



C O R P O R A T E

# Recruiters Survey

## 2011 General Data Report

The Corporate Recruiters Survey is a product of the Graduate Management Admission Council® (GMAC®), a global nonprofit education organization of leading graduate business schools and the owner of the Graduate Management Admission Test® (GMAT®). The GMAT exam is an important part of the admissions process for more than 5,000 graduate management programs around the world. GMAC is dedicated to creating access to and disseminating information about graduate management education; these schools and others rely on the Council as the premier provider of reliable data about the graduate management education industry. This year, GMAC partnered with the European Foundation for Management Development (EFMD) and MBA Career Services Council (MBA CSC) in developing questions for the survey and increasing business school participation worldwide.

EFMD is an international membership organization based in Brussels, Belgium. With more than 650 member organizations from academia, business, public service, and consultancy in 75 countries, EFMD provides a unique forum for information, research, networking, and debate on innovation and best practice in management development. EFMD is recognized globally as an accreditation body of quality in management education and has established accreditation services for business schools and business school programs, corporate universities, and technology-enhanced learning programs.

The MBA CSC is an international professional association representing individuals in the field of MBA career services and recruiting. The MBA CSC provides a forum for the exchange of ideas and information and addresses issues unique to the needs of MBA career services and recruiting professionals. MBA CSC also provides professional development and networking opportunities for its members and develops and promotes its *Standards for Reporting MBA Employment Statistics*.

## Contents

<b>INTRODUCTION .....</b>	<b>1</b>
<b>OVERALL SUMMARY OF SURVEY RESULTS .....</b>	<b>2</b>
Key Findings .....	2
Business Outlook .....	3
Recruitment Strategies .....	3
Job Opportunities by Candidate Type .....	6
Demand for New Hires .....	6
Job Areas and Position Levels .....	7
Compensation.....	11
Characteristics of 2010 Hires With MBA Degrees.....	13
Primary Traits and Abilities Sought in MBA Candidates.....	14
Employer Satisfaction With MBA Employees .....	16
Why Employers Do Not Hire MBA Graduates.....	16
<b>METHODOLOGY .....</b>	<b>17</b>
Sample Selection.....	17
Survey Administration.....	17
Data Analysis .....	18
Research Limitations .....	20
Participant Profile.....	20
<b>APPENDIX A: SURVEY PARTICIPANTS.....</b>	<b>27</b>
Participating Schools.....	27
Participating Companies.....	31
<b>CONTACT INFORMATION.....</b>	<b>42</b>
Acknowledgements .....	42
How to Participate in the 2012 Corporate Recruiters Survey .....	43



## Introduction

The Graduate Management Admission Council® (GMAC®), in cooperation with MBA Career Services Council and EFMD, is pleased to present the results of the 2011 Corporate Recruiters Survey, the tenth annual survey of business graduates' employers. The primary purposes of this study are to examine the job market for graduates from MBA and other specialized master-level programs in business and management, to identify employer needs and expectations and their evolution over time, and to provide employers with useful statistics on recruitment methods, compensation packages, and retention rates. The survey results, which are based on responses from 1,509 employers in 51 countries, can be used by—

- Individuals in the graduate management education community, including business school professionals, graduate business students, and prospective students, to gauge the job market and better understand employer expectations;
- Employers of business graduates to develop their hiring plans and benchmark their practices against hiring practices of similar organizations; and
- Career management professionals at business schools to better manage student expectations and employer relationships.

This *Comprehensive Data Report*, which is available exclusively to participating schools and employers, is part of the 2011 Corporate Recruiters Survey report set. The content of this report consists primarily of tables presenting survey responses by company characteristics that determine recruitment practices. The text that accompanies each major section of the report highlights key findings. The tables, however, are not comprehensively discussed. The reader should note that where there is a reference to 2010 and 2011, 2010 refers to actual hiring data and 2011 to anticipated hiring data.

Other publications in the set include:

- The *Corporate Recruiters Survey 2011 Survey Report*—a publicly released executive report that summarizes the overall significant findings and implications, including year-to-year trends.
- A complimentary interactive *School Benchmarking Report* for participating schools that compares aggregated responses of employers that work with a particular participating school against aggregated responses of other employers.

One hundred twenty-seven graduate business schools facilitated the administration of this survey either by submitting employer contact information for companies that hire their graduates or by administering the survey using their internal resources.

GMAC would like to thank MBA Career Services Council and EFMD for their contributions to the questionnaire design and school recruitment for this 2011 Corporate Recruiters Survey. GMAC would also like to thank all the schools and employers that participated. Without you, this report would not have been possible.

## Overall Summary of Survey Results

This section of the report presents an overall summary of the 2011 Corporate Recruiters Survey data. The objective of this section is to describe the overall feedback of participating employers on the recruitment and evaluation of business graduates and professionals with graduate management degrees. A detailed participant profile can be found in the *Methodology* section of this report.

### Key Findings<sup>1</sup>

- The majority of respondents—72 percent—expect that their company business will improve in 2011. With a primary focus on improving performance and productivity, 58 percent of participating companies, down from 60 percent in 2010, plan to expand their customer base in 2011.
- Employee referrals (76%) top the list of strategies companies use to find new talent. Two in three firms (69%) recruit graduate business school students on campus. Recruiting expenditures are expected to stay the same (32%) or increase (42%) in 2011.
- Seventy percent of participating organizations, 15 percent more than last year, plan to hire recent MBA graduates in 2011, filling an average of twelve vacancies per company. Companies cited lack of job openings (41%) as a primary reason they did not hire recent MBA graduates in 2010.
- Marketing or sales (43%) followed by finance other than investment banking (38%) are top areas of demand for recent MBA graduates. More than one-third of participating employers (40%) also planned to hire Master in Management graduates for marketing and sales positions, and graduates with specialized master's in business degrees appeared to have more opportunities in information technology (32%) and marketing and sales (32%) than in other fields.
- Half of participants reported that they expect no change in 2011 annual base salaries for recent graduates from MBA, Master in Management, Master in Accounting and other specialized master's programs compared with 2010 salaries.
- While the majority of MBA employers focused their recruitment efforts on full-time program graduates, more than half (56%) employ part-time MBA program graduates.
- The vast majority of employers seek the following knowledge, skills, and abilities in new MBA hires: communication skills (86%); professionalism (78%); initiative and integrity (77%); motivation (76%) and ability to deal effectively with pressure and unexpected obstacles (75%). Almost all employers (99%) report satisfaction with their MBA employees, including 79 percent that are very or extremely satisfied.

---

<sup>1</sup> Note: Data for “Other” responses are not included in the analysis presented in this report. Consequently, percentages will not match those presented in the *Corporate Recruiters Survey 2011 Survey Report* in some instances.

## Business Outlook

**Table 1. Overall Company Organizational Goals in 2010 and in 2011**

	2010	2011
	N=2,194	N=1,460
Improve performance or productivity	76%	71%
Expand customer base	60%	57%
Launching new product(s) services <sup>a</sup>	—	49%
Reduce costs	57%	49%
Improve customer service	46%	45%
Expand geographically	32%	39%
Overcome economic challenges	49%	35%
Diversify the organization	30%	31%
Complete or integrate a merger	15%	17%

<sup>a</sup> new category added to this year's survey

## Recruitment Strategies

**Table 2. Company Recruitment Strategies**

	Percentage of respondents
	N=1,485
Employee referrals	76%
Company website for job postings and/or resume submissions	76%
On-campus recruitment of graduate business school students:	69%
For full-time job opportunities	58%
For internships	51%
Online job search engines or job boards.	64%
Organize or participate in career fairs	58%
Networking events	46%
Recruitment agencies or executive recruiters	46%
Social media including sourcing and advertising	35%
Sponsorship of current employees to attend graduate business school	33%
Employ graduate business school students as interns without actively recruiting current students to be interns.	27%
Job announcements in print	26%
Work with professional associations to have access to their candidate database.	25%

**Table 3. Change in Recruiting Expenditures**

	<b>2009–2010</b>	<b>2010–2011</b>
	N=1,259	N=1,248
Increase	38%	42%
Decrease	15%	8%
No change	28%	32%
Don't know	18%	17%

**Table 4. Change in Average Recruiting Cost Per New MBA Graduate Hire Between 2009 and 2010**

	Percentage of Respondents
	N=836
Increased	23%
Decreased	7%
No change	34%
Did not hire recent MBA graduates in 2009	5%
Don't know	31%

**Table 5. Average Number of Schools Used for On-Campus Recruitment, MBA Candidates**

	<b>2010 (actual)</b>	<b>2011 (expected)</b>
Valid N	N=489	N=474
Mean	8.4	9.3
Median	5.0	5.5

**Table 6. Factors Considered Most Important When Selecting Schools From Which to Recruit Graduate Business School Students**

	Percentage of respondents
	N=523
Quality of the students	72%
Past experience at the school	48%
Existing relationships at the school	39%
School ranking	37%
Influence of alumni working at your company	31%
Depth of the talent pool	28%
Global recognition of the business school	26%
Location of school	25%
Quality of the curriculum	25%
Retention history of past hires	24%
Local reputation	16%
Offer or hiring yield	14%
Flexibility of students (willingness to relocate)	14%
Admissions standards of the school	12%
Salary expectations of graduating students	12%
Quality of the faculty	10%
Quality of the career services office	9%
International diversity of the class	9%
School accreditation	9%
Ethnic diversity of the class	7%
Demand for recent graduates from the school	3%

