



The Corporate Recruiters Survey is a product of the Graduate Management Admission Council<sup>®</sup> (GMAC<sup>®</sup>), a global nonprofit education organization of leading graduate business schools and the owner of the Graduate Management Admission Test<sup>®</sup> (GMAT<sup>®</sup>). The GMAT exam is an important part of the admissions process for more than 4,800 graduate management programs around the world. GMAC is dedicated to creating access to and disseminating information about graduate management education; these schools and others rely on the Council as the premier provider of reliable data about the graduate management education industry. This year, GMAC partnered with the European Foundation for Management Development (EFMD) and MBA Career Services Council (MBA CSC) in developing questions for the survey and increasing business school participation worldwide.

EFMD is an international membership organization based in Brussels, Belgium. With more than 650 member organizations from academia, business, public service, and consultancy in 75 countries, EFMD provides a unique forum for information, research, networking, and debate on innovation and best practice in management development. EFMD is recognized globally as an accreditation body of quality in management education and has established accreditation services for business schools and business school programs, corporate universities, and technology-enhanced learning programs.

The MBA CSC is an international professional association representing individuals in the field of MBA career services and recruiting. The MBA CSC provides a forum for the exchange of ideas and information and addresses issues unique to the needs of MBA career services and recruiting professionals. MBA CSC also provides professional development and networking opportunities for its members and develops and promotes its *Standards for Reporting MBA Employment Statistics*.

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## Introduction

he Graduate Management Admission Council<sup>®</sup> (GMAC<sup>®</sup>), in cooperation with MBA Career Services Council and EFMD, is pleased to present the results of the 2010 Corporate Recruiters Survey, the ninth annual survey of business graduates' employers. The primary purposes of this study are to examine the job market for graduates from MBA and other specialized master's-level programs in business and management, to identify employer needs and expectations and their evolution over time, and to provide employers with useful statistics on recruitment methods, compensation packages, and retention rates. The survey's results, which are based on responses from 2,367 employers in 57 countries, can be used by—

- Individuals in the graduate management education community, including business school professionals, graduate business students, and prospective students, to gauge the job market and better understand employers' expectations;
- Employers of business graduates to develop their hiring plans and benchmark their practices against hiring practices of similar organizations; and
- Career management professionals at business schools to better manage students' expectations and employer relationships.

This *General Data Report* presents a small subset of the data reported in the *Comprehensive Data Report*, which is available exclusively to participating schools and employers and is part of the 2010 Corporate Recruiters Survey report set. The content of this report consists primarily of tables presenting overall survey responses by topic. The text that accompanies each major section of the report highlights key findings. The tables, however, are not comprehensively discussed. The reader should note that where there is a reference to 2009 and 2010, 2009 refers to actual hiring data and 2010 to anticipated hiring data. When interpreting statistically significant findings, one should use caution, as the large samples may imply slight differences in the population that have little or no practical meaning.

Other publications in the set include:

- The *Corporate Recruiters Survey 2010 Survey Report*—a publicly released executive report that summarizes the overall significant findings and implications, including year-to-year trends.
- A complimentary individualized *School Benchmarking Report* for participating schools that compares aggregated responses of employers that work with a particular participating school against aggregated responses of other employers.

One hundred sixty-eight graduate business schools facilitated the administration of this survey either by submitting employer contact information for companies that hire their graduates or by administering the survey using their internal resources.

GMAC would like to thank MBA Career Services Council and EFMD for their contributions to the questionnaire design and school recruitment for this 2010 Corporate Recruiters Survey. GMAC would also like to thank all the schools and employers that participated. Without you, this report would not have been possible.

## **Overall Summary of Survey Results**

his section of the report presents an overall summary of the 2010 Corporate Recruiters Survey data. The objective of this section is to describe the overall feedback of participating employers on the recruitment and evaluation of business graduates and professionals with graduate management degrees. A detailed participant profile can be found in the *Methodology* section of this report.

## **Key Findings**

- The majority of respondents—76 percent—expect that their company business will improve in 2010. With a primary focus on improving performance and productivity, 60 percent of participating companies, up from 48 percent in 2009, plan to expand their customer base in 2010.
- Although optimism among employers is undoubtedly growing, about half of participating companies will continue focusing on cost reduction (57%) and overcoming economic challenges (49%) in 2010.
- Employee referrals (76%) top the list of strategies companies use to find new talent. Nearly two in three firms (64%) recruit graduate business school students on campus. Hiring on campus accounts for half of the recruitment effort of such organizations. The proportion of on-campus recruitment is expected either to stay the same (47%) or increase (44%) in 2010.
- More companies plan to hire in 2010 than in 2009, although a moderate decline is expected in the average number of hires per hiring company.
- More than half (55%) of participating organizations, 5 percent more than last year, plan to hire recent MBA graduates in 2010, filling an average of eight vacancies per company. Companies cited lack of job openings (51%) as a primary reason they did not hire recent MBA graduates in 2009.
- Marketing or sales (45%) followed by finance other than investment banking (42%) are top areas of demand for recent MBA graduates. More than one-third of participating employers (36%) also planned to hire Master in Management graduates for marketing and sales positions, and graduates with specialized master's in business degrees appeared to have more opportunities in accounting (34%) than in other fields. According to more than half of participating firms (56%), business school graduates can expect to receive their first promotion in one to two years after joining the company.
- More than half of participants reported that they expect no change in 2010 annual base salaries for recent graduates from MBA, Master in Management, and other specialized master's programs compared with 2009 salaries.
- While the majority of MBA employers focused their recruitment efforts on full-time program graduates, about half (46%) also employ those with an executive MBA degree, and more than half (56%) employ part-time MBA program graduates.
- The vast majority of employers believe that those who hold an MBA degree demonstrate higher knowledge and abilities in managing strategy and innovation (86%); strategic and systems skills (85%); general business functions (82%); managing decision-making processes (79%); greater

capacity for generative thinking (75%); and learning, motivation, and leadership (74%) than other employees at the same job level. Almost all employers (99%) report satisfaction with their MBA employees, including 76 percent that are very or extremely satisfied.

### **Business Outlook**

	2009	2010
	N=2,188	N=2,194
Improve performance or productivity	71%	76%
Expand customer base	48%	60%
Reduce costs	66%	57%
Overcome economic challenges	58%	49%
Improve customer service	41%	46%
Expand geographically	23%	32%
Diversify the organization	25%	30%
Complete or integrate a merger	15%	15%
Other goals <sup>a</sup>	6%	7%

Table 1. Overall Company Organizational Goals in 2009 and in 2010

a. Other goals include (2009) adding new products, bankruptcy reorganization, business start-up, employee engagement, change of business model, deepening customer relationships, developing jobs, emerging from bankruptcy, entering a new business line, expanding current business platform, expanding staff, growth in emerging markets, improving cash flow, increasing sales, product and services consolidation, restructuring, retention, staff well-being, valuing people, working capital, and managing for cash. For 2010: accelerating pipeline, adding products and services, aging workforce, acquisitions, building up talent pool, business consolidation by restructuring processes, commercializing product line, expanding current locations, focusing on core business, key customers, and power brands, growth, hiring, implementing new strategy, innovation, staffing.

	Percentage of respondents	
	N=2,189	
Extremely positive	2%	
Positive	12%	
None	21%	
Negative	57%	
Extremely negative	8%	
Total	100%	
Positive	13%	
None	21%	
Negative	65%	
Total	100%	

Table 2. Effect of Global Economic Slowdown on Companies in 2009

	Percentage of respondents
	N=2,155
Improve significantly	10%
Improve	67%
Remain same (no change)	18%
Worsen	5%
Worsen significantly	<1%
Total	100%
Improve	76%
Remain same (no change)	18%
Worsen	5%
Total	100%

Table 3. Expected Change in Company Business in 2010

Table 4. Expected Change in Company Business in 2010, by 2009 Economic Impact <sup>a</sup>
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	Extremely positive	Positive	None	Negative	Extremely negative
	N=35	N=259	N=454	N=1,227	N=180
Improve significantly	20%	18%	10%	8%	11%
Improve	49%	68%	67%	68%	58%
Remain same (no change)	23%	13%	18%	19%	21%
Worsen	6%	2%	5%	5%	8%
Worsen significantly	3%	_	<1%	<1%	2%
Total	100%	100%	100%	100%	100%

a. χ<sup>2</sup> = 58.54; df = 16; p < .05.

## **Recruitment Strategies**

	Percentage of respondents
	N=2,189
Employee referrals	76%
Company website for job postings and/or resumé submissions	73%
On-campus recruitment of graduate business school students:	64%
For full-time job opportunities	86%
For internships	79%
Online job search engines or job boards.	64%
Organize or participate in career fairs	54%
Networking events	46%
Recruitment agencies or executive recruiters	45%
Sponsorship of current employees to attend graduate business school	34%
Social media including sourcing and advertising	30%
Job announcements in print	29%
Work with professional associations to have access to their candidate database.	26%
Employ graduate business school students as interns without actively recruiting current students to be interns.	16%
Other recruitment strategies <sup>a</sup>	5%

#### Table 5. Company Recruitment Strategies

a. Other recruitment strategies include classroom presentations, client referrals, college career centers, direct search, former interns, internal hiring, receiving CVs, state employment agency, notifying area business schools of openings, personal contacts, pipeline (reaching out to talent in other companies, keeping them "warm" until available positions open up), presentations and conferences inside schools, school career services, rehiring former employees, search engine marketing, talent mapping, word of mouth, working with university professors to direct their best students to our firm.

