Total	100%	100%	100%
Retention rate ^a	N=265	N=439	N=689
Mean⁵	62%	73%	89%
Median	66%	80%	100%

a. Retention rate is calculated as the number of MBAs hired in 2004, 2006, or 2008 that continue working for the company, divided by the total number of MBAs hired that year. b. (2004/2006) t = -8.919; df = 250; p < .05; (2006/2008) t = -13.666; df = 415; p < .05; (2004/2008) t = -14.734; df = 251; p < .05.

Recruitment Firm Perspective

Table 33. Effect of the Global Economic Slowdown on Recruitment Firms in 2008 and in 2009 (Expected)^a

	2008	2009
	N=171	N=171
Extremely positive	4%	1%
Highly positive	5%	5%
Moderately positive	8%	4%
Slightly positive	11%	2%
None	22%	7%
Slightly negative	27%	30%
Moderately negative	11%	26%
Highly negative	7%	15%
Extremely negative	5%	9%
Total	100%	100%
Positive	27%	13%
None	22%	7%
Negative	51%	80%
Total	100%	100%

Table 34. Categories of Candidates Recruitment Firms Hired in 2008 and Plan to Hire in 2009

	2008	2009
All respondents	N=160	N=160
Recent MBA graduates	57%	51%
Recent Masters in Management graduates	28%	24%
Other specialized master's in business graduates	54%	49%
Master's-level graduates from disciplines other than business	36%	29%
Recent graduates with a bachelor's degree	55%	45%
Experienced direct-industry hires	61%	55%
Did not hire or plan to hire any of the above candidates	8%	9%
Do not know hiring plans	<u> </u>	9%
Respondents that knew both 2008 and 2009 hiring plans	N=146	N=146
Recent MBA graduates	59%	56%
Recent Masters in Management graduates	29%	27%
Other specialized master's in business graduates	55%	54%
Master's-level graduates from disciplines other than business	37%	32%
Recent graduates with a bachelor's degree	57%	49%
Experienced direct-industry hires	63%	60%
Did not hire or plan to hire any of the above candidates	7%	10%

Table 35. Primary Traits and Abilities Recruitment Firms Seek in MBA Graduates

	Percentage of respondents
	N=80
Motivation	79%
Ability to deal effectively with pressure or unexpected obstacles	79%
Professionalism	75%
Achievement and/or goal orientation	75%
Integrity	74%
Initiative	70%
Adaptability	69%
Innovation and/or creativity	66%
Collaboration	59%
Efficiency	58%
Listening ability	54%
Discipline	46%
Cross-cultural sensitivity	45%
Persuasiveness	45%
Empathy	38%
Delegation skills	36%
Capacity and willingness to follow a leader	35%
Diplomacy/tact	34%
Other traits and abilities	6%

Table 36. Primary Skills, Knowledge, and Experience Recruitment Firms Seek in MBA Graduates

	Percentage of respondents
	N=80
Communication skills (oral and written)	80%
Strategic skills	69%
Proven ability to perform	69%
Core business knowledge (finance, marketing, operations, etc.)	59%
Technical and/or quantitative skills	59%
Ability to manage decision-making processes	59%
Ability to establish business structure, processes, and procedures	46%
Ability to apply business discipline to any job or function	46%
Ability to manage change	46%
Industry of prior work experience	46%
Negotiation skills	45%
Sufficient years of work experience	44%
Strong academic success	39%
Ability to manage the task environment	35%
Occupation in prior work experience	34%
Ability to manage human capital	33%
Specific language, country, and/or cultural expertise	26%
Ability to manage subject-matter experts or technical experts	25%
Other skills, knowledge, or experience	4%

Methodology

rom February 11 to March 11, 2009, the Graduate Management Admission Council (GMAC) conducted a survey of MBA and other graduate business students' employers—the Corporate Recruiters Survey. This survey is the eighth in a series of studies designed to collect feedback from companies worldwide and obtain a picture of the current employment landscape and demand for MBA and other business graduates as well as to help employers benchmark their hiring plans and retention strategies against comprehensive statistics. The scope of the study includes employers that hired or planned to hire MBA graduates, Masters in Management graduates, and other master's-level graduates from business disciplines (e.g., Accounting, Business Information Technology, Finance, Financial Engineering, etc.). A spectrum of employers included those who recruit on campus as well as those who collaborate with business schools in a variety of other ways in search for graduate management talent.

Sample Selection

To develop a survey sample, all GMAC, EFMD, and MBA CSC member schools and a number of non-member institutions that represent a cross-section of the graduate management industry worldwide were invited either to provide contact information for employers that worked with them during the past recruiting year to hire MBA and other master's-level business graduates or to commit to sending survey invitations to their corporate partners. As an incentive, each business school that helped facilitate the survey was offered a survey report of key findings prior to its release to the general public, a data report with detailed distributions of survey responses by various company characteristics, a customized survey database analysis that allows them to estimate the level of competitiveness of the school's job market and identify top hiring companies, and an individualized benchmarking report that compares aggregated feedback of each school's employers with feedback of employers that work with other schools. A total of 157 business schools participated in the survey, for an overall response rate of 15 percent (Table 257).

Table 37. Response Rate Sample Number of Response size respondents rate **Business schools** 1,036 157 15.2% Companies 14.2% 14,717 2,092 Individual employers 28,110 2,825 10.0%

A joint effort of participating business schools contributed to a survey sample of more than 28,000 employers that represented about 15,000 companies, including more than half of the Fortune 500 companies in the United States and worldwide. To encourage employers to participate in the survey, each respondent was offered Corporate Recruiters Survey reports, including this publication, to allow comparisons against other employers in the sample. In addition, respondents had an opportunity to be entered in a drawing of five \$1,000 American Express® gift cards. By the response cut-off date, 2,825 employers had completed the survey, for an overall individual response rate of 10 percent and an institutional response rate of 14% (Table 257).

Survey Administration

The survey questionnaire contained 38 detailed questions that may not have been applicable to all respondents. The survey was conducted online. The survey timing analysis showed that half of the respondents spent 12 minutes or less to complete the survey and, on average, each respondent spent 16 minutes. The survey response rate of 10 percent was achieved through an email invitation and one follow-up.

New This Year

A broader participation of business schools and employers from various world regions allowed a more granular regional analysis by disaggregating Asia-Pacific and Latin America in addition to the European Union and United States—the two world regions discussed in previous report editions. Consequently, the 2009 Corporate Recruiters Survey reports are available in simplified Chinese and Spanish, in addition to English. Also, for the first time this year, responses of "headhunters," i.e., those who work for recruitment firms, were included in the survey analysis and presented in the Overall Summary section of this report. A new approach to the company size classification, from three to four size groups, was implemented this year, allowing for more homogeneity within size groups and more distinct differences between groups.

Data Analysis

The following industry classification was used to present the survey responses:

- Consulting: consulting services, health care consulting, human resource services, information technology consulting, management consulting, and other consulting
- Energy or utilities: energy and utilities; mining, quarrying, and oil and gas extraction; utilities, and other energy and utilities
- Finance or accounting: accounting, commercial banking, retail banking, finance and insurance, insurance, investment banking or brokerage, investment management, venture capital or private equity, and other financial services
- Health care or pharmaceutical: biotechnology, health care provider, health insurance, managed care (provider), pharmaceutical, science and research, and other health care or pharmaceutical
- High technology: engineering, information technology or services, internet or e-commerce, professional, scientific, and technical services, science and research, telecommunications, and other technology
- Manufacturing: aerospace and defense, automotive, and other manufacturing
- Nonprofit or government: education or educational services, government (non-military), military, nonprofit or not-for-profit, and public administration
- Products and services: transportation and warehousing (aviation or airlines, freight, postal service, rail transportation, transit and ground passenger transportation, warehousing and storage, and water transportation), communications (advertising, marketing services, media, and publishing industries), food/entertainment/logging (agriculture, forestry, fishing, and

hunting; arts, entertainment, and recreation; food, beverage, and tobacco; hotel, gaming, leisure, and travel; and sports and recreation), and other products and services (architecture, construction and installation, consumer goods, customer services, management of companies and enterprises, real estate and rental or leasing, waste management and remediation services, wholesale trade, and other products and services).

In addition, survey responses were divided into four groups based on company size:

- Fewer than 100 employees
- 100 to 999 employees
- 1,000 to 9,999 employees and
- 10,000 or more employees

Employers were also grouped geographically, based on the following world regional classifications:

- United States: United States of America and its territories;
- European Union: Austria, Belgium, Denmark, France, Germany, Greece, Ireland, Italy, Liechtenstein, Lithuania, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, and United Kingdom
- Asia-Pacific (APAC): Australia, Cambodia, China, Fiji, India, Indonesia, Japan, Korea (South), Singapore, Solomon Islands, Taiwan, Thailand, and Vietnam
- Latin America: Argentina, Brazil, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, and Peru
- Other regions: Africa (Kenya and Zimbabwe), Canada, Middle East (Afghanistan, Bahrain, Kuwait, Pakistan, Saudi Arabia, Turkey, and United Arab Emirates) other European countries (Albania, Bosnia and Herzegovina, Russia, and Ukraine), as well as Mongolia and Nepal

In addition, US employers were grouped into the following regions using the US Census Bureau classification:

- Northeast: Connecticut, Maine; Massachusetts, New Hampshire, Vermont, Rhode Island, Vermont [New England], New Jersey, New York, and Pennsylvania [Middle Atlantic]
- Midwest: Indiana, Illinois, Michigan, Ohio, Wisconsin [East North Central], Iowa, Kansas Minnesota, Missouri, Nebraska, North Dakota, and South Dakota [West North Central]
- South: Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia [South Atlantic], Alabama, Kentucky, Mississippi, Tennessee [East South Central], Arkansas, Louisiana, Oklahoma, and Texas [West South Central]
- West: Arizona, Colorado, Idaho, New Mexico, Montana, Utah, Nevada, Wyoming [Mountain], Alaska, California, Hawaii, Oregon, Washington, and Puerto Rico [Pacific]

Participating employers were grouped by their level of selectiveness in terms of the tier of full-time MBA programs of business schools where they hire graduates. Partner school tiers are based on the

average media rankings of their full-time MBA programs across those published by *Business Week*, *Financial Times*, and *US News & World Report*. For the purposes of this report, the level of employer selectiveness is defined as follows:

- First-tier: employers that work only with business schools with the top 50 MBA programs (1st through 50th)
- Second tier: employers that work only with business schools with the next 50 MBA programs (51st through 100th)
- Third tier: employers that work only with business schools with MBA programs that either have a lower rank (101st or lower) or are not considered for rankings by the above publications

The following probability tests were conducted to determine that the observed differences between the selected groups were statistically significant, i.e., that they were not the results of pure chance:

- Chi-square test—to compare difference between subgroups formed by categorical variables in cross-classification tables
- Paired-sample t-test—to compare means of the same measurement under different conditions (e.g., 2008 and estimated 2009 data provided by the same respondent)
- Analysis of variance (ANOVA)—to compare means of several groups of cases

For all the tests above, the null hypothesis (H_0) , which assumes that the differences resulted from pure chance, was rejected if p < .05. Please note that in some cases, the survey data do not meet all test assumptions. Therefore, test results should be viewed in relative rather than absolute terms.