**Table 7. Types of Social Media Platforms Used**

	Percentage of respondents
	N=1,033
LinkedIn	77%
Facebook	66%
Twitter	50%
YouTube	23%
Myspace	2%
Ning	1%

**Table 8. Company Use for Social Media Channels**

	Percentage of respondents
	N=1,039
Strengthen the company brand	71%
Improve/maintain external communication	62%
Advertise jobs	48%
Market products/services	47%
Identify prospective job candidates	44%
Keep up with the industry	43%
Monitor company reputation	36%
Verify job applicant information	18%

**Table 9. Recruitment or Employment of MBA Candidates, by Program Type, or Sponsorship of Current Employees to Attend MBA Programs**

	Full Time, MBA	Part-Time, MBA	EMBA	Online
	N=849	N=844	N=847	N=843
Actively recruit	79%	31%	21%	9%
Employ	74%	53%	41%	18%
Sponsor current employees to attend	15%	25%	21%	10%
None of the above	10%	34%	43%	74%

## Job Opportunities by Candidate Type

### Demand for New Hires

**Table 10. Job Candidates Companies Hired in 2010 and Plan to Hire in 2011**

	2010	2011
	N=1,401	N=1,339
Recent MBA graduates	62%	67%
Recent Master in Management graduates	18%	22%
Recent Master of Accounting graduates	18%	21%
Other specialized master's in business graduates	35%	38%
Nonbusiness master-level graduates	31%	35%
Recent graduates with a bachelor's degree	55%	56%
Experienced direct-industry hires	58%	62%
No plans to hire any of the above	8%	4%

**Table 11. Means & Medians for 2010 Actual Hires and 2011 Projected Hires per Employer, by Candidate Type**

	2010		2011	
	Mean	Median	Mean	Median
Recent MBA graduates	11.8	3.5	11.7	5.0
Recent Master in Management graduates	7.0	2.0	8.4	4.5
Recent Master of Accounting graduates	14.1	2.0	16.4	2.0
Other specialized master's in business graduates	14.4	3.0	15.7	5.0
Recent nonbusiness master-level graduates	12.5	3.0	16.6	4.0
Recent graduates with a bachelor's (or first university) degree	41.0	5.0	46.4	8.0
Experienced direct-industry hires	90.6	5.0	62.6	5.0

## Job Areas and Position Levels

**Table 12. Job Areas for Which Employers Plan to Hire Recent Graduates in 2011**

	MBA	Master in Management	Master of Accounting	Other specialized master's in business	Disciplines other than business
	N=729	N=226	N=220	N=422	N=378
Accounting	23%	23%	71%	20%	13%
Consulting	30%	31%	17%	23%	24%
Business development	36%	31%	11%	24%	19%
Finance (investment banking)	15%	18%	15%	13%	10%
Finance (other)	38%	29%	42%	26%	16%
General management	30%	36%	11%	19%	20%
HR/organization management	16%	28%	9%	22%	21%
Information technology/MIS	16%	19%	7%	32%	30%
Marketing/sales	43%	40%	10%	32%	26%
Operations and logistics	29%	35%	12%	30%	30%
Other job areas	15%	24%	15%	32%	46%

**Table 13. Job Levels for Which Employers Plan to Hire Recent Graduates in 2010**

	MBA	Master in Accounting	Master in Management	Other specialized master's in business	Disciplines other than business
	N=725	N=218	N=223	N=421	N=376
Entry level	50%	67%	60%	55%	66%
Mid-level	66%	52%	56%	60%	59%
Senior level	18%	18%	21%	24%	18%
Executive level	7%	9%	11%	11%	9%

**Table 14. Position Levels Within Job Areas for Which Employers Plan to Hire Recent MBA Graduates in 2011**

	Position level per job area <sup>a</sup> .			
	Entry level	Mid-level	Senior level	Executive level
Accounting	58%	71%	24%	12%
Consulting	47%	71%	22%	10%
Business development	44%	75%	26%	12%
Investment banking	55%	68%	29%	16%
Finance other than investment banking	51%	73%	19%	9%
General management	39%	82%	24%	10%
HR or organization management	53%	74%	35%	19%
Information technology or MIS	51%	75%	22%	12%
Marketing or sales	50%	71%	22%	8%
Operations and logistics	45%	74%	24%	9%
Other job areas	51%	72%	23%	12%

a. Percentage of cases in a row.

**Table 15. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Master of Accounting Graduates in 2011**

	Position level per job area <sup>a</sup> ,			
	Entry level	Mid-level	Senior level	Executive level
Accounting	70%	51%	19%	10%
Consulting	76%	51%	22%	16%
Business development	67%	67%	38%	29%
Investment banking	69%	50%	34%	22%
Finance other than investment banking	61%	57%	22%	12%
General management	67%	63%	33%	21%
HR or organization management	68%	58%	47%	26%
Information technology or MIS	67%	53%	27%	20%
Marketing or sales	64%	55%	32%	18%
Operations and logistics	68%	52%	32%	12%
Other job areas	73%	52%	24%	24%

a. Percentage of cases in a row.

**Table 16. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Master of Management Graduates in 2011**

	Position level per job area <sup>a</sup> ,			
	Entry level	Mid-level	Senior level	Executive level
Accounting	63%	57%	25%	20%
Consulting	70%	54%	23%	11%
Business development	65%	62%	25%	14%
Investment banking	59%	51%	37%	20%
Finance other than investment banking	66%	57%	25%	12%
General management	57%	60%	27%	14%
HR or organization management	67%	64%	26%	16%
Information technology or MIS	57%	59%	30%	14%
Marketing or sales	63%	57%	26%	18%
Operations and logistics	62%	60%	21%	13%
Other job areas	57%	62%	32%	21%

a. Percentage of cases in a row.

**Table 17. Position Levels Within Job Areas for Which Employers Plan to Hire Recent Other Specialized Master's in Business Graduates in 2011**

	Position level per job area <sup>a</sup> ,			
	Entry level	Mid-level	Senior level	Executive level
Accounting	52%	65%	33%	14%
Consulting	58%	65%	28%	13%
Business development	56%	64%	31%	19%
Investment banking	68%	53%	34%	23%
Finance other than investment banking	55%	66%	30%	12%
General management	62%	63%	33%	20%
HR or organization management	60%	66%	35%	23%
Information technology or MIS	57%	62%	29%	15%
Marketing or sales	55%	56%	32%	19%
Operations and logistics	62%	64%	31%	20%
Other job areas	61%	62%	23%	16%

a. Percentage of cases in a row.

**Table 18. Position Levels Within Job Areas for Which Employers Plan to Hire Recent NonBusiness Master-Level Graduates in 2011**

	Position level per job area <sup>a</sup> ,			
	Entry level	Mid-level	Senior level	Executive level
Accounting	76%	58%	24%	18%
Consulting	68%	58%	24%	12%
Business development	68%	70%	27%	21%
Investment banking	78%	41%	30%	24%
Finance other than investment banking	75%	56%	28%	21%
General management	67%	74%	34%	21%
HR or organization management	70%	70%	30%	20%
Information technology or MIS	72%	64%	23%	14%
Marketing or sales	71%	62%	24%	14%
Operations and logistics	68%	66%	23%	14%
Other job areas	67%	58%	20%	13%

a. Percentage of cases in a row.

## Compensation

**Table 19. Expected Starting Annual Salary for New Professional Hires From MBA, Nonbusiness Master's and Bachelor's Degree Programs, 2007–2011, in US Dollars**

	2007	2008	2009	2010	2011
Recent MBA graduates	N=109	N=558	N=417	N=390	N=300
Mean	\$80,452	\$83,541	\$79,936	\$80,508	\$85,854
Median	\$85,000	\$89,621	\$88,000	\$87,500	\$90,000
Nonbusiness master-level graduates	N=33	N=232	N=178	N=169	N=106
Mean	\$62,515	\$55,877	\$60,815	\$55,580	\$58,382
Median	\$60,000	\$55,000	\$65,000	\$60,000	\$60,000
Recent graduates with a bachelor's degree	N=54	N=418	N=431	N=390	N=265
Mean	\$43,817	\$46,845	\$42,598	\$41,860	\$42,859
Median	\$43,500	\$47,000	\$45,000	\$45,000	\$45,000

**Table 20. Expected Starting Annual Salary for New Professional Hires From Other Master's Programs in Business and Direct-Industry, 2008–2011, in US Dollars**

	2008	2009	2010	2011
Recent Master in Management graduates	N=117	N=78	N=96	N=61
Mean	\$62,528	\$58,808	\$50,478	\$44,838
Median	\$65,000	\$65,000	\$52,056	\$48,783
Other specialized master's in business graduates	N=204	N=207	N=241	N=123
Mean	\$61,969	\$59,509	\$55,618	\$60,017
Median	\$60,000	\$57,000	\$55,000	\$60,000
Experienced direct-industry hires	N=293	N=315	N=357	N=188
Mean	\$74,515	\$64,733	\$71,857	\$70,394
Median	\$75,000	\$64,084	\$70,000	\$68,296

**Table 21. Expected Change in Annual Base Salary for Recent MBA, Master in Management, and Other Specialized Master's Hires, 2011 Compared With 2010**