# Table 6. Proportion of Company Recruitment of Graduate Business School Students Conducted on and off Campus

	Percentage of respondents	
	N=878	
On-campus recruitment effort	50%	
Off-campus recruitment effort	50%	
Total	100%	

Percentage of respondents
N=867
5%
15%
24%
47%
6%
2%
2%
100%
44%
47%
9%
100%

# Table 7. Anticipated Change in Proportion of On-CampusRecruitment in 2010 Compared With 2009

### **Diversity Recruitment in the United States**

Table 8. US Companies	That Target Specific	Demographic Groups

	Percentage of respondents
	N=1,249
Target specific demographic groups	42%
Ethnic minorities	70%
Women	62%
Veterans, individuals with disabilities	6%
Other groups <sup>a</sup>	32%

a. Other groups include all diverse groups, all types of global inclusion initiatives that cover all groups, anyone who is not white non-disabled male, aviation business and flight students, business, finance and engineering, engineers, LGBTQ [lesbian, gay, bisexual, transgender, questioning], military, various.

## Job Opportunities by Candidate Type

### **Demand for New Hires**

#### Table 9. Job Candidates Companies Hired in 2009 and Plan to Hire in 2010

	2009	2010
	N=1,962	N=1,962
Recent MBA graduates	50%	55%
Recent Master in Management graduates	18%	22%
Other specialized master's in business graduates	37%	44%
Master's-level graduates from disciplines other than business	31%	35%
Recent graduates with a bachelor's degree	56%	58%
Experienced direct-industry hires	58%	64%
Did not hire any of the above candidates	13%	8%

#### Table 10. Average Number of New Hires per Hiring Company, 2009–2010

	2009 (actual)	2010 (anticipated)	Percentage change	Ν
Recent MBA graduates <sup>a</sup>	9.2	8.3	-9.8%	N=442
Recent Master in Management graduates <sup>b</sup>	8.6	7.5	-12.8%	N=102
Other specialized master's in business graduates <sup>b</sup>	25.8	23.5	-8.9%	N=232
Master's–level graduates from disciplines other than business <sup>b</sup>	8.8	9.5	8.0%	N=156
Recent graduates with a bachelor's degree <sup>b</sup>	38.4	31.4	-18.2%	N=470
Experienced direct-industry hires <sup>c</sup>	40.5	21.5	-46.9%	N=464

a. t = 1.93; df = 463; p = .055.

b. Year-to-year difference in means is not statistically significant. c. t = 2.62; df = 463; p < .05.

	2009 (actual)	2010 (expected)
	N=853	N=667
Recent MBA graduates	8%	10%
Recent Master in Management graduates	2%	2%
Other specialized master's in business graduates	12%	15%
Master's-level graduates from disciplines other than business	3%	4%
Recent graduates with a bachelor's degree	37%	41%
Experienced direct-industry hires	38%	28%
Total	100%	100%

	Table 11. Proportion	of New Hires in Company	/ Hiring Mix, <sup>a</sup> 2009 and 2010
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a. Based on respondents who hired (2009) or planned to hire (2010) at least one new employee. Proportion of each category of hires is calculated as a number of hires in this category divided by the total number of hires; zeros are included.

### Job Areas and Position Levels

	MBA	Master in Management	Other specialized master's in business	Disciplines other than business
	N=940	N=369	N=763	N=598
Accounting	24%	23%	34%	16%
Consulting	27%	25%	21%	20%
Business development	31%	25%	20%	17%
Investment banking	16%	15%	14%	9%
Finance other than investment banking	42%	28%	31%	18%
General management	29%	28%	15%	16%
HR or organization management	17%	24%	21%	18%
Information technology or MIS	15%	19%	26%	27%
Marketing or sales	45%	36%	29%	27%
Operations and logistics	25%	25%	23%	25%
Other job areas	17%	30%	32%	49%

	MBA	Master in Management	Other specialized master's in business	Disciplines other than business
	N=933	N=367	N=756	N=596
Entry level	52%	55%	58%	59%
Mid-level	66%	55%	56%	58%
Senior level	19%	25%	28%	25%
Executive level	9%	13%	13%	11%

# Table 14. Position Levels Within Job Areas for Which Employers Plan to Hire Recent MBAGraduates in 2010

		Position level per job area <sup>a, b</sup>				
	All job areas	Entry level	Mid-level	Senior level	Executive level	Total
Accounting	24%	64%	65%	22%	15%	100%
Consulting	27%	51%	72%	20%	12%	100%
Business development	31%	47%	73%	28%	16%	100%
Investment banking	16%	57%	66%	22%	15%	100%
Finance other than investment banking	42%	55%	71%	20%	11%	100%
General management	29%	48%	72%	32%	19%	100%
HR or organization management	17%	58%	71%	29%	19%	100%
Information technology or MIS	15%	61%	75%	26%	17%	100%
Marketing or sales	45%	50%	70%	22%	11%	100%
Operations and logistics	25%	53%	73%	27%	13%	100%
Other job areas	17%	56%	69%	25%	13%	100%

a. Percentage of cases in a row.

b. χ<sup>2</sup> = 367.79; df = 44; p < .05.

		Position level per job area <sup>a, b</sup>					
	All job areas	Entry level	Mid-level	Senior level	Executive level	Total	
Accounting	23%	58%	55%	38%	24%	100%	
Consulting	25%	64%	59%	23%	12%	100%	
Business development	25%	62%	64%	37%	17%	100%	
Investment banking	15%	55%	63%	32%	27%	100%	
Finance other than investment banking	28%	56%	60%	35%	22%	100%	
General management	28%	55%	67%	40%	29%	100%	
HR or organization management	24%	61%	62%	31%	22%	100%	
Information technology or MIS	19%	62%	64%	28%	19%	100%	
Marketing or sales	36%	55%	62%	38%	20%	100%	
Operations and logistics	25%	58%	62%	38%	23%	100%	
Other job areas	30%	59%	59%	25%	15%	100%	

# Table 15. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Master inManagement Graduates in 2010

a. Percentage of cases in a row.

b. χ<sup>2</sup> = 215.08; df = 44; p < .05.

# Table 16. Position Levels Within Job Areas for Which Employers Plan to Hire Other SpecializedMaster's in Business Graduates in 2010

		Position level per job area <sup>a, b</sup>				
	All job areas	Entry level	Mid-level	Senior level	Executive level	Total
Accounting	34%	70%	54%	29%	17%	100%
Consulting	21%	63%	61%	32%	16%	100%
Business development	20%	59%	64%	43%	24%	100%
Investment banking	14%	64%	64%	39%	21%	100%
Finance other than investment banking	31%	63%	65%	35%	17%	100%
General management	15%	59%	74%	47%	28%	100%
HR or organization management	21%	65%	69%	33%	20%	100%
Information technology or MIS	26%	65%	69%	36%	18%	100%
Marketing or sales	29%	53%	68%	41%	20%	100%
Operations and logistics	23%	65%	74%	35%	17%	100%
Other job areas	32%	57%	62%	34%	18%	100%

a. Percentage of cases in a row.

b.  $\chi^2$  = 394.14; df = 44; p < .05.

	-	Position level per job area <sup>a, b</sup>				
	All job areas	Entry level	Mid-level	Senior level	Executive level	Total
Accounting	16%	67%	67%	39%	23%	100%
Consulting	20%	62%	65%	30%	14%	100%
Business development	17%	63%	67%	46%	28%	100%
Investment banking	9%	70%	69%	43%	30%	100%
Finance other than investment banking	18%	69%	63%	39%	22%	100%
General management	16%	59%	70%	45%	25%	100%
HR or organization management	18%	69%	62%	35%	25%	100%
Information technology or MIS	27%	64%	64%	34%	19%	100%
Marketing or sales	27%	59%	64%	36%	19%	100%
Operations and logistics	25%	63%	67%	39%	23%	100%
Other job areas	49%	61%	60%	28%	14%	100%

Table 17. Position Levels Within Job Areas for Which Employers Plan to Hire Recent GraduatesFrom Disciplines Other Than Business in 2010

a. Percentage of cases in a row.

b.  $\chi^2$  = 389.50; df = 44; p < .05.

### Compensation

		• · · • g, ·			
	2006	2007	2008	2009	2010
Recent MBA graduates	N=422	N=109 <sup>a</sup>	N=558	N=417	N=390
Mean <sup>⊳</sup>	\$80,839	\$80,452	\$83,541	\$79,936	\$80,508
Median	\$80,000	\$85,000	\$89,621	\$88,000	\$87,500
Master's-level graduates from disciplines other than business	N=197	N=33	N=232	N=178	N=169
Mean⁵	\$65,827	\$62,515	\$55,877	\$60,815	\$55,580
Median	\$65,000	\$60,000	\$55,000	\$65,000	\$60,000
Recent graduates with a bachelor's degree	N=325	N=54	N=418	N=431	N=390
Mean⁵	\$46,255	\$43,817	\$46,845	\$42,598	\$41,860
Median	\$45,000	\$43,500	\$47,000	\$45,000	\$45,000

Table 18. Expected Starting Annual Salary for New Professional Hires From MBA, NonbusinessMaster's and Bachelor's Degree Programs, 2006–2010, in US Dollars

a. MBA and other graduate business students.

b. The difference in means between 2009 and 2010 is not statistically significant.

Programs in Business and Direct-Industry, 2008–2010, in US Dollars							
	2008	2009	2010				
Recent Master in Management graduates	N=117	N=78	N=96				
Mean <sup>a</sup>	\$62,528	\$58,808	\$50,478				
Median	\$65,000	\$65,000	\$52,056				
Other specialized master's in business graduates	N=204	N=207	N=241				
Mean <sup>a</sup>	\$61,969	\$59,509	\$55,618				
Median	\$60,000	\$57,000	\$55,000				
Experienced direct-industry hires	N=293	N=315	N=357				
Mean⁵	\$74,515	\$64,733	\$71,857				
Median	\$75,000	\$64,084	\$70,000				

# Table 19. Expected Starting Annual Salary for New Professional Hires From Other Master'sPrograms in Business and Direct-Industry, 2008–2010, in US Dollars

a. The difference in means between 2009 and 2010 is not statistically significant.

b. (2009/2010) t = 2.31; df = 670; p < .05.