When interpreting statistical tests, readers should distinguish between statistical and practical significance. For large samples, such as those used in many cases of this study, even minor differences between subgroups may lead to the rejection of the null hypothesis. Conversely, when sample sizes are small, large differences may show no statistical significance. Therefore, in each particular case, we recommend using practical judgment rather than solely relying on statistical analysis.

Findings reported in this publication are based on survey responses of participating employers and not a census of all employers of graduate business students; therefore, the data may be a subject of error, including sampling error and nonresponse error.

Percentages in tables may not add to 100 either due to multiple responses provided by respondents or due to rounding. Averages are not reported if the number of observations in a cell is less than 10. Percentages are not reported if the number of observations in a column is less than 10. Unless otherwise specified, responses "don't know," "prefer not to say," or "not applicable" are not included.

The opinions and evaluations contained in this publication represent those of individual contributors and are not necessarily the views of the Graduate Management Admission Council.

Participant Profile

A total of 2,825 employers from 63 countries participated in the 2009 Corporate Recruiters Survey. Of those, 71 percent were located in the United States, representing 48 states and the District of Columbia, 9 percent in the European Union, 9 percent in Asia-Pacific, 5 percent in Latin America, and 6 percent in other world regions (Table 258).

Table 259 through Table 264 present the distribution of survey participants by level of respondents' hiring responsibility, company size, company entity for which they work, and parent or holding company location for organizations that consist of more than one entity. Industry classification is detailed in Table 265 through Table 275. Form of companies' legal organization and company recruiting strategies are shown in Table 276 through Table 280; employer selectivity defined by partner school tier in Table 281, Table 282, and Table 283; and the economic impact on different industries and world regions is described in Table 284 and Table 285.

To meaningfully interpret the data in each section of this report, the reader should take into consideration that correlations presented in Table 259 through Table 285 exist and may determine the subgroup differences along with the primary factors.

Table 38. Employer Location

	Hiring Recruitment All 2009			2008
	companies	firms	respondents	respondents
Worldwide	N=2,394	N=166	N=2,699	N=2,283
Africa or Middle East	2%	2%	2%	<1%
Asia-Pacific (APAC)	8%	11%	9%	4%
Canada	2%	4%	3%	1%
Latin America	5%	7%	5%	2%
European Union (EU) ^a	9%	14%	9%	10%
Other European countries	2%	2%	2%	2%
United States and US Territories	72%	60%	71%	81%
Total	100%	100%	100%	100%
In the United States	N=1,663	N=94	N=1,836	N=1,838
Northeast	24%	34%	24%	26%
Midwest	30%	24%	30%	23%
South	27%	18%	27%	31%
West	20%	23%	19%	20%
Total	100%	100%	100%	100%

a. Please note that for the purposes of this report Lichtenstein, Norway, and Switzerland are combined with EU countries.

Table 39. Primary Job Responsibility of Respondents by World Region^a

	Table 07. Trimary 300 Responsibility of Respondents by World Region						
	US	EU	APAC	Latin America	Other world regions	All 2009 respon- dents	2008 respon- dents
	N=1,913	N=235	N=253	N=132	N=174	N=2,825	N=2,307
Executive or line manager with hiring authority	40%	30%	32%	35%	34%	37%	40%
Human resources executive or manager	14%	32%	26%	30%	24%	19%	17%
Experienced-hire recruiter at a non-recruitment firm who has some campus recruitment experience	14%	11%	8%	14%	16%	14%	13%
Full-time campus recruiter, manager, or staff at a non- recruitment firm	12%	10%	7%	8%	6%	11%	11%
Experienced-hire recruiter at a recruitment firm who has some campus recruitment experience	3%	6%	4%	5%	3%	3%	3%
Full-time campus recruiter, manager, or staff at a recruitment firm	2%	4%	3%	4%	4%	3%	3%
Other responsibilities	14%	7%	19%	5%	13%	13%	14%
Total	100%	100%	100%	100%	100%	100%	100%

a. χ^2 = 123.722; df = 24; p < .05.

Table 40. Company Size by World Region^{a, b}

				1 -4:	Other	All 2009	2008
	US	EU	APAC	Latin America	world regions	respon- dents	respon- dents
	N=1,622	N=210	N=221	N=123	N=153	N=2,329	N=2,006
Fewer than 100 employees (%)	22%	27%	30%	20%	26%	23%	20%
Mean number of employees (#)	30	28	30	34	31	30	32
Median number of employees (#)	22	20	22	20	30	22	21
100 to 999 employees (%)	21%	30%	31%	46%	41%	25%	23%
Mean number of employees (#)	344	351	345	355	351	346	353
Median number of employees (#)	253	290	275	300	300	280	300
1,000 to 9,999 employees (%)	22%	27%	26%	29%	20%	23%	22%
Mean number of employees (#)	3,643	3,078	3,258	2,904	3,107	3,462	3,577
Median number of employees (#)	3,000	2,500	3,000	2,250	2,450	3,000	3,000
10,000 or more employees (%)	36%	16%	13%	6%	13%	29%	35%
Mean number of employees (#)	77,624	81,265	55,552	34,857	77,150	76,394	78,675
Median number of employees (#)	40,000	56,500	35,000	23,000	32,500	40,000	40,000
Total (%)	100%	100%	100%	100%	100%	100%	100%

a. χ^2 = 163.417; df = 12; p < .05.

b. The mean difference between subgroups is not statistically significant.

Table 41.	Company	Size by	v US F	Regiona
I GOIC TI.	COMPANY	OILC D	,	CGIOII

	Northeast	Midwest	South	West
	N=379	N=478	N=446	N=323
Fewer than 100 employees (%)	16%	20%	24%	28%
Mean number of employees ^b (#)	30	32	30	29
Median number of employees (#)	24	25	20	25
100 to 999 employees (%)	21%	23%	19%	20%
Mean number of employees ^c (#)	367	355	283	375
Median number of employees (#)	300	300	200	333
1,000 to 9,999 employees (%)	23%	22%	20%	22%
Mean number of employees ^b (#)	3,546	3,667	3,761	3,544
Median number of employees (#)	3,000	3,000	3,000	2,600
10,000 or more employees (%)	41%	35%	37%	30%
Mean number of employees ^b (#)	75,910	63,688	89,868	83,435
Median number of employees (#)	38,000	37,000	40,000	50,000
Total (%)	100%	100%	100%	100%

a. χ^2 = 22.758; df = 9; p < .05.

Table 42. Company Entity by World Region^a

	United States	European Union	APAC	Latin America	Other world regions	All respond ents
	N=1,833	N=228	N=250	N=131	N=168	N=2,612
Parent or holding company	34%	39%	39%	22%	32%	34%
Division, subsidiary, or branch	30%	33%	41%	41%	42%	32%
Company consists of one entity	37%	28%	20%	37%	26%	34%
Total	100%	100%	100%	100%	100%	100%

^{a.} χ^2 =53.856; df = 8; p < .05.

Table 43. Company Entity by Company Size^a

	Fewer than 100 employees	100 to 999 employees	1,000 to 9,999 employees	10,000 or more employees
	N=543	N=583	N=532	N=671
Parent or holding company	19%	24%	35%	53%
Division, subsidiary, or branch	24%	42%	41%	20%
Company consists of one entity	57%	34%	24%	28%
Total	100%	100%	100%	100%

^{a.} $\chi^2 = 307.830$; df = 6; p < .05.

b. The mean difference between subgroups is not statistically significant.

c. F = 2.839; $df_1 = 3$; $df_2 = 332$; p < .05.

Table 44. Parent or Holding Company Location by Office Location $^{\mbox{\tiny c}}$

	United States	European Union	APAC	Latin America	Other world regions	All respondents
	N=543	N=75	N=102	N=54	N=69	N=843
United States	80%	37%	28%	44%	32%	64%
European Union	16%	60%	28%	19%	35%	23%
Asia Pacific	3%	1%	43%	6%	1%	8%
Latin America	<1%	_	_	28%	_	2%
Other world regions	1%	1%		4%	32%	4%
Total	100%	100%	100%	100%	100%	100%

^{a.} χ^2 = 686.647; df = 16; p < .05.

Table 45. Industry Group by World Region^a

	United States	European Union	APAC	Latin America	Other world regions	All respondents
	N=1,835	N=228	N=250	N=131	N=168	N=2,618
Products and Services	25%	25%	27%	36%	28%	26%
Finance or Accounting	22%	17%	19%	11%	21%	21%
Consulting	15%	28%	16%	10%	13%	16%
High Technology	9%	12%	11%	7%	15%	10%
Manufacturing	9%	6%	10%	11%	5%	9%
Health Care or Pharmaceutical	8%	4%	4%	11%	6%	7%
Nonprofit or Government	7%	4%	8%	6%	5%	7%
Energy or Utilities	4%	3%	4%	8%	5%	4%
Other industry	1%	1%	2%	1%	1%	1%
Total	100%	100%	100%	100%	100%	100%

^{a.} χ^2 = 89.696; df = 32; p < .05.