	MBA	Master in Management	Master in Accounting	Other specialized master's in business
	N=641	N=169	N=169	N=348
Increase	33%	35%	34%	30%
Decrease	2%	3%	1%	3%
No change	52%	51%	50%	54%
Don't Know	13%	11%	15%	13%
Total	100%	100%	100%	100%

**Table 22. Expected 2011 Total Annual Compensation and Signing Bonus for Recent MBA Graduate Hires, in US Dollars**

Total Compensation	N=191
Mean	\$112,928
Median	\$110,000
Signing/Starting bonus	N=191
Mean	\$18,679
Median	\$15,000

**Table 23. Expected 2011 Benefits and Additional Compensation for Recent MBA Graduate Hires**

	Percentage of respondents
	N=677
Benefits package	85%
Performance-based bonus	64%
Signing or starting bonus	52%
Moving allowance	49%
Year-end bonus	44%
Tuition reimbursement or scholarship	24%
Stock purchase plan	20%
Profit sharing	20%
Stock options, including restricted stock	16%
First-year bonus	12%
Housing allowance or reimbursement	12%
Commissions	10%
Car or car allowance	10%

**Table 24. Expected 2011 Non-Monetary Benefits for Recent MBA Graduate Hires**

	Percentage of respondents
	N=606
Company-sponsored social events	65%
Company-supported volunteer opportunities	63%
Health and fitness facilities	55%
Alternative work schedule program	50%
Parental leave	49%
Company-sponsored meals or snacks at work	37%
Childcare facilities	15%

## Characteristics of 2010 Hires With MBA Degrees

**Table 25. Characteristics of 2010 Hires With MBA Degrees**

Number of Interns Employed	N=547
Mean	28.2
Median	6.0
Applied for full-time positions	N=471
Mean	20.6
Median	5.0
Received full-time job offers	N=466
Mean	12.4
Median	3.0
Accepted job offer	N=452
Mean	10.3
Median	2.0
Experienced direct-industry hires	N=185
Mean	5.6
Median	1.0
Required additional legal documents (e.g., visa, work permit)	N=279
Mean	1.1
Median	0.0
Were interns at the hiring company	N=212
Mean	5.7
Median	2.0
Number of new jobs created	N=475
Mean	18.6
Median	3.0
Number of positions replaced	N=435
Mean	19.9
Median	3.0

**Table 26. Average Number of Years of Work Experience, by Candidate Type**

MBA graduates	N=803
Mean	3.4
Median	3.0
Master in Management graduates	N=265
Mean	2.6
Median	2.0
Master in Accounting graduates	N=251
Mean	2.3
Median	2.0
Other specialized master's in business graduates	N=484
Mean	2.9
Median	3.0
Nonbusiness master-level graduates	N=438
Mean	2.6
Median	2.0

## Primary Traits and Abilities Sought in MBA Candidates

**Table 27. Primary Traits and Abilities Sought in MBA Candidates**

	Percentage of respondents
	N=833
Professionalism	77%
Initiative	77%
Integrity	76%
Motivation	76%
Ability to deal effectively with pressure/unexpected obstacles	75%
Achievement and/or goal orientation	74%
Adaptability	68%
Innovation and/or creativity	68%
Collaboration	65%
Efficiency	49%
Listening ability	48%
Discipline	45%
Cross-cultural sensitivity	39%
Persuasiveness	39%
Diplomacy/tact	33%
Capacity and willingness to follow a leader	30%
Empathy	25%
Delegation skills	21%

**Table 28. Primary Skills, Knowledge and Experience Sought in MBA Candidates**

	Percentage of respondents
	N=805
Communication skills	86%
Strategic skills	67%
Proven ability to perform	66%
Core business knowledge	63%
Ability to manage change	61%
Technical and/or quantitative skills	59%
Ability to manage decision-making processes	59%
Ability to apply business discipline to any job or function	51%
Ability to establish business structure, processes, procedures	45%
Strong academic performance	45%
Sufficient years of work experience	41%
Ability to manage the task environment	40%
Same or related industry in prior work experience	39%
Negotiation skills	34%
Similar occupation in prior work experience	31%
Ability to manage subject-matter experts or technical experts	29%
Ability to manage human capital	25%
Similar job level in prior work experience	20%
Specific language, country, and/or cultural expertise	17%

**Table 29. Company Leadership Development Program**

	Percentage of respondents
Leadership Development Program	N=791
Yes	59%
No	33%
Don't Know	7%

## Employer Satisfaction With MBA Employees

**Table 30. Employer Satisfaction With MBA Employees, 2008–2011**

	2008	2009	2010	2011
	N=1,001	N=1,287	N=935	N=784
Extremely satisfied	20%	16%	17%	20%
Very satisfied	63%	61%	59%	59%
Somewhat satisfied	15%	21%	23%	20%
Somewhat dissatisfied	2%	2%	1%	1%
Very dissatisfied	—	<1%	—	—
Extremely dissatisfied	—	—	—	—
Total	100%	100%	100%	100%

## Why Employers Do Not Hire MBA Graduates

**Table 31. Primary Reasons for Not Hiring Recent MBA Graduates in 2010**

	Percentage of respondents
	N=405
No job openings were available	41%
Candidates' qualifications did not match job requirements	36%
Recruiting resources were allocated to other types of candidates	26%
Candidates had unrealistic job expectations	22%
Competition from other organizations; offers were not accepted	6%
Don't Know	7%

## Methodology

From February 1 to March 1, 2011, the Graduate Management Admission Council (GMAC) conducted the Corporate Recruiters Survey, a survey of MBA and other graduate business students' employers. This survey is the tenth in a series of studies that gathers feedback from companies worldwide to obtain a picture of the current employment landscape and demand for MBA and other business graduates as well as to help employers benchmark their hiring plans and retention strategies against comprehensive statistics. The study's scope included employers who hired or planned to hire MBA graduates, Master in Management graduates, Master in Accounting, and other master-level graduates from business disciplines (e.g., accounting, business information technology, finance, financial engineering). The spectrum of employers included those who recruit on campus as well as those who collaborate with business schools in a variety of other ways to search for graduate management talent.

## Sample Selection

To develop a survey sample, all GMAC, EFMD (European Foundation for Management Development), and MBA CSC (MBA Career Services) member schools and a number of nonmember institutions from a global cross section of the graduate management industry were invited either to: (1) provide contact information for employers that worked with them during the past recruiting year to hire MBA and other master-level business graduates, or (2) send survey invitations directly to their corporate partners. As an incentive, each business school that facilitated the survey was offered a survey report of key findings prior to its public release, a data report with detailed distributions of survey responses by company characteristics, a customized survey database analysis that allows a school to gauge the competitiveness of its job market and identify top hiring companies, and access to an individualized benchmarking report tool comparing aggregated feedback from their employers with feedback of employers working with other schools. A total of 127 business schools facilitated the survey.

To encourage employers to participate in the survey, each respondent was offered Corporate Recruiters Survey reports, including this publication, to allow comparisons against other employers in the sample. In addition, respondents had an opportunity to enter a drawing for one of five American Express® gift cards or gift cheques in US dollars equivalent to €1000. By the response cut-off date, 1,509 employers had completed the survey, representing 905 companies. These employers will also receive access to a new online benchmarking tool comparing their responses to those of other employers at participating programs of their choosing.

A reader should note that the terms "respondent," "employer," and "company" are used interchangeably in this report and refer to the survey respondents.

## Survey Administration

The survey questionnaire contained 39 detailed questions, some of which may not have been applicable to all respondents. The survey was conducted online and was available in English, in French, and in Spanish.

## Data Analysis

The following industry classifications were used to present the survey responses:

- Consulting: consulting services, health care consulting, human resource services, information technology consulting, management consulting, and other consulting
- Energy or utilities: energy and utilities; mining, quarrying, and oil and gas extraction; utilities, and other energy and utilities
- Finance or accounting: accounting, commercial banking, retail banking, finance and insurance, insurance, investment banking or brokerage, investment management, venture capital or private equity, and other financial services
- Health care or pharmaceutical: biotechnology, health care provider, health insurance, managed care (provider), pharmaceutical, science and research, and other health care or pharmaceutical
- High technology: engineering; information technology or services; internet or e-commerce; professional, scientific, and technical services; science and research; telecommunications; and other technology
- Manufacturing: aerospace and defense, automotive, and other manufacturing
- Nonprofit or government: education or educational services, government (non-military), military, nonprofit or not-for-profit, and public administration
- Products and services: transportation and warehousing (aviation or airlines, freight, postal service, rail transportation, transit and ground passenger transportation, warehousing and storage, and water transportation); communications (advertising, marketing services, media, and publishing industries); food, entertainment, and lodging (agriculture, forestry, fishing, and hunting; arts, entertainment, and recreation; food, beverage, and tobacco; hotel, gaming, leisure, and travel; and sports and recreation); and other products and services (architecture, construction and installation, consumer goods, customer services, management of companies and enterprises, real estate and rental or leasing, waste management and remediation services, wholesale trade, and other products and services)

In addition, survey responses were divided into four groups based on the reporting unit (e.g., parent company, subsidiary, regional office, local branch) size:

- Fewer than 100 employees
- 100 to 999 employees
- 1,000 to 9,999 employees, and
- 10,000 or more employees

Employers were also grouped geographically, based on the following world regional classifications:

- United States: United States of America and its territories;

- Europe: Andorra, Austria, Belgium, Bosnia and Herzegovina , Cyprus, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Luxembourg, Netherlands, Portugal, Romania, Russia , Serbia, Spain, Sweden, Switzerland, Ukraine, and United Kingdom
- Asia-Pacific (APAC): Australia, China (including Hong Kong and Taiwan), India, Japan, Kazakhstan, Korea (South), Laos, Singapore, Thailand, and Vietnam
- Other regions: Africa (Botswana and South Africa), Middle East (Lebanon, Pakistan, Qatar, Saudi Arabia, Turkey, and United Arab Emirates), Canada, and Latin America (Argentina, Brazil, Chile, Colombia, Costa Rica, Ecuador, El Salvador, Guatemala, Mexico, Nicaragua, Panama, Peru, and Venezuela)

In addition, US employers were grouped into the following regions:

- Middle Atlantic: Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia
- Northeast: Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, and Vermont
- Midwest: Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota and Wisconsin
- South: Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, and Tennessee
- Southwest: Arizona, New Mexico, Oklahoma, and Texas
- West: Alaska, California, Colorado, Hawaii, Idaho, Montana, Nevada, Oregon, Utah, Washington and Wyoming

Respondents reported absolute values of starting salaries, bonuses, and overall compensation on an annual basis in local currencies that were converted in US dollars based on interbank exchange rates as of March 9, 2011<sup>2</sup> for the analysis.

Findings reported in this publication are based on responses of participating employers that work with business schools that facilitated the survey<sup>3</sup>; thus, all conclusions should be generalized only to this population of employers, of which respondents are representative in terms of industry, company size, and the geographic location. This study however, does not represent either a census of all employers of graduate business students worldwide or a representative sample of such employers. In addition, the survey data may be subject to error, including sampling error and nonresponse error.

Percentages in tables may not add to 100 due either to multiple responses provided by respondents or to rounding. Averages are not reported if the number of observations in a cell is less than 10. Percentages are not reported if the number of observations in a column is less than 10. Unless

---

<sup>2</sup> For currency exchange rates used in this study, go to: <http://www.oanda.com/currency/converter/>

<sup>3</sup> A complete list of participating business schools can be found in Appendix A of the Comprehensive Data Report and at [www.gmac.com/CorporateRecruiters](http://www.gmac.com/CorporateRecruiters).

otherwise specified, responses “don’t know,” “prefer not to say,” or “not applicable” are not included. Also, data for “Other” responses are not included in the analysis presented in this report, and, as a result, percentages will not match those presented in the *Corporate Recruiters Survey 2011 Survey Report* in some instances.

The opinions and evaluations contained in this publication represent those of individual contributors and are not necessarily the views of the Graduate Management Admission Council.

## Research Limitations

Similar to other survey research studies, the Corporate Recruiters Survey has a number of limitations that may be a subject for future research. For example, the possibility to generalize survey results to the entire industry of the graduate management education, individual schools, or localized regions. Further there is little to compare these results with other degrees. Another limitation is the low number of responses from some subgroups, for example, companies in Africa, the Middle East, or Eastern Europe.

## Participant Profile

A total of 1,509 employers from 51 countries participated in the 2011 Corporate Recruiters Survey. Of those, 70 percent were located in the United States, representing 41 states and the District of Columbia, 9 percent in the European Union, 9 percent in Asia-Pacific, and 12 percent in other regions (Table 177).

Table 178 through Table 181 show the distribution of survey participants by level of respondents’ hiring responsibility and hiring unit size. Industry classification is detailed in Table 182 through Table 192.

**Table 32. Employer Location in 2011**

	Percentage of respondents
Worldwide	N=1,228
United States	70%
Europe	9%
APAC	9%
Other Regions	12%
Total	100%
United States	N=860
Middle Atlantic	9%
Northeast	20%
Midwest	21%
South	15%
Southwest	24%
West	>1%
Total	100%

**Table 33. Respondents' Primary Job Responsibility, by World Region**

	<b>United States</b>	<b>Europe</b>	<b>APAC</b>	<b>Other Regions</b>
	N=860	N=110	N=109	N=149
Head of the company (president, CEO, director general, etc.)	7%	6%	9%	13%
Executive or line manager with hiring authority	36%	18%	20%	28%
Human resources executive or manager	14%	42%	35%	30%
Experienced-hire recruiter at a nonrecruitment firm who has some campus recruitment experience	13%	10%	14%	7%
Full-time campus recruiter, manager, or staff at a nonrecruitment firm	3%	4%	3%	3%
Experienced-hire recruiter at a recruitment firm who has some campus recruitment experience	10%	6%	7%	5%
Full-time campus recruiter, manager, or staff at a recruitment firm	0%	4%	2%	3%
Other responsibilities	16%	10%	10%	10%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 34. Reporting Unit, by World Region**

	<b>United States</b>	<b>Europe</b>	<b>APAC</b>	<b>Other Regions</b>
	N=733	N=101	N=101	N=136
Parent/holding company	41%	35%	26%	24%
Division subsidiary or branch	15%	19%	13%	14%
Regional/local offices	14%	24%	41%	33%
Company consists of one entity	16%	14%	11%	16%
Business unit/department	14%	9%	10%	13%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**Table 35. Hiring Unit Size, by World Region**

	<b>US</b>	<b>Canada</b>	<b>EU</b>	<b>APAC</b>
	N=726	N=98	N=98	N=135
Fewer than 100 employees (%)	33%	23%	22%	35%
Mean number of employees (#)	28.1	32.6	32.5	28.3
Median number of employees (#)	20.0	30.0	30.5	21.0
100 to 999 employees (%)	26%	35%	42%	40%
Mean number of employees (#)	373.1	376.2	379.5	346.1
Median number of employees (#)	300.0	360.0	300.0	314.0
1,000 to 9,999 employees (%)	16%	26%	28%	20%
Mean number of employees (#)	3,247.1	2,646.0	3,289.6	3,247.0
Median number of employees (#)	2,600.0	2,000.0	2,500.0	2,000.0
10,000 or more employees (%)	25%	16%	8%	5%
Mean number of employees (#)	112,064.1	45,673.6	830,000.0	103,857.1
Median number of employees (#)	38,000.0	24,000.0	38,500.0	81,000.0
Total (%)	100%	100%	100%	100%

**Table 36. Hiring Unit Size, by US Region**

	<b>Middle Atlantic</b>	<b>Midwest</b>	<b>Northeast</b>	<b>South</b>	<b>Southwest</b>	<b>West</b>
	N=68	N=150	N=153	N=104	N=87	N=163
Fewer than 100 employees (%)	25%	29%	42%	31%	26%	34%
Mean number of employees (#)	22.5	30.8	24.2	28.5	34.7	29.4
Median number of employees (#)	15.0	25.0	20.0	20.5	25.0	23.0
100 to 999 employees (%)	28%	34%	25%	19%	26%	23%
Mean number of employees (#)	401.7	314.1	370.7	296.9	452.6	439.7
Median number of employees (#)	385.0	250.0	262.5	300.0	450.0	400.0
1,000 to 9,999 employees (%)	15%	11%	15%	16%	20%	22%
Mean number of employees (#)	3,030.0	3862.5	2736.8	2746.4	3779.4	3345.0
Median number of employees (#)	2800.0	3750.0	2000.0	2200.0	2500.0	2750.0
10,000 or more employees (%)	32%	26%	18%	34%	28%	21%
Mean number of employees (#)	7,5045.5	89,871.8	64,618.5	262,045.7	75,875.0	70,302.9
Median number of employees (#)	32,500.0	45,000.0	30,000.0	40,000.0	57,500.0	33,000.0

**Table 37. Industry Group, by World Region**

	United States	Europe	APAC	Other Regions
	N=804	N=100	N=97	N=139
Consulting	17%	18%	16%	17%
Energy or utilities	4%	9%	5%	5%
Finance or accounting	21%	17%	26%	16%
Health care or pharmaceutical	10%	6%	9%	10%
High technology	12%	13%	10%	11%
Manufacturing	10%	10%	13%	6%
Nonprofit or government	7%	3%	1%	3%
Products and services	19%	24%	19%	32%
Total	100%	100%	100%	100%

**Table 38. Industry Group, by US Region**

	Middle Atlantic	Midwest	Northeast	South	Southwest	West
	N=75	N=160	N=166	N=115	N=93	N=194
Consulting	23%	14%	17%	15%	22%	15%
Energy or utilities	1%	3%	1%	5%	13%	4%
Finance or accounting	19%	16%	30%	19%	13%	25%
Health care or pharmaceutical	11%	8%	13%	14%	4%	9%
High technology	8%	6%	16%	5%	12%	21%
Manufacturing	9%	20%	4%	5%	12%	7%
Nonprofit or government	16%	7%	5%	8%	4%	7%
Products and services	13%	28%	14%	29%	20%	12%
Total	100%	100%	100%	100%	100%	100%

**Table 39. Consulting Sector Classification**

	Percentage of respondents
	N=190
Consulting services	32%
Health care consulting	5%
Human resource services	9%
Information technology consulting	8%
Management consulting	37%
Other consulting	8%
Total	100%

**Table 40. Energy or Utilities Sector Classification**

	<b>Percentage of respondents</b>
	N=52
Energy and utilities	46%
Mining, quarrying, and oil and gas extraction	8%
Utilities	33%
Other energy and utilities	8%
Total	100%