# Table 20. Expected Change in Annual Base Salary for Recent MBA, Master in Management, and Other Specialized Master's Hires, 2010 Compared With 2009

	MBA	Master in Management	Other specialized master's in business
	N=675	N=249	N=520
Increase at the level of inflation	25%	31%	24%
Increase above the level of inflation	14%	14%	13%
No change	56%	51%	58%
Decrease	5%	5%	5%
Total	100%	100%	100%

### **Promotions**

#### Table 21. Typical Timeline for Business School Graduate Hires to Receive Their First Promotion

	Percentage of respondents
	N=1,122
In less than a year	5%
In one to two years	56%
In three to four years	29%
In five years or more	1%
Other <sup>a</sup>	6%
No room for promotion	2%
Total	100%

a. Business school graduates are hired for senior-level positions right away, depends on abilities of a particular individual, no specific time frame, everything depends on employee skills and company situation, promotion is not tied to business school graduation, when they reach a certain professional level.

## **MBA Job Outlook**

### Full-Time, Part-Time, Executive, and Online Program Graduates

# Table 22. Recruitment or Employment of MBA Candidates, by Program Type, or Sponsorshipof Current Employees to Attend MBA Programs

	Full-time	Part-time	Executive	Online
	N=1,093	N=1,093	N=1,093	N=1,093
Actively recruit	78%	30%	22%	10%
Employ	78%	56%	46%	23%
Sponsor current employees to attend	15%	28%	22%	12%
None of the above	8%	31%	39%	69%

### Characteristics of 2009 Hires With MBA Degrees

	•
	Percentage of hires
Experienced direct-industry hires	38%
Hold MBA degree	12%
Recent MBA graduates	8%
Required additional legal documents (e.g., visa, work permit, etc.)	10%
Were interns at the hiring company	36%
All 2009 hires with MBA degree	13%

#### Table 23. Characteristics of 2009 Hires With MBA Degrees

### **Recruiting MBAs on Campus**

 Table 24. Actual 2009 and Expected 2010 On-Campus Recruitment Status,

 Companies That Recruit MBA Candidates on Campus

	2009	2010
	N=787	N=787
Recruited or will recruit on campus	76%	73%
Did not or will not recruit on campus	2%	2%
Do not know	22%	25%
Total	100%	100%

	2009 (actual)	2010 (expected)	Percentage change
	N=520	N=520	N=520
Per company	8.0	8.3	+4%

# Table 25. Number of Graduate Business Schools Where Companies Recruit MBA Candidates on Campus<sup>a</sup>

a. t = -2.92; df = 519; p < .05.

### To Hire or Not to Hire: MBA Assessment

#### **Managerial Competency Assessment**

#### Table 26. MBA Behavioral Competencies Compared With Other Employees at Same Job Level

N=1,155	Much higher	Higher	Same	Lower	Much Iower	Total	Average rating <sup>a</sup>
Managing human capital	9%	49%	38%	4%	<1%	100%	3.63
Managing tools and technology	8%	38%	48%	6%	1%	100%	3.46
Managing decision-making processes	17%	62%	20%	1%	_	100%	3.95
Managing strategy and innovation	25%	61%	14%	1%	_	100%	4.09
Managing the task environment	13%	53%	32%	2%	<1%	100%	3.77

a. Average rating: 1 = Much lower; 3 = Same; 5 = Much higher.

# Table 27. MBA Knowledge-Based Competencies Compared With Other Employeesat Same Job Level

N=1,142	Much higher	Higher	Same	Lower	Much Iower	Total	Average rating <sup>a</sup>
Knowledge of technology, product design, and production	5%	40%	48%	7%	<1%	100%	3.44
Knowledge of human behavior and society	6%	42%	48%	4%	<1%	100%	3.50
Knowledge of general business functions	23%	59%	17%	1%	_	100%	4.05
Knowledge of media communications and delivery	7%	47%	45%	1%	_	100%	3.61

a. Average rating: 1 = Much lower; 3 = Same; 5 = Much higher.

N=1,137	Much higher	Higher	Same	Lower	Much Iower	Total	Average rating <sup>a</sup>
Interpersonal skills	11%	43%	41%	4%	<1%	100%	3.60
Skills in operations	5%	44%	45%	5%	<1%	100%	3.49
Strategic and systems skills	22%	63%	14%	1%	_	100%	4.06
Foundation skills	12%	48%	40%	1%	<1%	100%	3.70

#### Table 28. MBA Skill-Based Competencies Compared With Other Employees at Same Job Level

a. Average rating: 1 = Much lower; 3 = Same; 5 = Much higher.

#### Table 29. MBA Work Style Competencies Compared With Other Employees at Same Job Level

N=1,133	Much higher	Higher	Same	Lower	Much lower	Total	Average rating <sup>a</sup>
Learning, motivation, and leadership	19%	55%	25%	1%	_	100%	3.92
Social orientation	6%	33%	54%	6%	<1%	100%	3.38
Conscientiousness	7%	39%	51%	3%	<1%	100%	3.50
Generative thinking	16%	59%	24%	1%		100%	3.89

a. Average rating: 1 = Much lower; 3 = Same; 5 = Much higher.

### **Employer Satisfaction With MBA Employees**

17		1 7	-
	2008	2009	2010
	N=1,001	N=1,287	N=935
Extremely satisfied	20%	16%	17%
Very satisfied	63%	61%	59%
Somewhat satisfied	15%	21%	23%
Somewhat dissatisfied	2%	2%	1%
Very dissatisfied	—	<1%	—
Extremely dissatisfied			
Total	100%	100%	100%

#### Table 30. Employer Satisfaction With MBA Employees, 2008–2010

#### Why Employers Do Not Hire MBA Graduates

#### Table 31. Primary Reasons for Not Hiring Recent MBA Graduates in 2009

	Percentage of respondents
	N=944
No job openings were available	51%
Candidates' qualifications did not match job requirements	29%
Recruiting resources were allocated to other types of candidates	29%
Candidates had unrealistic job expectations	22%
Competition from other organizations; offers were not accepted	3%
Other reasons <sup>a</sup>	6%

a. Other reasons include: pay is commission of all sales, but applicants desire a base salary; candidates with an MBA degree do not have any advantages competing for our open vacancies; we do not hire MBAs often; market conditions did not look favorable; MBA graduates are usually considered for executive roles; MBA graduates did not apply; no added value for our needs; no desire for public accounting; not interested in career; not required for positions available; prefer to hire folks with real-world experience with at least one job post MBA; seeking veterans with MBA; speaking our country's language is a requirement; we prefer to hire candidates with more direct experience in our sector; university graduates from MSc in Management programs were under impression that they had an MBA degree; unwillingness to relocate; we had to digest a merger; we hire MBA interns; we hire more entry-level candidates; we mostly hire undergraduates; we require candidates to have 150 credits of accounting coursework; world crisis .

### **Recent MBA Graduate Hires' Compensation and Benefits**

Components for Recent MBA Graduate Hires, in 05 Dollars		
	Mean and median values <sup>a</sup> and percentage of total compensation	
Total compensation	N=299	
Mean	\$105,359	
Median	\$108,614	
Base salary	83%	
Signing or starting bonus	5%	
Mean	\$17,104	
Median	\$15,000	
Other compensation	12%	
Total	100%	

 Table 32. Expected 2010 Total Annual Compensation and Its

 Components for Recent MBA Graduate Hires, in US Dollars

a. Zeroes are excluded.

	Percentage of respondents
	N=923
Companies planning to offer additional compensation and benefits:	97%
Benefits package (e.g., health benefits, retirement plan, etc.)	82%
Performance-based bonus	64%
Moving allowance	47%
Signing or starting bonus	47%
Year-end bonus	42%
Tuition reimbursement or scholarship	23%
Profit sharing	20%
Stock purchase plan	19%
Stock options, including restricted stock	15%
First-year bonus	12%
Housing allowance or reimbursements	12%
Car or car allowance	11%
Commissions	10%
Other compensation or benefits <sup>a</sup>	4%

Table 33. Expected 2010 Benefits and Additional Compensation
for Recent MBA Graduate Hires

a. Other compensation or benefits include 100% medical (self and immediate family), conveyance allowance, and utility allowance; based on location may include accommodations or car allowances; company-wide bonus program; compensation is dependent on the level and department; comp-time; cost of living semi-annual payment; CPA exam and review course reimbursement and overtime pay; defined pension plan; flight benefits; food subsidy; free travel (airline company); gratuity; equipment buying back option; leadership development program—exclusive to MBA hires; life insurance; living expenses for out-of-city graduates; long-term incentive program; mobile phones, laptops, other specific bonus; monthly bonus; onsite doctor's office, pharmacy, and fitness center; public transportation allowance; utilization bonus (hours billed); varies throughout the company by position.

### **MBA** Retention Rates

	2005	2007	2009
	N=182	N=320	N=496
Mean⁵	63%	78%	89%
Median	70%	84%	100%

#### Table 34. MBA Retention Rates<sup>a</sup> in Early 2010, by Hiring Year

a. Retention rate is calculated as the number of MBAs hired in 2005, 2007, or 2009 who continued working for the company, divided by the total number of MBAs hired that year. b. (2005/2007) t = -7.37; df = 175; p < .05; (2007/2009) t = 8.99; df = 308; p < .05; (2005/2009) t = -11.98; df = 177; p < .05.

## **Recruitment Firm<sup>1</sup> Perspectives**

2007 dild 2010			
	2009	2010	
	N=81	N=80	
Improve performance or productivity	64%	76%	
Reduce costs	42%	50%	
Overcome economic challenges	54%	43%	
Expand customer base	59%	58%	
Improve customer service	9%	6%	
Diversify the organization	17%	34%	
Expand geographically	23%	29%	
Complete or integrate a merger	60%	73%	
Other goals	5%	6%	

# Table 35. Overall Recruitment Agency Organizational Goals in2009 and 2010

# Table 36. Effect of Global Economic Slowdown on RecruitmentAgencies in 2009

	Percentage of respondents	
	N=80	
Extremely positive	1%	
Positive	11%	
None	20%	
Negative	56%	
Extremely negative	11%	
Total	100%	
Positive	13%	
None	20%	
Negative	68%	
Total	100%	

<sup>&</sup>lt;sup>1</sup> Tables in this section are based on responses of job search agencies or headhunters that were likely to recruit for other companies.