Table 46. Industry Group by US Region^a

	Northeast	Midwest	South	West
	N=436	N=543	N=499	N=358
Products and Services	19%	31%	26%	22%
Finance or Accounting	29%	20%	20%	20%
Consulting	17%	12%	14%	16%
High Technology	6%	8%	8%	18%
Manufacturing	5%	15%	10%	6%
Health Care or Pharmaceutical	14%	7%	5%	8%
Nonprofit or Government	7%	6%	10%	6%
Energy or Utilities	2%	2%	7%	4%
Other industry	1%	1%	0%	_
Total	100%	100%	100%	100%

^{a.} χ^2 = 164.472; df = 24; p < .05.

Table 47. Consulting Sector Classification

	Percentage of respondents
	N=406
Consulting Services	39%
Management Consulting	27%
Human Resource Services	15%
Information Technology Consulting	10%
Health Care Consulting	4%
Other Consulting	5%
Total	100%

Table 48. Energy or Utilities Sector Classification

	Percentage of respondents
	N=102
Energy and Utilities	58%
Mining, Quarrying, and Oil and Gas Extraction	25%
Utilities	8%
Other Energy and Utilities	9%
Total	100%

Table 49. Finance or Accounting Sector Classification

	Percentage of respondents
	N=545
Accounting	17%
Investment Banking or Brokerage	16%
Banking, Commercial	11%
Investment Management	11%
Finance and Insurance	9%
Insurance	9%
Banking, Retail	8%
Venture Capital or Private Equity	5%
Other financial services	14%
Total	100%

Table 50. Health Care or Pharmaceutical Sector Classification

	Percentage of respondents
	N=194
Pharmaceutical	36%
Biotechnology	15%
Health Care Provider	14%
Health Insurance	8%
Managed Care (provider)	1%
Science and Research	1%
Other Health Care or Pharmaceutical	24%
Total	100%

Table 51. High Technology Sector Classification

	Percentage of respondents
	N=264
Information Technology or Services	37%
Telecommunications	20%
Engineering	15%
Internet or e-commerce	8%
Professional, Scientific, and Technical Services	3%
Science and Research	2%
Other Technology	16%
Total	100%

Table 52. Manufacturing Sector Classification

	Percentage of respondents
	N=233
Automotive	22%
Aerospace and Defense	8%
Other Manufacturing	70%
Total	100%

Table 53. Nonprofit or Government Sector Classification

	Percentage of respondents
	N=178
Education or Educational Services	41%
Government (non-military)	33%
Nonprofit or Not for Profit	13%
Public Administration	10%
Military	3%
Total	100%

Table 54. Products and Services Sector Classification

	Percentage of respondents
	N=675
Transportation and Warehousing	10%
Aviation and Airlines	49%
Freight	23%
Warehousing and Storage	14%
Postal Service	4%
Rail Transportation	4%
Transit and Ground Passenger Transportation	4%
Water Transportation	1%
Total	100%
Communications	12%
Marketing Services	41%
Media	30%
Publishing Industries	16%
Advertising	13%
Total	100%
Food/Entertainment/Lodging	22%
Food, Beverage, and Tobacco	58%
Hotel, Gaming, Leisure, and Travel	14%
Arts, Entertainment, and Recreation	13%
Agriculture, Forestry, Fishing and Hunting	11%
Sports and Recreation	4%
Total	100%
Other Products and Services	55%
Consumer Goods	32%
Retail or Wholesale	17%
Real Estate and Rental and/or Leasing	7%
Construction and Installation	7%
Wholesale Trade	5%
Customer Services	2%
Waste Management and Remediation Services	1%
Architecture	1%
Management of Companies and Enterprises	<1%
Other Products and Services	29%
Total	100%
Total	100%

Table 55. Industry Group by Company Size^{a,b}

	Fewer than 100 employees	100 to 999 employees	1,000 to 9,999 employees	10,000 or more employees	Total	N
Consulting	40%	24%	16%	19%	100%	N=372
Energy or utilities	8%	27%	35%	30%	100%	N=84
Finance or accounting	25%	25%	22%	28%	100%	N=479
Health care or pharmaceutical	7%	22%	32%	39%	100%	N=173
High technology	20%	24%	23%	33%	100%	N=240
Manufacturing	8%	19%	28%	44%	100%	N=212
Nonprofit or government	38%	38%	14%	9%	100%	N=159
Products and services	21%	26%	23%	30%	100%	N=596
Other industry	14%	7%	36%	43%	100%	N=14

^{a.} χ^2 = 216.009; df =24; p < .05.

Table 56. Form of Legal Organization of Hiring Company by World Region^a

	United States	Europea n Union	APAC	Latin America	Other world regions	All respondents
	N=1,834	N=228	N=250	N=131	N=162	N=2,610
Publicly held corporation	51%	23%	32%	34%	33%	45%
Privately held corporation	26%	51%	31%	48%	40%	31%
Partnership	10%	14%	14%	6%	16%	11%
Nonprofit or not-for-profit	6%	2%	4%	2%	4%	5%
Public service or government	3%	4%	7%	6%	3%	4%
Sole proprietorship	1%	2%	10%	2%	1%	2%
Other	3%	4%	3%	2%	3%	2%
Total	100%	100%	100%	100%	100%	100%

^{a.} χ^2 = 241.699; df = 28; p < .05.

Table 57. Recruitment Strategy Group^a

	Percentage of respondents
	N=2,825
Low-cost	30%
High-touch	31%
Sophisticated	39%
Total	100%

a. Based on two-step cluster analysis of company recruitment strategies.

b. Percentage of cases in a row.

Table 58. Recruitment Strategy Group Characteristics

	Low-cost	High-touch	Sophisticated
	N=798	N=870	N=1,113
We recruit graduate business school students on campus	33%	70%	71%
We employ graduate business school students as interns	38%	66%	71%
We sponsor current employees to attend graduate business school	16%	36%	55%
We work with professional associations to have access to their candidate database	10%	25%	40%
We organize career fairs or participate in career fairs	12%	76%	75%
We use recruitment agencies or executive recruiters	30%	<1%	100%
We use online job search engines or online job boards	43%	65%	87%
We use job announcements in print	28%	33%	50%
We use our company website for job postings and/or resume submissions	37%	92%	93%
We use employee referrals	45%	88%	95%
We use networking events	9%	76%	64%
We use other recruitment strategies	7%	6%	6%

Table 59. Company Size by Recruitment Strategy Group^a

	Low-cost	High-touch	Sophisticated
	N=714	N=718	N=897
Fewer than 100 employees	40%	21%	11%
100 to 999 employees	28%	20%	26%
1,000 to 9,999 employees	16%	21%	29%
10,000 or more employees	16%	37%	33%
Total	100%	100%	100%

a. χ^2 = 249.036; df = 6; p < .05.

Table 60. Industry Group by Recruitment Strategy Group^a

	Low-cost	High-touch	Sophisticated
	N=829	N=807	N=982
Consulting	15%	19%	13%
Energy or Utilities	4%	4%	4%
Finance or Accounting	21%	22%	20%
Health Care or Pharmaceutical	5%	5%	11%
High Technology	7%	11%	11%
Manufacturing	9%	6%	12%
Nonprofit or Government	10%	9%	2%
Products and Services	27%	23%	27%
Other industry	1%	<1%	1%
Total	100%	100%	100%

a. χ^2 = 131.158; df = 16; p < .05.

Table 61. Partner School Tier Group^a

	Percentage of respondents
	N=2,825
First tier	31%
Second tier	24%
Third tier	46%
Total	100%

a. Based on average media rankings of business school full-time MBA programs across Business Week, Financial Times, and US News and World Report.

Table 62. Company Size by Partner School Tier Group^a

	First tier	Second tier	Third tier
	N=683	N=535	N=1,111
Fewer than 100 employees	14%	24%	29%
100 to 999 employees	15%	23%	32%
1,000 to 9,999 employees	23%	22%	23%
10,000 or more employees	48%	31%	16%
Total	100%	100%	100%

a. χ^2 = 249.700; df = 6; p < .05.

Table 63. Industry Group by Partner School Tier Group^a

	First tier	Second tier	Third tier
	N=802	N=602	N=1,214
Consulting	19%	20%	11%
Energy or Utilities	5%	3%	4%
Finance or Accounting	22%	20%	20%
Health Care or Pharmaceutical	8%	10%	6%
High Technology	9%	9%	11%
Manufacturing	12%	7%	8%
Nonprofit or Government	3%	9%	8%
Products and Services	21%	21%	31%
Other industry	1%	1%	1%
Total	100%	100%	100%

a. χ^2 = 110.683; df = 16; p < .05.

Table 64. Industry Group by 2008 Economic Impact^{a,b}

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	Positive	None	Negative	Total	N			
Consulting	20%	31%	49%	100%	N=406			
Energy or utilities	15%	39%	46%	100%	N=102			
Finance or accounting	17%	19%	65%	100%	N=545			
Health care or pharmaceutical	16%	25%	58%	100%	N=194			
High technology	16%	24%	60%	100%	N=264			
Manufacturing	13%	15%	73%	100%	N=233			
Nonprofit or government	24%	41%	35%	100%	N=178			
Products and services	17%	20%	63%	100%	N=675			
Other industry	19%	33%	48%	100%	N=21			
Total	18%	24%	58%	100%	N=2,825			

a. χ^2 = 110.727; df =16; p < .05.

Table 65. World Region by 2008 Economic Impacta,b

	Positive	None	Negative	Total	N
United States	16%	22%	62%	100%	N=1,913
European Union	19%	29%	52%	100%	N=235
Asia Pacific	22%	32%	46%	100%	N=253
Latin America	31%	27%	42%	100%	N=132
Other world regions	19%	32%	49%	100%	N=174

a. χ^2 = 59.349; df = 8; p < .05.

b. Percentage of cases in a row.

b. Percentage of cases in a row.

