

Creating Access to Graduate Business Education®



GENERAL DATA REPORT

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Introduction

The Graduate Management Admission Council[®] (GMAC[®])—a not-for-profit education association dedicated to creating access to graduate management education worldwide—has tabulated the results of its fifth annual survey of MBA employers, the Corporate Recruiters Survey 2006. This survey generated findings that can be used by—

- Graduate business school professionals, MBA students, and prospective students to gauge the job market and better understand MBA employers' expectations;
- MBA employers in developing their recruiting and hiring plans; and
- Business school professionals and employers to benchmark their MBA recruiting practices against comprehensive data.

Seventy-six graduate business schools facilitated the administration of this survey by submitting contact information for companies with whom they have recruiting relationships. The survey includes the responses of 1,270 recruiters representing 737 companies that employ MBA graduates. In return for their cooperation, each of the 76 schools and 1,270 respondents received—

- An executive report, summarizing the overall significant findings and implications, including year-to-year trends; and
- A comprehensive statistical report of all findings, including year-to-year trends, and comparisons across world regions, industry groups, and company size categories.

Participating schools also received an individualized report detailing the data from recruiters their school identified, which allows the school to benchmark against the overall survey sample.

Overall Findings

This section of the report presents an overall view of the survey data. The objective of this section is to present the general views of participating corporate recruiters on recruiting and evaluating MBA graduates and professionals.

Economic Conditions and Effects on Recruiting Plans

Overall, a majority (63%) of respondents indicate that current economic conditions are not weak. Among those respondents who do feel the current economic conditions are weak, the majority (63%) believes that the weakness in the economy is not constraining their recruiting plans. The remaining 37% of respondents who identify the economy as weak—14% of all respondents—do feel that the economic conditions are constraining their recruiting plans.

Assessment of Current Econo	omic Conditions and Recruiting Pl	ans (2006)
Question	Response	(n = 1,270)
	Economy weak, constraining recruiting plans	14%
Economic conditions and their effects	Economy weak, not constraining recruiting plans	23%
	Economy not weak	63%
	Total	100%
		(n = 1,270)
	Economy weak	37%
Economic conditions	Economy not weak	63%
(Economy weak combined)	Total	100%
		(<i>n</i> = 464)
	Constraining recruiting plans	37%
Effects of weak economy (Economy not weak excluded)	Not constraining recruiting plans	63%
	Total	100%

Year-to-Year Trends

Since the inception of the Corporate Recruiter Survey in the 2001-2002 recruiting season, the state of the economy has steadily improved, as gauged by respondent viewpoints on the economy. For the first time since the survey's inception, the majority of respondents indicate that the economy is not weak. Furthermore, the percentage of respondents who state that a weak economy is constraining their recruiting plans is significantly lower in 2005 and 2006 compared to 2002 and 2003.

		Time Period					
		2002	2003	2004	2005	2006	
Question	Response	(n = 550)	(<i>n</i> = 940)	(n = 1,300)	(<i>n</i> = 1,691)	(n = 1,270)	
	Economy weak, constraining recruiting plans	68%	55%	41%	17%	14%	
Economic conditions and their	Economy weak, not constraining recruiting plans	31%	41%	41%	38%	23%	
effects*	Economy not weak	1%	4%	18%	45%	63%	
	Total	100%	100%	100%	100%	100%	
		(<i>n</i> = 550)	(<i>n</i> = 940)	(n = 1,300)	(<i>n</i> = 1,691)	(n = 1,270)	
Economic	Economy weak	99%	96%	82%	55%	37%	
conditions	Economy not weak	1%	4%	18%	45%	63%	
(Economy weak combined)*	Total	100%	100%	100%	100%	100%	
		(<i>n</i> = 544)	(<i>n</i> = 902)	(<i>n</i> = 1,065)	(<i>n</i> = 928)	(<i>n</i> = 464)	
Effects of weak	Constraining recruiting plans	69%	57%	50%	30%	37%	
economy (Economy not weak	Not constraining recruiting plans	31%	43%	50%	70%	63%	
excluded)*	Total	100%	100%	100%	100%	100%	

New Professional Hires

Number of New Professional Hires

Respondents report the number of individuals hired in 2005 for each of the four sources of new professional hires, as well as estimates for the number of new professional hires expected in 2006. Additionally, the respondents indicate the level of their company for which they are reporting their information.

The 2006 estimates and the 2005 actual number of new hires from all sources at the department level do not show any changes from year to year. At the local office level, there are no dramatic changes in the number of new hires for each of the sources—the estimated number of other graduate hires decreased by one compared to the actual number of hires in 2005, whereas the estimate for undergraduates increased by one compared to the actual new hires in 2005.

At the regional level, there are increases in the estimated number of new hires for 2006 compared to the actual number of hires in 2005 for direct-from-industry and MBA graduate hires. However, there are plans for fewer hires in 2006 compared to 2005 for other graduates and undergraduates. At the national level, 2006 appears to be a better year for hiring direct-from-industry, other graduates, and undergraduates. The demand for MBA graduate hires remains the same as in 2005.

At offices worldwide, there is an expected increase in the number of new direct-from-industry, MBA graduates and other graduate hires compared to 2005. The number of new undergraduate hires is expected to decline slightly.

	Number of New Hires (Mean*), by Company Level								
			Type of Hire						
		Direct-from-	industry	MBA Gr	aduates	Other G	raduates	Underg	raduates
Company Level	Time Frame	Mean	Max	Mean	Max	Mean	Max	Mean	Max
Department	2005 Actual	6	50	4	15	2	10	6	59
Department	2006 Estimate	6	50	4	15	2	10	6	65
Local Office	2005 Actual	17	107	4	20	6	75	9	72
Local Office	2006 Estimate	17	135	4	20	5	45	10	80
Dogional Office	2005 Actual	18	120	6	25	6	30	38	300
Regional Office	2006 Estimate	23	150	9	40	5	30	35	250
National Office	2005 Actual	51	500	16	100	14	105	40	250
National Office	2006 Estimate	63	600	16	100	18	130	67	500
Offices	2005 Actual	74	819	21	150	9	50	56	500
Worldwide	2006 Estimate	105	900	24	150	14	80	47	530
*A 95% trimmed mean is	calculated to control fo	r the effects of sam	pling fluctuati	on and extrem	e numbers.				

Hiring Mix

The following tables present the hiring mix for each of the company levels in 2005 and 2006¹. There are no statistically significant differences between the actual hiring mix of 2005 and the estimated hiring mix in 2006 for each of the company levels, based on a paired-comparison t-test computed to test for differences.

Hiring Mix (Actual 2005), by Company Level							
	Company Level						
New Hire	LocalRegionalNationalOfficesDepartmentOfficeOfficeOfficeWorldwide						
Direct-from-industry	36%	42%	36%	41%	43%		
MBA graduate	30%	17%	27%	19%	12%		
Other graduate	8%	14%	7%	15%	16%		
Undergraduate	26%	27%	29%	25%	29%		
Total	100%	100%	100%	100%	100%		

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¹ In order to calculate the hiring mix for each company, the number of hires was summed across the four sources for each respondent providing complete data at a particular level. Then the percentage contribution of each source was calculated for each respondent. These percentages were averaged across respondents to determine the overall hiring mix. This process has the effect of equally weighting mix data from companies that are of different sizes.