	Percentage of respondents	
	N=79	
Improve significantly	20%	
Improve	73%	
Remain same (no change)	6%	
Worsen	—	
Worsen significantly	—	
Total	100%	
Improve	94%	
Remain same (no change)	6%	
Worsen	—	
Total	100%	

Table 37. Expected Change in Recruitment Agency Business in 2010

#### Table 38. Recruitment Agency Headhunting Strategies

	Percentage of respondents
	N=79
Employee referrals	70%
Company website for job postings and/or resumé submissions	65%
Online job search engines or online job boards	65%
Recruit graduate business school students on campus	56%
Organize or participate in career fairs	53%
Social media including sourcing and advertising	48%
Networking events	48%
Work with professional associations to have access to their candidate database	47%
Job announcements in print	33%
Recruitment agencies or executive recruiters	28%
Sponsorship of current employees to attend graduate business school	23%
Employ graduate business school students as interns without actively recruiting current students to be interns	14%
Other recruitment strategies	18%

	Percentage of respondents
	N=36
On-campus recruitment effort	37%
Off-campus recruitment effort	63%
Total	100%

# Table 39. Proportion of Recruitment Agency Hiring of Graduate Business School Students Conducted on Campus and off Campus

#### Table 40. Job Candidates Recruitment Agencies Hired in 2009 and Plan to Hire in 2010

	2009	2010
	N=75	N=75
Recent MBA graduates	53%	64%
Recent Master in Management graduates	41%	44%
Other specialized master's in business graduates	56%	57%
Master's-level graduates from disciplines other than business	41%	43%
Recent graduates with a bachelor's degree	51%	51%
Experienced direct-industry hires	61%	67%
Did not hire any of the above candidates	8%	7%

## Methodology

February 10 to March 10, 2010, the Graduate Management Admission Council (GMAC) conducted the Corporate Recruiters Survey, a survey of MBA and other graduate business students' employers. This survey is the ninth in a series of studies that gathers feedback from companies worldwide to obtain a picture of the current employment landscape and demand for MBA and other business graduates as well as to help employers benchmark their hiring plans and retention strategies against comprehensive statistics. The study's scope included employers who hired or planned to hire MBA graduates, Master in Management graduates, and other master's-level graduates from business disciplines (e.g., accounting, business information technology, finance, financial engineering, etc.). The spectrum of employers included those who recruit on campus as well as those who collaborate with business schools in a variety of other ways to search for graduate management talent.

## **Sample Selection**

To develop a survey sample, all GMAC, EFMD (European Foundation for Management Development), and MBA CSC (MBA Career Services) member schools and a number of nonmember institutions from a global cross section of the graduate management industry were invited either to: (1) provide contact information for employers that worked with them during the past recruiting year to hire MBA and other master's-level business graduates, or (2) send survey invitations directly to their corporate partners. As an incentive, each business school that facilitated the survey was offered a survey report of key findings prior to its public release, a data report with detailed distributions of survey responses by company characteristics, a customized survey database analysis that allows a school to gauge the competitiveness of its job market and identify top hiring companies, and an individualized benchmarking report comparing aggregated feedback from its employers with feedback of employers working with other schools. A total of 168 business schools facilitated the survey, for an overall response rate of 15 percent to the initial invitation sent to 1,113 schools. The geographic profile of participating schools is presented in Table 232.

Tuble 41.1 diffcipaling school Location			
	Number of schools	Percentage of schools	
Africa or Middle East	9	5%	
Asia-Pacific (APAC)	17	10%	
Canada	6	4%	
Latin America	9	5%	
European Union (EU) <sup>a</sup>	27	16%	
Other European countries	5	3%	
United States and US territories	95	57%	
Total	168	100%	

Table 41. Participating School Location

a. For the purposes of this report, Switzerland is combined with EU countries.

A joint effort of participating business schools contributed to the study universe of nearly 26,000 employers who represented more than 12,000 companies, <sup>2</sup> including more than half of the Fortune 500 companies in the United States and worldwide. The universe definition was adjusted, however, to account for the unprecedentedly high number of undeliverable emails—3,174—that bounced during the survey launch this year.<sup>3</sup> In comparison, during the previous years of survey administration, the number of undeliverable emails never exceeded 300 annually.

To encourage employers to participate in the survey, each respondent was offered Corporate Recruiters Survey reports, including this publication, to allow comparisons against other employers in the sample. In addition, respondents had an opportunity to enter a drawing for one of five US\$1,000 American Express<sup>®</sup> gift cards. By the response cut-off date, 2,367 employers had completed the survey, for an overall individual response rate of 10 percent and a company response rate of 16 percent (Table 233).

	Universe	Number of respondents	Response rate
Companies <sup>a</sup>	12,649	1,960	15.5%
Individual employers	22,781	2,367	10.4%

Table	42.	Response	e Rate
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a. Defined by company name and location. For the purposes of this study, regional and functional offices of multi-national corporations are treated as different companies.

A reader should note that terms "respondent," "employer," and "company" are used interchangeably in this report and refer to the survey respondents. On average, 1.2 respondents per company reported to the survey (Table 233). Data aggregation of key variables at the company-level yielded the same results.

## **Survey Administration**

The survey questionnaire contained 39 detailed questions, some of which may not have been applicable to all respondents. The survey was conducted online and was available in English and in Spanish. The survey timing analysis showed that half of the respondents spent 15 minutes or less completing the survey; on average, each respondent spent 19 minutes. The survey response rate of 10 percent was achieved through an email invitation and one follow-up.

## New This Year

A broader participation of business schools and employers from Canada allowed for a more granular regional analysis and for the presentation of responses from Canadian employers in addition to the

<sup>&</sup>lt;sup>2</sup> A list of participating companies can be found in Appendix A of this report and at www.gmac.com/CorporateRecruiters.

<sup>&</sup>lt;sup>3</sup> Of the undeliverable emails, only 26, or less than 1 percent, were "soft" bounces that did not reach intended recipients due to spam filter blocks.

world regions discussed in previous report editions (United States, European Union, Asia-Pacific, and Latin America). The company size classification used in the report was based on the size of the reporting unit rather than on the overall company size allowing for a better account of hiring needs and the number of hires.

## **Data Analysis**

The following industry classifications were used to present the survey responses:

- Consulting: consulting services, health care consulting, human resource services, information technology consulting, management consulting, and other consulting
- Energy or utilities: energy and utilities; mining, quarrying, and oil and gas extraction; utilities, and other energy and utilities
- Finance or accounting: accounting, commercial banking, retail banking, finance and insurance, insurance, investment banking or brokerage, investment management, venture capital or private equity, and other financial services
- Health care or pharmaceutical: biotechnology, health care provider, health insurance, managed care (provider), pharmaceutical, science and research, and other health care or pharmaceutical
- High technology: engineering; information technology or services; internet or e-commerce; professional, scientific, and technical services; science and research; telecommunications; and other technology
- Manufacturing: aerospace and defense, automotive, and other manufacturing
- Nonprofit or government: education or educational services, government (non-military), military, nonprofit or not-for-profit, and public administration
- Products and services: transportation and warehousing (aviation or airlines, freight, postal service, rail transportation, transit and ground passenger transportation, warehousing and storage, and water transportation); communications (advertising, marketing services, media, and publishing industries); food, entertainment, and lodging (agriculture, forestry, fishing, and hunting; arts, entertainment, and recreation; food, beverage, and tobacco; hotel, gaming, leisure, and travel; and sports and recreation); and other products and services (architecture, construction and installation, consumer goods, customer services, management of companies and enterprises, real estate and rental or leasing, waste management and remediation services, wholesale trade, and other products and services)

In addition, survey responses were divided into four groups based on the reporting unit size:

- Fewer than 100 employees
- 100 to 999 employees
- 1,000 to 9,999 employees, and
- 10,000 or more employees

Employers were also grouped geographically, based on the following world regional classifications:

- United States: United States of America and its territories;
- Canada;
- European Union: Andorra, Austria, Belgium, Cyprus, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Netherlands, Portugal, Romania, Spain, Sweden, Switzerland, and United Kingdom
- Asia-Pacific (APAC): Australia, China (including Hong Kong and Taiwan), India, Japan, Kazakhstan, Korea (South), Laos, Singapore, Thailand, and Vietnam
- Latin America: Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Mexico, Nicaragua, Panama, Peru, and Venezuela
- Other regions: Africa (Botswana and South Africa), Middle East (Lebanon, Pakistan, Qatar, Saudi Arabia, Turkey, and United Arab Emirates), and other European countries (Bosnia and Herzegovina, Russia, Serbia, and Ukraine).

In addition, US employers were grouped into the following regions using the US Census Bureau classification:

- Northeast: Connecticut, Maine; Massachusetts, New Hampshire, Rhode Island, Vermont [New England], New Jersey, New York, and Pennsylvania [Middle Atlantic]
- Midwest: Illinois, Indiana, Michigan, Ohio, Wisconsin [East North Central], Iowa, Kansas, Minnesota, Missouri, Nebraska, North Dakota, and South Dakota [West North Central]
- South: Delaware, District of Columbia, Florida, Georgia, Maryland, North Carolina, South Carolina, Virginia, West Virginia [South Atlantic], Alabama, Kentucky, Mississippi, Tennessee [East South Central], Arkansas, Louisiana, Oklahoma, and Texas [West South Central]
- West: Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming [Mountain], Alaska, California, Hawaii, Oregon, Puerto Rico, and Washington [Pacific]

Participating employers were grouped by their selectiveness based on the tier of full-time MBA programs of business schools through which they were invited to the survey. Partner school tiers are based on the average media rankings of their full-time MBA programs across those published by *Business Week*, *Financial Times*, and *US News & World Report*. For the purposes of this report, the level of employer selectiveness is defined as follows:

- First-tier: employers that were invited by business schools with the top 50 MBA programs (first through 50th in average media rankings)
- Second tier: employers that were invited by business schools with the next 50 MBA programs (51st through 100th in average media rankings).
- Third tier: employers that were invited by business schools with MBA programs that either have a lower rank (101st or lower) or are not considered for rankings by the above publications.