Appendix A: Survey Participants

Participating Schools

(sorted by university name)

A

American University, Kogod School of Business Arizona State University, W.P. Carey School of Business Athens University of Economics and Business Auburn University, College of Business

В

Babson College, F.W. Olin Graduate School of Business
Baruch College, City University of New York, Zicklin School of Business
Baylor University, Hankamer School of Business
Bentley University, Elkin B. McCallum Graduate School of Business
Binghamton University—State University of New York, School of Management
Boston University, Boston University School of Management
Brock University, Faculty of Business

C

Carnegie Mellon University, Tepper School of Business
Case Western Reserve University, Weatherhead School of Management
Central Queensland University
Centre Franco-Vietnamien de Formation à la Gestion (CFVG)
CENTRUM Católica, Pontificia Universidad Católica del Perú
China Europe International Business School (CEIBS)
Chulalongkorn University, Sasin Graduate Institute of Business Administration
Clarkson University, School of Business
College of Business Administration Saudi Arabia
College of William and Mary, Mason School of Business
Concordia University, John Molson School of Business
Copenhagen Business School
Cornell University, Johnson Graduate School of Management

D

DePaul University, Charles H. Kellstadt Graduate School of Business Drexel University, LeBow College of Business Duke University, The Fuqua School of Business

Ε

Eastern Michigan University, College of Business

EGP - University of Porto Business School

Emory University, Goizueta Business School

Escuela de Alta Dirección y Administración (EADA)

Escuela Superior Politécnica Del Litoral (ESPOL), ESPAE Graduate School of Management

F

Florida International University, College of Business Administration

Fordham University, Fordham Graduate School of Business Administration

FORE School of Management

Fudan University, School of Management

FUNDESEM Business School

G

George Washington University, GW School of Business

Georgetown University, The Robert Emmett McDonough School of Business

Georgia Institute of Technology, Georgia Tech College of Management

GISMA Business School

Graduate School of International Business (GSIB) of the Academy of National Economy under the Government of the Russian Federation (Высшая Школа Международного Бизнеса (ВШМБ)

Академии народного хозяйства при Правительстве РФ)

Grenoble Graduate School of Business (Grenoble Ecole de Management)

Н

HEC Paris

ı

IAE Aix-en-Provence

IAE Business School

ICFAI Business School (IBS®)

Illinois Institute of Technology, Stuart Graduate School of Business

IMD (International Institute for Management Development)

INCAE Business School

Indian School of Business

Indiana University, Kelley School of Business (Bloomington)

INSEAD

Institute of International Business Education (Институт международного бизнес образования)

Instituto Panamericano de Alta Dirección de Empresa (IPADE), IPADE Business School

International Management Institute (MIM-Kyiv)

Iowa State University, College of Business

ISM University of Management and Economics

K

Kennesaw State University, Michael J. Coles College of Business

Koç University, Graduate School of Business

L

Loyola University Chicago, Graduate School of Business

M

MIB School of Management Michigan State University, The Eli Broad Graduate School of Management Moscow State University, Graduate School of Business Administration

Ν

Nanyang Technological University, Nanyang Business School National University of Singapore, NUS Business School New Jersey Institute of Technology, NJIT School of Management New York University, Leonard N. Stern School of Business North Carolina State University, Jenkins Graduate School of Management Northeastern University, Graduate School of Business Administration Northwestern University, Kellogg School of Management

0

Ohio State University, Fisher College of Business

P

Pepperdine University, Graziadio School of Business and Management Plekhanov International Business School Portland State University, School of Business Administration Purdue University, Krannert School of Management

Q

Queen's University, Canada, Queen's School of Business

R

Rice University, Jones Graduate School of Business Rockhurst University, Helzberg School of Management Rutgers, the State University of New Jersey, Rutgers Business School

S

Sabanci Universitesi, Faculty of Management
Saint Ambrose University, H.L. McLaughlin One-Year MBA Program
Saint Louis University, John Cook School of Business
Saint Mary's University, Sobey School of Business
San Francisco State University, College of Business
San Jose State University, Lucas Graduate School of Business
Sarajevo Graduate School of Business
Simmons College, Simmons School of Management
Southern Methodist University, Cox School of Business
Syracuse University, Whitman School of Management

Т

Temple University, Fox School of Business and Management

Texas AandM University, Mays Business School

Texas Christian University, M.J. Neeley School of Business

Thunderbird School of Global Management

Tulane University of Louisiana, A.B. Freeman School of Business

U

Universidad de Belgrano, Escuela de Negocios

Universidad del Norte, School of Business

Universiteit Antwerpen, Management School (UAMS)

University at Buffalo/State University of New York, School of Management

University of Alabama, Culverhouse College of Commerce and Business Administration

University of Alberta, School of Business

University of Arizona, Eller College of Management

University of Arkansas, Fayetteville, Sam M. Walton College of Business

University of British Columbia, Sauder School of Business

University of California, Davis, Graduate School of Management

University of California, Irvine, the Paul Merage School of Business

University of California, Los Angeles, UCLA Anderson School Of Management

University of California, Riverside, A. Gary Anderson Graduate School of Management

University of California, San Diego, the Rady School of Management

University of Cambridge, Judge Business School

University of Cincinnati, College of Business

University of Denver, Daniels College of Business

University of Florida, Hough Graduate School of Business at the Warrington College of Business Administration

University of Houston, University Park, C.T. Bauer College of Business

University of Houston, Victoria, School of Business Administration

University of Illinois at Chicago, Liautaud Graduate School of Business

University of Iowa, Henry B. Tippie School of Management

University of Kentucky, Carol Martin Gatton College of Business and Economics

University of Leeds, Leeds University Business School

University of London, London Business School

University of Melbourne, Melbourne Business School

University of Miami School of Business Administration

University of Michigan Stephen M. Ross School of Business

University of Minnesota, Carlson School of Management

University of Missouri-Columbia, Robert J. Trulaske, Sr. College of Business

University of Missouri-St. Louis, College of Business Administration

University of Navarra, IESE Business School

University of New South Wales, Australian School of Business, AGSM MBA Programs

University of North Carolina at Chapel Hill, Kenan-Flagler Business School

University of North Carolina at Charlotte, Belk College of Business

University of Notre Dame, Mendoza College of Business

University of Oklahoma, Price College of Business

University of Oregon, Lundquist College of Business

University of Rochester, Simon Graduate School of Management

University of South Carolina, Moore School of Business

University of South Florida, College of Business

University of Southern California, USC Marshall School of Business

University of Tennessee, College of Business Administration

University of Texas at Austin, McCombs School of Business

University of Texas at Dallas, School of Management

University of Texas at San Antonio, College of Business

University of the Pacific, Eberhardt School of Business

University of Toledo, The; College of Business Administration

University of Toronto, Rotman School of Management

University of Virginia, Darden School of Business

University of Warwick, Warwick Business School

University of Wisconsin-Madison, Wisconsin School of Business

University of Wisconsin-Milwaukee, Sheldon B. Lubar School of Business

V

Vanderbilt University, Owen Graduate School of Management

W

Wake Forest University, Babcock Graduate School of Management Washington State University, College of Business Washington University in St. Louis, Olin Business School Wayne State University, School of Business Administration Webster University, Missouri Welingkar Institute of Management Development and Research West Virginia University, College of Business and Economics Willamette University, Atkinson Graduate School of Management

Participating Companies

321 Marketing 3i PLC

3M Company A.T. Kearney, Inc.

AAFES AARP ABACO

Abbott International Ltd. Abel Ribeiro da Silva SGPS SA ABF Freight System, Inc.

Abroad China Abu Dawood

Accelero Health Parnters

Accenture Accor Accountemps Accredo

Accretive Solutions

Aceralia

ACI Worldwide Acorn Hong Kong Acquirent LLC Acquis Consulting Action Consulting

Adecco Adecco Perú Adidas ADM

Adobe Rent a Car Adobe Systems

Adobe Systems Incorporated

Advance Auto Parts

Advanced Sterilization Products

Advantech Media

Advertising Specialty Institute (ASI)

Aegon USA

Aequitas Capital Management, Inc. Aeropuertos Argentina 2000 S.A.

AeroStrategy Aerotek

AES Corporation Affinion Group

Affton School District Administration

AgFirst Farm Credit Bank

Agilent

Agilent Technologies, Inc.

AIG Global Investment AIG United Guaranty

AIJU Air Canada

Air Products and Chemicals, Inc.

AirTran Airways

AIT Worldwide Logistics

Ak Asset

Akcros Chemicals

Akkök Sanayi Yatirim Gelistirme AS Aladdin Capital Management LLC Alberto-Culver

Albis Plastic GmbH ALCATEL Alcatel Lucent

Alcoa Inc. Aldesa Servicios PSCO, S. A. Alexander Group, Inc.

Alfagres

Alghanim Industries

Aliant ALICO

All Phase Electric Allegis Group Inc. Allen Trust Company Allete/Minnesota Power Alliance Data Systems

Allianz Insurance Management Asia Pacific Pte

Ltd

Allied Irish Bank

Allstate Corporation / Allstate Investments LLC

Allstate Insurance Co.

Allsteel Inc. Almacen Storage

Almirall Alpine Bank Alticor

Alvarez & Marsal, LLC Alzheimer's Association Amazon.com, Inc.

AMB Property Corporation

Amba Research

Ambar

AMBEC / US Department of Commerce

Amdocs

Ameren Corporation

American AT&T, Inc. American Airlines American Analyst American Express – AZ American Express Company Atel American Financial Grp. (AFG)

American Greetings

American International Group

American Lung Association of the Atlantic Coast

American Red Cross

American Society for Quality

American TV AmeriGas Amgen

Amplify Systems **AMROP**

Amstar Group, LLC

Amtrak

Andersen Corporation Anheuser-Busch, Inc. Anklesaria Group

Anteater Web Design and Marketing Inc.