Hiring Mix (Estimated 2006), by Company Level						
			<u>Company Leve</u>	1		
New Hire	Department	Local Office	Regional Office	National Office	Offices Worldwide	
Direct-from-industry	32%	43%	40%	40%	51%	
MBA graduate	36%	17%	27%	19%	15%	
Other graduate	10%	13%	7%	16%	14%	
Undergraduate	23%	27%	26%	25%	20%	
Total	100%	100%	100%	100%	100%	

Characteristics of New Professional Hires

Respondents were asked to indicate the number of new MBA graduate hires who required a work permit and the number who were interns among their 2005 hires. As shown in the table, there is a slight increase in the percentage of new MBA hires who required a work permit compared to 2004. Additionally, there is a slight decrease in the percentage of new MBA hires who were interns at the company compared to 2004.

Respondents were asked to indicate the number of direct-from-industry hires who had MBA degrees. As shown, there was a slight increase. If we use this data in conjunction with the actual number of new hires in 2005, a more concise picture of the number of MBAs hired in 2005 can be constructed. For instance, at the regional level, companies hired 18 direct-from-industry and 6 new MBA graduates. Considering that 42% of the direct-from-industry hires had MBA degrees (approximately 8 individuals), companies at the regional level hired 14 MBA degree holders.

Characteristics of New Professional Hire	28	
MBA Graduate Hire	2004	2005
Percentage of MBA graduates requiring a work permit	14%	17%
Percentage of MBA graduates that were interns at your company	31%	27%
Direct-from-Industry Hire		
Percentage of direct-from-industry hires that had MBA degrees	38%	42%

Companies That Did Not Hire MBA Graduates in 2005

In 2005, 18% of the respondents indicated that their company did not hire any new MBA graduates. This is a statistically lower percentage than the percentage of companies that did not hire new MBA graduates in 2003 (23%).

Percentage of Companies that Did Not Hire MBA Graduates, Year-to-Year Comparison						
Year						
	2003 2004 2005					
Response	(n = 724)	(<i>n</i> = 926)	(<i>n</i> = 776)			
Hired one or more MBA graduates	77%	79%	82%			
Did not hire MBA graduates	23%	21%	18%			
Total	100%	100%	100%			

Among respondents who indicated the economy is weak and constraining their recruiting plans, 30% did not hire new MBAs in 2005. This is a statistically higher percentage compared with respondents who felt the economy is weak but not constraining recruiting (16%) and those who stated the economy is not weak (16%).

Respondents who did not hire new MBA graduates in 2005 were asked to indicate reasons. The largest percentage of respondents who did not hire new MBAs in 2005 stated that there were no job openings at their company, yet this percentage is not statistically different from previous years. There is increasing concern that MBA entry-level salary demands are too high in 2005 compared to the previous two years. In 2004 and 2005, respondents were less likely than respondents in 2003 to state that their company did not hire new MBA graduates for the following reasons:

- Limited company growth anticipated;
- Hiring freeze in our company; and
- Company in process of reducing headcount.

		Year		
	2003	2004	2005	
Reason	(<i>n</i> = 143)	(<i>n</i> = 193)	(<i>n</i> = 131)	
No job openings at company*	35%	23%	29%	
MBA entry-level salary demands are too high*	15%	20%	28%	
Available MBA candidates did not match my job requirements	21%	27%	26%	
MBA skills/resources are not critical in my company	15%	25%	21%	
Recruiting resources were allocated to experienced hires direct-from-industry*	14%	34%	19%	
Timing of job openings did not match availability of MBA graduates	13%	16%	15%	
Offers made to MBAs were not accepted	4%	7%	11%	
Limited company growth anticipated*	22%	13%	9%	
Recruiting resources were allocated to new undergraduate hires	14%	9%	9%	
Hiring freeze in our company*	18%	7%	6%	
Company in process of reducing headcount*	15%	8%	5%	
Obtained MBA talent by sponsoring current employees in MBA programs	6%	6%	3%	
Other	3%	7%	5%	
Don't know	2%	1%	2%	

Availability of Jobs for MBA Graduates

Hiring Data for 2005

Respondents were asked to indicate the job areas for which they hired MBA graduates in 2005. Recruiters responded that companies hired a significantly larger percentage of MBA graduates for accounting and operations/logistics positions in 2005 and 2003 compared with 2002. About a third (34%) of companies hired consulting positions in 2005, which is significantly greater than the percentage of companies that hired consulting positions in 2002 (18%). In 2003 and 2005, companies hired a greater percentage of MBA graduates in general management positions compared with 2004.

		Hiring Year					
	2001	2002	2003	2004	2005		
Job Area	(n = 550)	(<i>n</i> = 560)	(n = 623)	(<i>n</i> = 733)	(n = 599)		
Accounting*	22%	17%	30%	22%	29%		
Consulting*	24%	18%	21%	24%	34%		
Business Development	na	na	na	na	32%		
Finance*	52%	56%	62%	51%	51%		
General Management*	22%	22%	29%	21%	30%		
HR/Organization Management*	13%	9%	17%	11%	21%		
nformation Technology/MIS*	25%	15%	26%	16%	24%		
Marketing*	31%	34%	49%	35%	42%		
Operations and Logistics*	20%	15%	28%	20%	31%		

na: Job area not included in these years.

In the current survey, respondents were asked to indicate the level of the job position for which they hired MBA graduate in 2005. As shown in the table below, among respondents who hired for various job areas, respondents indicated that they were most likely to hire MBA graduates for mid-level positions. Between 4% and 11% of companies hired MBA graduates for senior level positions, and only 2-4% of companies hired MBA graduates for executive level positions.

		New MBA Graduates, by Job Level (2005 Hires) Job Level				
Job Area	Entry- Level	Mid-Level	Senior- Level	Executive- Level	Did Not Hire for Job Area	
Accounting	13%	17%	7%	4%	71%	
Consulting	13%	19%	9%	3%	67%	
Business Development	8%	19%	8%	4%	68%	
Finance	21%	30%	11%	4%	50%	
General Management	6%	19%	8%	3%	70%	
HR/Organization Management	8%	10%	4%	2%	80%	
Information Technology/MIS	9%	15%	6%	3%	76%	
Marketing	17%	25%	10%	3%	58%	
Operations and Logistics	9%	21%	6%	2%	70%	

Considering 93% of the respondents to the survey are employed with companies based in the United States, it is not surprising that 92% of companies hired MBA graduates from the United States. Nearly one in twenty (18%) recruited new hires from Asia/Australia/Pacific Rim, 17% recruited from Europe, and 11% from Mexico/Central/South America.