A list of MBA managerial competencies is based on the independent research conducted by Erich Dierdorff and Robert Rubin of DePaul University.<sup>4</sup> The following definitions of managerial competencies across four work domains were used in the survey.

Behavioral competencies:

- Managing human capital: coordinating the work of others, guiding, directing, and motivating subordinates; coaching and developing others; organizing, planning, and prioritizing work.
- Managing tools and technology: controlling machines and processes; inspecting equipment, structures, or material; drafting, laying out, and specifying technical devices and equipment.
- Managing decision-making processes: obtaining and processing information; making decisions and solving problems; judging the qualities of things, services, or people; identifying objects, actions, and events.
- Managing strategy and innovation: analyzing data or information; thinking creatively; developing objectives and strategies.
- Managing the task environment: communicating with persons outside organization; establishing and maintaining interpersonal relationships; selling or influencing others.

Knowledge-based competencies:

- Knowledge of technology, product design, and production: production and processing, engineering and technology, product design.
- Knowledge of human behavior and society: psychology, education and training, law and government.
- Knowledge of general business functions: administration and management, economics and accounting, sales and marketing, customer and personal service, personnel and human resources.
- Knowledge of media communications and delivery: media communication, computers and electronics, English language.

Skill-based competencies:

- Interpersonal skills: active listening, social perceptiveness, coordination, persuasion and negotiation, time management, management of personnel resources.
- Skills in operations: quality control analysis, technology design, operation monitoring, troubleshooting.
- Strategic and systems skills: complex problem solving, judgment and decision making, systems analysis and evaluation, management of financial resources, management of material resources.

<sup>&</sup>lt;sup>4</sup> Dierdorff, Erich C., & Rubin, Robert S. (2006, December). *Toward a comprehensive empirical model of managerial competencies: implications for management education*. McLean, VA: Report for Management Education Research Institute (MERInstitute).

• Foundation skills: reading comprehension, writing; mathematics, science.

Work style competencies:

- Learning, motivation, and leadership: achievement or effort; persistence, initiative, adaptability or flexibility.
- Social orientation: cooperation, concern for others, social orientation; self control.
- Conscientiousness: dependability, attention to detail, integrity.
- Generative thinking: innovation, analytical thinking, independence.

Respondents reported absolute values of starting salaries, bonuses, and overall compensation on an annual basis in local currencies that were converted in US dollars based on interbank exchange rates as of February 24, 2010<sup>5</sup> (mid-survey) for the analysis.

The following probability tests were conducted to determine that the observed differences between the selected groups were statistically significant, i.e., that they were not the results of pure chance:

- Chi-square test—to compare differences between subgroups formed by categorical variables in cross-classification tables
- Paired-sample t-test—to compare means of the same measurement under different conditions (e.g., 2009 and estimated 2010 data provided by the same respondent)
- Analysis of variance (ANOVA)—to compare means of several groups of cases

For all the tests above, the null hypothesis ( $H_0$ ), which assumes that the differences resulted from pure chance, was rejected if p < .05. In some cases, the survey data do not meet all test assumptions, so test results should be viewed in relative rather than absolute terms. When interpreting statistical tests, readers should distinguish between statistical and practical significance. For large samples, such as those used frequently in this study, even minor differences between subgroups may lead to rejection of the null hypothesis. Conversely, when sample sizes are small, large differences may show no statistical significance. Therefore, in each particular case, we recommend using practical judgment rather than relying solely on statistical analysis.

Findings reported in this publication are based on responses of participating employers that work with business schools that facilitated the survey<sup>6</sup>; thus, all conclusions should be generalized only to this population of employers, of which respondents are representative in terms of industry, company size, and the geographic location. This study however, does not represent either a census of all employers of graduate business students worldwide or a representative sample of such employers. In addition, the survey data may be subject to error, including sampling error and nonresponse error.

<sup>&</sup>lt;sup>5</sup> For currency exchange rates used in this study, go to: http://www.oanda.com/currency/converter/

<sup>&</sup>lt;sup>6</sup> A complete list of participating business schools can be found in Appendix A of this report and at www.gmac.com/CorporateRecruiters.

Percentages in tables may not add to 100 due either to multiple responses provided by respondents or to rounding. Averages are not reported if the number of observations in a cell is less than 10. Percentages are not reported if the number of observations in a column is less than 10. Unless otherwise specified, responses "don't know," "prefer not to say," or "not applicable" are not included.

The opinions and evaluations contained in this publication represent those of individual contributors and are not necessarily the views of the Graduate Management Admission Council.

## **Research Limitations**

Similar to other survey research studies, the Corporate Recruiters Survey has a number of limitations that may be a subject for future research. For example, the possibility to generalize survey results to the entire industry of the graduate management education, individual schools, or localized regions. Further there is little to compare these results with other degrees. Another limitation is the low number of responses from some subgroups, for example, companies in Africa, Middle East, or Eastern Europe.

## **Participant Profile**

A total of 2,367 employers from 57 countries participated in the 2010 Corporate Recruiters Survey. Of those, 62 percent were located in the United States, representing 43 states and the District of Columbia, 13 percent in the European Union, 7 percent in Asia-Pacific, 7 percent in Latin America, 6 percent in Canada, and 5 percent in other regions (Table 234).

Table 235 through Table 238 show the distribution of survey participants by level of respondents' hiring responsibility, and company size. Industry classification is detailed in Table 239 through Table 249. Company organizational goal groups are shown in Table 250 through Table 252. Employer selectivity defined by partner school tier appears in Table 253 and Table 254. To interpret the data in each section of this report in a meaningful way, the reader should consider that correlations presented in Table 235 through Table 254 exist, which may determine the subgroup differences along with the primary factors.

	2010 respondents	2009 respondents				
Worldwide	N=2,035	N=2,699				
Africa or Middle East	2%	2%				
Asia-Pacific (APAC)	7%	9%				
Canada	6%	3%				
Latin America	7%	5%				
European Union (EU) <sup>a</sup>	13%	9%				
Other European countries	3%	2%				
United States and US territories	62%	71%				
Total	100%	100%				

Table	43.	Empl	oyer	Location
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United States	N=1,254	N=1,836
Northeast	24%	24%
Midwest	19%	30%
South	35%	27%
West	21%	19%
Total	100%	100%

a. For the purposes of this report, Andorra and Switzerland are combined with EU countries.

Table 44. Respondents' Primary J	ob Responsibility,	by World Region <sup>°</sup>
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•			1: 1		·	
				Latin	Other	All respon-
US	Canada	EU	APAC	America	regions	dents
N=1,264	N=125	N=271	N=151	N=136	N=88	N=2,367
7%	8%	15%	11%	13%	15%	8%
37%	35%	17%	24%	14%	33%	32%
15%	27%	35%	34%	20%	34%	20%
13%	13%	12%	7%	15%	3%	13%
2%		4%	4%	7%		2%
12%	8%	8%	13%	15%	2%	11%
1%	—			6%		1%
14%	9%	8%	5%	10%	13%	12%
100%	100%	100%	100%	100%	100%	100%
	N=1,264 7% 37% 15% 13% 2% 12% 1% 14%	N=1,264         N=125           7%         8%           37%         35%           15%         27%           13%         13%           2%         —           12%         8%           1%         —           14%         9%	N=1,264         N=125         N=271           7%         8%         15%           37%         35%         17%           15%         27%         35%           13%         13%         12%           2%         —         4%           12%         8%         8%           1%         —         2%           1%         —         2%           1%         9%         8%	N=1,264         N=125         N=271         N=151           7%         8%         15%         11%           37%         35%         17%         24%           15%         27%         35%         34%           13%         13%         12%         7%           2%         —         4%         4%           12%         8%         8%         13%           1%         —         2%         1%           1%         —         2%         1%           1%         —         2%         1%	US         Canada         EU         APAC         America           N=1,264         N=125         N=271         N=151         N=136           7%         8%         15%         11%         13%           37%         35%         17%         24%         14%           15%         27%         35%         34%         20%           13%         13%         12%         7%         15%           2%         —         4%         4%         7%           12%         8%         8%         13%         15%           1%         —         2%         1%         6%           14%         9%         8%         5%         10%	USCanadaEUAPACAmericaregionsN=1,264N=125N=271N=151N=136N=887%8%15%11%13%15%37%35%17%24%14%33%15%27%35%34%20%34%13%13%12%7%15%3%2% $$ 4%4%7% $$ 12%8%8%13%15%2%1% $$ 2%1%6% $$ 14%9%8%5%10%13%

a. χ<sup>2</sup> = 236.19; df = 35; p < .05.

	US	Canada	EU	APAC	Latin America	Other regions	All respon- dents
	N=1,088	N=114	N=254	N=137	N=114	N=75	N=1,782
Parent or holding company	38%	32%	33%	41%	25%	41%	36%
Division, subsidiary, or branch	34%	36%	37%	34%	27%	31%	34%
Company consists of one entity	26%	28%	25%	23%	40%	24%	27%
Other <sup>c</sup>	3%	4%	5%	1%	8%	4%	3%
Total	100%	100%	100%	100%	100%	100%	100%

	US	Canada	EU	APAC	Latin America	Other regions	All respon- dents
	N=1,088	N=114	N=254	N=137	N=114	N=75	N=1,782
Parent or holding company	38%	32%	33%	41%	25%	41%	36%
Division, subsidiary, or branch	34%	36%	37%	34%	27%	31%	34%
Company consists of one entity	26%	28%	25%	23%	40%	24%	27%
Other <sup>c</sup>	3%	4%	5%	1%	8%	4%	3%
Total	100%	100%	100%	100%	100%	100%	100%

Table 45. Reporting Unit<sup>a,</sup>, by World Region<sup>b</sup>

a. Part of organization for which respondents reported data to the survey.
b. x<sup>2</sup> = 31.18; df = 15; p < .05.</li>
c. Other includes affiliate, corporate office, department, group of companies, national firm, network of companies, several legal entities, several offices, part of mayor's office, partnership.