Anton Collins Mitchell LLP

ANZ Bank AOL APC, Inc. Apollo Global **AppLabs**

Apple Europe Ltd

Apple Inc.

Applied Materials, Inc.

Arçelik A.S. Arcstone Partners ARES Systems Group Arizona Federal Credit Union

Arizona Public Safety Personnel Retirement

System ARSgroup ARTAAJ Arthur D. Little Arthur D. Little S.L.

ArvinMeritor Ascendas PTE Ltd Ascension Health, Inc. Ashland Partners

Aspen Institute, The Aspen Marketing Services

Assay Designs, Inc.

Assurant AstenJohnson ATB Financial Atco Engineering ATCO Gas Athena Health Atlas Copco

Audiotel S.A. Aurora Health Care

Autoliv Gebze Mühendislik Merkezi

Avaya Argentina SRL

Avava Inc.

Atradius

Avenue A | Razorfish Avery Dennison

AVIO Avon

AXA Australia AXA Group, The AXA Seguros Mexico

AYUDA

Azalea Capital, LLC B/E Aerospace, Inc. Babcock Power Inc. **BAC Credomatic** Bacardi USA, Inc. BAE Systems Bain & Company

Bain & Company SE Asia, Inc.

Balearia

Balyasny Asset Management Banc of America Securities LLC

Banco Industrial

Banco Multisectorial de Inversiones Bank for Foreign Trade of Vietnam

Bank Gutmann AG Bank of America

Bank of New York Mellon, The Bank of Scotland Corporate

Bapepam

Barbour Logan Executive Search

Barclays Capital

Barco

Barfield, Murphy, Shank & Smith, P.C.

Bassich & Associates, Inc.

Batteries Plus 119

Baxter Healthcare Corporation

Bayco Management

Bayer Türk Kimya San. Ltd. Sti.

BB&T

BBVA bcIMC BD

BDO Seidman LLP BE Accord LLC BearingPoint, Inc.

Becker CPA Review Corp. Becker Professional Review

Beiersdorf AG
BellSouth
Berdon LLP
Bertelsmann
Best Buy
Bethel College
BigPond
BioReference

Bisk Education BJC HealthCare BKD, LLP Black & Decker Black & Veatch Blackboard Blade, The

Blalock Machinery

Blaupunkt GmbH (Bosch)

Blockbuster, Inc. Bloomberg BLT

Blue Cross Blue Shield of Massachusetts

BMO Capital Markets Boehringer Ingelheim

Boehringer Ingelheim Pharmaceuticals Inc.

Boeing Company Bonadio Group, The

Bond & Company Executive Recruiting

Booz & Company Booz Allen Hamilton

Bosch Group

Boston Consulting Group, The

Boston Scientific Boston Scientific CRM Boston Ventures

Boy Scouts of America, The

Boyden BP

Brambles Industries/CHEP Bravo! Vail Valley Music Festival Brickell Capital Management, LLC

Bridge Strategy Group

Bridgestone

Bridgestone de Costa Rica, S.A.

Brighton Jones

Brinkmann Constructors

Brisbane Girls Grammar School

Bristol-Myers Squibb

Bristol-Myers Squibb Canada Broadcom Corporation

Brocade

Brown and Bird

Brown, Smith, Wallace, LLC

BT PLC

BTS USA, Inc. (SMG)

Bunge Sa

Bureau of Reclamation Pacific Northwest

Regional Office Burke, Inc.

Busch Gardens Tampa

Business Executives for National Security

Business First, Baton Rouge Business Octane Solution Pvt. Ltd. C+ía. Minera Aurífera Santa Rosa S.A.

Cadac Holdings Limited Cadbury Schweppes

California Franchise Tax Board

Calinda Software Callaway Golf CalPERS CalSTRS

Calvary Silver Circle Calvert Group, The

Câmara Municipal do Porto

Cambridge Investment Research Advisors

Cameron

Campbell Alliance Campbell Soup Company

CampusPoint

Canadian Tire Financial Services Canon Business Solutions – West

Capgemini Capgemini Canada Capital Group Companies Capital Group, The

Capital IQ Capital One Capstone

Capstone Partnership Cardinal Health, Inc.

CareCredit (a GE Money Company) Career Management Associates

CareerShift

CareFlight Medical Services Ltd

Cargill Asia Pacific

Cargill International Trading Pte Ltd

Cargill, Inc.

Carlos A. Bianchi y Associados

Carlsberg Group

Carnival Cruise Lines, Inc. Carpen Company (Holding)

Carrier

CARSTAR Automotive Canada

Cartier

CASA Construcción

Cass Information Systems Inc. Castle Metals Aerospace Cates Consulting

Catholic Charities St. Louis Catholic Relief Services

Causeway Capital Management, LLC

CB&I

CCA Global Partners CDW Canada CEDEI

Ceiling Systems, Inc.

Celanese

Cementos Pacasmayo SAA

Centacare

Centene Corporation CenterPoint Energy Centex Homes

Centocor Ortho Biotech Services, LLC

Central

Centocor

Central Transport International, Inc.

Centric Business Systems Cerner Corporation CEVA Logistics CGI Group Inc. CH2M Hill

Charming Shoppes, Inc. Charoen Pokphand Foods PCL.

Charter

Charter Communications Cheesecake Factory, The Chemonics International

CHEP

Chevron Corporation

CHIIC

China Nuclear Power Engineering Company LTD

Chong Pang CC

Chronim

Chrysler Corporation LLC

Chubb & Son Federal Insurance Group

Church & Dwight Co., Inc. Cía. Industrial Nuevo Mundo S.A. Cía. Internacional de Seguros, S.A.

Ciba (China) Ltd.
Cigna Corporation
Cintas Corporation
Cisco Mexico, S.A. de C.V.

Cisco Systems, Inc.

Citi's Operations and Technology CITI (Consumer and Corporate Center) Citi Markets and Banking Asia Pacific

Citibank Citigroup Citrix

City of Clayton, Missouri; The

City of Des Peres

City of New York Office of Management and

Budget

City of New York, The City of St. Louis City of Stafford City of Woodburn

CI

Clark, Schaefer, Hackett & Co.

Clarkston Consulting Classified Ventures

Clasus

Clayton Capital Partners Clearlight Partners LLC Clerestory Consulting LLC Cleveland Clinic Foundation

Clorox

Clorox Company, The

CME Group CMG Partners CNotes LLC

Co-operative Group, The

Coach

Coaching and Consulting

Coca-Cola Coca Cola FEMSA Cognizant Technology

Colgate-Palmolive Company Colliers Turley Martin Tucker

Collins Barrow Colonial Life Comareg

Comcast Cable Communications

Comerica Cree, Inc.

Comfort Shoe Specialists Critical Outcome Technologies Inc. (COTI)

Commercial Resources, Inc. Critical Path, Inc. Commonwealth Fund, The

Crocs Compañía Minera Antamina S. A. Crossborder Coaching Crown Equipment

Computer People

ConAgra Foods Lamb Weston **CSAV**

ConAgra Foods, Inc. CSC Consulting Group Conexant Systems Inc. **CTMT**

Confecciones Textimax S.A. **CTPartners** Conforama **CTS**

Connect Logistics Cummins, Inc. Connektia CUNY Institute for Software Design and

ConocoPhillips Development (CISDD) Consolidated Electrical Distributors

Curry Company Executive Search Constant Contact Curtis Boyer Racing

Cushman & Wakefield, Inc. Constellation Brands, Inc.

Constructora ANG S.A.C. D&B

Consultoría en Desarrollo Empresarial D.B.E. Service Finance Consumer Reports D.F. King & Co., Inc. Continental Airlines, Inc. Daiichi Sankyo, Inc.

Continental Properties Company, Inc. Daimler Continuum Health Partners, Inc Daley Group

Conway MacKenzie & Dunleavy Danaher Corporation Cook Medical DANONE Cool Earth Solar Darden Restaurants Cooper A. Consulting Data-Tronics Corp.

Cooper Industries Davenport Hotel and Tower, The Coors Brewing Company David Fockler & Associates., Inc.

Core Capital Management, LLC. Davidson Companies

Cormark Securities Inc. Davis Langdon & Seah International Cornerstone University Professional and Graduate DBS Bank Ltd

Studies dCap Advisors Corning Incorporated Decathlon

Del Monte Foods Coro Leadership Center - St. Louis

DeLap White Caldwell & Croy, LLP **CORPAQ**

Corporación Infarmasa Delaware Consulting

Corporate Value Associates Dell, Inc. Corporation for a Skilled Workforce Delo Logistik

Cortal Consors Deloitte

Country Foods Deloitte & Touche Countrywide Financial Deloitte & Touche LLP **CPM** Group Deloitte Australia

CQ University Deloitte Consulting CRA International Deloitte Consulting, LLP Crave Entertainment Group, Inc Deloitte Consultores

Credit Agricole Asset Mgnt Alternative Invest Deloitte Denmark Credit Suisse First Boston Deloitte Luxembourg Credit Suisse Group Deloitte Services LP Credit Suisse USA Delta Air Lines, Inc.

Delta Partners Group Denberg & Low, PA Dendrite International

Department of the Navy – FMH Dept of Education (Qld), Australia

DePuy Spine, Inc. Design Forum Deutsche Bank

Deutsche Lufthansa AG

DevEx DexCom DHL

DHL International GmbH

DHL Logistics Diageo

Dial/Henkel of America

Diamond Management and Technology

Consultants Diesel USA Digitex

DirecTV Group, Inc.

Discover Financial Services, LLC

Discovery Institute
Disneyland Resort
Ditas Dogan
Dixon Hughes
DnB NOR
Doeren Mayhew
Dofasco (ArcelorMittal)

Dong Energy

Dow Chemical Company, The Dow Corning Corporation

Doxus

DRA Advisors, LLC

Dreyer's Grand Ice Cream Inc.