**Table 41. Finance or Accounting Sector Classification**

	<b>Percentage of respondents</b>
	N=235
Accounting	14%
Banking, commercial	13%
Banking, retail	9%
Finance and insurance	9%
Insurance	8%
Investment banking or brokerage	17%
Investment management	11%
Venture capital or private equity	7%
Other financial services	12%
Total	100%

**Table 42. Health Care or Pharmaceutical Sector Classification**

	<b>Percentage of respondents</b>
	N=109
Biotechnology	8%
Health insurance	5%
Health care provider	20%
Managed care (provider)	1%
Pharmaceutical	25%
Science and research	32%
Other health care or pharmaceutical	0%
Total	100%

**Table 43. High Technology Sector Classification**

	Percentage of respondents
	N=136
Engineering	25%
Information technology or services	30%
Internet or e-commerce	14%
Science and research	4%
Telecommunications	4%
Other technology	18%
Total	100%

**Table 44. Manufacturing Sector Classification**

	Percentage of respondents
	N=110
Aerospace and defense	11%
Automotive	25%
Other manufacturing	64%
Total	100%

**Table 45. Nonprofit or Government Sector Classification**

	Percentage of respondents
	N=67
Education or educational services	15%
Government (nonmilitary)	45%
Military	1%
Public administration	0%
Other nonprofit	39%
Total	100%

**Table 46. Products and Services Sector Classification**

	Percentage of respondents
	N=245
Aviation and airlines	7%
Freight	4%
Postal service	0%
Rail transportation	1%
Transit and ground passenger transportation	1%
Warehousing and storage	2%
Water transportation	0%
Advertising	1%
Marketing services	5%
Media	3%
Publishing industries	2%
Agriculture, forestry, fishing, and hunting	1%
Arts, entertainment, and recreation	2%
Food, beverage, and tobacco	13%
Hotel, gaming, leisure, and travel	4%
Sports and recreation	1%
Architecture	0%
Construction and installation	3%
Consumer goods	22%
Customer services	2%
Management of companies and enterprises	1%
Real estate and rental or leasing	4%
Retail or wholesale	15%
Waste Management and Remediation Services	0%
Wholesale trade	2%
Other products and services	3%

**Table 47. Industry Group, by Hiring Unit Size**

	Fewer than 100 employees	100 to 999 employees	1,000 to 9,999 employees	10,000 or more employees
	N=301	N=300	N=185	N=204
Consulting	28%	17%	10%	9%
Energy or utilities	2%	4%	5%	7%
Finance or accounting	21%	23%	21%	16%
Health care or pharmaceutical	6%	9%	17%	10%
High technology	12%	9%	12%	13%
Manufacturing	4%	11%	11%	18%
Nonprofit or government	9%	4%	3%	1%
Products and services	18%	23%	21%	25%

## Appendix A: Survey Participants

### Participating Schools

#### A

American University  
Arizona State University  
Auburn University Main Campus  
Audencia Nantes School of Management

#### B

Babson College  
Bentley College  
Boston University  
Brigham Young University

#### C

Carnegie Mellon University  
Case Western Reserve University  
Centre Franco-Vietnamien de Formation à la Gestion  
CENTRUM Católica  
China Europe International Business School (CEIBS)  
Chulalongkorn University  
Clarkson University  
Concordia University, Sir George Williams Campus  
Cornell University

#### D

Dalhousie University  
Drexel University  
Duke University

#### E

EGP – University of Porto Business School  
El Instituto Panamericano de Alta Dirección de Empresa (IPADE)  
Emory University  
Escuela Superior Politecnica del Litoral (ESPOL)  
European Business School  
European School of Management and Technology

#### F

Fondazione ISTUD per la cultura d impresa e di ges  
Fudan University

**G**

George Washington University  
Georgia Institute of Technology-Main Campus  
German International Graduate School of Management and Administration (GISMA)  
Grenoble Ecole de Management

**H**

HEC Paris  
Holy Spirit University of Kaslik

**I**

IAE Business School  
IESA – Instituto de Estudios Superiores de Adminis  
IILM Institute for Higher Education  
IMD  
INCAE Business School  
Indian School of Business  
Indiana University-Bloomington  
INSEAD  
International Institute of Business  
International Management Institute (MIM-Kyiv)

**K**

KAIST Business School

**L**

Louisiana State University and Agricultural & Mechanical College  
Loyola University Chicago

**M**

Michigan State University

**N**

National University of Singapore  
New Jersey Institute of Technology  
North Carolina State University at Raleigh  
Northeastern University  
North-West University (Mafikeng Campus)  
Northwestern University

**P**

Pepperdine University  
Portland State University  
Purdue University-Main Campus

**R**

Rice University  
Rutgers University-Newark

**S**

S P Jain Institute of Management & Research  
Sabanci Universitesi  
Sacred Heart University  
Saint Louis University-Main Campus  
San Francisco State University  
Simmons College  
Southern Methodist University  
St. Petersburg State University  
Sun Yat-sen University  
SUNY at Buffalo

**T**

Texas A & M University  
Texas Christian University  
The University of Texas at Austin  
The University of Texas at Dallas  
The University of Texas at San Antonio  
Thunderbird-The Garvin School of International Management  
TiasNimbas Business School  
Tulane University of Louisiana

**U**

Universidad de los Andes  
Università Commerciale Luigi Bocconi  
University of Arizona  
University of Arkansas Main Campus  
University of California-Davis  
University of California-Irvine  
University of California-Los Angeles  
University of California-San Diego  
University of Cape Town  
University of Cincinnati-Main Campus  
University of Denver  
University of Edinburgh  
University of Florida  
University of Houston  
University of Illinois at Urbana-Champaign  
University of Iowa  
University of Kwazulu  
University of Ljubljana  
University of Massachusetts, Amherst  
University of Melbourne

University of Minnesota-Twin Cities  
University of Missouri-St Louis  
University of Navarra  
University of North Carolina at Chapel Hill  
University of Notre Dame  
University of Pittsburgh-Main Campus  
University of Rochester  
University of South Florida  
University of Southern California  
University of the Pacific  
University of Toronto  
University of Virginia-Main Campus  
University of Warwick  
University of Wisconsin-Madison  
University of Wisconsin-Milwaukee

**V**

Vanderbilt University  
Virginia Polytechnic Institute and State University

**W**

Wake Forest University  
Washington State University  
Washington University in St Louis  
Wayne State University  
West Virginia University  
Willamette University

## Participating Companies

10EQS Knowledge Exchange  
3M Company

### A

A.T. Kearney, Inc.  
A-B InBev  
ABB Inc., China  
Abbott Medical Optics  
ABF Freight System, Inc.  
Ability Beyond Disability  
Abu Dawood  
Accenture  
Access Marketing Inc.  
Accor  
ActiFi  
AD Consulting  
A-DEC  
Adecco  
Administaff  
Adobe Systems  
ADP-GSI Italia S.p.A.  
Advanced Analogic Technologies, Inc.  
Advantage, Sales and Marketing  
Aegis Media France  
Aerovironment, Inc.  
Aetna, Inc.  
Affiliated Computer Services  
Age Concern  
Agilent Technologies  
Ai Squared  
Air Canada  
Air Products & Chemicals, Inc.  
Airtel India  
AIT Worldwide Logistics, Inc.  
Ailon Finance  
Ailon Global Solutions Center  
AKD Securities  
Alacer Corp  
Alcatel Lucent  
Alcoa Inc.  
Alert  
Alestra  
Alliance Advisory Group, Inc.

Alliander  
Allianz  
Allstate Insurance Company  
Alpha Broadcasting  
ALS Laboratory Group  
Alternative Energy Systems Consulting, Inc.  
Alvarez & Marsal Holdings, LLC  
ALWC and Mednet Technologies, Inc.  
American Accessories International  
American Airlines  
American Analyst  
American Appraisal  
American Express - AZ  
American Homepatient  
American Red Cross  
American Science & Engineering, Inc.  
AMETEK, Inc.  
Amonix Inc.  
Analytics Quotient Inc.  
Animal Medical Center of Chicago  
Anklesaria Group  
ANZ Vietnam  
APP-China  
Apple Inc.  
Applied Materials, Inc.  
Arcelor Mittal  
Archer Daniels Midland  
ARES Corporation  
ARES Management  
Arizona Public Safety Personnel Retirement  
System  
ArvinMeritor  
Asian Development Bank  
ASQ  
AstraZeneca Belgium (ISMO Europe)  
Asurion  
AT&T, Inc.  
Athenahealth, Inc.  
Audible, Inc.  
Australia and New Zealand Banking Group  
Limited (ANZ)  
Autoliv, Inc.  
Autegrity, Inc.

Avalon Consulting  
 Avaya  
 Avery-Dennison  
 Aviation Excellence, Inc. (AV-EX)  
 AVIO  
 AXA Advisors  
 Axiom  
 AzTech International  
 Azzad Asset Management, Inc.