			-	_			
	US	Canada	EU	APAC	Latin America	Other regions	All respon- dents
	N=1,094	N=114	N=251	N=133	N=110	N=74	N=1,776
Fewer than 100				11 100			
employees (%)	31%	37%	24%	29%	27%	30%	29%
Mean number of employees (#)	29	29	36	37	20	33	30
Median number of employees (#)	20	19	34	33	14	35	21
100 to 999 employees (%)	22%	31%	39%	32%	45%	47%	28%
Mean number of employees (#)	364	302	354	388	318	374	356
Median number of employees (#)	300	250	300	325	265	350	300
1,000 to 9,999 employees (%)	19%	22%	20%	30%	23%	20%	21%
Mean number of employees (#)	3,111	3,504	3,235	3,145	3,144	2,503	3,123
Median number of employees (#)	2,011	2,359	2,266	2,204	2,179	1,322	2,500
10,000 or more employees (%)	27%	11%	17%	9%	5%	3%	22%
Mean number of employees (#)	95,459	51,833	81,405	56,100	40,000	31,500	91,385
Median number of employees (#)	38,000	30,000	50,000	20,000	30,000	31,000	35,000
Total (%)	100%	100%	100%	100%	100%	100%	100%

Table 46. Company Size, by World Region<sup>a, b</sup>

a.  $\chi^2$  = 124.39; df = 15; p < .05.

b. The difference in means across subgroups is not statistically significant.

_	• •	, 0		
	Northeast	Midwest	South	West
	N=259	N=204	N=394	N=236
Fewer than 100 employees (%)	29%	21%	40%	28%
Mean number of employees (#)	30	34	27	29
Median number of employees (#)	22	25	15	22
100 to 999 employees (%)	24%	20%	22%	24%
Mean number of employees (#)	375	387	329	391
Median number of employees (#)	300	325	285	310
1,000 to 9,999 employees (%)	20%	27%	13%	19%
Mean number of employees (#)	2,966	3,138	3,399	2,931
Median number of employees (#)	2,600	2,550	2,600	2,250
10,000 or more employees (%)	27%	32%	25%	28%
Mean number of employees (#)	74,172	68,848	140,768	73,948
Median number of employees (#)	40,000	34,000	40,000	35,000
Total (%)	100%	100%	100%	100%

Table 47. Company Size, by US Region<sup>a, b</sup>

a.  $\chi^2$  = 39.10; df = 9; p < .05.

b. The difference in means across subgroups is not statistically significant.

_		,			•		
	United States	Canada	European Union	APAC	Latin America	Other regions	All respon- dents
	N=1,264	N=123	N=267	N=148	N=130	N=81	N=2,166
Products and services	23%	23%	27%	21%	33%	32%	25%
Finance or accounting	20%	23%	16%	28%	12%	12%	19%
Consulting	14%	12%	18%	19%	25%	17%	15%
High technology	10%	13%	10%	10%	6%	16%	10%
Manufacturing	10%	7%	13%	9%	8%	6%	10%
Health care or pharmaceutical	10%	3%	9%	5%	8%	2%	9%
Nonprofit or government	8%	15%	3%	4%	2%	6%	7%
Energy or utilities	4%	4%	4%	3%	5%	7%	4%
Other industry	0%	_	<1%	1%	1%	_	<1%
Total	100%	100%	100%	100%	100%	100%	100%

#### Table 48. Industry Group, by World Region<sup>a</sup>

<sup>a.</sup>  $\chi^2$  = 90.59; df = 40; p < .05.

	Northeast	Midwest	South	West
	N=301	N=243	N=441	N=269
Consulting	15%	12%	15%	13%
Energy or utilities	2%	2%	7%	4%
Finance or accounting	26%	17%	20%	17%
Health care or pharmaceutical	16%	7%	7%	10%
High technology	9%	3%	10%	18%
Manufacturing	7%	20%	9%	9%
Nonprofit or government	5%	5%	12%	7%
Products and services	21%	33%	21%	23%
Other industry	1%	_	0%	
Total	100%	100%	100%	100%

Table 49. Industry Group, by US Region<sup>a</sup>

a. χ<sup>2</sup> = 123.35; df = 24; p < .05.

Table 50: Consoling Sector Classification			
	Percentage of respondents		
	N=311		
Consulting services	35%		
Health care consulting	5%		
Human resource services	15%		
Information technology consulting	8%		
Management consulting	31%		
Other consulting	7%		
Total	100%		

#### Table 50. Consulting Sector Classification

Table 51. Energy or Utilities Sector Classification

	Percentage of respondents
	N=85
Energy and utilities	51%
Mining, quarrying, and oil and gas extraction	31%
Utilities	7%
Other energy and utilities	12%
Total	100%

	Percentage of respondents
	N=391
Accounting	17%
Banking, commercial	12%
Banking, retail	10%
Finance and insurance	7%
Insurance	9%
Investment banking or brokerage	16%
Investment management	13%
Venture capital or private equity	3%
Other financial services	13%
Total	100%

Table 52. Finance or Accounting Sector Classification

#### Table 53. Health Care or Pharmaceutical Sector Classification

	Percentage of respondents
	N=171
Biotechnology	13%
Health insurance	7%
Health care provider	15%
Managed care (provider)	1%
Pharmaceutical	35%
Science and research	3%
Other health care or pharmaceutical	25%
Total	100%

Table 54. High	Technology	Sector	Classification
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	Percentage of respondents		
	N=209		
Engineering	13%		
Information technology or services	35%		
Internet or e-commerce	13%		
Science and research	4%		
Telecommunications	23%		
Other technology	12%		
Total	100%		

	Percentage of respondents		
	N=205		
Aerospace and defense	13%		
Automotive	21%		
Other manufacturing	65%		
Total	100%		

#### Table 55. Manufacturing Sector Classification

#### Table 56. Nonprofit or Government Sector Classification

	Percentage of respondents
	N=142
Education or educational services	30%
Government (nonmilitary)	35%
Military	2%
Public administration	4%
Other nonprofit	30%
Total	100%

	Percentage of respondents
	N=495
Transportation and warehousing	14%
Aviation and airlines	52%
Freight	18%
Postal service	1%
Rail transportation	4%
Transit and ground passenger transportation	4%
Warehousing and storage	16%
Water transportation	3%
Total	100%
Communications	12%
Advertising	19%
Marketing services	36%
Media	24%
Publishing industries	22%
Total	100%
Food, entertainment, and lodging	24%
Agriculture, forestry, fishing, and hunting	8%
Arts, entertainment, and recreation	11%
Food, beverage, and tobacco	61%
Hotel, gaming, leisure, and travel	15%
Sports and recreation	6%
Total	100%
Other products and services	51%
Architecture	<1%
Construction and installation	10%
Consumer goods	29%
Customer services	3%
Management of companies and enterprises	<1%
Real estate and rental or leasing	10%
Retail or wholesale	25%
Wholesale trade	2%
Other products and services	20%
Total	100%

Table 57. Products and Services Sector Classification

	Fewer than 100	100 to 999	1,000 to 9,999	10,000 or more		
	employees	employees	employees	employees	Total	Ν
Consulting	56%	26%	10%	8%	100%	N=274
Energy or utilities	13%	27%	20%	40%	100%	N=85
Finance or accounting	29%	26%	20%	25%	100%	N=362
Health care or pharmaceutical	18%	23%	28%	31%	100%	N=152
High technology	27%	23%	23%	27%	100%	N=192
Manufacturing	10%	26%	27%	37%	100%	N=195
Nonprofit or government	46%	29%	16%	8%	100%	N=130
Products and services	25%	33%	23%	19%	100%	N=441
Other industry	_	_	_	_	_	N=5

Table 58. Industry Group, by Co	ompany Size <sup>a, b</sup>
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<sup>a.</sup>  $\chi^2$  = 239.18; df =24; p < .05.

<sup>b.</sup> Percentage of cases in a row.

Table 54. Company Organizational Goal Group				
	Percentage of respondents			
	N=2,367			
Planning for growth	34%			
Conservative	33%			
Recovering	33%			
Total	100%			

#### Table 59. Company Organizational Goal Group<sup>a</sup>

a. Based on K-Means cluster analysis of company organizational goals.

#### Table 60. Company Organizational Goal Group<sup>a</sup> Characteristics

	Planning for growth		Conservative		Recovering	
	2009	2010	2009	2010	2009	2010
	N=794	N=794	N=683	N=689	N=792	N=791
Improve performance or productivity	88%	92%	41%	48%	79%	84%
Improve customer service	84%	89%	17%	22%	17%	24%
Reduce costs	78%	73%	22%	14%	89%	76%
Overcome economic challenges	67%	61%	27%	16%	77%	67%
Complete or integrate a merger	20%	20%	11%	7%	13%	16%
Expand geographically	39%	50%	18%	28%	9%	18%
Diversify the organization	37%	44%	19%	24%	18%	21%
Expand customer base	83%	91%	39%	51%	22%	37%
Other goals	3%	4%	12%	11%	4%	6%

a. Based on *k*-means cluster analysis of company organizational goals.

	Planning for growth	Conservative	Recovering	Total	
Consulting	30%	50%	20%	100%	
Energy or utilities	23%	20%	56%	100%	
Finance or accounting	31%	36%	32%	100%	
Health care or pharmaceutical	38%	24%	37%	100%	
High technology	37%	35%	29%	100%	
Manufacturing	35%	17%	48%	100%	
Nonprofit or government	22%	43%	35%	100%	
Products and services	38%	27%	36%	100%	
Other industry <sup>c</sup>	—	—	_		

Table 61. Company Goal Group, By Industry Group<sup>a, b</sup>

a.  $\chi^2$  = 131.27; df = 16; p < .05. b. Percentage of cases in a row. c. N = 7.