Location Company Hired New MBA Graduates from in 2005			
World Region (n			
United States	92%		
Asia/Australia/Pacific Rim	18%		
Europe	17%		
Mexico/Central/South America	11%		
Canada	9%		
Africa/Middle East	6%		
Don't know	2%		
Responses may add to more than 100% due to multiple selections			

Respondents who hired MBA graduates from the United States were asked to indicate the region of the United States from which they hired. About half (51%) of respondents obtained MBA talent from the Northeast, and 44% obtained talent from the Midwest. About a third of companies obtained talent from the Middle Atlantic States (38%), Southwest (35%), South (33%) and Western states (33%).

U.S. Regions Company Hired New MBA Graduates from in 2005			
U.S. Region	(<i>n</i> = 546)		
Northeast (CT, MA, ME, NH, NJ, NY, RI, VT)	51%		
Midwest (IA, IL, IN, KS, MI, MN, MO, ND, NE, OH, SD, WI)	44%		
Middle Atlantic (DC, DE, MD, PA, VA, WV)	38%		
Southwest (AZ, CO, NM, OK, TX)	35%		
South (AL, AR, FL, GA, KY, LA, MS, NC, SC, TN)	33%		
West (AK, CA, HI, ID, MT, NV, OR, UT, WA, WY)	33%		
Don't know	3%		
Responses may add to more than 100% due to multiple selections			

Estimated Starting Annual Salary for New Hires in 2006

Respondents were asked to estimate the average starting salary for new hires in 2006. The estimated starting annual salary for new MBA hires in 2006 is \$80,809. For hires from other graduate programs, the average starting salary is \$65,780. In 2006, undergraduates can expect to receive a starting salary of \$46,436, on average.

It appears that companies place a premium on new MBA graduates. Based on the numbers provided, MBA graduates are estimated to command a starting annual salary that is 23% higher compared with the starting salary for hires from other graduate programs. When compared to undergraduate hires, companies plan to provide MBA graduates a starting annual salary that is

74% higher. (New hires from other graduate programs will see a 42% higher salary than that provided for undergraduate hires.)

Estimated Average Starting Annual Salary for 2006 Hires ²				
	U.S. Dollars			
New Hire	Minimum	Mean	Maximum	
From MBA program	\$26,000	\$80,809	\$165,000	
From other graduate program	\$35,000	\$65,780	\$150,000	
From undergraduate program	\$17,500	\$46,436	\$95,000	

The minimum and maximum salaries in the above table are supplied by individual respondents, and they do not represent a range of average salaries. To get this range, it is necessary to incorporate the margin of error that is the national result of the sampling process. For instance, what would the range of average salaries have been if all recruiters in the population had been contacted, instead of just a sample? This question is answered in the following table.

95% Confidence Interval				
	U.S. Dollars			
	Lower 95% Upper 95% Confidence Confidence			
New Hire	Interval	Interval		
From MBA program	\$78,959	\$82,660		
From other graduate program	\$63,347	\$68,214		
From undergraduate program	\$45,344	\$47,528		

The starting annual salary for MBA graduates has steadily increased over the years. Statistically, companies are paying MBA graduates significantly more in 2006 and 2005 compared to 2003 and 2002. Additionally, MBA hires in 2004 received higher starting salaries compared to MBA hires in 2002.

There has been a steady increase in salaries for other graduates over the years, aside from a slight decline in 2005, and companies plan to pay other graduates significantly more in 2006 compared to 2002 and 2003. Additionally, companies paid other graduates significantly more in 2004 and 2005 compared to 2002.

Undergraduate starting annual salary has also been steadily increasing over the years as well. Statistically, companies are paying undergraduates significantly more in 2006 and 2005

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² Note that respondents reported average salary. Recruiters say that salary offers depend on a number of factors, such as geographic region of the branch for which they are hiring; the strength of the candidate (years of work experience, proven ability to perform, interview performance); other organizations aggressively competing for the same MBA candidates (women, specific background experience, minorities, etc); and so on.

compared to 2003 and 2002. Additionally, undergraduate hires in 2004 received higher starting salaries compared to MBA hires in 2002.

Estimated Starting Annual Salary for New Hires Year-to-Year Comparison							
	U.S. Dollars (Mean)						
New Hire	2002 2003 2004 2005 2006						
From MBA program*	\$72,021	\$73,859	\$77,066	\$78,040	\$80,809		
From other graduate program*	\$52,322 \$56,518 \$62,371 \$60,865 \$65,780						
From undergraduate program* \$41,381 \$42,936 \$45,029 \$45,652 \$46,436							
*p \leq 0.05; Items in bold represent significant differences based on Bonferroni comparison in an ANOVA.							

Additional Compensation for New MBA Graduates in 2006

The majority of companies plan to offer new MBA hires a benefits package (81%), a moving allowance (55%), and performance-based bonuses (54%). More than a third of companies estimate that signing bonuses (45%) and year-end bonuses (40%) will comprise a portion of the total MBA compensation package. Other compensation employers plan to provide MBA graduates include tuition reimbursement (31%), profit-sharing (25%), and a stock purchase plan (23%).

On average, the total additional compensation package for new MBA hires is \$18,928.

Estimated Additional Compensation for New MBA Hires in 2006			
Compensation/Benefit	(n = 529)		
Benefits package	81%		
Moving allowance	55%		
Performance-based bonus	54%		
Signing bonus	45%		
Year-end bonus	40%		
Tuition reimbursement	31%		
Profit sharing	25%		
Stock purchase plan	23%		
Stock options	17%		
Starting bonus	16%		
Housing allowance or reimbursements	13%		
First-year bonus	10%		
Commission	9%		
Car or car allowance	5%		
Other compensation	8%		
No additional compensation	2%		
Responses may add to more than 100% due to multiple selections	3		

Estimated Total Annual Compensation Package for New MBA Graduates in 2006

Respondents were asked to estimate the total annual compensation package for new MBA graduate hires in 2006. Total compensation includes annual base salary and all other compensation previously mentioned. Overall, companies plan to pay new MBA graduate hires \$99,737—slightly higher than the \$96,657 average reported by respondents in 2005.

Estimated Total Annual Compensation for 2006 New MBA Graduate Hires				
Statistic U.S. Dollars				
Lower 95% Confidence Interval	\$96,713			
Mean	\$99,737			
Upper 95% Confidence Interval	\$102,761			

Respondents who feel that the economy is not weak will pay a new MBA graduate hire \$103,164 on average, which is significantly higher than respondents who feel the economy is weak but not constraining their recruiting plan (\$91,277).

Estimated Total Annual Compensation for 2006 New MBA Graduate Hires, by Economic Conditions					
Statistic	Economy Weak, Constraining Recruitment	Economy Weak, Not Constraining Recruitment	Economy Not Weak		
Lower 95% Confidence Interval	\$85,189	\$85,750	\$99,363		
Mean*	\$94,000	\$91,277	\$103,164		
Upper 95% Confidence Interval	\$102,811	\$96,805	\$106,965		
* $p \le 0.05$; Items in bold represent significant differences based on Bonferroni comparison in an ANOVA.					