DSB International

Dstl

DTE Energy Company

DTN

Duff & Phelps B.V. Duff & Phelps, LLC

dunnhumby DunnhumbyUSA

DuPont Dyanet Inc. e+ Healthcare LLC

Eagle Bank & Trust Company of Missouri

Eastman Chemical Company

Eaton Corporation

Ec-red

ECADE

ECG Management Consultants EchoStar Communications

Economy League of Greater Philadelphia

Ecount

Eczacibasi Girisim Pazarlama

Eczacibasi Ilaç Editrice La Stampa Edmunds Inc. EDP World, Inc. EDS Corporation Education Pioneers Edward Jones

Edwards Executive Search Edwards Lifesciences Corp.

Effective Brands

Efficient Capital Management, LLC

EGASA XXI, S.A. Eisner LLP EKS&H

El Paso Corporation

Electrificadora Del Caribe S.A. E.S.P.

Electrocomponents Plc

Electrolux Professional North America

Eli Lilly & Company

Elinvar Elsevier B.V. Embarq Emerson

Emerson Climate Technologies

Emerson Electric Co.
Emerson Network Power
Empresa Editora El Comercio
Encore Capital Group, Inc.
ENSCO International
Entegra Power Group LLC.
Enterprise Rent-A-Car
Entrepreneurs Edge, The

Environmental Working Group Epilady USA, Inc. Equifax Inc. Ergon Energy ERICO

Ericsson Global Ericsson, Inc. Ernst & Young Ernst & Young LLP

Ernst & Young Transaction Advisory Service

Essential Entertainment

Ethicon, Inc. – a Johnson & Johnson Company

Euler Hermes Kreditforsikring

Eurocopter

Euromonitor International

Europ Assistance Europraxis Atlante, S.L.

Evalueserve

Evergreen Investments Everis Spain, S.L.

Executive Financial Group

Exel

Exervio Management Consulting

Experian

Experian Consumer Direct Experience Engineering Express Scripts, Inc.

Expressor Software Corporation ExxonMobil Corporation

Fanscape Farm Credit

Farm Credit Financial Partners, Inc.

Farmers Insurance Group

Faruk FASA

FCF Fox Corporate Finance GmbH

Federal-Mogul Corporation Federal Aviation Administration Federal Bureau of Investigation (FBI)

Federal Express Corporation

Federal Home Loan Bank of New York

Federated Insurance Company

FedEx LAC Division Fellows Group, The

Fender Fichtner India

Fidelity Consulting Group Fidelity Investments

Fifth Third Bancorp Fifth Third Bank Finansbank

Fiorio Management

First Annapolis Consulting

First Book

First Citizens Bank

First REIT First Securities Fisher Scientific Fitch Ratings Five Sprockets, Inc.

Five Star Bank

Fluor Corporation FMC Corporation FMC Technologies

Food for the Hungry For Love of Children

Forca

Ford Motor Company - Information Technology

Ford Motor Company

Forte (Group) International Inc.

Forum One Communications Corporation

Foster Mckay Group

Foundation for International Community

Assistance

Fountainhead Staffing Fox College Sports

Fox Lawson & Associates LLC

FOX Sports Detroit FPT Telecom

Frank, Rimerman & Co. LLP

Franklin Templeton Investor Svcs, LLC

Free Software Foundation Freedom From Hunger Freeman Health System

Friedrich Software Resources, LLC Frito-Lay North America, Inc.

Frito-Lay, Inc. FTI Consulting Fundación temaiken Fundesem Business School

Fur-Get Me Not Future Group G & K Services G.T.H. Peru S.A. G4S Peru Sac Galloway Group Gallup Organization

Gardiner Thomsen, Certified Public Accountants

Gartner, Inc. Gaviota Simbac GCG Financial

GCHQ

GE Commercial Finance Fleet Services

GE Healthcare

GE Real Estate Europe

Geico Gen-Probe

General Electric Company General Electric International

General Mills, Inc.

General Motors (Thailand) Ltd.

General Motors Corp. – New York Treasurer's

Office

General Motors Corporation Generics [UK] Limited

Genesio 10 Genesis Advisors

Genus Capital Management Genworth Financial, Inc.

Geolog SA Geomagic Georgia Pacific GEOTUR

Germaine De Capuccini

GFK Mode

Ghostly International

GIC

GigaTech Consulting GlaxoSmithKline

Global Association of Risk Professionals

Global Crossing

Global Reach Internet Productions, LLC

Global Recovery Group Global Source Mfg. Global Sources Global Tech Services

GMAC-General Motors Acceptance Corporation

GMAC Financial Services

GMD S.A. GMP

Gobi Partners Goedecke Company Gogi Design

Golding Capital Partners Goldman Sachs & Co. Goodyear Tire & Rubber Gorton's Seafoods Government of Canada

GPI Group

Grace Construction Products

Graduate Leverage Grainger, Inc.

Grandwood Capital LLC

Graniou

Grant Thornton, LLP Grap Consulting

Graphic Packaging International

Great-West Life and Annuity Insurance Company

Great American Insurance Group

Greater Newark Business Development

Consortium, Inc.

Greater Spokane Incorporated

Grimco, Inc.
GRISI Se Natural
Groupe Genoyer
Growthink
Grünenthal
Grup Pons
Grupo Eulen
Grupo TMM

Grupo Trebol Celima Roca

GSB Capital GTC

Guardian Life Insurance Company of America,

The

Gucci America, Inc.

Guidestone Financial Resources

Guitar Center, Inc. Gumlink A/S

Gund Company, The; Inc.

Gustin Partners

H.J. Heinz Company, LP

Haivenu Tours Hajoca Corporation

Halliburton

Hamilton Lane Advisors Hanesbrands Inc.

Harbor Behavioral Healthcare Harris Williams & Co.

Hartford Financial Services Group, The

Harvard Pilgrim Health Care

Hasbro

Haskins Steel Co., Inc.

Hay Group Hays

Hazelwood Power

HCL Australia Services Pty Limited Health Management Associates, Inc.

Health Support Services

Healthcare Communications Group

HealthClaim Review (a Considine & Associates

Company)

Healthwise Incorporated

Healy Hunt Heinz Heliopolis Henkel

Henry Ford Community College

Henry Schein

Herron Todd White ICAEW—institute of chartered accountants in

Hershey England and Wales

Hershey Company, The ICAP Human Capital Consultants

Hewitt Associates LLC

Hewlett-Packard (HP) Türkiye Hewlett-Packard Company

Hewlett-Packard Development Company, L.P. **IESE Business School**

Hewlett-Packard Teknoloji Cozumleri Ltd. Sti. Highway Technologies, Inc.

Hilti

Hilti France Hilti Japan Hines Hire & Trust

Hitachi Consulting **HNI** Corporation Hoffman-La Roche Inc.

HOK Group, Inc. Hollywood Video

HomeStar Painting Honeywell

Honeywell International Inc.

Hospira, Inc.

Hoteles Argentinos SA – Sheraton Libertador

Howard & Co., LLP

Howe & Rusling Inc. HRnet One Pte Ltd

HSBC HSBC Mexico HSM, Inc. Hudson

Humana

Humes & Barrington, LLP

Huntsman Huxley Associates

Hygieia Biological Laboratories

Hyundai Motor Manufacturing Alabama, LLC

I Did Better I Search Worldwide I. Salsman PR, LLC

Ibexi

IBM Belgium nv IBM Canada Ltd. IBM China

IBM Consulting **IBM** Corporation IBM Global Services

IBM UK

IBM United States

ICF Consulting

ICF Consulting Associates, Inc.

Ideal Industries, Inc.

IHG

IIE Latin America

IKEA

Illuminera Strategic Market Research Consultancy

ILM Professional Services

IMAS IMC Chicago IMPACT Group **IMS** Consulting

InBev InBev NV

Independence Blue Cross

INDITEX IndyMac Bank Ineum Consulting InfiLaw System, The Information Gateways Inc.

Infosys Consulting

ING – US Financial Services

ING Direct ING Group

Ingersoll-Rand Company

InnovaTek, Inc.

Insight

Inspiration Consulting

Institute for Competitiveness and Prosperity

Integra Telecom Intel Corporation Interbrand China Intercasting

Internal Revenue Service (IRS) International Amateur Sports Inc. International Biometric Group International Game Technology

International Link Recruitment Services

International Paper Company International Rescue Committee

Intesa Sanpaolo InTheAirNet LLC

Intrinzic Marketing and Design Inc.

Intuitive Surgical Invitrogen Corp.

Irdeto

Irvine Company

ISGN IST Plus

Istithmar World

Itesm Campus Sonora Norte

IXE

J. Cain & Co.

J.B. Hunt Transport Services, Inc.

J.D. Power & Associates Jacobson Companies, Inc.

Jaeger-LeCoultre, Richemont Group Janssen Ortho McNeil Pharmaceutical

Jarden Corporation Jet Video Services Inc. Job Centres Hellas SA

John Deere

John Hancock Financial Services John L. Underwood Company, Inc. Johnson & Johnson – Istanbul

Johnson & Johnson

Johnson & Johnson Australia

Johnson & Johnson Family of Companies

Johnson & Johnson Global

Johnson & Johnson, Personal Products Company

Johnson & Johson Espagne Johnson Controls, Inc.

Joinstock investment company NobleCapital

JPMorgan Chase & Co. Kaiser Permanente Kaltim Prima Coal Kamsky Associates Kapelusz Editora Karmann USA, Inc. Katzenbach Partners LLC KDHX Community Media

Kellogg Company Kellogg NA Co. Kemin Industries, Inc. Kendle International Inc. Kenrich Group LLC, The

Keuka College

KeyBank Real Estate Capital

KeyCorp Keyspan

KForce Professional Staffing – Executive Search

Firm KHDA

Kiesling Associates, LLP Kiewit Energy – Houston Kilpatrick Executive Search Kimberly-Clark Corporation

Kimberly Clark – Latin American Operations

Kimmel & Associates

Kimpton Hotels and Restaurants

Kinetix King County

Kingland Systems Corporation

Kings Bay YM-YWHA

KLA-Tencor Kline Hawkes & Co.