**B**

BA Vidro  
 Bain & Company Inc.  
 Banco Hipotecario  
 Bank of America  
 Bank of Canada  
 Bankruptcy Management Solutions  
 Barclays Bank, PLC  
 Barclays Capital  
 Bard Peripheral Vascular, Inc.  
 Barilla  
 Batterymarch Financial Management  
 Bausch & Lomb, Americas  
 Bausch & Lomb, Inc.  
 Baxter Bioscience  
 Baxter Healthcare  
 Bayer AG  
 Bazaarvoice  
 BBC-GB  
 BCG  
 BCMS Corporate  
 BDO USA, LLP  
 Bell Helicopter Textron Inc.  
 Bellomy Research, Inc.  
 Bender Consulting Services  
 Best Buy Company Inc.  
 Bethel Health Care  
 BHP Billiton  
 BiBimBap LLC  
 BigPond  
 BioClinica, Inc.  
 BioGuard  
 Biomatrica  
 Black & Veatch Corporation  
 Blinds To Go  
 Blommer Chocolate Company  
 BLT

Blue Cross Blue Shield of Massachusetts  
 Blue Ridge Behavioral Healthcare  
 Blue Shield California  
 BMO Capital Markets  
 BOC  
 Boeing Company, The  
 BonitaSoft  
 Bosch  
 Boston Consulting Group, The  
 Boston Scientific Corporation  
 BP  
 BNP Paribas Corporate and Investment  
 Banking  
 Bridgeport Bluefish  
 Bristol Hospital  
 Bristol-Myers Squibb  
 British American Tobacco  
 Brocade Communications Systems, Inc.  
 Brown Rudnick LLP  
 Browne & Mohan  
 Brunson Corporation, The  
 BSH Home Appliances Corporation  
 BTicino  
 Buksh Group  
 Bulfinch Group, The  
 Busch's, Inc.  
 Business Capital National Weekly, Ukraine  
 Business First, Baton Rouge  
 Business Intelligence Systems, Inc.  
 Business Talent Group

**C**

C. R. Bard, Inc.  
 CA Technologies  
 Cabelte Holding  
 Cable & Wireless Panama  
 Calderos Y Control Cia. Ltda.  
 California Chamber of Commerce  
 CalPERS  
 CALSTRS  
 Calypso  
 Cambridge Associates  
 Capco  
 Capgemini  
 Capgemini Consulting  
 Capital IQ  
 CaramelTech

- Cardinal Health  
 CareCredit (A GE Money Company)  
 Cargill, Inc.  
 Cargomaster Abouzeid Group  
 Case-New Holland  
 CCS Companies  
 CDS  
 Cedars-Sinai Medical Center  
 CEDEI  
 Celanese Corporation  
 Centene  
 Central Depository Company  
 Cero Systems  
 CEVA Logistics  
 CH Boston  
 Chartis Inc.  
 ChaseSource  
 CHEP  
 Chess Wizards  
 Chevron Corporation  
 Chevron Fuel and Marine  
 China Asset Management Co., Ltd.  
 Chrysler Group, LLC  
 Chubb & Son Federal Insurance Group  
 CIGNA  
 CIM Group, LP  
 Cintas Corporation  
 Circles  
 Cisco Systems, Inc.  
 CITI Markets & Banking Asia Pacific  
 Citigroup Inc.  
 City of Gastonia, NC  
 City of Portland/Office of Management and Finance  
 City of Salem  
 CJ  
 CKF Inc.  
 Clear Mountain Bank  
 ClearLight Partners, LLC  
 Cliffs Natural Resources  
 Clinton Health Access Initiative (CHAI)  
 CloudBPO - A Breezecom Company  
 Coaching & Consulting  
 Coca-Cola Company  
 Coca-Cola FEMSA  
 ColepCCL  
 Colgate  
 Collective Brands, Inc. - Payless Shoe Source, Inc.  
 Columbia Sportswear  
 Community Residences, Inc.  
 Compass Group North America  
 Compete, Inc.  
 Compliance Recruitment Solutions  
 Conectividad Laboral  
 Conexant Systems Inc.  
 ConnectEDU  
 Consultoría Y Capacitación Tributaria  
 Consumer Behavior Research Co. Ltd.  
 Continental Airlines  
 Continental Properties Company, Inc.  
 Contract Art International  
 Concierge Services, Inc.  
 CORE Staffing Services  
 Corning Inc.  
 Corning Incorporated  
 Corona Clipper, Inc.  
 Corporate F.A.C.T.S.  
 Corrigo Solutions  
 Covidien  
 CPF PLC  
 CPGJoblist  
 Crédit Agricole CIB  
 Credit Suisse Group AG  
 Credit Suisse Holt  
 Crown Diversified Industries Corp.  
 CSM NV  
 CSX Corporation Inc.  
 Cummins Power Generation Ltd.  
 Cummins, Inc.  
 Cushman & Wakefield Atlantic  
 CVENT
- D**  
 DAC Systems  
 Daiichi Sankyo, Inc.  
 Daimler Financial Services  
 Daimler Trucks NA  
 Darden Restaurants, Inc.  
 David Michael & Co.  
 Deere & Company  
 Defense Contract Audit Agency  
 DEGW  
 Dell, Inc.

Deloitte (Formerly Deloitte Consulting)  
 Deloitte AERS  
 Deloitte Development LLC  
 Deloitte, Mexico  
 Delta Air Lines, Inc.  
 Department of Justice  
 Despacho Alfonso Amador Y Asociados, SA,  
 De CV SOFOM ENR  
 Detecon, Inc.  
 Detica  
 Deutsche Bank AG  
 DexCom, Inc.  
 DFS  
 DHL  
 DIA Brand Consultants PTE Ltd.  
 Diageo North America  
 Diamond Management & Technology  
 Consultants, Inc.  
 Diebold Inc.  
 Diners Club Del Ecuador  
 Discover  
 Discovery Institute  
 DIVX, LLC  
 Dixon Hughes, PLLC  
 DK Licores  
 Dockside Marine Supply  
 Doxus  
 Dr Pepper Snapple Group  
 Drescher & Malecki, LLP  
 Dresdner Kleinwort  
 DS Smith  
 DSD Laboratories, Inc.  
 DTA Capital Humano  
 DTE Energy Company  
 Duke Alumni Association  
 Duke Manufacturing  
 Duke University's Fuqua School of Business  
 Dunnhumbyusa  
 Dupont  
 Dupont De Nemours International SA

**E**

E.& J. Gallo Winery  
 Eaton Corporation  
 Ecolab  
 Ecos Consulting  
 Edge Therapeutics, Inc.

Edipower  
 eGlobalSys Group Inc.  
 El Pollo Loco  
 El Universal  
 Eli Lilly and Company  
 Elite Placement Group, LLC  
 EMC  
 Emdeon  
 Emerson Electric Company  
 Emerson Process Management  
 Emmis Communications  
 Emptoris, Inc.  
 Energy Holding Steel Division  
 Enterprise Rent-A-Car  
 Epsilon  
 Ernst & Young  
 Ernst & Young Global Limited (EYG)  
 Ernst & Young LLP  
 Ethicon, Inc., a Johnson & Johnson Company  
 Evergreen Enterprises  
 Everis Group  
 Evidently Assured  
 Exane  
 Exel  
 Expeditors International of Washington, Inc.  
 Experian  
 Experian Information Solutions, Inc.  
 Explore Information Services  
 Exportaciones Durexporta SA  
 Exxon Mobil Corporation

**F**

FactSet Research Systems  
 Fairmont General Hospital  
 Farmers Insurance Group  
 Fast Mondial & Marine  
 Fastenal  
 Fatima Group-Pakarab Fertilizer  
 FDIC  
 Federal Aviation Administration (FAA)  
 Federal Bureau of Investigation  
 Federal Home Loan Bank-Des Moines  
 Federated Insurance Company  
 FedEx Corporation  
 Feibo Servicios Industries, C.A.  
 Fifth Third Bancorp  
 Finansia Syrus Securities PCL

- First American Home Buyers Protections  
 First National Bank (FNB)  
 Fisher, Herbst & Kemble, P.C.  
 Fitness First Italia SpA  
 FLAG International  
 Fondamenta SGR  
 Ford Motor Company  
 Foremost Communities, Inc.  
 Forward Research Inc.  
 Foshan Hing Kei Metal Co., Ltd.  
 Foster Mckay Group  
 Franklin Templeton Investments  
 Freddie Mac  
 Frezite  
 Frito-Lay Canada  
 Frito-Lay, Inc.  
 Fritz Industries, Inc.  
 FRWD Co.  
 FSA - The Financial Services Authority  
 FTI Consulting, Inc.
- G**  
 G.C. Consultants, Inc.  
 Gallup  
 GAO  
 Gap Solutions, Inc.  
 Gartner Consulting  
 Gartner, Inc.  
 Gaylord Entertainment  
 GBSS Marketing  
 GE Commercial Finance  
 GEICO  
 General Electric - GE Intelligent Platforms  
 (Formerly GE Fanuc)  
 General Electric Company  
 General Electric ECLP  
 General Mills Inc.  
 General Motor  
 Gexa Energy  
 Ghulam Faruque Group Pvt. Ltd. (GFG)  
 GlaxoSmithKline PLC  
 Global Recruiters Network, Inc.  
 Globeranger Corporation  
 Goldman Sachs  
 Google  
 GPS Capital Markets, Inc.  
 Graduate Management Admission Council
- (GMAC)  
 Grande Cheese Company  
 Grant Thornton  
 Great Lakes Council  
 Growthink  
 Grubb & Ellis  
 Grupo Financiero HSBC  
 Grupo Modelo  
 Grupo TMM  
 Guidestone Financial Resources  
 Gund Company, The
- H**  
 H.J. Heinz Company, LP  
 Haier Pakistan  
 Hajoca Corporation  
 Halloran Consulting  
 Hamilton Lane  
 Hamilton Sundstrand  
 Hanesbrands, Inc.  
 Harrah's Entertainment, Inc.  
 Harvard Pilgrim Health Care  
 Hay Group  
 Hays Executive  
 HCCB  
 HCD Global Ltd.  
 HDFC Bank  
 Healthcare Excellence Institute  
 Healthcare Strategy Group  
 Health Trust Purchasing Group  
 Healthview Services  
 Heflin Consulting  
 Heidrick & Struggles  
 Heinfeld, Meech & Co., P.C.  
 Heinz  
 Henkel  
 Hennepin County  
 Henry Schein  
 Hewlett-Packard (HP) Turkiye  
 Hewlett-Packard Company  
 Hewlett-Packard Development Company, LP  
 Hewlett-Packard France  
 Hill Holliday  
 Hire & Trust  
 Hire Authority Staffing, LLC  
 HireRight, Inc.  
 HoMedics