MBA Selection Criteria

Skills Recruiters Find Attractive in MBA Graduates

Respondents were asked to indicate the skills and abilities they find attractive in MBA graduates. The ability to think analytically (78%) and the ability to think strategically (71%) top the list of skills and abilities respondents find attractive in MBA graduates. More than half of respondents find the following skills and abilities attractive: quantitative skills (58%); leadership skills (56%); oral communication skills (53%); creative problem-solving skills (52%); the ability to integrate information (51%); and project management/implementation skills (51%).

Skills/Abilities Recruiters Find Attractive in MBA Graduates		
Skills/Abilities	(n = 1, 173)	
Ability to think analytically	78%	
Ability to think strategically	71%	
Quantitative skills	58%	
Leadership skills	56%	
Oral communication skills	53%	
Creative problem-solving skills	52%	
Ability to integrate information	51%	
Project management/implementation skills	51%	
Interpersonal skills	48%	
Written communication skills	48%	
Ability to adapt/change to new situations	45%	
Work ethic	38%	
Ability to make decisions with imperfect information	35%	
Initiative/risk-taking ability	33%	
Technological skills	28%	
People management skills	27%	
Cultural sensitivity and awareness	22%	
Skills in corporate ethical conduct	20%	
Other	3%	
None of the above	3%	
Responses may add to more than 100% due to multiple selections		

Skills Recruiters Feel MBA Graduates Need To Strengthen

Respondents were asked to indicate the skills and abilities they feel MBA graduates need to strengthen. The responses indicate there is little consensus in the skills and abilities respondents feel that MBA graduates need to strengthen, as none of the skills/abilities were identified by a majority of the respondents. The top two skills and abilities respondents feel MBA graduates need to strengthen are listed among "soft" skills—people management skills (35%) and leadership skills (30%). About a quarter of the respondents feel that MBA graduates could strengthen their interpersonal skills (26%) and their ability to make decisions with imperfect information (26%). Other skills that need strengthening include written communication skills (23%), the ability to adapt/change to new situations (22%), and oral communication skills (22%).

Skills/Abilities Recruiters Feel MBA Graduates Need To Strengthen			
Skills/Abilities	(n = 1, 168)		
People management skills	35%		
Leadership skills	30%		
Ability to make decisions with imperfect information	26%		
Interpersonal skills	26%		
Written communication skills	23%		
Ability to adapt/change to new situations	22%		
Oral communication skills	22%		
Ability to think strategically	19%		
Cultural sensitivity and awareness	19%		
Project management/implementation skills	18%		
Initiative/risk-taking ability	16%		
Creative problem-solving skills	16%		
Work ethic	14%		
Ability to integrate information	13%		
Ability to think analytically	13%		
Quantitative skills	13%		
Skills in corporate ethical conduct	13%		
Technological skills	11%		
Other	4%		
None of the above	16%		
Responses may add to more than 100% due to multiple selections			

Selection and Hiring Criteria of New MBAs

Respondents were asked to indicate the importance of various selection and hiring criteria used in evaluating MBA graduates. The top four criteria that respondents evaluate when hiring new MBA graduates include cultural fit with the company, proven ability to perform, strong soft skills (e.g. communication and interpersonal skills), and strong "hard" skills (e.g. technical and analytical skills and conducting cost/benefit and financial analysis). Additionally, 21% of the respondents feel a specific type of background (e.g., engineering, science, liberal arts) is extremely important, 19% feel that the MBA functional area/concentration of study is extremely important, and evidence of adaptability and strong management skills (e.g. leadership, managing staff, and managing change) are extremely important to 18%.

Selection and Hiring Criteria of New MBAs						
	(n = 572)					
Selection/Hiring Criteria	Extremely Important	Very Important	Somewhat Important	Not Very Important	Not At All Important	Total
Cultural fit with company	47%	39%	10%	3%	1%	100%
Proven ability to perform	43%	44%	12%	1%	<1%	100%
Strong "soft" skills	38%	50%	11%	1%	0%	100%
Strong "hard" skills	33%	51%	13%	2%	<1%	100%
A specific type of background	21%	31%	34%	11%	3%	100%
MBA functional area/ concentration of study	19%	41%	29%	10%	2%	100%
Evidence of adaptability	18%	46%	29%	6%	1%	100%
Strong management skills	18%	47%	26%	8%	1%	100%
Prior internship/work experience directly related to job requirements	15%	34%	34%	12%	5%	100%
A specific number of years of professional work experience	14%	38%	38%	9%	2%	100%
Strong academic achievement	13%	35%	36%	12%	5%	100%
History of increased job responsibility	11%	42%	36%	10%	1%	100%
Reputation of MBA school	10%	37%	39%	10%	3%	100%
History of leading teams	10%	33%	38%	15%	3%	100%
Prior internship/work experience in my industry	10%	28%	35%	20%	8%	100%
Relevant language, country, and/or cultural expertise	10%	22%	34%	24%	10%	100%
Type of program	7%	20%	34%	27%	13%	100%
History of managing people in a formal reporting role	4%	18%	44%	28%	6%	100%
Prior internship/work experience in my company	4%	13%	23%	35%	24%	100%

Recruiter Expectations

Respondents were asked to rate the performance of the MBA graduates they hired in 2005. About one in five (21%) rated the MBA hires as exceeding expectations. More than threequarters (76%) felt that the MBA hires in 2005 met expectations. Only 4% felt that the MBA hires did not meet expectations.

MBAs Hired in 2005			
Would you say that the new MBAs your organization hired in 2005	(n = 572)		
Exceeded expectations	21%		
Met expectations	76%		
Did not meet expectations	4%		
Total	100%		

Reasons MBA Hires Exceeded Expectations

Respondents who stated the MBA hires in 2005 exceed expectations were asked to indicate in what ways the MBA hire exceeded expectations. The most common reason why MBA hires in 2005 exceeded expectations was their ability to adapt quickly, "to hit the ground running" as one recruiter stated. This reason is followed by rave reviews about the productivity and quality of the work produced and the high level of technical skills exhibited. Additionally, respondents who stated that the MBA hires exceeded expectations said the MBA hires displayed a high level of initiative and leadership skills. Other comments by respondents include exhibited professionalism, work ethic, and flexibility.

Reasons MBA Hires Did Not Meet Expectations

The relatively few respondents (4%) who stated that the MBAs they hired in 2005 did not meet expectations were asked to indicate in what ways the MBA hires did not meet expectations. Some of their comments include lack of initiative, expectations too high, poor work ethic, and a lack of commitment to the organization.

Recruiting Activities

Recruiting Methods

Respondents were asked to indicate the methods they use to obtain MBA talent. Overall, 45% of the respondents say they recruit experienced direct-from-industry hires who have MBAs. More than a third of the respondents sustain formal/centralized MBA recruiting programs (39%) and recruit MBAs on an as-needed basis (39%). About a third of the respondents recruit new MBAs on an informal/decentralized basis (32%) and obtain MBA talent through an MBA intern pool (32%). One in five (20%) respondents state that they consider MBAs, but do not actively recruit them.