KMD

Knob Noster R8 School District

Kohler Co. Kopali Organics

Koplar Communications International

Kordsa Global

Korn/Ferry International

KPMG LLP Kraft Canada Inc. Kraft Foods Kreischer Miller Kroger Company, The Kuehne + Nagel Ltd Kurt Salmon Associates

Kurt Salmon Associates (KSA)

L'Oreal (Thailand) Ltd. L'Oreal Switzerland L. J. Altfest & Co., Inc. L.E.K. Consulting La Tienda

LaBarge Products, Inc. Laboratorios Poen Laboratorios Raffo Laboratorios Stiefel

Lafarge

LAKO Performance Group

Lamitech LAN Airlines Land O'Lakes, Inc. Landscentret

Langley Search and Selection Lanier Parking Systems Largent & Associates Larson Allen, LLP

LaVERDAD Marketing & Media

Lazard Middle Market

League, The Lear Corporation Lee Hecht Harrison LEGO Group Lenati Mason Street Advisors

Lennox InternationalMass Mutual (First Financial Group)LG ElectronicsMassachusetts Convention Center Authority

LG Electronics Mexico MasTec, Inc.

Liberty Mutual Group MasterCard International Liberty Mutual Insurance Company MasterCard, Inc.

Liberty Mutual Insurance GroupMattel, Inc.Liberty Property TrustMaximLima Caucho S.A.Maycar SALimited BrandsMcAfee, Inc.

Lincoln International LLC McBee Associates, Inc.
Linde McCain Foods Limited, Inc.

Lindo Systems

Lindo Systems

LINK Finanzas

McCam Foods Entitled, in M

Local Initiatives Support Corp.McGraw-Hill Companies, TheLockeBridge LLCMcKesson CorporationLockton Companies, Inc.McKinsey & CompanyLone Star New Markets LPMead Johnson & Company

Los Angeles Community College District Media Genesis
Loughlin Meghji + Company Media Intelligence
Lowe's Companies, Inc. MedImmune

Lowe Worldwide Medtronic, Inc.

LPK Meijer
Lucas Group MERC Partners Limited
Lux Research Mercado Salarial

Luxottica Group Mercer
Luz del Sur Mercer Consulting

LVMH Merck

M&T Bank Corporation Merck & Co., Inc.

Macquarie Group Limited Merck & CP., Inc.

Macquarie Merck & CP., Inc.

Magma Leasing Meredith
Management Planning, Inc Mergis Group, The

Manhattan GMAT Meridian Consulting International

Manpower Merit Solutions, Inc.

Manpower Professional CARD Merrill Lynch & Company, Inc.

Manpower S.A. Metalloinvest-Steel

Manufacturing Resource Professionals

MetLife

Manulife Financial

MFS Investment Management

Maritz Inc.

MHT Partners, LP

MarketBridge Corp.

Michael Brandstetter & Associates

marketRx Microsoft Corporation

Marriott International, Inc.

Midwest Family Broadcasting

Marrone Organic InnovationsMiles TechnologiesMars & Co.Miller Brewing CompanyMars North AmericaMiller Consulting Services

Marsh & McLennan Milliken & Company
Martin Investment Management, LLC Mind Fire Inc.
Martinez US Customs Brokers/Bordertec Inc. MindTree Consulting

Masco Corporation Ministry of Finance (MOF) Vietnam

Missouri Botanical Garden (MBG)

Mitre Corp. MLT MMC Group

Moark

Modern Holdings Incorporated Modern Woodmen of America

Molten Group

Momentum Market Intelligence

Moneta Group, LLC Mongolian Stock Exchange

Monitor Group Monsanto Company

Montagu Newhall Associates, Inc.

Morey's Piers Morgan Hunt Group

Morgan Joseph Morgan Stanley

Morris & Associates, Inc. Moss Adams, LLP Mothers Work, Inc. Motorola, Inc.

Mount Sinai Medical Center

MPM Engineering Mubea North America

Muehlstein

Municipalidad de Miraflores Muscatine Foods Corporation Museum Of Modern Art Moma

MV Transportation, Inc. MySpace.com India

NAB

National Alliance for Public Charter Schools

National City Corporation

National Fuel

National Kidney Foundation, Inc.

National Multiple Sclerosis Society - Georgia

Chapter

National Oilwell Varco National Ventures Nationwide

Nationwide Mutual Insurance Navigant Consulting, Inc.

NB Web Express NCR Corporation NCS Pearson

Nebraska Book Company (NBC)

Neighborhood Housing Services of Chicago

NeoStrata Company, The

Nestle-Purina

Nestlé

Nestle USA, Inc. Net Impact NetEffects Inc.

Network Liquidators, Inc.

NetZero, Inc.

Neumann International AG. New England Financial New Teacher Project, The New York Life Insurance Co.

News 163

News America Marketing

Newsource Bell

NIH Office of Technology Transfer

Nike, Inc.

NISA Investment Advisors, L.L.C.

NorCal Produce Nordson Corporation Norfolk Southern Corp.

Nortel

Northern Technologies International Corp.

Northern Trust Corporation Northside Cardiology

Northstar Travel Media, LLC. Northwest Airlines, Inc. Northwestern Mutual

Northwestern Mutual Financial Network Northwestern Mutual Life Insurance Company,

The Norton Novartis

Novartis Animal Health US Inc

Novo Nordisk

Novogradac & Company LLP

Novozymes

Nubody's Fitness Centres

NuStar L.P. Nutraceutical nxtMOVE

NYC Department of Consumer Affairs

NYC Department of Health and Mental Hygiene NYC Department of Small Business Services

NYC Office of Labor Relations

NYC Office of Management and Budget

NYS Department

O'Neal O-I

Observer Alternative Investments, LLC (OAI)

Occasions, Inc. Ocean Tomo, LLC **OCTFCU** Pelican Life Science **OECD** People's Trust Insurance Company

OEPS People Search PepsiCo Beverages International

Office of Government Commerce (OGC), The;

OgdenBancShares Inc. Ohio University Olin Brass Olive Group

OmniCapital Group LLC Perot Systems ON Semiconductor Corporation Persianas Persax, S.A. OnCURE Medical Corp Peter Brett Associates LLP

One-On-One Marketing Inc. Petrinovich Pugh & Company, LLP

One Acre Fund Petroperú S.A.

One Point Three Limited Pew Forum on Religion and Public Life, The

PepsiCo International

Performance Food Group

PepsiCo QTG

PepsiCo, Inc.

Permal Group, Inc

OneChicago Pfizer Canada Onyx Pharmaceuticals Pfizer, Inc. Opera Solutions LLC PFK Inc. Opera Solutions UK PharmaVoxx

Opus West Phasient Learning Technologies

Oracle Corporation Singapore Pte Ltd Philadelphia Gas Works

Oracle Retail Philip Morris International Management SA Orc Software Philip Morris Sabanci

Organización Radial Olimpica Philips

Oriflame Philips Electronics Original Philips International Nv ORIX USA Phillips

Osborn & Barr. Phoenix Marketing International Oticon A/S Pilgrim Software, Inc.

Otokoc PIMCO

Outsource Partners International

Pine River Capital Management LP Overseas Private Investment Corporation Pioneer Hi-Bred

Owens Corning Piper Jaffray & Co. Ozburn-Hessey Logistics, LLC Polaris Industries Pacific Alternative Asset Management Company Polaris World

Pact Portrans S.A.

Padbury Sky Limited Positive Coaching Alliance Páginas Amarelas Positive Energy

Panda Restaurant Group Potomac Tutors Panduit Corporation Powder Springs Insurance

PPG Industries Panera Bread

Paragon Solutions Group Inc. Pratt & Whitney Parker & Lynch Praxair Services Inc.

Parks Associates Praxair, Inc.

Partners Group Precision Practice Management Paul Hynes/Burns Advisory Group PricewaterhouseCoopers Payless ShoeSource PricewaterhouseCoopers LLP

Peabody Energy PricewaterhouseCoopers UK Peachtree Settlement Funding Princeton Review, The Pearl Meyer & Partners Principal Financial Group

Private Wealth Management

Procter & Gamble
Progressive Insurance
ProHR international
Project House

Project Professionals Search Group

Promigas S.A. E.S.P. Protex Technologies

Protiviti

ProVisions, LLC

PRTM Management Consultants

Putnam Investments PVS Chemicals Inc.

Qantas

Quad/Graphics, Inc.

Quaker

Qualified Staffing Services

Quality Assurance and Testing Center 3

Quicken Loans

Qwest Communications

R.J. Reynolds Tobacco Company R.V. Kuhns & Associates, Inc.

Radio Rivadavia Ranko Group, The

Raymond James Financial, Inc.

RBC Capital Markets

Realization Technologies, Inc.

Reburn Partners

Reckitt Benckiser Group

Red Oxygen

Red Zebra Broadcasting

REDF

Regan Campbell Ward Rehmann Group, The Reliance Mutual Fund Renaissance Capital Renfrew Center, The Renuance Aesthetic Care

ResMed Resolve Group

Resource Development Company

Resurgent Capital Services

RGA Architects

Ricardo Strategic Consulting Richey, May & Co., LLP Right People USA

RightThing, The

RIS & Insulation Supply RK International Inc.

RLG International

Road Runner Holding Co. LLC

Robert Bosch LLC

Robert Half Finance and Accounting

Robert Half International Inc.

Robert Walters Robodynamics Corp.

Rock Bottom Restaurants, Inc. Rock Creek Group, The

Rockwool A/S Roger CPA Review Rogers Wireless Express Rohm & Haas Colombia S.A. Roland Berger Strategy Consultants Roll International Corporation

Rolls-Royce Rolls-Royce PLC Rood Research, Inc. Room to Read

Rosemount Analytical Inc.