#### Table 62. Partner School Tier Group<sup>a</sup>

	Percentage of respondents
	N=2,367
First tier	33%
Second tier	17%
Third tier	50%
Total	100%

a. Based on average media rankings of business schools' full-time MBA programs across Business Week, Financial Times, and US News & World Report.

Table 63. Company Size by Partner School Tier Group<sup>a</sup>

	First tier Second tier		Third tier
	N=584	N=311	N=941
Fewer than 100 employees	25%	26%	33%
100 to 999 employees	18%	26%	34%
1,000 to 9,999 employees	21%	18%	21%
10,000 or more employees	35%	30%	12%
Total	100%	100%	100%

a.  $\chi^2 = 146.92$ ; df = 6; p < .05.

# **Appendix A: Survey Participants**

# **Participating Schools**

(Sorted by university name)

# Α

ALBA Graduate Business School American University, Kogod School of Business Arizona State University, W.P. Carey School of Business ASEBUSS - Institutul de Administrare a Afacerilor Athens University of Economics and Business Auburn University, College of Business

### B

Babson College, F.W. Olin Graduate School of Business Baruch College, City University of New York, Zicklin School of Business Baylor University, Hankamer School of Business Bentley University, Elkin B. McCallum Graduate School of Business Binghamton University—State University of New York, School of Management Boston University, Boston University School of Management

# С

Carnegie Mellon University, Tepper School of Business Case Western Reserve University, Weatherhead School of Management Centre Franco-Vietnamien de Formation à la Gestion (CFVG) CENTRUM Católica CETYS Universidad Mexico, Graduate Programs in Administration and Business China Europe International Business School (CEIBS) Chulalongkorn University, Sasin Graduate Institute of Business Administration Clarkson University, School of Business College of William & Mary, Mason School of Business Concordia University, John Molson School of Business Cornell University, S. C. Johnson Graduate School of Management

### D

DePaul University, Charles H. Kellstadt Graduate School of Business Drexel University, LeBow College of Business Duke University, The Fuqua School of Business

#### Ε

EGP - University of Porto Business School Embry-Riddle Aeronautical University, College of Business EMLYON Business School Emory University, Goizueta Business School Erasmus University, Rotterdam School of Management ESCA School of Management

Escuela de Alta Dirección y Administración (EADA) Escuela Superior Politécnica Del Litoral (ESPOL), ESPAE Graduate School of Management European School of Management and Technology (ESMT)

### F

Florida International University, College of Business Administration Fondazione ISTUD per la Cultura d'Impresa e di Gestione Fudan University, School of Management FUNDESEM Business School

# G

George Washington University, GW School of Business Georgetown University, McDonough School of Business Georgia Institute of Technology, Georgia Tech College of Management GISMA Business School Grenoble Graduate School of Business (Grenoble Ecole de Management)

# Η

HEC Paris Holy Spirit University of Kaslik, Faculty of Business and Commercial Sciences Hong Kong University of Science and Technology, The HKUST Business School

# I

IAE Business School ICFAI Business School (IBS<sup>®</sup>) IESA - Instituto de Estudios Superiores de Administración IMD (International Institute for Management Development) INCAE Business School Indian Institute of Foreign Trade (IIFT) Indiana University, Kelley School of Business (Bloomington) INSEAD Institute of International Business Education (Институт международного бизнес образования) Instituto Panamericano de Alta Dirección de Empresa (IPADE), IPADE Business School International Management Institute (MIM-Kyiv) Iowa State University, College of Business IPAM - Marketing School of Business

# Κ

KAIST College of Business Kennesaw State University, Michael J. Coles College of Business Koç University, Graduate School of Business

### L

Lahore University of Management Sciences (LUMS), Suleman Dawood School of Business (SDSB) Louisiana State University, LSU E. J. Ourso College of Business, Flores MBA Program Loyola University Chicago, Graduate School of Business

### Μ

MIB School of Management

Michigan State University, The Eli Broad Graduate School of Management

MIRBIS - Moscow International Higher Business School (Московская международная высшая школа бизнеса «МИРБИС»)

Moscow State University, Graduate School of Business Administration

### Ν

Nanyang Technological University, Nanyang Business School New Jersey Institute of Technology, NJIT School of Management New York University, Leonard N. Stern School of Business North Carolina State University, Jenkins Graduate School of Management Northeastern University, Graduate School of Business Administration North-West University, Mafikeng Campus, Graduate School of Business and Government Leadership Northwestern University, Kellogg School of Management

# Ρ

Pace University, Lubin School of Business Peking University, Guanghua School of Management Pepperdine University, Graziadio School of Business and Management Portland State University, School of Business Administration Purdue University, Krannert School of Management

### R

Radford University, College of Business & Economics
Rice University, Jones Graduate School of Business
Rutgers, the State University of New Jersey, Rutgers Business School, MBA in Professional Accounting Program
Rutgers, the State University of New Jersey, Rutgers Business School, MBA Program

# S

Sabanci Universitesi, Faculty of Management Sacred Heart University, John F. Welch College of Business Saint Mary's University, Sobey School of Business San Francisco State University, College of Business Sarajevo Graduate School of Business Shanghai Jiao Tong University, Antai College of Economics and Management Simmons College, Simmons School of Management South China Agricultural University, Business Studies Southern Methodist University, Cox School of Business State University of New York at Oswego, SUNY OSWEGO School of Business Sun Yat-sen University, School of Business

#### T

T.A. PAI Management Institute (TAPMI) Temple University, Fox School of Business and Management Texas A & M University, Mays Business School Texas Christian University, M.J. Neeley School of Business Thunderbird School of Global Management Tulane University of Louisiana, A.B. Freeman School of Business

#### U

U21Global Universidad del Norte, School of Business Universidad del Rosario, Facultad de Administración Università Commerciale Luigi Bocconi, SDA Bocconi School of Management University at Buffalo/State University of New York, School of Management University College Dublin, Michael Smurfit Graduate School of Business University of Alabama, Manderson Graduate School of Business University of Alberta, School of Business University of Arkansas, Favetteville, Sam M. Walton College of Business University of British Columbia, Sauder School of Business University of California, Davis, Graduate School of Management University of California, Irvine, the Paul Merage School of Business University of California, Riverside, A. Gary Anderson Graduate School of Management University of California, San Diego, the Rady School of Management University of Cambridge, Judge Business School University of Cape Town, UCT Graduate School of Business University of Cincinnati, College of Business University of Connecticut, School of Business University of Denver, Daniels College of Business University of Edinburgh Business School University of Florida, Hough Graduate School of Business at the Warrington College of Business Administration University of Georgia, Terry College of Business University of Greenwich Business School University of Houston, University Park, C.T. Bauer College of Business University of Illinois at Urbana-Champaign, College of Business University of Iowa, Henry B. Tippie School of Management University of Kentucky, Carol Martin Gatton College of Business and Economics University of Leeds, Leeds University Business School University of Liverpool, Management School University of Massachusetts Amherst, Isenberg School of Management University of Melbourne, Melbourne Business School University of Minnesota, Carlson School of Management University of Missouri-Columbia, Robert J. Trulaske, Sr. College of Business University of Missouri-St. Louis, College of Business Administration University of Navarra, IESE Business School University of New South Wales, Australian School of Business, AGSM MBA Programs University of North Carolina at Chapel Hill, Kenan-Flagler Business School University of North Texas, College of Business

University of Notre Dame, Mendoza College of Business

University of Oklahoma, Price College of Business University of Pittsburgh, Joseph M. Katz Graduate School of Business University of Regina, Kenneth Levene Graduate School of Business University of Rochester, Simon Graduate School of Business University of San Diego, School of Business Administration University of San Francisco, School of Business and Professional Studies University of South Florida, College of Business University of Southern California, USC Marshall School of Business University of St. Thomas - Minnesota, Opus College of Business University of Texas at Dallas, School of Management University of Texas at San Antonio, College of Business University of the Pacific, Eberhardt School of Business University of the Witwatersrand, Wits Business School University of Toronto, Rotman School of Management University of Virginia, Darden School of Business University of Warwick, Warwick Business School University of Western Sydney, College of Business University of Wisconsin-Madison, Wisconsin School of Business University of Wisconsin-Milwaukee, Sheldon B. Lubar School of Business

#### V

Vanderbilt University, Owen Graduate School of Management Vlerick Leuven Gent Management School

#### W

Wake Forest University School of Business Washington State University, College of Business Washington University in St. Louis, Olin Business School Wayne State University, School of Business Administration West Virginia University, College of Business and Economics Willamette University, Atkinson Graduate School of Management

#### **Participating Companies**

"Bank" Kiev 004 GmbH 3i Group plc 3M Argentina S.A.C.I.F.I.A. 3M Company A.T. Kearney, United Kingdom A.T. Kearney, Inc. AAFES AARM Corporation Aaron's Sales and Lease Abbott Laboratories USA Abbott Laboratories Venezuela Academy for Academic Leadership Acadian Asset Management Accenture Access Marketing Accretive Solutions Ace Hardware Corp. Aceros Arequipa SA ACI Worldwide ACNeilsen ACNielsen S.A. A-Connect Acorn Research LLC Acquis Consulting ACTE Inc. Adavana AdChina Adecco, Greece Adecco, Perú Adecco, Guatemala Adidas Group Adidas Singapore Pte. Ltd. ADP Europe Advance Finance PCL Advanced Sterilization Products Advantage Business Media Aegon USA Aerojet Aeropuertos Argentina 2000 S.A. AeroSat AeroStrategy Aerotek **AES** Corporation AFG AGA Medical Corporation