Recruiting Methods		
Response	(n = 1,270)	
Recruit experienced direct-from-industry hires who have MBAs	45%	
Sustain formal/centralized MBA recruiting program	39%	
Recruit new MBA graduates on an as-needed basis	39%	
Recruit new MBA graduates on an informal/decentralized basis	32%	
Obtain MBA talent through MBA intern pool	32%	
Recruit new MBA graduates on a planned periodic basis	30%	
Develop MBA talent by sponsoring current employees to attend MBA programs	27%	
Consider MBAs, but do not actively recruit them	20%	
Responses may add to more than 100% due to multiple selections		

The percentage of respondents who say they obtain talent by recruiting experienced direct-from industry hires who have MBAs has risen dramatically since 2004, when only 26% indicated this method of recruitment.

Number of Schools on Corporate Recruiting Calendar

Based on responses from recruiters who knew of company plans, 83% of companies visited campuses in 2005 and 87% plan to visit campuses in 2006. As shown in the table, 37% of companies recruited at seven or more schools in 2005 and in 2006, 45% plan to visit seven or more schools. Overall, companies visited eight campuses on average in 2005 and plan to visit nine campuses in 2006—a statistically significant increase in the number of campuses companies plan to visit.

	Actual 2005	Estimated 2006
Number of Schools	(n = 816)	(n = 772)
None	17%	13%
3 or less	23%	20%
4, but less than 7	23%	22%
7 or more	37%	45%
Total	100%	100%
Mean*	8	9

About three-quarters (73%) of the respondents visited campuses in 2005 and 78% plan to visit campuses in 2006. Overall, respondents visited 2.7 campuses on average in 2005 and plan to visit 3.4 campuses in 2006—a statistically significant increase.

Number of Schools in Which Respondent Personally Recruits MBAs		
	Actual 2005	Estimated 2006
Number of Schools	(n = 1, 140)	(n = 993)
None	27%	22%
3 or less	49%	48%
4, but less than 7	15%	17%
7 or more	9%	12%
Total	100%	100%
Mean*	2.7	3.4
* $p \le 0.05$; Items in bold represent significant differences based on Bonferroni comparison in an ANOVA.		

On-campus Recruiting Barriers

Overall, one in ten (10%) respondents does not feel there are any barriers to recruiting MBAs on campus. The most common barrier to recruiting on campus is limited time and staff resources, which was cited by 42% of the respondents. More than a quarter of the respondents state inconsistent quality of students (28%), restricted recruiting budgets (27%), and insufficient number of qualified resumes (26%) as additional barriers faced when recruiting on campus. The following table compares respondent perceptions of barriers to on-campus recruiting in 2004 to those in 2006. Respondents in 2006 were more likely to cite the existence of barriers to on-campus recruiting.

Barriers to On-Campus Recruiting			
	2004	2006	
Response	(n = 1,300)	(n = 1,270)	
Limited time and staff resources for campus recruiting	35%	42%	
Inconsistent quality of students within a school	20%	28%	
Restricted recruiting budget	na	27%	
Insufficient number of qualifying resumes to justify campus schedule	15%	26%	
Availability of candidates does not match my timing needs for hires	16%	23%	
Difficulty in finding and identifying applicants	10%	21%	
High cost of recruiting on campus	12%	16%	
Lack of customer service from Career Services staff	10%	12%	
Selection process through campus is slow and cumbersome	7%	10%	
Unfamiliarity with graduate business schools' interview processes	5%	10%	
Difficulty in identifying schools at which to recruit	6%	8%	
Other	3%	6%	
Don't know	10%	7%	
None of the above—Do not feel there are any barriers	25%	10%	

Barriers to Recruiting MBA Graduates

About two in five respondents (43%) feel that MBA graduates have unrealistic salary expectations. Unrealistic job role/level is cited by 39% of the respondents as a barrier to recruiting MBA graduates. About a third of the respondents indicate that a limited supply of MBAs with relevant industry-specific experience (36%), a limited supply of candidates with functional experience (34%), and the competition from other organizations trying to recruit MBAs (33%) as barriers to recruiting MBA graduates. Additionally, a quarter (25%) state that MBA candidates have an unrealistic view of advancement opportunities. The following table compares respondent perceptions of barriers to recruiting MBA graduates in 2004 to those in 2006. Respondents in 2006 were more likely to cite the relevant background of the candidate and less likely to indicate unrealistic expectations.

Barriers to Recruiting MBA Graduates		
	2004	2006
Response	(<i>n</i> = 1,300)	(n = 1,270)
Unrealistic salary expectations of MBA candidates	45%	43%
Unrealistic job role/level expectations of MBA candidates	44%	39%
Limited supply of MBA candidates with relevant industry-specific experience	22%	36%
Limited supply of MBA candidates with relevant functional experience	18%	34%
Other organizations aggressively competing for the same MBA candidates	26%	33%
Unrealistic view of advancement opportunities of MBA candidates	30%	25%
Limited recruitment staff and/or budget at your company	29%	23%
Limited supply of minorities in MBA candidate pool	16%	19%
Poor interviewing preparation and/or performance of MBA candidates	21%	17%
Difficulty in finding and identifying MBA candidates	8%	15%
Other		3%
Don't know		6%
None of the above—Do not feel there are any barriers		7%

Services Recruiters Would Like to Receive from MBA Career Service Offices

Respondents were asked to indicate the types of services they would like to receive from career service offices. Nearly three-quarters (73%) of the respondents would like online services, which include resume searches, job postings, and online interview scheduling. About two-thirds of the respondents would like the ability to pre-select candidates for interview schedules (68%) and to have access to seasoned MBA alumni seeking new employment (65%). Additionally, a majority of the respondents would like one point of contact in the career service office (59%), career service staff who are knowledgeable about recruiting from a company perspective (55%), and a responsive staff for fast turnaround times and special requests (55%). The following table compares the services of MBA career service offices that were important to respondents in 2004 compared to those in 2006. Respondents in 2006 were more likely to cite online services and access to seasoned MBA alumni seeking new employment.

Services of MBA Career Service Offices That Are Important To Your Company			
	2004	2006	
Response	(n = 1,300)	(<i>n</i> = 980)	
Online services	50%	73%	
Ability to pre-select candidates for interview schedule	55%	68%	
Access to seasoned MBA alumni seeking new employment	35%	65%	
Staff that is knowledgeable about recruiting from a company's perspective	45%	60%	
One point of contact at the office	44%	59%	
Staff that is knowledgeable about my company's and industry's requirements	47%	55%	
Responsive staff for fast turnaround times and special requests	40%	55%	
Quality interview-day services	39%	49%	
Staff assisted services	40%	44%	
Opportunities for relationship-building activities	29%	44%	
Access to faculty willing to identify qualified students	41%	43%	
Ability to interview throughout the year	30%	40%	
Access to part-time or EMBA graduates seeking new employment	15%	22%	
Assistance with arranging off-campus interviews	18%	22%	
Opportunities to discuss business and research with the faculty and/or dean	15%	18%	
Video conferencing and other technological substitutes to face-to-face interviewing	11%	11%	
Assistance in networking with other companies recruiting MBAs	7%	11%	
Other	1%	1%	
Don't know	6%	2%	

Sponsorship/Reimbursement Programs

Respondents were asked to indicate whether their company sponsors or reimburses their employees for various MBA programs. Those who did sponsor/reimburse employees were asked the number of employees on average per year they sponsor/reimburse and the average amount spent per employee per year. Overall, 59% of the respondents state that their companies sponsor/reimburse employees who attend full-time MBA programs, 66% sponsor/reimburse for part-time MBA programs, and 62% sponsor/reimburse for executive MBA programs. On average, companies sponsor/reimburse 9 employees for full-time programs, 10 employees for part-time programs, and 4 employees for executive programs. The average amount spent per employee is \$27,750 for full-time programs, \$21,327 for part-time programs, and \$27,098 for executive programs.