Honeywell  
 HONY Capital  
 Horton International, LLC  
 Houghton Mifflin Harcourt  
 Houlihan Lokey  
 Houston Community College  
 HR Consultant  
 HR Virtual Partners, LLC  
 HRTechies, Inc.  
 HSBC Bank Canada  
 HSBC North America/Card Services  
 Humana, Inc.  
 Hyland Software, Inc.

**I**  
 i+o Industry Planning + Organization, LP  
 IBM Corporation  
 IBM USA  
 ICAP Human Capital Consultants  
 ICTN  
 IESE Business School, University of Navarra  
 iGroup Financial  
 IMS Health Incorporated  
 Inbox Business Technologies  
 InClass  
 Incyte Corporation  
 Independent Benefit Services  
 Indesit Company  
 India Infoline  
 Ineum Consulting  
 Inflexxion  
 Infosys Technologies Limited  
 ING Direct  
 Ingersoll-Rand PLC  
 InnovaTek, Inc.  
 Institute for Market Transformation  
 Integration  
 Intel Corporation  
 International Paper Company  
 Invar International, Inc.  
 Irevna  
 Irish Immigration Center  
 Irvine Company  
 itelligence, Inc.  
 Itron

**J**  
 J.A. Thomas & Associates  
 J.P. Morgan  
 Jaguar Land Rover  
 Jet Video Services Inc.  
 Johnson & Johnson Services, Inc.  
 Jones Lang Lasalle  
 JPMorgan Chase & Co.  
 JTI Sales & Marketing  
 Juan Carlos Guarneros  
 Juno Online Services, Inc.  
 Junteng Shipbuilding Corporation

**K**  
 Kalypso  
 Kathryn Ullrich Associates, Inc.  
 Kellogg NA Co.  
 Key Bank  
 Khalil Fattal & Fils  
 Kidambi & Associates, P.C.  
 Kimberly-Clark Corporation  
 Koalaworld  
 KPMG  
 Kreischer Miller  
 KS&R Research  
 KSARA  
 Kutchins, Robbins, & Diamond, Ltd.

**L**  
 L. Knife & Son Companies  
 L.E.K. Consulting  
 L'Oreal Division Products Professionals  
 Lafarge North America  
 LAN Airlines  
 Land O'Lakes, Inc.  
 Lazard Freres & Co.  
 Legg Mason & Co., LLC  
 Lena Pope Home, Inc.  
 Lenati  
 LessMeeting  
 Level 3 Communications  
 LexisNexis  
 LG Electronics  
 Liberty Mutual Group  
 Life Technologies Corporation  
 Lifescan, Inc.  
 LJ Wine Products, Inc.

Logica  
 Lowe's Companies, Inc.  
 Luminosity Marketing  
 Luvata  
 LVMH Moët Hennessy - Louis Vuitton

**M**

MAF-Hypermarkets Pakistan Pvt. Ltd.  
 Maine Conservation Corps  
 Maine Government  
 MAKRO  
 Management Resource Consulting  
 Management Science Associates, Inc.  
 Manitowoc Company Inc.  
 Manulife Financial  
 Mapletree Investments PTE Ltd  
 Mareigua  
 Marhnos, SA  
 marketRx (A Cognizant Company)  
 Marriott International, Inc.  
 Marrone Bio Innovations  
 Mars & Co.  
 Marsh  
 Mattel, Inc.  
 Mayser GmbH & Co. KG  
 Mazda North American Operations  
 MBA Strategy  
 McGraw Hill Companies, The  
 McKinneycapital  
 Meaden & Moore  
 Medi-Dyne  
 Medtronic, Inc.  
 Mega Soft  
 MEMC Corporation  
 Memorial Healthcare System  
 Mercator  
 Mercedes-Benz Lebanon  
 Mercer Management Consulting  
 Meridian Consulting International  
 MetLife  
 Metro Cash & Carry Pakistan (Pvt.) Ltd.  
 M-I Overseas Ltda.  
 Michelin, China  
 Microsoft Corporation  
 Mihlfeld & Associates  
 Millward Brown Firefly  
 Mindray Bio-Medical Electronics Co.

Minnesota Planetarium Society  
 Mitsubishi Heavy Industries, Ltd.  
 Mittal Steel USA  
 MobileMe  
 Mohawk Mfg. & Supply Co.  
 Moksha Pharmaceuticals, Inc.  
 Mondi Limited  
 Monitor Group  
 Monolith Technology Holdings, LLC  
 Monsanto  
 Montealto  
 Morgan Stanley  
 Mount Sinai Hospital  
 Mountain Association for Community Economic Development  
 Mountain Group Capital, LLC  
 MPM Engineering  
 MRE Consulting  
 MS Private Banking  
 MSCI Inc.  
 MSD China Ltd (Merck & Co)  
 MSNBC News  
 Mutual of Omaha Insurance Company

**N**

National City Corporation  
 National Credit Union Administration (NCUA)  
 National Education Association  
 National Futures Association (NFA)  
 National Grid  
 National Institute for Occupational Safety & Health (NIOSH)  
 Natura  
 Natura Pura  
 Navman Wireless  
 Neighborhood Housing Services of Chicago, Inc.  
 Nemacolin Woodlands Resort  
 Nestle Pakistan  
 Nestle USA  
 Netprospex  
 New York Life  
 Nielsen Company, The  
 Nissan, Russia  
 Nobel Biocare USA, LLC  
 Nokia Siemens Networks

Norte Golf  
 North West Provincial Government Republic  
   of South Africa  
 Northrop Grumman Corporation  
 Northwestern Mutual  
 Northwestern Mutual Financial Network  
   Waltos Group  
 Northwestern Mutual Life Insurance  
   Company, The  
 Nova Scotia Business Inc.  
 Novartis AG  
 Novo Nordisk Pharmaceutique, SA  
 Novo 1, Inc.  
 Null-Lairson  
 NuMe Health  
 NWK Beperk, Limited

**O**

Occidental Petroleum Corporation  
 Ocean Tomo, LLC  
 Office of State Personnel  
 OlAM  
 Olinger Group, The  
 Omnicapital Group LLC  
 Online Business Systems  
 OnSite Innovations, Inc.  
 Onyx Pharmaceuticals  
 OoOTie  
 Opera Solutions LLC  
 Oracle Corporation  
 Oregon Department of Transportation  
 Ornelas, Inc.  
 Oshkosh Corporation  
 Outsource Partners International  
 Oxyde Chemicals, Inc.

**P**

PAAMCO  
 Pacific Northwest National Laboratory  
 Pacifico Comprometidos de Verdad  
 Pak Gulf Construction (PVT) Ltd.  
 Panda Restaurant Group  
 Paradigma Consultores  
 Pariveda Solutions, Inc.  
 Parker Hannifin Corp.  
 Partners Group  
 Passport Health Systems

PC Snyder Music  
 PCC Structurals, Inc.  
 Peace Corps, The  
 Pearson PLC  
 Peer Technical  
 PepsiCo Inc.  
 Perfect Employment Ltd.  
 Perfilnet.Com  
 Perkins and Company, PC  
 Pfizer Inc.  
 PharmaVoxx  
 Phelps Dodge Corporation  
 Philly.Com  
 Pike Electric  
 PIMCO  
 Pisa Farmacéutica Mexicana  
 Pitney Bowes  
 PNC  
 Point B Solutions Group, LLP  
 Powerwave Technologies, Inc.  
 Pramex International  
 Pratt and Whitney  
 PRGX Global, Inc.  
 PriceSpective Ltd.  
 PricewaterhouseCoopers LLP  
 Proarca Productos Arquitectonicos  
 Procter & Gamble Company  
 Progress Energy  
 ProHR International  
 Protiviti  
 PRTM  
 Prudential  
 Putnam Investments

**Q**

Qarshi Industries Pvt. Limited  
 QHR  
 Quala Ecuador S.A.  
 Quantapoint, Inc.  
 Quantifi  
 Quintiles

**R**

Railinc  
 Rainbow Group, LLC  
 Rave Business Solutions Inc.  
 Raytheon Company