AGA Medical Corporation/Amplatzer Products AGC Automotive Europe Agilent Technologies China Agilent Technologies US AHP Selection Air Products & Chemicals UK Air Products & Chemicals, Inc. AirTran Airways AIT Worldwide Logistics **AK Systems** Akcros Chemicals Aksigorta Alberto-Culver Alcoa Inc. Aleutian Capital Partners Alice Ferguson Foundation Allergan, Inc. Allied Health & Rehabilitation Allstate Corporation/Allstate Investments LLC Allstate Insurance Company Alogient Alpha Plan Consultants AlpInvest Partners N.V. Alstom Transport Alternative Energy Systems Consulting, Inc. (AESC) Alvarez & Marsal Alvin Ailey American Dance Theater Amazon.com, Inc. Amcor Global AMDOCS American Airlines American Association of Critical-Care Nurses American Cancer Society American Century Investments American Express American Red Cross of Greater Chicago American Woodmark AmericanWest Bank Ameriflight Amgen Amoena USA Corporation Amos Amatini Management Consulting Amphenol-Aerospace Amstar Group, LLC Amtrak Amylin Pharmaceuticals

Anadarko Anheuser-Busch, Inc. Anklesaria Group Anteater Web Design & Marketing Inc. ANZ Bank AOL Apollo Global Apple Europe Ltd. Apple Growth Partners Applied Materials, Inc. Aramco ArcelorMittal Archer Daniels Midland ARES Systems Group Arizona State University, West Campus Arkansas Best Corporation Artemis Advisors Arthur D. Little ArvinMeritor, Inc. ASAC Pharma ASAP Ashland Asia Invest Asklepios International Aspen Advisors, LP Assante Wealth Management Assay Designs, Inc. Assessment Compliance Group, Inc. Associated Business Advisors, Inc. AstraZeneca, Venezuela S.A AstraZeneca, Mexico AstraZeneca, Romania AT&T. Inc. **ATB** Financial Atento Athenian Brewery S.A. Atradius Audit Commission Auditoria Uninorte Avanceon Avascent Group Avaya Inc. AWISCO AXA Advisors, LLC AXA Group, The Bacardi USA Baillie Gifford Bain & Company Inc., Argentina Bain & Company Inc., China

Bain & Company Inc., Spain Bain & Company Inc., UAE Bain & Company Inc., USA Bajaj Auto. Ltd. Baker Tilly Banamex Banc of America Community Development Corporation Banca IMI Banca Transilvania Banco Federal Bank of America Bank of New York Mellon, The Banpu Public Company Limited Banque pour le Commerce Exterieur Lao (BCEL) Barclays Global Investors Barclays Wealth Barco Bard Access Systems Baxter Healthcare Corporation Bayer AG Bayer Business Services BB&T BBVA Group Spain BBVA New York BDO Seidman, LLC Bearing Point Beaulieu International Group Bekaert Bell Aliant Bell Helicopter Textron Bellew BellSouth Belo Corporation Belt Harris & Associates Bertelsmann Best Buy Canada Ltd. Best Buy Company, Inc. Beutum Bevington Consulting Pty Ltd. **BiBimBap** LLC BioEnterprise Biogen Idec BISA Bismarck Airport Blackbaud Blackethouse Group, The Blinds to Go Blockbuster BLT

Blue Cross Blue Shield of MA Blue Cross Blue Shield of Texas Blue Shield of California BlueCross BlueShield of North Carolina BlueGate Partners, LLC **BMO** Capital Markets **BMO** Financial Group **BNP** Paribas Bangkok **BNP** Paribas France BNY Mellon **BNY Mellon CIS** BOC Pakistan Limited Bodaclick Boehringer Ingelheim RCV GmbH & Co KG Vienna Sucursala Bucuresti Boeing Company Boeing Company, Seal Beach Boeing Company, Space Station Booz & Company Australia Booz & Company USA Booz Allen Hamilton **Bophelong Hospital** Bosch Bosch China Boston Consulting Group, The Boston Scientific Belgium Boston Scientific USA BottomLine Technologies **BP** Americas **BP** Global BPCE Brandes Investment Partners, L.P. Bravo! Vail Valley Music Festival BRD Group Societe Generale Bridgepoint Education **Brighton** Jones Brisa-Kocaeli Bristol-Myers Squibb Mexico Bristol-Myers Squibb USA British American Tobacco Broadridge Brocade Communications Systems, Inc. Brock, Schechter & Polakoff, LLP Brown-Forman Brunswick Corporation BTS Budget Rent a Car of Atlanta BuildSite, LLC

Business First, Baton Rouge Businesses United in Investing, Lending and Development Buttonwood Group, The C&C Research C. R. Bard Inc. Cablevision Cadbury Greece Cadbury Venezuela Calderos & Control Cia. Ltda California Capital Financial Development Corporation Calise & Co. CalPERS Cambridge and Associates LLC Cameron Camp HorizonsVa Campbell Alliance Campbell Soup Company Canada Business Canada Export Centre Canadian Air Transport Security Authority (CATSA) Canadian Environmental Technology Advancement Corporation West Canadian Natural Canadian Tire Canfor Pulp Limited Partnership (CPLP) Canyon Creek Development Capital One Carga Directa S.A. Cargill, Inc. Carlisle Communications Carol Corporation Carpatcement Holding CARQUEST Canada CARSTAR Automotive Canada Carter Catalyst Online Catholic Relief Services **CB** Richard Ellis CBS CCS Companies, The CCS-Inc. **CDI** Corporation CDM Cecosami Pre Prensa e Impresion Digital SA CED Cedar Riverside People's Center, The Cegedim Romania Celanese

Celerant Consulting CeleriTech Solutions CEMEX Center for Computer Resources Centers for Disease Control and Prevention (CDC) Central Depository Company Central LTDA Central Retail Corporation Ltd. Central Transport, Inc. Ceramica SA Iasi **CETYS** Universidad **CEVA** Logistics Champion Recruiting Associates Charko Investments Ltd. Charles Schwab & Co., Inc. Chatelaine CHEP Chevron Corporation Chic Group CHIIC China Asset Management Co., Ltd. China Daily CHM Choral Arts Chronim Chubb & Son Federal Insurance Group Chubb Insurance Company of Europe France Church & Dwight Co., Inc. CIBA VISION CIBC CIGNA Cincinnati Children's Hospital Medical Center Cintas Corporation Cisco Systems, Inc. **CIT** Aerospace CITI (Consumer & Corporate Center) Citi China Citi UK Citi USA Citi Venezuela Citibank A.S. Citibank N.A. Citigroup Citigroup, Interactive Marketing & Services City Administration Directorate of Culture City of Denver, Workforce Youth Services City of Kissimmee City of New York Office of Management and Budget

CKF Inc. Clear Customer Service Cleveland Clinic, The Clifton Group, The Clifton Gunderson Clinica Nuestra Señora de la Paz CMS Consulting CNH Canada Ltd. Coats Group, Inc. Coca Cola Company, Istanbul Coca Cola Enterprises Coca Cola FEMSA Coca-Cola Bottling Co. of New York, Inc. Coca-Cola China Coca-Cola Company COFIDE Colgate-Palmolive Company Colgate-Palmolive China College Pro Coller Capital Comcast Computec S.A. Conectividad Laboral Congressional Budget Office Connolly ConocoPhillips Constellation Brands, Inc. ConStruct, Inc. Consulting & Development Services Consultoría y Capacitación Tributaria Consumers' Co-operative Refineries Limited Contango Capital Continental Airlines Corby Distilleries Limited Corning Incorporated Corporacion Club el Nogal Corporación para el Desarrollo de las Microempresas Corporate Executive Board Corporate F.A.C.T.S. Corrigo Solutions Council of the Americas Covance Laboratories Ltd. Cox Communications CP Group, China CPG Consultores Credit Suisse Credit Suisse Holt Crown Castle USA CSAV

CSAV Group China CSC (formerly Computer Sciences Corporation) CSC France CSX Transportation, Inc. **CTPartners** Cummins China Cummins Inc. **Customer Integrated Solutions** Dae Advertising DAI Daiichi Sankyo, Inc. Daimler Financial Services Dalberg Global Development Advisers Dallas Dodge Chrysler Jeep Dan Cooper Media Strategies Darden Restaurants Data Communication S.A Datatrade SAC David Langdon DCAA DDB Worldwide Dealer Tire dealReporter Decision Resources Dee's Training (Pty) Ltd. DeLap White Caldwell & Croy, LLP Dell Inc. Delo Logistic Deloitte & Touche Deloitte & Touche LLP Deloitte & Touche LLP-ERS Los Angeles Deloitte Canada Deloitte Consulting, Los Angeles Deloitte Consulting, New York Deloitte Consulting Canada Deloitte Consulting USA Deloitte Development LLC Delphi Delta Air Conditioning Services Delta Air Lines Department of Audits and Accounts, Georgia, The Department of Local Government and Traditional Affairs Descon Chemicals Ltd. Deutsche Bank DFAS DHL DHL Russia Diamond Management & Technology Consultants,

Inc. Diaverum Digital Prospectors Corp. Digital Surgeons LLC DIRECTV, Inc. Discovery Communications, LLC DISH Network Dismoda Internacional S.A. **Diversified Credit Investments** Dixon Hughes PLLC DMT Dockside Marine Supply Doe Run Company, The Dole Foods Dongguan Computing Centre Donnelly-Boland and Associates Dow Chemical (China) Co., Ltd. Dow Chemical Company, The Downing Teal del Peru Doxus Dr. Bjørn Johansson Associates AG Dr. Reddy's Laboratories Ltd. DRS Technologies, Inc. DTE Energy Duff and Phelps France Duff and Phelps USA Duke Energy Duke Management Company Duke University Dumak Industries Dun & Bradstreet DuPont DuPont de Nemours International SA E. & J. Gallo Winery Earth Friendly Chemicals Earth Tech (Tyco International) Eastman Chemical Company Eaton Corporation EBRD EchoStar Technologies Ecolab Inc. EcoMaids Eczacibasi Ilac Edelnor Editrice La Stampa EDMC Online Higher Education EDS Education Pioneers EF Education First

2010 Data Report

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# Authorship

The following individual made significant contributions to the concept, design, analysis, and interpretation of data and the drafting/revising of the manuscript for intellectual content:

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in this extensive research ensures the continued availability of comprehensive statistics on the demand for business graduates.

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