Corporate Reimbursement and Sponsorship Programs			
Full-Time Part-Time Execut			
Statistic	MBA	MBA	MBA
Percentage sponsored/reimbursed	59%	66%	62%
Average number of employees	9	10	4
Average cost per employee per year	\$27,750	\$21,327	\$27,098

Methodology

Sample Selection

In order to develop the sample for the survey, all GMAC[®] member schools and a number of nonmember schools were invited to participate by providing the names and e-mail addresses of active recruiters for their MBA graduates over the past recruiting year. To encourage schools to participate, each was offered an individualized report to allow the school to benchmark its corporate recruiters against the overall survey sample. To encourage recruiters to participate, each participating recruiter was also offered an overall report to allow them to benchmark against other recruiters in the sample. In addition, recruiters were offered copies of the Global MBA[®] Graduate Survey results and the MBA Alumni Perspectives Survey results.

Seventy-six schools responded to the invitation to participate and provided the requested data on recruiters (company name, recruiter name, and e-mail address). This represents a response rate of 23% among schools, as shown in the following table.

Cor	Corporate Recruiter Survey Response Rates: Schools			
Time Period	Sample Size	Number Responded	Response Rate	
2002	147	73	50%	
2003	740	95	13%	
2004	209	79	38%	
2005	290	84	29%	
2006	330	76	23%	

The survey was launched on January 11, 2006, with an e-mail invitation that provided more details on survey objectives and a link to the survey site. As an incentive to participate, recruiters who completed the survey were offered the chance to win one of four US\$500 AMEX gift checks. Follow-up e-mails messages were sent to non-respondents on January 25, 2006.

When the survey closed on February 3, 2006, 1,270 recruiters had logged in and completed the questionnaire. This is a response rate of 9.8%, based on 12,992 e-mail addresses ultimately determined to be valid, as shown in the following table.

Corpo	Corporate Recruiter Survey Response Rates: Individuals			
Time Period	Sample Size	Number Responded	Response Rate	
2002	5,452	550	10.1%	
2003	9,745	940	9.6%	
2004	11,463	1,300	11.3%	
2005	15,329	1,691	11.0%	
2006	12,992	1,270	9.8%	

Corporate Recruiter Survey Response Rates: Companies			
Time Period	Sample Size	Number Responded	Response Rate
2002	4,216	421	10.0%
2003	5,176	683	13.2%
2004	4,718	1,004	21.3%
2005	5,187	1,019	19.6%
2006	5,356	737	13.8%

A company-based analysis of respondents shows a response rate of 13.8% among companies, as shown in the following table.

Questionnaire Development and Administration

Administration of the questionnaire online offered several advantages over a paper-and-pencil administration. First, responses automatically went into a database that was available for analysis at all times. This allowed for monitoring of survey progress and eliminated the time and cost of data entry. Second, the site was programmed to check for the accurate completion of each question before the respondent was allowed to proceed to the next question. This eliminated the typical problems associated with item non-response. Third, for questions likely to be affected by order bias (i.e., a respondent's tendency to select earlier items in a multiple-response question rather than later items), response categories were randomized before the questionnaire was displayed on the respondent's monitor. Fourth, skip patterns allowed respondents to move quickly and appropriately through the questionnaire because they never saw inappropriate questions.

Data Analysis

Data were analyzed using SPSS (Statistical Package for the Social Sciences, version 12). Two weeks before the cessation of data collection, a preliminary analysis of the data was conducted. Frequency distributions were examined for both topical and classification questions. Based on this examination, response categories for some questions were collapsed in order to make the final analysis more robust.

In the final analysis, variations in responses to topical questions were analyzed using the following collapsed classification categories: world region (company location), number of employees (company size), and type of industry. For topical questions scaled at nominal and ordinal levels, a chi-square analysis was used to evaluate statistical significance in cross-classification tables ($p \le .05$). That is, a relationship between a topical item and a classification item was considered statistically significant only when it could have been produced by chance less than or equal to 5% of the time. Whenever an interval level of measurement could be assumed, means were computed and analysis of variance was used to assess significance (also with $p \le .05$).

Post hoc Bonferroni tests were used in conjunction with analysis-of-variance for comparisons involving more than two subgroups (classification items or time). In addition, exact tests were used in conjunction with chi-square analyses whenever chi-square assumptions could not be met.

Note on Statistical Significance

Tests of statistical significance are used throughout this report to evaluate whether a difference in an average or a percentage is likely to have resulted purely from chance (the sampling process) or whether it indicates a real difference in the given population. As discussed above, a .05 criterion is used throughout, meaning that in order for a difference to be statistically significant, there must be a 5% or lower chance that the difference resulted from the sampling process. When a percentage difference meets the standard for statistical significance, we conclude that there must be a real difference in the population represented by the data at hand.

Statistical significance depends on two factors: sample sizes and variability of responses within the groups being compared (subgroups or time periods). Because these factors may differ in different comparisons, the same absolute difference in a value or percentage may be significant in one case, but not in another. In samples that are large, a small percentage difference may be statistically significant; in a smaller sample, a greater percentage difference may not be statistically significant.

A difference that is statistically significant may or may not be managerially significant—it is open for consideration. Occasionally in the report, findings are discussed even when they are not statistically significant because of a consistency in the responses that may deserve managerial attention.

Sample Characteristics

Respondents provided information about their primary job responsibility. The majority (55%) of respondents are executive or line managers with hiring authority. Experienced-hire recruiters with some campus recruitment represent 18% of the respondents, and human resource executives and managers represent 15%. Eleven percent of the respondents are full-time campus recruiters, managers, or staff.

Primary Job Responsibility of Respondent		
Response	(<i>n</i> = 1,270)	
Executive or line manager with hiring authority	55%	
Experienced-hire recruiter, with some campus recruitment	18%	
Human resources executive or manager	15%	
Full-time campus recruiter, manager, or staff	11%	
Other	1%	
Total	100%	

The following is a detailed account of the industry categories used in the main body of the report. As shown, the largest industry category is finance/accounting (25%), followed by products and services (21%), consulting (18%), high technology (10%), and manufacturing (10%). Within the finance and accounting industry, the largest subcategories are investment banking or management, and banking. The single largest category among products and services is consumer goods. In the consulting category, the largest subcategories are consulting services, management consulting, and information technology consulting. The largest subcategories in high technology are information technology and services, and telecommunications.