Rosetta

Rothschild, Inc. Royal Bank of Canada Royal Bank Of Scotland, The Royal Caribbean International

RSM International RSM McGladrey

RTE

RubinBrown LLP

Russell Investment Group Russell Reynolds Associates

Rutgers University, The CRM Research Center

Ruukki

RYA Co. IT Consultants Ryder System, Inc. S.C. Johnson & Son, Inc. Sabanci Holding Sabre Airline Solutions Sabre Holdings

Safeway Inc.
Sagent Advisors Inc.
Saint-Gobain Argentina
Saint-Gobain Containers
Salem Enterprise Solutions

Samsung

Samsung Electronics Mexico

Sandisk Corporation

Sanofi-Aventis Argentina S.A.

Sanofi-Aventis Inc.

Sansiveri, Kimball & McNamee, L.L.P.

Santander Consumer Bank

Sanut SAP SAP AG

SAP Asia Pte Ltd

SAPO

Sara Lee Corporation SAS Institute Inc.

Savage Services Corporation

SC&H Group SCA Americas Scheduline, Inc.

Schering-Plough Corporation Schering Plough del Perú SAC Schlumberger Business Consulting

Schlumberger Limited Schnall Advisory Services

Schneider

Schneider Electric (China) Investment Co. Ltd.

SCI Consulting Group Scotia Capital Scotiabank Group ScottMadden, Inc. Scottrade, Inc. Seabury Group

Seagate Technology LLC Sealed Air Corporation

Sears

Secretary of State Audits Division

Segal Company, The Segula Technologies Seguros América

SEI

Select Leaders

Self-Help for the Elderly

Self Help

Sellers, Richardson, Watson, Haley & Dunn LLP

Serkin Public Relations

Serpost S.A.

Servicio de Administración Tributaria - SAT

Servicios Administrativos Adecco

Seymour & Associates Shakespeare Theatre Company

Shared-Ideas

Shaw Contract Group

Shell

Shell Exploration and Production Company

Shell International Shell Oil Company Shell Pakistan (Pvt.) Ltd.

Shell United States

Shepard Associates Sherwin-Williams Co. Shinsei Technology Services

SHL Portugal Shockfish SA ShopKo Stores Inc. SHUAA Capital Siam City Cement, PCL

Sibur

Siegfried Group, LLP

Siemens

Siemens Canada Limited Siemens Management Consulting

Siemens Medical Solutions USA, Inc.

Sigma-Aldrich Co. Sila Solutions Group Simply Ideas, LLC Sindicatum Carbon C

Sindicatum Carbon Capital Singapore Tourism Board SiRF Technology, Inc. Sixto Recruiting SK C&C

SK Telecom Skanska

Smart Connections Inc.

Smarthome, A SmartLabs Inc. Company SMS Management and Technology

SMUD

SN Servicing Corporation Société Générale (Canada) Societe Generale Singapore Solatube International, Inc.

Solomon Islands College of Higher Education

Solon Sonoco

Sony Electronics, Inc.

Sony Pictures Sony USA

Southern California Edison

Sparkle Sign Co.

Speedway SuperAmerica

Speedy

Spencer Gulf Rural Health School Spilman, Hills & Heidebrink, Ltd.

Spinnaker Energy

Spinter

Spokane Industries

Spokane Valley Chamber of Commerce

Spokesman-Review, The Sports Travel Plus

SPX Corporation
SPX Corporation China
SS&C Technologies, Inc.
St. Louis Public Schools
Staffing Solutions, Inc.

Stamats

Standard & Poor's Corporation Standard Fruit de Honduras

Stantec Inc. Staples

Starbucks Coffee Company

Stark Investments
State Farm Insurance
State of Oregon

State of Queensland, The; Department of Main

Roads State Street

State Street Global Advisors

Staubach Company

Steinbachs & Chapelle Chartered Accountants

Stelton

Steppingstone Foundation, The; Boston

Sterling Savings Bank

Stifel, Nicolaus & Company, Inc.

STIHL Incorporated Strada Properties, Inc.

Strategic Planning—Export and Investment

Development

Stratego Consulting / Latin Top Jobs

Stryker Corporation Stryker Orthopaedics

Student Conservation Association

Sun Microsystems, Inc.

SunGard

SunTrust Banks, Inc.

SunTrust Robinson Humphrey

SuperFlow

Supplemental Staffing

Susquehanna International Group

Sutter Health

Suva Private Hospital

SVP Advisors SWIPCO

Swiss Medical S.A.

Swiss Re Swisslog

Symantec Corporation

Symcor Syngenta

Syngenta Crop Protection AG

Sysco Food Service of Cleveland Sysco Food Services of Detroit

Systegration, Inc.

TAC Worldwide Companies Taco Bell – YUM! Brands, Inc. Tactical Global Management

Taitra

Talent Fishers
Talentworks Inc.

Tango Management Consulting, LLC

Targanta Therapeutics Tauri Group, The Taylor-DeJongh TCF National Bank Teach For America, Inc.

Teacher Retirement System of Texas

Tech Data Corporation Technomic Asia

Techquity Capital Management LLC

Techtronic Industries Tecnologia de Materiales

Tecnositaf Tecoloco.com Tefeken Holding A.S.

TEKsystems Telefonica

Tellurex Corporation

TELUS Tempo, S.A. Terasen Terex

Terra Networks Perú, S.A.

Terralliance Tesoro

Therma Tru Doors Thomson Corporation Thomson Financial Thomson Reuters

Thunderbird Learning Consulting Network

ThuyDuong Investment JSC ThyssenKrupp Automotive Italia

Tia Foundation, The TIBCO Software Inc. Time Out Chicago Titan Cement Co TLC For Kids, Inc. Toolbox.com Top-Co

Total HR Solutions

TOTTUS

TowerGroup Consulting Services

Towers Perrin

Toyota-Ricardo Pérez S.A. Toyota Motor Sales, U.S.A., Inc.

Toys R US, Inc.

Trading Technologies International, Inc.

TrailBlazers

Transortes Modasa, S.L. Trans States Airlines Transcom Colombia S.A.

Travel & Teach

Travelers Companies, The

Travelex

TriZetto Group, Inc. True Value Company TrustWay Insurance Tudor Pickering

Tudor, Pickering, Holt & Co., LLC

Türk Henkel A.S., Istanbul

Two Degrees, LLC TXU Energy Tyco International Tyson Deli, Inc. Tyson Foods, Inc. U-Haul International

U.S. Air

U.S. Department of Health and Human Services

U.S. Department of State

U.S. General Services Administration

U.S. Government Accountability Office (GAO)

UBS

UBS Financial Services, PA UBS Financial Services Inc. UBS Investment Bank

UGL Services UHS, Inc

UHY Advisors, MO UHY Advisors, Inc.

Ultimus, Inc.

Ultra Electronics Maritime Systems

Under Armour

Underwriters Laboratories Inc.

Unifrax Unilever

Unilever Asia Pte Ltd Unilever HPC NA Unilever Pakistan

United Airlines

United Commercial Bank (UCB) United States Postal Service United Stationers Supply Company United Technologies Corporation

UnitedHealth Group

Universal Truckload Services, Inc.

Universidad Veritas University Directories

University of Miami – Office of Special Programs

and Resource Strategy University of Notre Dame University Readers

Univision Television Group

Unum UOB Upromise

Urban Outfitters, Inc. Urban Pathways, Inc.

US Airways US Cellular

US Department of Commerce

US Government USA Truck, Inc. USG People Belgium USO of Missouri, Inc.

UTC - United Technologies Corporation

UTC Carrier UTC Power UTi Worldwide UTI Worldwide Group

Valassis

Valcon A/S Management Consultants

Valsan

Valspar Corporation Vancouver Coastal Health

Vanguard

Varde Partners, Inc.

Vardetun Vault

Veritas DGC, Inc.

Verizon

Verizon Wireless

Vestas

VF Corporation Victoria's Secret Vilcom Properties VIP Community Services Virchow, Krause & Company

Virtusa

VisionPoint Marketing

VistaPrint Vitric Media Vivid Marketing

VMware

Vnesheconombank Vogel Consulting Volk Optical, Inc. Vornado Realty Trust

VQ Wealth Vulcan Materials W.W. Grainger, Inc. Wachovia Bank, N.A. Wachovia Securities Waddell & Reed

Wagner, Eubank & Nichols, Llp

Wal-Mart Stores, Inc. Walt Disney Company, The Wandering WiFi, LLC

Warner Bros. Entertainment Inc.

Warren Douglas

Washington CORE LLC Washington Trust Bank Waste Management

Waterstone Capital Management

Watson Wyatt HK Ltd. Watson Wyatt Worldwide

WAY2B WD-40

Web Direct Brands Inc.

WebMD WebTrends WeChange Weeks WellPoint

Wells Fargo & Company

Wells Fargo Bank

Wells Fargo Card Services, Inc

Wentzville, Missouri City Government Western and Southern Financial Group

Westport International

Weyerhaeuser WGBH

Whirlpool Corporation Whirlpool, U.S.A. Whit-Com Sales, Inc.

Whitehorse Capital Partners, L.P. William Blair & Company, L.L.C.

William Penn University William Vaughan Company

Willis Re Inc. Wilton Industries Wipro Technologies Wm. Wrigley Jr. Company

Wolseley

Wolverine World Wide, Inc.

Wood Group

World Wide Technology, Inc. World Wildlife Fund (WWF)

WSP Civils Wyeth Xcel Energy Xerox

Xerox del Perú S.A.

Yahoo!

Yeo & Yeo PC, CPAs and Business Consultants

Young and Rubicam Yum! Brands ZAO "Datagroup"

ZERO

Zions Bancorporation

Zirous Zook Dinon ZS Associates

Zweig White Information Services, Llc

ZymoGenetics

Companies listed in Russian and in Chinese:

Дело Логистик ЗАО "Датагруп" ОАО "Визит" (Vizit) ООО "СОРГ"

Центел

上海紫光机械有限公司

中国移动通信集团上海有限公司

今日资本

奥锐万嘉创业投资有限公司 远东国际租赁有限公司

TCL多媒体科技控股有限公司中国业务中心

Contact Information

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Authorship

The following individual made significant contributions to the concept and design or analysis and interpretation of data and the drafting/revising of the manuscript for intellectual content:

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