RBC Financial Group  
 Re/MAX, LLC  
 ReachLocal  
 Realza Capital  
 Reckitt Benckiser France  
 Reckitt Benckiser Group PLC  
 Regence Group, The  
 Representaciones Múltiples & Logística  
 Research Affiliates  
 Rex Healthcare  
 Ricardo Strategic Consulting  
 Richey, May & Co., LLP  
 Rio Tinto  
 Riyadh Polytechnic Institute  
 Road Runner  
 Robert Half  
 Robert W. Baird & Co. Incorporated  
 Robodynamics Corp.  
 Roche  
 Roland Berger  
 Rolls-Royce Group PLC  
 Rousch (Pakistan) Power Ltd.  
 Royal Dutch Shell  
 RSM Equico  
 RSM Mcgladrey  
 Russell Investments  
 Ryder System

**S**

SABIC Innovative Plastics Holding IP BV  
 Sabre Airline Solutions  
 SAFIRA  
 Sailgroove  
 SALSA  
 Samaritan Health Services  
 SanDisk Corporation  
 Sanofi-Aventis  
 Sansiveri, Kimball & Mcnamee, LLP  
 SAP  
 Savake, C.A  
 Save the Children Federation, Inc.  
 SC Johnson  
 SCA Americas  
 Schlumberger Limited  
 Schneider Logistics  
 SCI Consulting Group  
 ScotiaBank Group

ScottMadden, Inc.  
 Sears Canada  
 Sears Holdings Corporation  
 SEB  
 Segal Company, The  
 Select Medical Corporation  
 Self-Help for the Elderly  
 Setbook  
 Seven Counties Services, Inc.  
 SFL Partner of Desjardins Financial Security and SFL Investments  
 Shanghai Securities  
 Shaw Contract Group  
 Shawlsmith London  
 Shell Oil Company  
 Shen Zhen Huayi Yielectronics Products Co., Ltd.  
 Shentel  
 Siegel + Gale  
 Siemens AG  
 Simon Kucher & Partners  
 Sinochem Group  
 Small Business Results  
 Smarter Travel Media  
 Smith & Nephew  
 Smithfield Foods, Inc.  
 SNL Corporation  
 Societe Generale  
 Solon Management Consulting GMBH & Co. KG  
 Southern California Edison  
 Southern Energy Management, Inc.  
 Spencer Stuart  
 St. Jude Medical  
 Staffmark  
 Stand for Children  
 Standard Chartered Bank  
 State of California Franchise Tax Board  
 State Street Associates, LLC  
 STMicroelectronics  
 Strategic Planning - Export & Investment Development  
 Stryker Corporation  
 Student Media Group  
 Sun Microsystems  
 Supply Chain Resource Cooperative  
 Swiss Re  
 Symantec Corporation

Synergos Institute  
Syngenta

**T**

T. Garanti Bankasi, A.S.  
Target Corp.  
TCS – Tata Consultancy Services  
TD Bank  
TD Bank Financial Group  
Technicolor Entertainment Services  
Techtown  
Tecnologia Dos  
Tecnositaf S.p.A.  
Telmex Ecuador  
Tempo, S.A.  
Tennison Group  
Tepper School of Business, Carnegie Mellon University  
Teradyne Inc.  
The Capital Group Companies  
The Charles Schwab Corporation  
The Dallas Morning News, Inc.  
The Dieringer Research Group  
The Kraft Sports Group  
The North Highland Company  
The Stryker Group  
Thermagen  
Thomson Reuters  
Thrív Natural Performance  
Thrivent Financial For Lutherans  
Thunderbird Learning Consulting Network  
Tikkurila Oyj  
Titularizadora Colombiana  
TJX  
Total PARCO Pakistan Ltd.  
Total Port Arthur Refinery  
Toyota Motor Corporation  
Toyota Motor Sales USA, Inc.  
Toyota Services de Venezuela  
TPAN  
Trade Development Authority of Pakistan  
Tradition Energy  
Trafigura  
Transocean, Ltd.  
Transplace Mexico, LLC  
Transwestern  
TRC Solutions, Inc.

TXU Energy  
Typethink

**U**

U.S. Department of State  
U.S. General Services Administration  
U.S. Internal Revenue Service  
UBS  
UNC-Greensboro  
UniCredit Bank  
UniCredit Leasing  
UniGroup, Inc.  
Unilever  
Unilever Pakistan  
Union Bank  
Union Gospel Mission  
United Air Lines, Inc.  
United Overseas Bank Limited Co.  
United States Border Patrol  
United States Department of Agriculture  
United States Secret Service  
United States Securities and Exchange Commission  
Universal Music Group  
Universidad de Las Américas  
University of California, Berkeley Haas School of Business  
UPS Supply Chain Solutions  
US Airways  
UTC - Sikorsky Aircraft  
UTi Worldwide Inc.

**V**

Vallis  
Value Partners Group  
Vancouver Coastal Health  
Vanderbilt University Medical Center  
Vanguard  
Ventana Medical Systems, Inc. (A Member of The Roche Group)  
Verallia (Formerly Saint-Gobain Containers)  
Verisk Health  
Verizon Telecom  
VIB  
Victoria's Secret  
Viking Partners, LLC  
Village Company, The

Virtua Research  
Visionpoint Marketing  
Vivo Grupo

**W**

W.W. Grainger, Inc.  
Wachovia Corporation  
Waddell & Reed Financial Services  
Wal-Mart Stores, Inc.  
Walt Disney Company  
Washington Mutual  
Washington Trust Bank  
Waste Management, Inc.  
Water Utilities Corporation  
Watson Dwyer Inc.  
Watson Wyatt Worldwide  
Watts Labor Community Action Committee  
Weingarten Realty  
Weinstein & Anastasio, P.C.  
Wellington  
Wells Fargo  
West Virginia State Police  
West Virginia University Hospitals  
Western Asset Management Co.  
Westfield Insurance

Whirlpool Corporation  
Whitehorse Capital Partners, L.P.  
William Blair and Company, LLC  
Williams Distributing  
Willis Re Inc.  
Wipro IT Business  
Wolf & Company LLP  
Wolseley PLC  
Wood Mackenzie  
WSO, LLC  
Wy'East Medical

**Y**

Yellow Transportation

**Z**

Zawya  
Zegna Trading  
Zions Bancorporation  
Zollner

**Companies listed in Russian:**

Мобильные Телесистемы  
Яндекс

## Contact Information

For questions or comments regarding the study findings, methodology, or data, please contact the GMAC Research and Development Department at [research@gmac.com](mailto:research@gmac.com).

## Acknowledgements

Dr. Lawrence M. Rudner, Vice President, Research and Development, GMAC, survey questionnaire development and manuscript review; Rachel Edgington; Director, Market Research, Research and Development, GMAC, survey questionnaire development and manuscript review; Veronica Sinz, Research Publications Manager, GMAC, editorial review; Paula Bruggeman, Editor, GMAC, editorial services; Marina Murray, Associate Director, Applied Research, Research & Development Department, Graduate Management Admission Council (GMAC).

Special thanks go to the following organizations for contributing to the project success:

EFMD, an international membership organization, based in Brussels, Belgium, for the expert advice of its staff, assistance with questionnaire and sample design; and efforts for increasing survey participation among business schools in Europe and worldwide.

MBA Career Services Council, an active and growing professional association for individuals in the MBA career services and recruiting professions, for the expert advice of its staff, assistance with questionnaire and sample design, and efforts for increasing survey participation among business schools in the United States and worldwide.

Begin Group, a Moscow-based independent organization committed to providing a range of services in the market of education, for facilitating survey promotion and administration in the Russian Federation.

The Global Business School Network (GBSN), an international nonprofit organization working to strengthen management education for emerging markets, for assistance promoting this survey through its global network of business schools.

GMAC extends sincere appreciation to business school career management professionals who made this survey happen either by generously providing contact information for their employers to help develop a sample for the study or by designating their internal resources to administer the survey.

This survey would not have been possible without the graduate business student employers that contributed both time and information to the 2011 Corporate Recruiters Survey. Their participation in this extensive research ensures the continued availability of comprehensive statistics on the demand for business graduates.

## How to Participate in the 2012 Corporate Recruiters Survey

The year 2012 will mark the 11th anniversary of GMAC's Corporate Recruiters Survey. Plan now to participate.

Career services professionals at business schools that offer graduate programs can help facilitate the survey either by sending invitations and survey links to the employers that work with their schools or by providing GMAC with their employer contact list. Email us to [research@gmac.com](mailto:research@gmac.com) to secure your 2012 survey invitation.

Employers receive an invitation to the online survey either directly from GMAC or from one of the business schools where they recruit. If your company hires students from graduate business programs, we want your feedback. Email us to [research@gmac.com](mailto:research@gmac.com) to secure your 2012 survey invitation.

© 2011 Graduate Management Admission Council® (GMAC®). All rights reserved.

No part of this publication may be reproduced, stored in a retrieval system, distributed, or transmitted in any form by any means, electronic, mechanical, photocopying, recording, or otherwise, without the prior written permission of GMAC. For permission, contact the GMAC legal department at [legal@gmac.com](mailto:legal@gmac.com).

The GMAC logo is a trademark and GMAC®, GMAT®, Graduate Management Admission Council®, and Graduate Management Admission Test® are registered trademarks of the Graduate Management Admission Council in the United States and other countries. Fortune 500® is a registered trademark of Time, Inc.