Primary Industry/Business			
Category	Industry/Business	(<i>n</i> = 1,140)	
	Consulting Services	7%	
	Human Resource Services	1%	
Consulting	Healthcare Consulting	1%	
(18%)	Information Technology Consulting	2%	
	Management Consulting	4%	
	Other Consulting	1%	
	Energy and Utilities	2%	
Energy/Utilities	Mining	<1%	
(4%)	Utilities	1%	
	Other Energy and Utilities	1%	
	Accounting	3%	
	Banking	6%	
	Finance and Insurance	3%	
Finance/Accounting	Insurance	1%	
(25%)	Investment Banking or Management	6%	
	Venture Capital	1%	
	Other Finance	3%	
	Biotechnology	1%	
	Healthcare	1%	
	Health Insurance	1%	
Healthcare/Pharmaceutical	Health Managed Care (provider)	<1%	
(7%)	Pharmaceutical	2%	
	Science and Research	<1%	
	Other Healthcare or Pharmaceutical	1%	
	Engineering	1%	
	Information Technology or Services	3%	
	Internet and/or E-commerce	1%	
High Technology	Professional, Scientific, and Technical Services	<1%	
(10%)	Science and Research	<1%	
	Telecommunications	2%	
	Other Technology	1%	
	Aerospace and Defense	1%	
Manufacturing	Automotive	3%	
(10%)	Other Manufacturing	5%	

Primary Industry/Business			
Category	Industry/Business	(n = 1, 140)	
	Education or Educational Services	1%	
Nonprofit or Government	Government (non-military)	2%	
(5%)	Military	<1%	
	Nonprofit/not-for-profit	1%	
	Advertising	1%	
	Architecture	0%	
	Arts and Entertainment	1%	
	Aviation and Airlines	1%	
	Construction and Installation	1%	
	Consumer Goods	4%	
	Customer Services	<1%	
Products and Services	Engineering	<1%	
(21%)	Food, Beverage, and Tobacco	2%	
	Hotel, Gaming, Leisure, and Travel	1%	
	Marketing Services	1%	
	Real Estate and Rental and/or Leasing	1%	
	Restaurant and Food Services	1%	
	Retail/Wholesale	2%	
	Sports and Recreation	<1%	
	Other Products and Services	3%	
Other (1%)	Other industry	1%	
Total (100%)	Total	100%	

The majority of companies that participated in the survey (60%) are publicly held corporations. Slightly more than a fifth (22%) are privately held corporations.

The majority of companies (68%) represent the parent company and 21% represent a division or subsidiary.

The majority of companies (68%) have a global scope, followed by national (20%), regional (8%), and local (5%).

Company Characteristics			
Form of Legal Organization	(n = 1, 138)		
Publicly held corporation	60%		
Privately held corporation	22%		
Partnership	9%		
Sole proprietorship	1%		
Nonprofit/not-for-profit	3%		
Local/State/Federal Government (nonmilitary)	3%		
Military	<1%		
Other	3%		
Total	100%		
Parent/Division or subsidiary	(<i>n</i> = 1,138)		
Parent company	68%		
Division or subsidiary	32%		
Total	100%		
Scope of Company	(<i>n</i> = 1,138)		
Global	68%		
National	20%		
Regional	8%		
Local	5%		
Total	100%		

Respondents were asked the number of employees that work for their company. The median number of employees that work for a parent company is between 5,000 and 9,999. The median number of employees that work for a division or subsidiary is between 1,000 and 2,499. When combined, the median number of employees is between 2,500 and 4,999. For the purpose of analysis in the report, a relatively equal distribution was calculated, whereby a small company is classified as having less than 500 employees (30%), a mid-sized company has between 500 and 9,999 employees (30%), and a large company has 10,000 or more employees (40%).

Company Size					
	Parent Company	Division or Subsidiary	Combined	Group	
Number of Employees	(<i>n</i> = 770)	(<i>n</i> = 368)	(<i>n</i> = 1,138)	(<i>n</i> = 1,119)	
9 or less	6%	1%	4%	Small (< 500) 30%	
10-24	5%	3%	4%		
25-49	4%	3%	4%		
50-99	5%	5%	5%		
100-249	6%	10%	7%		
250-499	4%	9%	6%		
500-999	4%	10%	6%	Mid-Sized (500-9,999) 30%	
1,000-2,499	6%	13%	8%		
2,500-4,999	6%	12%	8%		
5,000-9,999	6%	10%	8%		
10,000-24,999	13%	11%	12%	Large	
Over 25,000	36%	11%	28%	(10,000+) 40%	
Don't know	1%	2%	2%	-	
Total	100%	100%	100%	100%	

The vast majority (93%) of companies are located in the United States. Three percent of companies are located in Europe, 2% in Canada, and 2% in Asia/Australia/Pacific Rim.

Of the companies located in the United States, 23% are in the Northeast, 21% are in the Southwest, 19% in the Midwest, 15% in the Middle Atlantic, 12% in the West, and 10% in the South.

Company Location			
World Region	(<i>n</i> = 1,138)		
United States	93%		
Europe	3%		
Asia/Australia/Pacific Rim	2%		
Africa/Middle East	<1%		
Canada	1%		
Mexico/Central/South America	1%		
Total	100%		
U.S. Region	(<i>n</i> = 1,057)		
Northeast	23%		
Middle Atlantic	15%		
Midwest	19%		
South	10%		
Southwest	21%		
West	12%		
Total	100%		

Participating Schools

American University Australian Graduate School of Management Baruch College, City University of New York **Baylor University** Bentley College Carnegie Mellon University Claremont Graduate University Clarkson University Cornell University Emory University Florida International University Florida State University Fordham University George Washington University Georgetown University Georgia Institute of Technology Georgia State University HEC School of Management Hong Kong University of Science and Technology IAE Illinois Institute of Technology Indiana University Lehigh University London Business School Louisiana State University, Baton Rouge Michigan State University Monterey Institute of International Studies Nanyang Technological University New York University North Carolina State University Northeastern University Ohio State University Old Dominion University Rensselaer Polytechnic Institute **Rice University** Simmons College Southern Methodist University Stanford University Syracuse University

Temple University Texas Christian University Texas Tech University Thunderbird, The Garvin School of International Management University of Arizona University of Arkansas, Fayetteville University of California, Davis University of California, Riverside University of Cincinnati University of Connecticut University of Denver University of Florida University of Kansas University of Kentucky University of Maryland University of Melbourne University of Minnesota University of Missouri-St. Louis University of Notre Dame University of Oklahoma University of Pittsburgh University of Rochester University of South Carolina University of South Florida University of Southern California University of Texas at Dallas University of Texas at San Antonio University of the Pacific University of Toronto University of Tulsa University of Virginia University of Wisconsin-Milwaukee Washington University West Virginia University Willamette University Wits Business School (Witwatersrand) Xavier University of Ohio

Participating Companies

20th Century Fox 3M Company (Minnesota Mining And Manufacturing Co.) A C Nielsen A. G. Edwards & Sons, Inc A.T. Kearney, Inc. Abacus Financial Group, LLC Abbott Capital Management Abbott Laboratories ABF Freight System, Inc ABN Amro Bank Accenture Inc. Access Business Group International, L.L.C Accountemps ACS, Inc. Acterna ADC Adjoined Consulting, Inc. Adobe Systems Incorporated Advent Software, Inc. Advisory Board Company, The AEGON Group, The Aerotek Engineering Agilent Technologies, Inc. Air Products & Chemicals, Inc. Airtime-Manager Ajilon Finance Alcan Inc. Alcoa Inc. Alcon Laboratories, Inc. ALICO, Inc. Alliant Techsystems Allianz Group Allied Domecq Allstate Insurance Company Altima Web Systems, Ltd. Ambrose Employer Group, LLC Amdocs, Inc. America Online, Inc. (AOL) American Airlines American Airlines Federal Credit Union American Eagle Outfitters

American Express American Profit Recovery American Standard, Inc. American Water Works Company Inc. Ameriprise (fka American Express) Ameritrade Amstar Group, LLC Analysis Group, Inc. Angott Search Group Anheuser-Busch Companies Inc. Anklesaria Group Anton Collins Mitchell LLP ANZ Bank AOL Time Warner AP Technoglass Archstone Consulting LLC Arrow Electronics, Inc. ARTEL, Inc. Ascent Media Group, Inc. Ashton Woods Homes Aspen Publishers AT&T Atkins China Ltd Atlantic Consulting Associates Atlantis Limited (Iceland) August Max Aurarian Capital Aurora Loan Services Automatic Data Processing Avail Medical Products Avendra, LLC Axes Technology Bacardi USA., Inc. Bank of America Bank Of Hawaii Bank of New York Bankworld Inc. **Barclays** Capital Barrier Advisors, LP Bausch & Lomb Incorporated **Bayer** Corporation BDO Seidman, LLP

Beach, Fleischman, & CO, P.C. Bear Creek Corporation Bear Stearns & Co., Inc. Bearingpoint, Inc. Beekman Advisors Bell Helicopter Textron Inc. **Bell National Belo** Corporation Berbee Information Networks Bernstein, Conklin & Balcombe Best Buy Co., Inc. **Bevington Consulting Big Bend Hospice** Billy Casper Golf BJC HealthCare BlackRock Blattner Brunner Blue Cross Blue Shield Blue Sage Consulting Blue Shield of California Blue Slate Solutions BNSF **BNU** Corporation **BNY Securities Group Boa Construction** BOC Gases **Boehringer Laboratories** Booz Allen Hamilton Boral Bose Corporation Boston Consulting Group (BCG) Boston Scientific Corporation Boston South Financial Group / MetLife Brand Sense Marketing Brandoutlook Brazos Capital Management Bridge Worldwide Briggs and Stratton AG Brinker International Bristol-Myers Squibb Company Brunswick Boat Group Burlington Northern Santa Fe Railway Company **ByAllAccounts BzzAgent** Cadbury Schweppes Cairo Corporation

CalSTRS Calvert Group, Ltd. Cambria Consulting Cambridge Associates LLP Cambridge Search, LLC Campbell Soup Company Capital City Bank Capital One Cargill, Incorporated Carlson Companies, Inc. Carreker **Carrier Distributions** Carter Burgess Castle Rock Development Company Cendant Corporation Center for Autism & Related Disorders Centex Home Equity Centex Homes Central Hudson Gas &: Electric Corporation Centre People Centura Health Channel Capital Group / HedgeFund.net **Chartwell Investment Partners** Chatham Financial Corporation Chemical Lime ChevronTexaco Corporation Children's Hospital CIBER, Inc. **Cigna** Corporation **CIGNA** Financial Services Cim Group, Inc Cintas Corporation Cisco Systems Inc. Citibank/Citigroup Citicard Citigroup Citigroup, Salomon Smith Barney/Citibank Citizens Capital, Inc. Citizens, Inc. City of Fort Worth Clark Realty Clean Earth Technologies Clorox Company **Cm** Solutions CoAMS, Inc. Colgate-Palmolive Company

Colorado Credit Union Center Columbia Sportswear Company Commonwealth of Massachusetts, All Divisions **Compensation Technologies** Component Builders LLC **Computer Science Corporation** Conagra Foods Group Conerstone Trading LLC Congressional Budget Office (CBO) Connelly Billiard Manufcturing, Inc. ConocoPhillips Constellation Brands, Inc. Constellation Energy Group Coors Brewing Company **Copeland Corporation** CORNERSTONE R.E. Advisers, Inc. Corporate Executive Board (CEB) Corporate Express, Inc Cowan Financial Group CPRi Credit Suisse First Boston CSC Consulting **CSX** Corporation Cummins, Inc. Customer Value Partners, Inc. (CVP) Cyber Coders Cymfony, Inc. Daimler Chrysler Corporation Dalby, Wendland & Co., P.C. (DWC) Dana Farber Cancer Institute Datacard Group Dawson Marketing Group Daymon DecisionOne Degussa Corporation **Del Monte Foods Dell Computer Corporation** Deloitte & Touche Delphi Corporation Delta Air Lines Inc. Deutsche Bank Deutsche Post World Net (DPWN) Business Consulting Development Alternatives, Inc. (DAI) Devon Energy Corporation DFW International Airport

Direct Energy **Discover Financial Services** Discovery Communications, Inc. (DCI) Dorney Park & Wildwater Kingdom Dow Chemical Company, The Dow Jones & Company DRAPER AND ASSOCIATES Dresdner Kleinwort Wasserstein Securities Llc DTE Energy Duff & Phelps Corp. Consulting Dynegy, Inc. E&J Gallo Winery Eastman Chemical Company East-West Gateway Council of Governments Eaton Corporation eBay, Inc. ECG Management Consultants, Inc. EchoStar Communications Corporation Ecolab Inc. EDS **Education Pioneers** EFW. Inc. EG&G Technical Services, Inc. (a division of URS Corp.) Ehrhardt Keefe Steiner & Hottman EIDETICS Eisner LLP Eli Lilly & Company Empower IT Encana Oil & Gas USA, Inc. Enterprise Management Associates Ericsson Inc. Ernst & Young **Europraxis Consulting** Everbank Everest Group **Evolution Benefits** Exactech Exclusive Resorts, LLC **Experian Information Solutions** Express Scripts, Inc. Extraco Bank Exxon Mobil Corporation Fannie Mae Farmers Insurance & Financial Services Farmers Insurance Group

Fastenal

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Workplace Essentials, Inc. World Bank World Trade Center Institute World Wide Technologies Wrigley Company (The) Wyeth Consumer Healthcare Xaviro Biosciences Xcel Energy Xerox Corporation XM Satellite Radio Xomox Corporation Yankee Group, The Yellow Zimmer, Inc. ZS Associates

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